WAC 388-845-0113 When may I receive waiver services through teleservice? (1) Teleservice is a remote service delivery method that uses a HIPAA-compliant technology system approved by DDA.

(2) The following services may be delivered through teleservice:

(a) Assistive technology;

(b) Community engagement;

(c) Individual supported employment;

(d) Individualized technical assistance;

(e) Life skills;

(f) Music therapy;

(g) Occupational therapy;

(h) Peer mentoring;

(i) Person-centered plan facilitation;

(j) Physical therapy;

(k) Residential habilitation;

(l) Specialized evaluation and consultation;

(m) Speech, hearing, and language services;

(n) Stabilization - crisis diversion bed;

(o) Stabilization - life skills;

(p) Stabilization - staff and family consultation;

(q) Staff and family consultation; and

(r) Supported parenting.

(3) A waiver service may be delivered through teleservice if:

(a) The waiver participant chooses that service delivery method and acknowledges the teleservice agreement through signature on the person-centered service plan;

(b) DDA determines through the person-centered planning process that the waiver service can be adequately provided remotely based on the reason for the service request;

(c) There is no risk to the waiver participant's health or safety as a result of the waiver service being provided remotely; and

(d) The waiver participant's person-centered service plan indicates each waiver service that will be provided through teleservice.

(4) For each waiver service that occurs regularly over the course of the plan year and is being delivered remotely, the service must be delivered in-person at least one time per plan year.

[Statutory Authority: RCW 71A.12.030, 71A.12.380, 71A.12.380(1), and 42 C.F.R. 441.301. WSR 26-01-053, s 388-845-0113, filed 12/11/25, effective 1/11/26. Statutory Authority: RCW 71A.12.030, 71A.12.120, and 42 C.F.R. 441.301 (c)(6). WSR 23-18-035, § 388-845-0113, filed 8/29/23, effective 9/29/23.]