Informing citizens about complaint procedures. The OSPI shall inform parents and other interested individuals about the citizen complaint procedures in this chapter. Specific actions to be taken by the superintendent of public instruction include:

1. Widely disseminating copies of the state’s procedures to parents and other interested individuals, including protection and advocacy agencies, parent training and information centers, independent living centers, and other appropriate entities;
2. Posting information about the complaint procedures on the web site;
3. Conducting in-service training sessions on the complaint process through educational service districts; and
4. Including information about the complaint procedures at statewide conferences.

[Statutory Authority: RCW 28A.155.090(7) and 42 U.S.C. 1400 et. seq. WSR 07-14-078, § 392-172A-05045, filed 6/29/07, effective 7/30/07.]