Who are qualified providers of wellness education? The wellness education provider must have the ability and resources to:

1. Receive and manage client data in compliance with all applicable federal HIPAA regulations, state law and rules and ensure client confidentiality and privacy;
2. Translate materials into the preferred language of the participant;
3. Ensure that materials are targeted to the participant's assessment and person-centered service plan;
4. Manage content sent to participants to prevent duplication of materials;
5. Deliver newsletters and identify any undeliverable client/representative addresses prior to each monthly mailing and manage any returned mail in a manner that ensures participants receive the monthly information; and
6. Contract with ALTSA or DDA to provide this service.