What may I do if a DVR counselor makes a decision about my VR services that I do not agree with? (1) If a DVR counselor makes a decision that affects the VR services provided to you as an applicant or recipient of services with which you do not agree, you may try to resolve the disagreement by any one or more of the following:

(a) Seek assistance from the client assistance program, DVR counselor, VR supervisor, or DVR director or their designee;
(b) Request mediation;
(c) Request a fair hearing.

(2) You may request a fair hearing or mediation while you continue to work with the DVR counselor, DVR supervisor, or DVR director or designee to resolve the disagreement. If you reach an agreement prior to the date of the scheduled mediation or fair hearing, you may withdraw your request.

[Statutory Authority: RCW 74.29.020(8) and 34 C.F.R., Parts 361, 363, 397. WSR 18-12-035, § 388-891A-0215, filed 5/29/18, effective 6/30/18.]