

(Effective until February 1, 2021)

WAC 468-305-160 What can I do if I want to pay the tolls but dispute a fee or civil penalty? (1) Registered owners wishing to dispute a fee or civil penalty must contact the customer service center or submit a dispute form.

(2) Dispute forms are included with the notice of civil penalty and are available online. Dispute forms must include a full written statement explaining the reasons for disputing the fee or civil penalty, including any verifiable documents supporting the dispute. The department may waive fees and civil penalties upon the first customer request to do so by applying an education program.

[Statutory Authority: RCW 47.01.101(5), 46.63.160, 47.46.105, 47.56.785, 47.56.790, and 47.56.880. WSR 15-24-123, § 468-305-160, filed 12/2/15, effective 1/2/16.]

(Effective February 1, 2021)

WAC 468-305-160 What can I do if I want to pay the tolls but dispute a fee or civil penalty? Registered owners wishing to dispute a fee or civil penalty may follow the dispute instructions available online, or use the form provided with the notice.

[Statutory Authority: RCW 46.63.160(5), 47.01.101(5), 47.56.030(1), and 47.56.795. WSR 19-20-102, 20-01-144, 20-07-042, 20-10-058, 20-13-092, 20-17-062 and 20-21-022, § 468-305-160, filed 10/1/19, 12/17/19, 3/10/20, 4/30/20, 6/16/20, 8/12/20 and 10/9/20, effective 2/1/21. Statutory Authority: RCW 47.01.101(5), 46.63.160, 47.46.105, 47.56.785, 47.56.790, and 47.56.880. WSR 15-24-123, § 468-305-160, filed 12/2/15, effective 1/2/16.]