

Washington State

2020 Summary of Public Transportation

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**Washington State
Department of Transportation**

Public Transportation Division

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COVID-19 pandemic public transportation data

The *2020 Summary of Public Transportation* compiles public transportation data through calendar year 2020 and includes effects to the data related to the COVID-19 pandemic.

Beginning with the onset of the pandemic in January 2020 and Gov. Inslee's subsequent Stay Home, Stay Healthy executive order in March 2020, public transportation providers quickly adjusted the way they served their communities. Around the same time, WSDOT developed the [COVID-19 Multimodal Transportation System Performance Dashboard](#) to monitor the effects of the pandemic on all travel modes.

Throughout the pandemic, providers also experienced disruptions to service, staffing, day-to-day administration, cleaning, maintenance, and something else at the heart of their operations: passenger trips.

Overall, transit agencies experienced a 54.1 percent decline in passenger trips in 2020. These effects can most certainly be attributed to the COVID-19 pandemic, and other public transportation providers reported similar effects. Across the state, the decline in passenger trips was similar for transits in urban, small urban and rural areas:

- Urban: 54.5 percent decline
- Small urban: 50.4 percent decline
- Rural: 52.5 percent decline

While more research is needed into the causes of these differences, qualitative reports from the field suggest that it was mostly people who had the option to work from home who stopped using public transportation during the pandemic. People who do not own cars or cannot afford a car, people who use non-emergency medical transportation, and the essential workforce - healthcare, childcare and senior care providers; farm workers; grocery store clerks; mechanics; construction workers - these people never stopped using public transportation.

With the marked declines in ridership, service levels and hours also dropped. Because of effects from the pandemic, **revenue vehicle hours and miles for transits as a whole dropped 21.7 percent and 27.5, respectively, in 2020.**

The same can be said for **transit farebox revenues, which dropped by 65.9 percent.** This was due, in part, to a decrease in passenger trips during the pandemic. The drop in farebox revenues can also be attributed to the suspension of fare collection by at least 25 transit agencies across the state at points during the pandemic. Fare suspension served as a safety precaution for the agencies by ensuring maximum social distancing between vehicle operators and passengers, as well as a means of promoting equity and accessibility for people and communities hard hit by the pandemic.

The pandemic forced many public transportation providers to pivot toward bringing other services to their communities including delivering meals, groceries and prescriptions. While the Summary does not collect data on these efforts, reports from partners estimate that **providers delivered over 140 thousand meals, grocery orders and prescriptions to people with disabilities, seniors, people with low incomes and people with special transportation needs in their community.**

As the pandemic unfolded, state and federal law makers acted to provide financial support to public transportation providers as they shifted from bringing people to services to bringing services to people. The Coronavirus Aid, Relief, and Economic Security (CARES) Act was passed by Congress and signed into law by then President Trump on March 27, 2020.¹ While urban and small urban transit agencies in Washington received CARES Act funding directly from the federal government through the Section 5307 program, **WSDOT distributed around \$40 million in CARES Act funding** specifically for rural public transportation providers hit hard by the pandemic through the federal Section 5311 program. Overall, 2020 shows a 179.4 percent rise in federal revenues to combat the effects of the pandemic.

WSDOT also used traditional state and federal funds to support tribes and nonprofits not receiving CARES funding from WSDOT. Additionally, WSDOT allowed grantees to adjust services in response to COVID-19 within the state Special Needs and Rural Mobility grants. The flexibility ensured continuity of grant-funded project operations during the pandemic, while allowing for additional operating costs including meal, food bank, and prescription delivery to vulnerable populations.

As is apparent, the fluctuations in public transportation data for 2020 were drastic and have a common source: the COVID-19 pandemic. In the past, WSDOT has typically analyzed fluctuations in the Summary of 5-10 percent, drilling down to the root causes of the fluctuations. Because of the depth and breadth of the pandemic's effects to public transportation, WSDOT's has not analyzed fluctuations in this edition of the Summary.

¹ The Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) was also passed by Congress and signed into law by then President Trump on Dec. 27, 2020. CRRSAA included \$14 billion of relief to support the transit industry during the pandemic. While the act became law in 2020, most relief funding began reaching the transit industry in 2021. The 2020 Summary compiles public transportation data through calendar year 2020 and thus does not include effects to the data related to CRRSAA funding. These effects to the data will be reflected in the 2021 Summary, which WSDOT will publish December 2022.

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Chapter 1 Introduction

WSDOT's Public Transportation Division publishes the *Summary* annually. Since 1978, the *Summary* has served as a central document for statewide, public transportation data. The *Summary* also fulfills requirements in [RCW 35.58.2796](#).

The *Summary* presents operational, ridership and financial data from local and regional public transportation providers in Washington state:

- 32 transit agencies
- 12 tribal transportation providers
- 15 community transportation providers
- 6 Medicaid transportation brokers
- 4 Travel Washington intercity bus program lines
- 9 ferry systems
- Seattle Center Monorail

Changes to the Summary data

Errata

WSDOT staff detail errors found during the preparation of the *Summary* in the [Errata List](#). Staff may update this list throughout the year if they find other errors after publication.

The most current version of the *Summary* is at <https://wsdot.wa.gov/engineering-standards/all-manuals-and-standards/manuals/washington-state-summary-public-transportation>.

Organization of the Summary

The *Summary* has eight chapters, two appendices, a glossary and an errata list:

Chapter 1 Introduction

Chapter 2 Statewide Transit Agency Overview – Measures related to Washington state's transit agencies:

- Demographics and voting results
- Operational measures
- Financial measures
- Performance measures
- Roll-up of statistics for transit agencies operating in Washington state
- Summary statistics for transit agencies operating in Washington state
- Transit agencies (urban, small urban, rural) – Operational and financial data from each of the state's transit agencies

Chapter 3 Tribal Transportation Providers

Chapter 4 Community Transportation Providers

Chapter 5 Medicaid Transportation Brokers

Chapter 6 Travel Washington Intercity Bus Program

Chapter 7 Ferry Systems

Chapter 8 Seattle Center Monorail

Appendix 1 Transit Agency Governing Structures

Appendix 2 Public Transportation Revenue Sources

Glossary

Errata List

About the data in the Summary

Sources

The *Summary* gathers data from multiple sources.

Transit agencies serving urban and small urban areas, ferry systems, and the Seattle Center Monorail self-report data to the Washington Public Transportation Data Reporting Portal, managed by WSDOT's Public Transportation Division.

Data related to transit agencies serving rural areas, tribal transportation providers, community transportation providers and the Travel Washington intercity bus program comes from the National Transit Database, managed by the Federal Transit Administration.

Data related to the Medicaid transportation brokers comes from the Washington State Health Care Authority.

Other data sources include:

- United States Census Bureau's American Community Survey
- Washington State Department of Revenue
- Washington State Office of Financial Management

Presentation

WSDOT rolls all data for the *Summary* into a statewide reporting framework. Whenever possible, WSDOT applies a uniform approach to reporting specific data elements to maintain consistency.

Throughout the *Summary*, percent change refers to data from the current reporting year compared to the previous year. Also, because averages are a commonly understood method of communicating complex sets of data, the *Summary* reports many measures in averages.

Changes and updates

Public transportation providers must gather data for a variety of reasons and entities. WSDOT, the Federal Transit Administration and other federal, state, and local entities require providers to report similar and unique data at varying times in any given year.

Throughout this process, providers may refine their data gathering to highlight certain financial and operational activities at the local level.

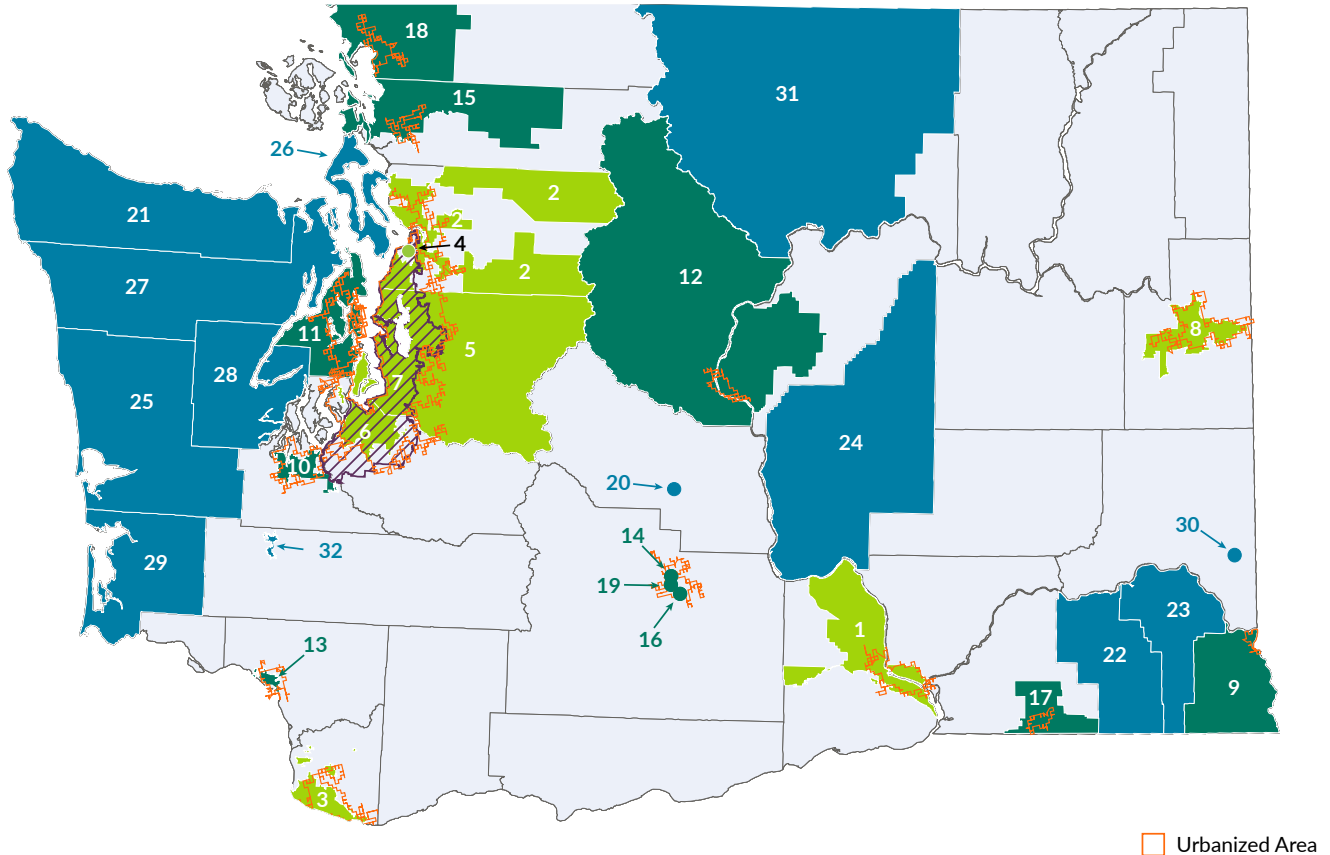
For this reason, the data in the *Summary* is the best data available to WSDOT at the time of publication. If additional changes occur in an individual provider's data after publication, WSDOT will make these updates available in the following year's *Summary*.

Comparison

The measures presented in the *Summary* are best suited for analyzing each public transportation provider individually. Public transportation service varies based on community needs, interests and conditions.

Chapter 2 Statewide Transit Agency Overview

The *Statewide Transit Agency Overview* gives narrative and statistical perspectives of public transportation at the transit agency level in Washington state. This chapter describes events that occurred throughout the current reporting year, including voting results related to individual transit agencies. It also highlights key operational, financial and performance measures. Finally, this chapter presents operational and financial data from each of the state's transit agencies.



Urban	Small Urban	Rural	
1. Ben Franklin Transit	9. Asotin County Transit	20. Central Transit	26. Island Transit
2. Community Transit	10. Intercity Transit	21. Clallam Transit System	27. Jefferson Transit Authority
3. C-Tran	11. Kitsap Transit	22. Columbia County Transportation Authority	28. Mason Transit Authority
4. Everett Transit	12. Link Transit	23. Garfield County Transportation Authority	29. Pacific Transit System
5. King County Metro	13. RiverCities Transit	24. Grant Transit Authority	30. Pullman Transit
6. Pierce Transit	14. Selah Transit	25. Grays Harbor Transportation Authority	31. TranGo
7. Sound Transit	15. Skagit Transit		32. Twin Transit
8. Spokane Transit Authority	16. Union Gap Transit		
	17. Valley Transit		
	18. Whatcom Transportation Authority		
	19. Yakima Transit		

Note: The map featured on this page, as well as similar maps throughout Chapter 2 of the *Summary*, use boundaries established by the Washington State Department of Revenue, and are not necessarily consistent with transit agency service areas.

Organization of the Statewide Transit Agency Overview

The *Statewide Transit Agency Overview* has seven sections:

1. **Demographics and voting results** – Data and narrative about the state’s general population and residents living within transit agency districts, including voters’ efforts to modify public transportation tax rates:
 - Residents within transit agency boundary
 - Transit agency governance structures and tax rates
 - Efforts to change or expand transit agencies
2. **Operational measures** – Data about the miles and hours of service of transit agency vehicles, as well as data about transit agency ridership:
 - Revenue vehicle hours
 - Revenue vehicle miles
 - Passenger trips
3. **Financial measures** – Data about the revenue and investments of transit agencies, and the cost of operating the various modes of public transportation:
 - Revenues by source
 - Local tax revenues
 - Farebox revenues
 - Investments by source
 - Operating expenses
4. **Performance measures** – Performance measures for transit agencies (RCW 35.58.2796):
 - Operating cost per passenger trip
 - Operating cost per revenue vehicle hour
 - Passenger trips per revenue vehicle hour
 - Passenger trips per revenue vehicle mile
 - Vehicle revenue hours per employee
 - Farebox recovery ratio
5. **Roll-up of statistics for transit agencies operating in Washington state** – A statewide roll-up of operational and financial data from transit agencies
6. **Summary statistics for transit agencies operating in Washington state** – Key operational and financial data, as well as performance measures from transit agencies
7. **Transit agencies (urban, small urban, rural)** – Operational and financial data from each of the state’s transit agencies

Demographics and changes to transit agencies

Residents within transit agency boundary

The following table shows the state's total resident population, and the total and percentage resident population living within a transit agency boundary.

Population	2015	2016	2017	2018	2019	2020	One year percent change (%)
State population	7,061,410	7,183,700	7,310,300	7,427,570	7,546,410	7,656,200	1.45
Population living within a transit agency boundary	5,919,397	6,048,737	6,153,758	6,250,036	6,346,287	6,366,575	0.32
Percent of state population living within a transit agency boundary	83.83	84.20	84.18	84.15	84.10	83.16	-1.12

Transit agency governance structures and tax rates

The following table shows the state's transit agencies, their governance structures, the year their agency was established, their current tax rate, the date of their last tax rate increase, and their service area population in the year of reference.

For more information on transit agency governance structures, see [Appendix 1 Transit Agency Governance Structures](#).

Transit Agency	Governance Structure	Established	Tax Rate	Last Tax Rate Increase	Service Area Population
1 Asotin County Transit	PTBA	2004	0.2%	4/1/2005	22,640
2 Ben Franklin Transit	PTBA	1981	0.6%	7/1/2002	272,018
3 Central Transit	City	2016	0.2%	10/1/2016	20,640
4 Clallam Transit System	PTBA	1979	0.6%	1/1/2001	76,770
5 Columbia County Public Transportation	County	2005	0.4%	7/1/2017	4,185
6 Community Transit	PTBA	1975	0.9%	4/1/2016	607,522
7 C-TRAN	PTBA	1981	0.7%	4/1/2012	422,764
8 Everett Transit	City	1979	0.6%	1/1/2005	112,700
9 Garfield County Transportation Authority	County	1998	0.4%	7/1/2017	820
10 Grant Transit Authority	PTBA	1996	0.2%	1996	100,130
11 Grays Harbor Transportation Authority	CTA	1974	0.7%	4/1/2014	74,720
12 Intercity Transit	PTBA	1980	1.2%	4/1/2019	191,288
13 Island Transit	PTBA	1983	0.9%	1/1/2010	85,530
14 Jefferson Transit Authority	County	1972	0.9%	7/1/2011	32,190
15 King County Metro	County	1972	0.9%	4/1/2007	2,260,800
16 Kitsap Transit	PTBA	1982	1.1%	2018	272,200
17 Link Transit	PTBA	1989	0.5%	8/6/2019	117,576
18 Mason County Transportation Authority	PTBA	1992	0.6%	1/1/2001	66,650
19 Pacific Transit System	PTBA	1979	0.3%	1979	21,840
20 Pierce Transit	PTBA	1979	0.6%	7/1/2002	575,963
21 Pullman Transit	City	1978	0.0%	N/A	34,850
22 RiverCities Transit	PTBA	1987	0.3%	4/1/2009	50,690
23 City of Selah Transportation Service	City	2007	0.3%	7/1/2007	8,035
24 Skagit Transit	PTBA	1992	0.4%	4/1/2009	116,627
25 Sound Transit	RTA	1996	1.4%	1/1/2017	3,253,627
26 Spokane Transit Authority	PTBA	1981	0.7%	4/1/2019	442,499
27 TranGo	PTBA	2013	0.4%	4/1/2014	40,251
28 Twin Transit	PTBA	1977	0.2%	4/1/2005	24,840
29 Union Gap Transit	City	2008	0.2%	4/1/2008	6,355
30 Valley Transit	PTBA	1980	0.6%	7/1/2010	53,506
31 Whatcom Transportation Authority	PTBA	1983	0.6%	2002	227,801
32 Yakima Transit	City	1966	0.3%	1980	95,490
Total					6,439,890

Efforts to change or expand transit agencies

Voters within a transit agency's boundary or proposed boundary may approve or reject proposals to increase tax rates to change or expand the agency's boundary. Below are efforts and increases of note in 2020.

Link Transit

Link Transit received voter approval Aug. 6, 2019 to increase sales tax within the Chelan-Douglas public transportation benefit area by 0.2 percent to a total of 0.6 percent. The agency will phase the increase, with a 0.1 percent increase effective Jan. 1, 2020, and the remaining 0.1 percent effective Jan. 1, 2022.

The agency plans to use the new revenues for transit system improvements, including:

- Higher frequency bus services.
- Extended weekday and Saturday services.
- New Sunday and holiday services.
- Purchase of new buses.
- Technology improvements.
- Expanded services for seniors and people with disabilities.

Operational measures

Revenue vehicle hours

Revenue vehicle hours are the total hours that a public transportation provider operates each vehicle in fixed route services or makes demand response services available for public use. The measurement does not include time to or from the assigned route.

Total revenue vehicle hours decreased 21.7 percent statewide, from 11.1 million in 2019 to 8.7 million in 2020. For agencies serving under 1 million, total revenue vehicle hours decreased 23.2 percent, from 5.1 million to 3.9 million.

The following tables show revenue vehicle hours by service mode for the state's transit agencies.

Revenue vehicle hours by mode (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	58,760	59,275	63,935	75,807	75,641	50,694	-33.0%
Demand Response	1,792,889	1,851,418	1,883,342	1,945,331	2,000,673	1,213,417	-39.3%
Fixed Route	6,305,430	6,661,232	6,885,698	7,105,935	7,357,234	6,518,782	-11.4%
Light Rail	167,791	253,695	301,472	316,790	318,194	262,506	-17.5%
Route Deviated	186,576	193,651	191,359	209,077	209,447	166,032	-20.7%
Vanpool	1,185,152	1,188,076	1,189,540	1,201,725	1,144,321	484,150	-57.7%
Total	9,696,598	10,207,347	10,515,346	10,854,665	11,105,510	8,695,581	-21.7%

Revenue vehicle hours by service mode (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	1,207,993	1,221,679	1,208,969	1,227,996	1,231,283	766,352	-37.8%
Fixed Route	2,583,014	2,688,029	2,820,986	2,950,428	3,089,011	2,694,259	-12.8%
Route Deviated	108,411	110,384	118,646	136,144	127,701	93,800	-26.5%
Vanpool	672,472	645,506	626,277	622,701	615,374	336,602	-45.3%
Total	4,571,890	4,665,598	4,774,878	4,937,269	5,063,369	3,891,013	-23.2%

Revenue vehicle miles

Revenue vehicle miles are the number of miles that a public transportation provider operates each vehicle in fixed route services or makes demand response services available for public use. The measurement does not include miles to or from the assigned route.

Total Revenue vehicle miles decreased 27.5 percent statewide, from 171.6 million in 2019 to 124.3 million in 2020. For agencies serving under 1 million, total Revenue vehicle miles decreased 27.4 percent, from 87.3 million to 63.4 million.

The following tables show Revenue vehicle miles by service mode for the state's transit agencies.

Revenue vehicle miles by service mode (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	1,783,253	1,794,741	1,919,660	2,233,332	2,242,727	1,526,737	-31.9%
Demand Response	25,603,718	26,884,814	26,651,268	27,508,003	28,106,665	15,433,602	-45.1%
Fixed Route	85,068,183	87,862,889	90,074,947	92,786,338	95,579,928	83,496,096	-12.6%
Light Rail	2,854,687	4,381,729	5,423,286	5,713,312	5,691,684	4,304,226	-24.4%
Route Deviated	3,422,069	3,531,619	3,532,123	3,876,031	3,734,422	2,732,478	-26.8%
Vanpool	38,728,639	37,631,866	37,322,042	36,990,198	36,195,723	16,820,003	-53.5%
Total	157,460,549	162,087,658	164,923,326	169,107,214	171,551,149	124,313,142	-27.5%

Revenue vehicle miles by service mode (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	17,640,830	17,613,690	17,437,720	17,496,295	17,542,648	10,615,166	-39.5%
Fixed Route	38,984,598	40,428,343	42,091,579	43,840,521	45,582,345	39,329,096	-13.7%
Route Deviated	2,353,714	2,390,548	2,567,206	2,908,099	2,675,588	1,953,038	-27.0%
Vanpool	24,035,091	22,752,541	22,122,664	21,946,485	21,547,586	11,524,466	-46.5%
Total	83,014,233	83,185,122	84,219,169	86,191,400	87,348,167	63,421,766	-27.4%

Passenger trips

Passenger trips are the total single passenger trips (or passenger boardings) for a public transportation provider. Note that a passenger trip may not be an individual's full commute. For example, throughout their commute, an individual may transfer from one bus to another, or transfer from one mode to another (e.g., ferry to bus). Regardless of transfer or change in mode, each boarding is counted as a single passenger trip.

Total passenger trips decreased by 54.1 percent statewide, from 239.9 million in 2019 to 110 million in 2020. For agencies serving under 1 million, total passenger trips decreased 46.7 percent, from 64.1 million to 34.1 million.

The following tables show passenger trips by service mode for the state's transit agencies.

Passenger trips by service mode (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	3,851,831	4,312,113	4,445,568	4,631,525	4,612,415	1,265,882	-72.6%
Demand Response	4,314,547	4,224,878	4,153,725	4,221,048	4,202,387	2,090,559	-50.3%
Fixed Route	197,586,427	195,425,639	195,335,623	195,990,365	194,695,303	93,923,449	-51.8%
Light Rail	13,126,042	21,307,980	25,392,768	27,053,574	27,562,050	9,088,826	-67.0%
Route Deviated	1,968,146	1,977,678	1,896,592	1,876,837	1,882,805	909,951	-51.7%
Vanpool	8,123,768	7,723,810	7,579,006	7,280,032	6,926,989	2,758,022	-60.2%
Total	228,970,761	234,972,098	238,803,282	241,053,381	239,881,949	110,036,689	-54.1%

Passenger trips by service mode (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	3,301,900	3,243,435	3,195,709	3,193,989	3,136,681	1,548,708	-50.6%
Fixed Route	59,141,639	57,031,574	56,492,073	56,415,185	56,299,793	30,407,706	-46.0%
Route Deviated	1,028,047	998,795	1,013,014	1,050,387	1,048,085	518,016	-50.6%
Vanpool	4,562,371	4,183,273	3,952,584	3,815,294	3,626,803	1,673,220	-53.9%
Total	68,033,957	65,457,077	64,653,380	64,474,855	64,111,362	34,147,650	-46.7%

Financial measures

Revenues by source

Revenues are financial resources used by the state's transit agencies for capital investments and operating expenses. For the Summary, transit agencies self-report revenues used in a particular year. The Summary does not report revenues allocated for transit in federal, state, and local budgets.

Total revenues increased 10.9 percent statewide, from \$4.4 billion in 2019 to \$4.9 billion in 2020. Total revenues for agencies serving under 1 million increased 19.3 percent, from \$993.2 million to \$1.2 billion.

Local revenues decreased 7 percent statewide, from \$3.9 billion in 2019 to \$3.6 billion in 2020. Local revenues for agencies serving under 1 million increased 2.9 percent, from \$799.6 million to \$822.9 million.

State revenues decreased 35.2 percent statewide, from \$118.1 million in 2019 to \$76.5 million in 2020. State revenues for agencies serving under 1 million decreased 24.2 percent, from \$73.8 million to \$56 million. These decreases were due, in part, to WSDOT's response to the passage of I-976. After the passage of the initiative on Nov. 5, 2019, Gov. Inslee directed WSDOT to postpone projects that were not underway at the time. This included state Regional Mobility Grant, Connecting Washington, Vanpool Investment Program, and Transit Coordination Grant projects. The pause provided the Governor and the Legislature with flexibility to adjust in response to the funding gap in the 2019-2021 transportation budget during the 2020 legislative session. After the Legislature passed and the Governor signed the 2020 supplemental transportation budget on March 31, 2020, WSDOT was able to restart all affected Regional Mobility Grant and Connecting Washington projects the agency had paused. However, challenges presented by the COVID-19 pandemic slowed construction activities and manufacturers' delivery of vehicles, affecting schedules and the delivery of projects under several grant programs such as Vanpool Investment, Transit Coordination, Regional Mobility, Green Transportation Capital, and Tier projects.

Federal revenues increased 179.4 percent statewide, from \$442.8 million in 2019 to \$1.2 billion in 2020. Federal revenues for agencies serving under 1 million increased 155.6 percent, from \$119.7 million to \$306 million. These increases were due, vastly, to CARES Act funding, which provided financial support to public transportation providers as they shifted from bringing people to services to bringing services to people during the COVID-19 pandemic.

For more information on revenue sources available to transit agencies, see [Appendix 2 Public Transportation Revenue Sources Overview](#).

The following tables show revenues from local, federal and state sources for the state's transit agencies.

In the tables, Percent of total is shown for the source of reference from the total revenues.

Total revenues (statewide)	2015	2016	2017	2018	2019	2020	Percent of total
Local revenues	\$2,260,655,640	\$2,414,154,119	\$3,253,104,738	\$3,627,881,403	\$3,859,209,024	\$3,588,288,212	73.2
State revenues	\$44,155,798	\$44,655,215	\$67,332,324	\$97,415,766	\$118,050,579	\$76,503,900	1.6
Federal revenues	\$348,112,562	\$417,879,615	\$248,674,030	\$440,834,602	\$442,816,883	\$1,237,143,174	25.2
Total	\$2,652,924,000	\$2,876,688,949	\$3,569,111,092	\$4,166,131,771	\$4,420,076,486	\$4,901,935,286	

Revenue source (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	Percent of total
Local revenues	\$560,262,247	\$617,319,008	\$665,762,083	\$722,106,049	\$799,630,886	\$822,785,097	69.4
State revenues	\$29,882,113	\$31,875,224	\$41,480,956	\$61,404,514	\$73,835,030	\$55,987,921	4.7
Federal revenues	\$85,964,035	\$116,803,063	\$82,043,013	\$122,119,539	\$119,719,282	\$305,969,147	25.8
Total	\$676,108,395	\$765,997,295	\$789,286,052	\$905,630,102	\$993,185,198	\$1,184,742,165	

Local tax revenues

State laws allow additional local taxes and fees to support services to fund local transportation projects with voter approval. These include, but are not limited to, sales, business and occupation, utility, and household excise taxes.

Total local tax revenues collected for public transit decreased 2.8 percent statewide, from 3.2 billion in 2019 to 3.3 billion in 2020. These revenues accounted for 65.8 percent of all revenues (i.e., operating and capital) for agencies statewide, down from 75 percent in 2019.

Sound Transit represented 57.2 percent of the total local tax revenues collected for public transit statewide in 2020, down from 57.8 percent in 2019.

For agencies serving under 1 million, total local tax revenues collected for public transit increased 4 percent, from around \$686.5 million in 2019 to \$714.2 million in 2020. These revenues accounted for 60.3 percent of all revenues (i.e., operating and capital) for agencies serving under 1 million, down from 69.1 percent in 2019.

For more information on local tax revenues collected for public transit, see *Transit agency governance structures and tax rates* in this chapter.

Farebox revenues

Farebox revenues are all income received by a public transportation provider directly from passengers, paid either in cash, token, voucher, transfer, or through prepaid tickets and passes. Farebox revenues also include donations from passengers on a vehicle, and the reduced fares paid by passengers in a user-side subsidy arrangement. Farebox revenues exclude revenue from charter services.

Farebox revenues decreased 65.9 percent statewide, from \$351.8 million in 2019 to \$119.9 million in 2020. These revenues accounted for 2.7 percent of the operating revenues for agencies statewide in 2020, down from 8.7 percent in 2019.

For agencies serving under 1 million, farebox revenues decreased 56.2 percent, from \$78.2 million in 2019 to \$34.2 million in 2020. These revenues accounted for 3.1 percent of the operating revenues for agencies serving under 1 million in 2020, down from 8.9 percent in 2019.

The following tables show farebox revenue by service mode for the state's transit agencies.

Farebox revenues by service mode (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	\$11,903,668	\$13,579,238	\$15,042,598	\$16,671,148	\$17,190,841	\$5,659,920	-67.1%
Demand Response	\$5,019,245	\$5,007,425	\$4,930,686	\$4,719,142	\$4,849,401	\$2,102,364	-56.6%
Fixed Route	\$255,142,174	\$258,664,570	\$259,023,389	\$263,364,476	\$263,632,451	\$89,150,165	-66.2%
Light Rail	\$18,669,499	\$32,036,865	\$39,387,137	\$43,042,555	\$44,894,083	\$11,833,796	-73.6%
Route Deviated	\$1,786,281	\$1,820,683	\$1,695,524	\$1,639,642	\$1,601,439	\$875,782	-45.3%
Vanpool	\$20,717,847	\$20,171,953	\$19,925,151	\$19,560,924	\$19,605,836	\$10,304,196	-47.4%
Total	\$313,238,714	\$331,280,734	\$340,004,485	\$348,997,887	\$351,774,051	\$119,926,223	-65.9%

Farebox revenues by service mode (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	\$3,605,112	\$3,609,699	\$3,654,459	\$3,657,242	\$3,710,290	\$1,404,658	-62.1%
Fixed Route	\$61,632,493	\$60,596,532	\$59,430,213	\$60,455,344	\$61,833,558	\$26,661,361	-56.9%
Route Deviated	\$605,440	\$591,126	\$585,678	\$601,553	\$550,631	\$283,109	-48.6%
Vanpool	\$13,596,485	\$12,878,682	\$12,303,065	\$12,336,799	\$12,063,945	\$5,856,362	-51.5%
Total	\$79,439,530	\$77,676,039	\$75,973,415	\$77,050,938	\$78,158,424	\$34,205,490	-56.2%

Capital investments

Capital investments are financial resources used by transit agencies for the purchase and maintenance of vehicles, equipment and facilities.

Total capital investments increased 0.8 percent statewide, from over \$2.90 billion in 2019 to \$2.92 billion in 2020. Total capital investments for agencies serving under 1 million decreased 42.8 percent, from around \$314.8 million to \$179.9 million.

Local capital investment decreased 1.4 percent statewide, from \$2.33 billion in 2019 to \$2.29 billion in 2020. Local capital investment for agencies serving under 1 million decreased 58 percent, from \$183.7 million to \$77.1 million.

State capital investment decreased 15 percent statewide, from \$51.6 million in 2019 to \$43.9 million in 2020. State capital investment for agencies serving under 1 million decreased 18.7 percent, from \$39 million to \$31.8 million.

Federal capital investment increased 21.5 percent statewide, from \$343.8 million in 2019 to \$417.7 million in 2020. Federal capital investment for agencies serving under 1 million decreased 24.2 percent, from \$80.3 million to \$60.9 million.

Other capital investment (e.g., rental and leases, debt service, donations or payments to other governmental agencies, and losses on investments) decreased 5.9 percent statewide, from around \$177.3 million in 2019 to \$166.8 million in 2020. Other capital investment for agencies serving under 1 million decreased 12.8 percent, from \$11.7 million to \$10.2 million.

The following tables show capital investments from local, federal, state and other sources for the state's transit agencies.

Percent of total is shown for the source of reference from the total investments.

Capital investment sources	2015	2016	2017	2018	2019	2020	Percent of total
Local capital investment	\$810,717,301	\$931,235,589	\$1,268,435,855	\$1,498,933,468	\$2,331,031,641	\$2,298,487,170	78.5
State capital investment	\$17,456,329	\$16,264,834	\$35,229,702	\$38,247,521	\$51,649,561	\$43,915,412	1.5
Federal capital investment	\$266,334,331	\$304,265,986	\$176,736,790	\$383,241,612	\$343,820,727	\$417,715,032	14.3
Other capital investment	\$187,885,402	\$178,349,115	\$185,496,388	\$177,895,284	\$177,319,053	\$166,825,457	5.7
Total	\$1,282,393,363	\$1,430,115,524	\$1,665,898,735	\$2,098,317,885	\$2,903,820,982	\$2,926,943,071	

Capital investment sources (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	Percent of total
Local capital investment	\$58,118,973	\$70,613,441	\$68,448,734	\$79,053,589	\$183,725,430	\$83,072,439	46.2
State capital investment	\$12,524,600	\$12,194,741	\$18,873,810	\$34,573,501	\$39,044,376	\$31,752,134	17.6
Federal capital investment	\$44,411,193	\$74,326,886	\$47,654,864	\$80,158,211	\$80,335,652	\$54,924,869	30.5
Other capital investment	\$29,240,388	\$20,150,834	\$6,060,440	\$9,985,283	\$11,684,353	\$10,192,441	5.7
Total	\$144,295,154	\$177,285,902	\$141,037,848	\$203,770,584	\$314,789,811	\$179,941,883	

Operating expenses

Operating expenses are financial resources used for the operation of a transit agency. Operating expenses include employee wages and salaries, fringe benefits, fuel and oil, contractor service charges, taxes, repair and maintenance, parts and supplies, equipment leases and rentals, marketing, insurance, and administrative expenses. Operating expenses exclude the costs of providing transportation services not available to the general public, interest paid on loans on capital equipment, and fixed costs (e.g., depreciation on facilities and equipment).

Total operating expenses decreased 0.6 percent statewide, from 1.77 billion in 2019 to 1.76 billion in 2020. For agencies serving under 1 million, operating expenses decreased 2.7 percent, from \$641.6 million to \$623.9 million.

The following tables show the operating expenses by mode for the state's transit agencies.

Operating expenses by service mode (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	\$40,517,405	\$44,414,515	\$45,502,162	\$52,241,469	\$56,879,437	\$54,345,918	-4.5%
Demand Response	\$179,864,014	\$183,246,937	\$196,810,984	\$204,047,750	\$217,237,782	\$182,346,088	-16.1%
Fixed Route	\$975,056,008	\$1,028,684,999	\$1,119,329,339	\$1,191,661,480	\$1,289,620,844	\$1,301,059,476	0.9%
Light Rail	\$68,653,176	\$98,520,118	\$105,987,279	\$131,597,881	\$148,164,435	\$169,002,347	14.1%
Route Deviated	\$19,630,077	\$20,259,374	\$23,205,252	\$25,866,239	\$26,399,067	\$26,356,978	-0.2%
Vanpool	\$26,210,437	\$26,290,339	\$28,490,238	\$29,855,050	\$29,793,318	\$24,999,276	-16.1%
Total	\$1,309,931,117	\$1,401,416,282	\$1,519,325,254	\$1,635,269,869	\$1,768,094,883	\$1,758,110,083	-0.6%

Operating expenses by service mode (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	\$118,056,608	\$123,137,248	\$131,710,246	\$133,406,997	\$139,098,357	\$130,895,176	-5.9%
Fixed Route	\$357,054,617	\$376,823,053	\$406,953,298	\$432,888,972	\$466,114,148	\$458,356,413	-1.7%
Route Deviated	\$11,276,249	\$11,032,477	\$12,761,923	\$15,724,293	\$16,643,853	\$18,110,216	8.8%
Vanpool	\$17,294,349	\$17,247,951	\$18,777,161	\$19,427,203	\$19,704,351	\$16,565,328	-15.9%
Total	\$503,681,823	\$528,240,729	\$570,202,628	\$601,447,465	\$641,560,709	\$623,927,133	-2.7%

Performance measures

RCW 35.58.2796 requires WSDOT to measure the state's transit agencies' performance by:

- Operating cost per passenger trip
- Operating cost per revenue vehicle hour
- Passenger trips per revenue vehicle hour
- Passenger trips per revenue vehicle mile
- Revenue vehicle hours per employee
- Farebox recovery ratio

Readers should note that performance measures are dependent on a number of factors. The individual results of performance measures often require more contextual information to allow any form of comparison. Such contextual information is beyond the scope of the *Summary*.

Operating cost per passenger trip

Operating cost per passenger trip is the total operating expenses divided by total passenger trips.

The following tables show operating cost per passenger trip by service mode for the state's transit agencies.

Operating costs per passenger trip (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	10.52	10.30	10.24	11.28	12.33	42.93	248.2%
Demand Response	41.69	43.37	47.38	48.34	51.69	87.22	68.7%
Fixed Route	4.93	5.26	5.73	6.08	6.62	13.85	109.2%
Light Rail	5.23	4.62	4.17	4.86	5.38	18.59	245.5%
Route Deviated	9.97	10.24	12.24	13.78	14.02	28.97	106.6%
Vanpool	3.23	3.40	3.76	4.10	4.30	9.06	110.7%

Operating costs per passenger trip (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	35.75	37.97	41.21	41.77	44.35	84.52	90.6%
Fixed Route	6.04	6.61	7.20	7.67	8.28	15.07	82.0%
Route Deviated	10.97	11.05	12.60	14.97	15.88	34.96	120.2%
Vanpool	3.79	4.12	4.75	5.09	5.43	9.90	82.3%

Operating cost per revenue vehicle hour

Operating cost per revenue vehicle hour is the total operating expenses divided by total revenue vehicle hours.

The following tables show operating cost per revenue vehicle hour by service mode for the state's transit agencies.

Operating costs per revenue vehicle hour (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	689.54	749.30	711.69	689.14	751.97	1,072.04	42.6%
Demand Response	100.32	98.98	104.50	104.89	108.58	150.27	38.4%
Fixed Route	154.64	154.43	162.56	167.70	175.29	199.59	13.9%
Light Rail	409.16	388.34	351.57	415.41	465.64	643.80	38.3%
Route Deviated	105.21	104.62	121.27	123.72	126.04	158.75	26.0%
Vanpool	22.12	22.13	23.95	24.84	26.04	51.64	98.3%

Operating costs per revenue vehicle hour (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	97.73	100.79	108.94	108.64	112.97	170.80	51.2%
Fixed Route	138.23	140.19	144.26	146.72	150.89	170.12	12.7%
Route Deviated	104.01	99.95	107.56	115.50	130.33	193.07	48.1%
Vanpool	25.72	26.72	29.98	31.20	32.02	49.21	53.7%

Passenger trips per revenue vehicle hour

Passenger trips per revenue vehicle hour is the total passenger trips divided by total revenue vehicle hours.

The following tables show passenger trips per revenue vehicle hour by service mode for the state's transit agencies.

Passenger trips per revenue vehicle hour (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	65.55	72.75	69.53	61.10	60.98	24.97	-59.1%
Demand Response	2.41	2.28	2.21	2.17	2.10	1.72	-18.1%
Fixed Route	31.34	29.34	28.37	27.58	26.46	14.41	-45.5%
Light Rail	78.23	83.99	84.23	85.40	86.62	34.62	-60.0%
Route Deviated	10.55	10.21	9.91	8.98	8.99	5.48	-39.0%
Vanpool	6.85	6.50	6.37	6.06	6.05	5.70	-5.8%

Passenger trips per revenue vehicle hour (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	2.73	2.65	2.64	2.60	2.55	2.02	-20.8%
Fixed Route	22.90	21.22	20.03	19.12	18.23	11.29	-38.1%
Route Deviated	9.48	9.05	8.54	7.72	8.21	5.52	-32.8%
Vanpool	6.78	6.48	6.31	6.13	5.89	4.97	-15.6%

Passenger trips per revenue vehicle mile

Passenger trips per revenue vehicle mile is the total passenger trips divided by total revenue vehicle miles.

The following table shows passenger trips per revenue vehicle mile by service mode for the state's transit agencies.

Passenger trips per revenue vehicle mile (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	2.16	2.40	2.32	2.07	2.06	0.83	-59.7%
Demand Response	0.17	0.16	0.16	0.15	0.15	0.14	-6.7%
Fixed Route	2.32	2.22	2.17	2.11	2.04	1.12	-45.1%
Light Rail	4.60	4.86	4.68	4.74	4.84	2.11	-56.4%
Route Deviated	0.58	0.56	0.54	0.48	0.50	0.33	-34.0%
Vanpool	0.21	0.21	0.20	0.20	0.19	0.16	-15.8%

Passenger trips per revenue vehicle mile (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	0.19	0.18	0.18	0.18	0.18	0.15	-16.7%
Fixed Route	1.52	1.41	1.34	1.29	1.24	0.77	-37.9%
Route Deviated	0.44	0.42	0.39	0.36	0.39	0.27	-30.8%
Vanpool	0.19	0.18	0.18	0.17	0.17	0.15	-11.8%

Revenue vehicle hours per employee

Revenue vehicle hours per employee is the total revenue vehicle hours divided by total full-time equivalent (FTE) employees.

The following table shows revenue vehicle hours per employee by service mode for the state's transit agencies.

Revenue vehicle hours per employee (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	572.15	608.57	563.80	629.10	633.51	417.23	-34.1%
Demand Response	1,069.21	1,108.35	1,099.93	1,099.67	1,098.66	1,062.29	-3.3%
Fixed Route	1,014.57	1,029.12	1,012.71	968.58	901.20	784.88	-12.9%
Light Rail	252.17	349.44	378.21	353.32	306.57	223.28	-27.2%
Route Deviated	1,988.45	1,874.28	1,732.07	1,422.97	1,372.25	1,105.48	-19.4%
Vanpool	11,287.16	11,469.02	10,558.67	11,231.07	8,927.45	3,814.31	-57.3%

Revenue vehicle hours per employee (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	1,148.78	1,156.21	1,099.62	1,072.48	1,052.37	689.60	-34.5%
Fixed Route	841.28	899.92	865.52	842.57	832.23	735.99	-11.6%
Route Deviated	1,202.83	1,121.56	1,125.89	961.94	881.37	662.06	-24.9%
Vanpool	8,699.51	8,362.56	7,450.36	8,045.23	7,798.43	4,232.92	-45.7%

Farebox recovery ratio

Farebox recovery ratio is the total farebox revenue, plus contract service revenue, divided by total direct operating expenses.

The following table shows farebox recovery ratio by service mode for the state's transit agencies.

Farebox recovery ratio (statewide)	2015	2016	2017	2018	2019	2020	One year change (%)
Commuter Rail	0.29	0.31	0.33	0.32	0.30	0.10	-65.6%
Demand Response	0.03	0.03	0.03	0.02	0.02	0.01	-48.4%
Fixed Route	0.26	0.25	0.23	0.22	0.20	0.07	-66.5%
Light Rail	0.27	0.33	0.37	0.33	0.30	0.07	-76.9%
Route Deviated	0.09	0.09	0.07	0.06	0.06	0.03	-45.3%
Vanpool	0.79	0.77	0.70	0.66	0.66	0.41	-37.4%

Farebox recovery ratio (agencies serving under 1 million)	2015	2016	2017	2018	2019	2020	One year change (%)
Demand Response	0.03	0.03	0.03	0.03	0.03	0.01	-59.9%
Fixed Route	0.17	0.16	0.15	0.14	0.13	0.06	-56.1%
Route Deviated	0.05	0.05	0.05	0.04	0.03	0.02	-52.9%
Vanpool	0.79	0.75	0.66	0.64	0.61	0.35	-42.3%

Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route Services (fixed route, bus rapid transit, commuter bus, and trolley bus)				
CNG fuel consumed (therms)	1,775,493	1,829,967	1,544,978	-15.6%
Diesel fuel consumed (gallons)	21,870,416	23,027,406	18,399,913	-20.1%
Electricity consumed (kWh)	20,769,442	16,471,789	15,643,308	-5.0%
Employees - FTEs	7,336.41	8,163.84	8,305.41	1.7%
Farebox revenues	\$263,364,476	\$263,632,451	\$89,150,165	-66.2%
Gasoline fuel consumed (gallons)	170,594	182,288	192,743	5.7%
Operating expenses	\$1,191,661,480	\$1,289,620,844	\$1,301,059,476	0.9%
Passenger trips	195,990,365	194,695,303	93,923,449	-51.8%
Propane fuel consumed (gallons)	72,683	67,811	19,202	-71.7%
Revenue vehicle hours	7,105,935	7,357,234	6,518,782	-11.4%
Revenue vehicle miles	92,786,338	95,579,928	83,496,096	-12.6%
Total vehicle hours	8,102,105	8,407,864	7,428,468	-11.6%
Total vehicle miles	114,048,217	117,408,831	101,602,026	-13.5%
Commuter Rail Services				
Diesel fuel consumed (gallons)	1,365,632	1,415,148	625,305	-55.8%
Employees - FTEs	120.50	119.40	121.50	1.8%
Farebox revenues	\$16,671,148	\$17,190,841	\$5,659,920	-67.1%
Operating expenses	\$52,241,469	\$56,879,437	\$54,345,918	-4.5%
Passenger trips	4,631,525	4,612,415	1,265,882	-72.6%
Revenue vehicle hours	75,807	75,641	50,694	-33.0%
Revenue vehicle miles	2,233,332	2,242,727	1,526,737	-31.9%
Total vehicle hours	80,509	80,348	54,020	-32.8%
Total vehicle miles	2,283,545	2,293,248	1,562,310	-31.9%
Light Rail Services (includes streetcar rail)				
Electricity consumed (kWh)	27,920,827	27,809,165	22,742,365	-18.2%
Employees - FTEs	896.60	1,037.90	1,175.69	13.3%
Farebox revenues	\$43,042,555	\$44,894,083	\$11,833,796	-73.6%
Operating expenses	\$131,597,881	\$148,164,435	\$169,002,347	14.1%
Passenger trips	27,053,574	27,562,050	9,088,826	-67.0%
Revenue vehicle hours	316,790	318,194	262,506	-17.5%
Revenue vehicle miles	5,713,312	5,691,684	4,304,226	-24.4%
Total vehicle hours	333,577	335,858	274,119	-18.4%
Total vehicle miles	6,033,060	6,038,727	4,396,075	-27.2%
Route Deviated Services				
CNG fuel consumed (therms)	878	885	461	-47.9%
Diesel fuel consumed (gallons)	420,421	403,291	336,891	-16.5%
Employees - FTEs	146.93	152.63	150.19	-1.6%
Farebox revenues	\$1,639,642	\$1,601,439	\$875,782	-45.3%
Gasoline fuel consumed (gallons)	141,544	151,146	93,774	-38.0%
Operating expenses	\$25,866,239	\$26,399,067	\$26,356,978	-0.2%
Passenger trips	1,876,837	1,882,805	909,951	-51.7%
Propane fuel consumed (gallons)	27,650	26,620	17,905	-32.7%
Revenue vehicle hours	209,077	209,447	166,032	-20.7%
Revenue vehicle miles	3,876,031	3,734,422	2,732,478	-26.8%
Total vehicle hours	227,999	229,526	180,125	-21.5%
Total vehicle miles	4,239,123	4,085,375	3,052,204	-25.3%
Demand Response Services				
CNG fuel consumed (therms)	61,540	56,674	31,685	-44.1%
Diesel fuel consumed (gallons)	1,219,432	1,036,239	478,968	-53.8%
Employees - FTEs	1,769.01	1,821.01	1,142.27	-37.3%
Farebox revenues	\$4,719,142	\$4,849,401	\$2,102,364	-56.6%
Gasoline fuel consumed (gallons)	1,948,984	2,070,994	1,524,700	-26.4%
Operating expenses	\$204,047,750	\$217,237,782	\$182,346,088	-16.1%
Passenger trips	4,221,048	4,202,387	2,090,559	-50.3%
Propane fuel consumed (gallons)	609,885	916,669	757,947	-17.3%
Revenue vehicle hours	1,945,331	2,000,673	1,213,417	-39.3%
Revenue vehicle miles	27,508,003	28,106,665	15,433,602	-45.1%
Total vehicle hours	2,166,321	2,236,894	1,480,307	-33.8%
Total vehicle miles	31,097,354	31,909,055	19,157,038	-40.0%

Annual Operating Information	2018	2019	2020	One year change (%)
Vanpool Services				
Diesel fuel consumed (gallons)	4,385	3,564	2,412	-32.3%
Electricity consumed (kWh)	0	0	1	NA
Employees - FTEs	107	128.18	126.93	-1.0%
Farebox revenues	\$19,560,924	\$19,605,836	\$10,304,196	-47.4%
Gasoline fuel consumed (gallons)	2,252,670	2,201,307	982,795	-55.4%
Operating expenses	\$29,855,050	\$29,793,318	\$24,999,276	-16.1%
Passenger trips	7,280,032	6,926,989	2,758,022	-60.2%
Propane fuel consumed (gallons)	25,864	21,476	18,822	-12.4%
Revenue vehicle hours	1,201,725	1,144,321	484,150	-57.7%
Revenue vehicle miles	36,990,198	36,195,723	16,820,003	-53.5%
Total vehicle hours	1,202,329	1,144,367	484,803	-57.6%
Total vehicle miles	36,998,991	36,205,187	16,881,071	-53.4%

Roll-up of statistics for transit agencies operating in Washington state

The following tables contain a statewide roll-up of operational and financial data gathered from the state's transit agencies.

Financial Information	2018	2019	2020	One year change (%)
Operating related revenues				
Farebox revenues	\$348,997,887	\$351,774,051	\$119,926,223	-65.9%
Capital Assistance Spent on Operations (\$5317)	\$76,432	\$73,311	\$36,182	-50.6%
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$37,584,290	NA
Federal Section \$5307 Operating	\$10,431,158	\$13,711,692	\$691,127,687	4940.4%
Federal Section \$5307 Preventative	\$22,750,871	\$15,005,594	\$20,409,140	36.0%
Federal Section \$5311 Operating	\$7,354,804	\$7,364,515	\$8,711,121	18.3%
FTA \$5310 Capital Assistance Spent on Operations	\$193,929	\$350,317	\$693,596	98.0%
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$0	\$0	\$550,079	NA
FTA JARC (\$5316) Program	\$170,457	\$0	\$0	NA
MVET	\$338,537,449	\$345,756,730	\$361,749,228	4.6%
Other Federal Capital	\$0	\$0	\$1,206,224	NA
Other Federal Operating	\$16,615,339	\$62,490,727	\$65,109,823	4.2%
Other Local Taxes	\$178,264,986	\$184,610,453	\$188,644,440	2.2%
Other State Operating Grants	\$15,902,185	\$16,385,059	\$1,327,994	-91.9%
Sales Tax	\$2,609,710,745	\$2,785,799,841	\$2,673,997,813	-4.0%
Sales Tax Equalization	\$5,257,816	\$5,885,081	\$4,256,519	-27.7%
State Operating Distribution	\$25,427	\$25,296	\$0	-100.0%
State Regional Mobility Operating Grants	\$12,385,388	\$8,419,111	\$10,399,452	23.5%
State Rural Mobility Operating Grants	\$2,407,802	\$2,703,943	\$1,995,316	-26.2%
State Special Needs Operating Grants	\$23,189,627	\$32,982,528	\$14,609,207	-55.7%
Total (Excludes Capital Revenue)	\$3,243,274,415	\$3,481,564,198	\$4,082,408,111	17.3%
Federal Capital Grant Revenues				
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$166,282,134	NA
CM/AQ and Other Federal Grants - Historical	\$70,573,238	\$230,712,614	\$0	-100.0%
Congestion Mitigation and Air Quality (CM/AQ)	\$248,880	\$35,742	\$2,005,102	5509.9%
Federal Section \$5307 Capital Grants	\$159,519,189	\$106,440,294	\$68,060,824	-36.1%
Federal Section \$5309 Capital Grants	\$141,388,530	\$0	\$5,289,373	NA
Federal Section \$5310 Capital Grants	\$2,237,543	\$715,284	\$144,612,626	20117.5%
Federal Section \$5311 Capital Grants	\$1,478,517	\$2,828,872	\$3,620,886	28.0%
Federal STP Grants	\$1,715,715	\$854,512	\$0	-100.0%
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$0	\$0	\$258,973	NA
FTA Bus and Bus Facilities (\$5339)	\$6,080,000	\$2,233,409	\$17,124,050	666.7%
FTA State of Good Repair Program (\$5337)	\$0	\$0	\$4,461,064	NA
Total Federal Capital	\$383,241,612	\$343,820,727	\$411,715,032	19.7%
State Capital Grant Revenues				
Other State Capital Funds	\$3,691,064	\$12,866,719	\$4,476,915	-65.2%
Sales Tax Equalization-Capital	\$445,021	\$772,744	\$246,421	-68.1%
State Regional Mobility Grants	\$28,113,354	\$33,591,625	\$34,205,937	1.8%
State Rural Mobility Grants	\$0	\$1,806,102	\$1,542,931	-14.6%
State Special Needs Grants	\$2,761,130	\$761	\$3,018,189	396508.3%
State Vanpool Grants	\$3,236,952	\$2,611,610	\$425,019	-83.7%
Total Federal Capital	\$38,247,521	\$51,649,561	\$43,915,412	-15.0%
Local Capital Expenditures				
Local Capital Funds	\$1,498,933,468	\$2,331,031,641	\$2,298,487,170	-1.4%
Total Local Capital	\$1,498,933,468	\$2,331,031,641	\$2,298,487,170	-1.4%
Other Expenditures				
Depreciation (Not included in Total Expenditures)	\$392,324,656	\$431,622,796	\$461,443,103	6.9%
Other-Expenditures	\$27,184,888	\$22,347,728	\$14,152,772	-36.7%

Financial Information	2018	2019	2020	One year change (%)
Debt Service				
Debt service - interest	\$101,750,500	\$100,284,233	\$102,510,057	2.2%
Debt service - principal	\$48,959,896	\$54,687,457	\$50,162,628	-8.3%
Total Debt Service	\$150,710,396	\$154,971,690	\$152,672,685	-1.5%
Ending Balances, December 31				
Capital Reserve Funds	\$623,305,310	\$676,157,911	\$703,874,396	4.1%
Contingency Reserve	\$25,874,281	\$36,238,567	\$42,277,846	16.7%
Debt Service Funds	\$86,984,588	\$89,026,374	\$97,148,696	9.1%
General Fund	\$84,940,408	\$77,663,214	\$160,489,470	106.6%
Insurance Funds	\$17,784,896	\$15,936,539	\$15,914,994	-0.1%
Operating Reserve	\$134,250,980	\$165,040,908	\$179,650,621	8.9%
Other Balance	\$650,649,089	\$436,095,497	\$397,030,205	-9.0%
Unrestricted Cash and Investments	\$1,844,382,488	\$1,938,350,744	\$1,895,076,551	-2.2%
Working Capital	\$31,645,448	\$42,555,319	\$41,537,129	-2.4%
Total	\$3,499,817,488	\$3,477,065,073	\$3,532,999,908	1.6%

Summary statistics for transit agencies operating in Washington state

The following tables contain key operational and financial data, as well as performance measures for the state's transit agencies.

Fixed route	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Asotin County Transit	Small Urban	8,785	132,822	9,221	145,652	43,294	7	\$946,847	\$12,326	4.93	0.33	1,255	107.78	7.13	21.87	1.30%
Ben Franklin Transit	Urban	176,010	2,770,116	181,160	2,892,034	1,218,177	163.84	\$22,529,893	\$250,954	6.92	0.44	1,074.28	128	8.13	18.49	1.11%
Central Transit	Rural	21,305	238,791	22,254	245,659	65,356	31	0	0	3.07	0.27	687.26	0	0	0	0
City of Selah Transportation Service	Small Urban	5,542	103,417	5,819	116,198	4,467	3	\$205,000	0	0.81	0.04	1,847.33	36.99	1.98	45.89	0
Clallam Transit System	Rural	48,597	1,045,523	50,384	1,079,957	424,336	62	\$6,922,249	\$417,008	8.73	0.41	783.82	142.44	6.62	16.31	6.02%
Community Transit	Urban	504,234	7,756,117	605,672	10,578,785	5,305,854	841.60	\$111,984,670	\$7,629,654	10.52	0.68	599.14	222.09	14.44	21.11	6.81%
C-TRAN	Urban	271,331	3,786,542	298,286	4,449,652	3,696,783	338	\$43,389,541	\$3,194,904	13.62	0.98	802.75	159.91	11.46	11.74	7.36%
Everett Transit	Urban	76,436	890,830	83,080	1,036,109	807,733	94	\$14,575,767	\$520,545	10.57	0.91	813.15	190.69	16.36	18.05	3.57%
Garfield County Transportation Authority	Rural	901	28,616	928	28,905	1,263	0.75	\$116,007	\$2,078	1.40	0.04	1,201.33	128.75	4.05	91.85	1.79%
Grays Harbor Transportation Authority	Rural	37,679	939,184	37,679	944,724	424,858	58	\$7,139,413	\$159,575	11.28	0.45	649.64	189.48	7.60	16.80	2.24%
Intercity Transit	Small Urban	124,542	1,646,137	128,745	1,721,806	1,905,876	221.46	\$25,726,818	\$8,674	15.30	1.16	562.37	206.57	15.63	13.50	0.03%
Island Transit	Rural	24,927	727,334	33,685	785,779	169,189	57	\$5,143,402	0	6.79	0.23	437.32	206.34	7.07	30.40	0
Jefferson Transit Authority	Rural	10,784	291,780	11,647	314,085	101,169	15.83	\$3,771,580	\$29,325	9.38	0.35	681.24	349.74	12.93	37.28	0.78%
King County Metro	Urban	3,264,956	33,245,936	3,748,117	41,400,671	57,250,971	3,908.16	\$704,285,458	\$48,779,174	17.53	1.72	835.42	215.71	21.18	12.30	6.93%
Kitsap Transit	Small Urban	122,918	2,134,712	142,397	2,528,794	1,220,764	292	\$26,831,268	\$1,897,036	9.93	0.57	420.95	218.29	12.57	21.98	7.07%
Link Transit	Small Urban	77,526	1,496,191	81,802	1,559,351	657,333	93.60	\$11,961,797	\$125,761	8.48	0.44	828.27	154.29	7.99	18.20	1.05%
Pacific Transit	Rural	8,757	244,016	11,076	250,177	54,130	5.30	\$1,137,025	\$7,259	6.18	0.22	1,652.26	129.84	4.66	21.01	0.64%
Pierce Transit	Urban	388,929	4,237,919	432,154	5,015,620	4,755,960	468	\$67,727,590	\$4,416,932	12.23	1.12	831.04	174.14	15.98	14.24	6.52%
Pullman Transit	Rural	26,678	359,425	28,083	378,343	496,304	24.64	\$3,736,318	\$1,882,156	18.60	1.38	1,082.71	140.05	10.40	7.53	50.37%
RiverCities Transit	Small Urban	21,193	265,192	21,930	272,633	204,103	22.31	\$3,548,307	\$78,036	9.63	0.77	949.93	167.43	13.38	17.38	2.20%
Skagit Transit	Small Urban	54,144	962,038	57,007	1,039,251	297,577	92.77	\$9,146,354	\$199,601	5.50	0.31	583.64	168.93	9.51	30.74	2.18%
Sound Transit	Urban	559,567	10,921,064	714,616	14,757,446	6,264,772	736.50	\$138,417,605	\$13,709,630	11.20	0.57	759.77	247.37	12.67	22.09	9.90%
Spokane Transit Authority	Urban	448,142	6,170,085	474,145	6,748,703	5,817,776	471.51	\$57,349,514	\$4,648,547	12.98	0.94	950.44	127.97	9.29	9.86	8.11%
TranGo	Rural	8,854	154,312	9,969	156,023	17,219	9.55	\$1,932,216	\$17,895	1.94	0.11	927.12	218.23	12.52	112.21	0.93%
Union Gap Transit	Small Urban	10,922	132,265	15,356	182,106	13,166	7	0	0	1.21	0.10	1,560.29	0	0	0	0
Valley Transit	Small Urban	22,974	232,936	23,893	248,216	239,307	26.60	\$3,676,288	\$41,844	10.42	1.03	863.68	160.02	15.78	15.36	1.14%
Whatcom Transportation Authority	Small Urban	128,002	1,737,011	133,402	1,851,283	1,917,385	191.99	\$21,812,977	\$656,398	14.98	1.10	666.71	170.41	12.56	11.38	3.01%
Yakima Transit	Small Urban	64,147	845,785	65,961	874,064	548,327	62	\$7,045,572	\$464,853	8.55	0.65	1,034.63	109.83	8.33	12.85	6.60%
Rural	Totals/averages	188,482	4,028,981	205,705	4,183,652	1,753,824	264.07	\$29,898,210	\$2,515,296	7.49	0.38	900.30	188.11	8.23	41.67	8.97%
Small Urban	Totals/averages	640,695	9,688,506	685,533	10,539,354	7,051,599	1,019.73	\$110,901,228	\$3,484,529	8.16	0.59	961.16	150.05	10.49	20.91	2.73%
Urban	Totals/averages	5,689,605	69,778,609	6,537,230	86,879,020	85,118,026	7,021.61	\$1,160,260,038	\$83,150,340	11.95	0.92	833.25	183.23	13.69	15.98	6.29%
Statewide fixed route	Totals/averages	6,518,782	83,496,096	7,428,468	101,602,026	93,923,449	8,305.41	\$1,301,059,476	\$89,150,165	9.02	0.62	905.05	171.97	10.78	25.79	5.74%

Commuter bus	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Community Transit	Urban	66,727	1,548,619	131,128	3,303,903	859,957	198.60	\$23,065,061	\$3,420,413	12.89	0.56	335.99	345.66	14.89	26.82	14.83%
Garfield County Transportation Authority	Rural	901	28,616	928	28,905	1,263	0.75	\$116,007	\$2,078	1.40	0.04	1,201.33	128.75	4.05	91.85	1.79%
Intercity Transit	Small Urban	5,161	130,395	5,497	134,948	54,639	9.06	\$1,074,384	0	10.59	0.42	569.65	208.17	8.24	19.66	0
Skagit Transit	Small Urban	10,541	301,257	11,233	324,099	60,805	16.04	\$1,027,369	\$38,862	5.77	0.20	657.17	97.46	3.41	16.90	3.78%
Sound Transit	Urban	559,567	10,921,064	714,616	14,757,446	6,264,772	736.50	\$138,417,605	\$13,709,630	11.20	0.57	759.77	247.37	12.67	22.09	9.90%
Yakima Transit	Small Urban	4,102	142,749	4,315	145,230	11,581	7	\$469,343	\$167,154	2.82	0.08	586	114.42	3.29	40.53	35.61%
Rural	Totals/averages	901	28,616	928	28,905	1,263	0.75	\$116,007	\$2,078	1.40	0.04	1,201.33	128.75	4.05	91.85	1.79%
Small Urban	Totals/averages	19,804	574,401	21,045	604,277	127,025	32.10	\$2,571,096	\$206,016	6.39	0.23	604.27	140.02	4.98	25.70	19.70%
Urban	Totals/averages	626,294	12,469,683	845,744	18,061,349	7,124,729	935.10	\$161,482,666	\$17,130,043	12.04	0.56	547.88	296.51	13.78	24.45	12.37%
Statewide fixed route	Totals/averages	646,999	13,072,700	867,717	18,694,531	7,253,017	967.95	\$164,169,769	\$17,338,137	7.45	0.31	684.99	190.30	7.76	36.31	13.18%

Trolley bus	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
King County Metro	Urban	359,439	2,375,110	380,114	2,530,256	8,385,162	416.53	\$72,294,813	\$5,074,010	23.33	3.53	862.94	201.13	30.44	8.62	7.02%
Statewide fixed route	Totals/averages	359,439	2,375,110	380,114	2,530,256	8,385,162	416.53	\$72,294,813	\$5,074,010	23.33	3.53	862.94	201.13	30.44	8.62	7.02%

Route deviated	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Grant Transit Authority	Rural	23,549	435,181	25,304	477,267	86,512	35.75	\$3,795,866	\$40,676	3.67	0.20	658.71	161.19	8.72	43.88	1.07%
Island Transit	Rural	15,037	368,502	20,778	433,381	67,862	35	\$3,369,061	0	4.51	0.18	429.63	224.05	9.14	49.65	0
Jefferson Transit Authority	Rural	3,481	104,272	3,516	104,874	5,778	2.80	\$488,153	\$950	1.66	0.06	1,243.21	140.23	4.68	84.48	0.19%
King County Metro	Urban	72,232	779,440	77,140	902,132	391,935	8.51	\$8,246,762	\$592,673	5.43	0.50	8,487.90	114.17	10.58	21.04	7.19%
Link Transit	Small Urban	11,699	300,494	12,837	324,902	47,782	14.70	\$1,877,101	\$9,142	4.08	0.16	795.85	160.45	6.25	39.28	0.49%
Mason County Transportation Authority	Rural	24,262	453,229	24,441	455,901	186,889	36.03	\$4,846,319	\$169,336	7.70	0.41	673.38	199.75	10.69	25.93	3.49%
Twin Transit	Rural	14,372	277,009	14,372	336,017	110,391	15.60	\$3,681,470	\$60,766	7.68	0.40	921.28	256.16	13.29	33.35	1.65%
Valley Transit	Small Urban	1,400	14,351	1,737	17,730	12,802	1.80	\$52,246	\$2,239	9.14	0.89	777.78	37.32	3.64	4.08	4.29%
Rural	Totals/averages	80,701	1,638,193	88,411	1,807,440	457,432	125.18	\$16,180,869	\$271,728	5.04	0.25	785.24	196.28	9.30	47.46	1.60%
Small Urban	Totals/averages	13,099	314,845	14,574	342,632	60,584	16.50	\$1,929,347	\$11,381	6.61	0.53	786.82	98.88	4.95	21.68	2.39%
Urban	Totals/averages	72,232	779,440	77,140	902,132	391,935	8.51	\$8,246,762	\$592,673	5.43	0.50	8,487.90	114.17	10.58	21.04	7.19%
Statewide fixed route	Totals/averages	166,032	2,732,478	180,125	3,052,204	909,951	150.19	\$26,356,978	\$875,782	5.48	0.35	1,748.47	161.67	8.37	37.71	2.62%

Demand response	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Asotin County Transit	Small Urban	2,880	28,705	4,059	30,798	5,325	2	\$214,866	\$4,821	1.85	0.19	1,440	74.61	7.49	40.35	2.24%
Ben Franklin Transit	Urban	93,393	1,343,277	101,459	1,555,847	173,303	103.60	\$15,197,050	\$71,340	1.86	0.13	901.48	162.72	11.31	87.69	0.47%
Central Transit	Rural	309	1,425	339	1,610	444	7	0	0	1.44	0.31	44.14	0	0	0	0
City of Selah Transportation Service	Small Urban	4,223	40,157	4,745	45,120	2,448	1	\$67,500	0	0.58	0.06	4,223	15.98	1.68	27.57	0
Clallam Transit System	Rural	18,086	198,648	19,264	251,318	27,655	26	\$2,071,627	\$22,171	1.53	0.14	695.62	114.54	10.43	74.91	1.07%
Columbia County Public Transportation	Rural	8,169	163,227	6,498	147,762	22,120	12.75	\$1,221,363	\$22,696	2.71	0.14	640.71	149.51	7.48	55.22	1.86%
Community Transit	Urban	36,370	679,859	43,903	828,819	69,387	88.10	\$9,926,526	\$134,061	1.91	0.10	412.83	272.93	14.60	143.06	1.35%
C-TRAN	Urban	44,898	787,854	50,388	882,777	112,524	82	\$11,272,156	\$244,100	2.51	0.14	547.54	251.06	14.31	100.18	2.17%
Everett Transit	Urban	25,681	297,836	28,202	334,916	53,400	43.90	\$5,771,690	\$70,111	2.08	0.18	584.99	224.75	19.38	108.08	1.21%
Garfield County Transportation Authority	Rural	1,888	21,563	1,945	21,781	4,675	2.75	\$174,010	\$2,077	2.48	0.22	686.55	92.17	8.07	37.22	1.19%
Grant Transit Authority	Rural	6,667	136,320	11,314	201,680	14,030	13	\$578,388	\$3,187	2.10	0.10	512.85	86.75	4.24	41.23	0.55%
Grays Harbor Transportation Authority	Rural	21,665	281,035	21,665	281,035	46,600	17	\$2,132,552	\$47,665	2.15	0.17	1,274.41	98.43	7.59	45.76	2.24%
Intercity Transit	Small Urban	83,571	1,010,160	100,101	1,141,396	143,104	172.93	\$15,843,190	0	1.71	0.14	483.26	189.58	15.68	110.71	0
Island Transit	Rural	12,957	197,575	16,448	246,971	32,775	28	\$1,761,949	0	2.53	0.17	462.75	135.98	8.92	53.76	0
Jefferson Transit Authority	Rural	3,570	34,266	5,177	49,605	7,413	2	\$1,047,190	\$2,718	2.08	0.22	1,785	293.33	30.56	141.26	0.26%
King County Metro	Urban	416,969	3,913,186	570,584	5,940,411	455,391	28.68	\$47,280,912	\$686,170	1.09	0.12	14,538.67	113.39	12.08	103.82	1.45%
Kitsap Transit	Small Urban	57,380	839,090	67,404	999,601	134,977	115.37	\$13,235,216	\$98,828	2.35	0.16	497.36	230.66	15.77	98.06	0.75%
Link Transit	Small Urban	20,289	210,310	22,754	252,634	40,221	22.80	\$3,350,990	\$8,460	1.98	0.19	889.87	165.16	15.93	83.31	0.25%
Mason County Transportation Authority	Rural	10,260	191,955	18,488	259,419	23,586	14.19	\$2,052,550	0	2.30	0.12	723.04	200.05	10.69	87.02	0
Pacific Transit	Rural	5,549	70,848	7,953	81,527	10,353	3.80	\$631,561	\$5,256	1.87	0.15	1,460.26	113.82	8.91	61	0.83%
Pierce Transit	Urban	82,899	1,184,490	94,870	1,384,401	150,289	19	\$11,976,001	\$180,140	1.81	0.13	4,363.11	144.46	10.11	79.69	1.50%
Pullman Transit	Rural	6,406	46,360	6,744	48,801	12,009	7.74	\$934,079	\$1,950	1.87	0.26	827.65	145.81	20.15	77.78	0.21%
RiverCities Transit	Small Urban	13,576	107,612	15,115	121,143	26,222	12.17	\$1,286,597	\$15,131	1.93	0.24	1,115.53	94.77	11.96	49.07	1.18%
Skagit Transit	Small Urban	21,554	246,877	23,843	296,321	38,607	43.47	\$4,245,834	\$25,899	1.79	0.16	495.84	196.99	17.20	109.98	0.61%
Spokane Transit Authority	Urban	100,005	1,541,063	113,967	1,787,731	205,815	130.12	\$13,832,331	\$339,016	2.06	0.13	768.56	138.32	8.98	67.21	2.45%
TranGo	Rural	2,969	30,577	3,561	36,033	8,640	2.70	\$229,719	\$5,271	2.91	0.28	1,099.63	77.37	7.51	26.59	2.29%
Twin Transit	Rural	2,078	18,109	2,078	18,709	2,429	1.10	\$82,013	\$1,858	1.17	0.13	1,889.09	39.47	4.53	33.76	2.27%
Union Gap Transit	Small Urban	5,043	50,341	6,299	56,563	6,075	4	0	0	1.20	0.12	1,260.75	0	0	0	0
Valley Transit	Small Urban	9,094	86,135	9,549	88,649	22,878	10.50	\$1,406,110	\$4,000	2.52	0.27	866.10	154.62	16.32	61.46	0.28%
Whatcom Transportation Authority	Small Urban	47,043	581,203	52,628	658,490	113,221	87.31	\$9,553,417	\$17,330	2.41	0.19	538.80	203.08	16.44	84.38	0.18%
Yakima Transit	Small Urban	17,377	176,401	18,364	188,032	36,910	35	\$723,776	\$74,970	2.12	0.21	496.49	41.65	4.10	19.61	10.36%
Rural	Totals/averages	100,573	1,391,908	121,474	1,646,251	212,729	138.03	\$12,917,001	\$114,849	2.09	0.19	930.90	128.94	10.76	61.29	1.28%
Small Urban	Totals/averages	282,030	3,376,991	324,861	3,878,747	569,988	506.55	\$49,927,496	\$249,439	1.86	0.18	1,118.82	136.71	12.26	68.45	1.98%
Urban	Totals/averages	800,215	9,747,565	1,003,373	12,714,902	1,220,109	495.40	\$115,256,666	\$1,724,938	1.90	0.13	3,159.60	186.80	12.97	98.53	1.52%
Statewide fixed route	Totals/averages	1,182,818	14,516,464	1,449,708	18,239,900	2,002,826	1,139.98	\$178,101,163	\$2,089,226	1.96	0.17	1,500.83	145.58	11.81	72.75	1.57%

Vanpool	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Asotin County Transit	Small Urban	2,630	99,879	2,835	101,915	15,685	1	\$59,816	\$42,861	5.96	0.16	2,630	22.74	0.60	3.81	71.65%
Ben Franklin Transit	Urban	29,782	1,345,779	29,782	1,345,779	221,933	7.79	\$2,077,072	\$706,225	7.45	0.16	3,823.11	69.74	1.54	9.36	34.00%
Clallam Transit System	Rural	14,734	442,031	14,734	442,031	53,694	6	\$1,160,996	\$223,722	3.64	0.12	2,455.67	78.80	2.63	21.62	19.27%
Columbia County Public Transportation	Rural	905	40,718	909	40,815	4,074	0.25	\$24,779	\$22,217	4.50	0.10	3,620	27.38	0.61	6.08	89.66%
Community Transit	Urban	64,978	2,068,568	64,978	2,068,568	302,038	15.09	\$3,387,575	\$1,509,559	4.65	0.15	4,306.03	52.13	1.64	11.22	44.56%
C-TRAN	Urban	5,844	173,191	5,844	173,191	23,142	2	\$423,908	\$113,968	3.96	0.13	2,922	72.54	2.45	18.32	26.89%
Grant Transit Authority	Rural	1,113	66,682	1,113	66,682	9,166	0.25	\$61,379	\$33,778	8.24	0.14	4,452	55.15	0.92	6.70	55.03%
Grays Harbor Transportation Authority	Rural	7,819	119,047	7,819	119,047	27,728	1	\$86,054	\$55,473	3.55	0.23	7,819	11.01	0.72	3.10	64.46%
Intercity Transit	Small Urban	42,809	1,626,197	42,809	1,626,197	284,796	13.61	\$2,303,078	\$299,046	6.65	0.18	3,145.41	53.80	1.42	8.09	12.98%
Island Transit	Rural	18,318	403,851	18,318	404,488	55,634	2	\$474,421	\$216,022	3.04	0.14	9,159	25.90	1.17	8.53	45.53%
Jefferson Transit Authority	Rural	555	22,699	688	28,232	2,861	0	\$26,868	\$10,909	5.15	0.13	0	48.41	1.18	9.39	40.60%
King County Metro	Urban	147,548	5,295,537	147,548	5,295,537	1,084,802	47.41	\$8,433,948	\$4,447,834	7.35	0.20	3,112.17	57.16	1.59	7.77	52.74%
Kitsap Transit	Small Urban	13,981	419,490	13,981	419,490	77,400	4.20	\$860,783	\$175,381	5.54	0.18	3,328.81	61.57	2.05	11.12	20.37%
Mason County Transportation Authority	Rural	1,992	63,678	1,992	63,678	9,833	0.01	\$31,616	\$31,976	4.94	0.15	199,200	15.87	0.50	3.22	101.14%
Pierce Transit	Urban	83,295	3,015,970	83,595	3,015,970	397,472	18	\$3,836,144	\$1,750,544	4.77	0.13	4,627.50	46.05	1.27	9.65	45.63%
Skagit Transit	Small Urban	18,968	689,617	18,968	689,617	62,739	4.31	\$702,369	\$328,470	3.31	0.09	4,400.93	37.03	1.02	11.20	46.77%
Spokane Transit Authority	Urban	22,979	674,189	22,979	674,189	90,770	2.22	\$541,169	\$191,481	3.95	0.13	10,350.90	23.55	0.80	5.96	35.38%
TranGo	Rural	745	37,852	745	37,852	3,648	0	\$5,709	\$10,289	4.90	0.10	0	7.66	0.15	1.56	180.22%
Valley Transit	Small Urban	1,125	57,146	1,136	57,736	5,288	0.10	\$209,192	\$27,161	4.70	0.09	11,250	185.95	3.66	39.56	12.98%
Whatcom Transportation Authority	Small Urban	2,845	156,697	2,845	156,697	18,765	0.69	\$136,029	\$72,850	6.60	0.12	4,123.19	47.81	0.87	7.25	53.55%
Yakima Transit	Small Urban	1,185	1,185	1,185	53,360	6,554	1	\$156,371	\$34,430	5.53	5.53	1,185	131.96	131.96	23.86	22.02%
Rural	Totals/averages	46,181	1,196,558	46,318	1,202,825	166,638	9.51	\$1,871,822	\$604,386	4.75	0.14	37,784.28	33.77	0.98	7.53	74.49%
Small Urban	Totals/averages	83,543	3,050,211	83,759	3,105,012	471,227	24.91	\$4,427,638	\$980,199	5.47	0.91	4,294.76	77.27	20.23	14.98	34.33%
Urban	Totals/averages	354,426	12,573,234	354,726	12,573,234	2,120,157	92.51	\$18,699,816	\$8,719,611	5.36	0.15	4,856.95	53.53	1.55	10.38	39.87%
Statewide fixed route	Totals/averages	484,150	16,820,003	484,803	16,881,071	2,758,022	126.93	\$24,999,276	\$10,304,196	5.16	0.40	15,047.93	53.91	7.56	10.83	51.21%

Commuter rail	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Sound Transit	Urban	50,694	1,526,737	54,020	1,562,310	1,265,882	121.50	\$54,345,918	\$5,659,920	24.97	0.83	417.23	1,072.04	35.60	42.93	10.41%
Statewide fixed route	Totals/averages	50,694	1,526,737	54,020	1,562,310	1,265,882	121.50	\$54,345,918	\$5,659,920	24.97	0.83	417.23	1,072.04	35.60	42.93	10.41%

Light rail	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
Sound Transit	Urban	223,374	4,078,592	233,843	4,168,064	7,900,112	1,048.50	\$151,434,821	\$11,419,116	35.37	1.94	213.04	677.94	37.13	19.17	7.54%
Statewide fixed route	Totals/averages	223,374	4,078,592	233,843	4,168,064	7,900,112	1,048.50	\$151,434,821	\$11,419,116	35.37	1.94	213.04	677.94	37.13	19.17	7.54%

Streetcar	System category	Revenue vehicle hours	Revenue vehicle miles	Total vehicle hours	Total vehicle miles	Passenger trips	Employees - FTEs	Operating expenses	Farebox revenues	Passenger trips / Revenue hour	Passenger trips / Revenue mile	Revenue hours / Employee	Operating expenses / Revenue vehicle hour	Operating expenses / Revenue vehicle mile	Operating expenses / Passenger trip	Farebox recovery (%)
King County Metro	Urban	29,321	150,085	30,424	152,125	749,443	67.09	\$11,968,639	\$414,680	0	0	0	0	0	0	0
Sound Transit	Urban	9,811	75,549	9,852	75,886	439,271	60.10	\$5,598,887	0	0	0	0	0	0	0	0
0	Totals/averages	39,132	225,634	40,276	228,011	1,188,714	127.19	\$17,567,526	\$414,680	0	0	0	0	0	0	0

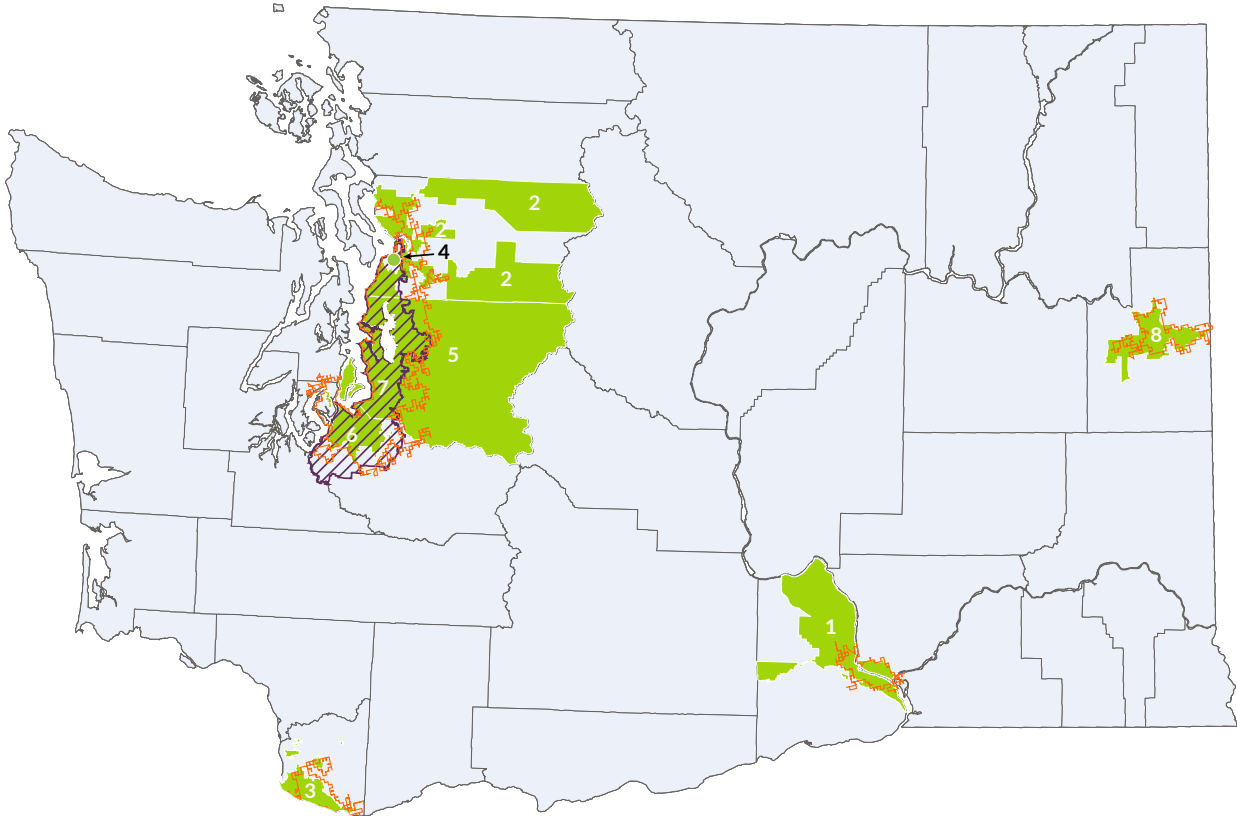
Revenues	Sales or local tax	Fare revenue (all modes except vanpool)	Vanpool revenue	Federal operating revenue	State operating revenue	Other operating revenue	Federal capital revenue	State capital revenue	Total revenue
Asotin County Transit	\$871,483	\$17,147	\$42,861	\$1,203,401	\$131,834	\$30,767	\$0	\$341,616	\$2,639,109
Ben Franklin Transit	\$39,473,663	\$322,294	\$706,225	\$8,905,722	\$22,275	\$543,376	\$2,372,324	\$1,102,163	\$53,448,042
C-TRAN	\$63,934,242	\$3,439,004	\$113,968	\$21,779,618	\$5,093,522	\$619,475	\$1,015,382	\$0	\$95,995,211
Central Transit	\$1,192,711	\$0	\$0	\$530,579	\$225,503	\$103,516	\$0	\$154,634	\$2,206,943
City of Selah Transportation Service	\$571,311	\$0	\$0	\$0	\$0	\$1,900	\$0	\$0	\$573,211
Clallam Transit System	\$9,254,012	\$439,179	\$223,722	\$3,254,649	\$469,120	\$379,752	\$2,490,640	\$1,910,355	\$18,421,429
Columbia County Public Transportation	\$365,797	\$22,696	\$22,217	\$544,880	\$510,476	\$21,665	\$167,990	\$0	\$1,655,721
Community Transit	\$156,070,967	\$7,763,715	\$1,509,559	\$38,006,827	\$3,091,451	\$6,345,972	\$14,238,053	\$0	\$227,026,544
Everett Transit	\$20,018,285	\$590,656	\$0	\$6,192,237	\$807,431	\$1,186,961	\$1,772,822	\$82,781	\$30,651,173
Garfield County Transportation Authority	\$178,058	\$4,155	\$0	\$116,514	\$94,657	\$8,566	\$0	\$57,938	\$459,888
Grant Transit Authority	\$5,069,973	\$43,863	\$33,778	\$2,876,873	\$229,771	\$55,541	\$240,000	\$505,883	\$9,055,682
Grays Harbor Transportation Authority	\$9,127,546	\$207,240	\$55,473	\$4,955,633	\$470,600	\$175,545	\$0	\$0	\$14,992,037
Intercity Transit	\$72,309,014	\$8,674	\$299,046	\$29,072,388	\$1,578,944	\$2,569,019	\$12,039,113	\$2,967,205	\$120,843,403
Island Transit	\$12,813,561	\$0	\$216,022	\$5,776,102	\$3,377,372	\$332,588	\$3,385,284	\$0	\$25,900,929
Jefferson Transit Authority	\$5,315,681	\$32,993	\$10,909	\$2,791,445	\$133,730	\$91,033	\$1,551,309	\$0	\$9,927,100
King County Metro	\$666,756,224	\$50,484,233	\$4,447,834	\$515,232,485	\$8,352,701	\$121,904,200	\$11,497,185	\$11,008,789	\$1,389,683,651
Kitsap Transit	\$45,303,697	\$1,997,415	\$175,381	\$24,084,669	\$62,050	\$44,948,581	\$2,937,893	\$2,975,778	\$122,485,464
Link Transit	\$17,788,249	\$143,363	\$0	\$9,107,694	\$414,528	\$291,882	\$584,179	\$71,739	\$28,401,634
Mason County Transportation Authority	\$5,951,699	\$169,336	\$31,976	\$2,638,323	\$1,412,767	\$292,031	\$2,712,471	\$2,606,381	\$15,814,984
Pacific Transit	\$1,141,185	\$12,515	\$0	\$360,503	\$657,708	\$26,483	\$68,386	\$0	\$2,266,780
Pierce Transit	\$90,827,462	\$4,597,072	\$1,750,544	\$25,713,903	\$2,297,371	\$12,504,315	\$0	\$3,506,650	\$141,197,317
Pullman Transit	\$1,240,213	\$1,884,106	\$0	\$3,832,097	\$68,750	\$0	\$142,716	\$82,542	\$7,250,424
RiverCities Transit	\$4,439,067	\$93,167	\$0	\$3,691,130	\$149,958	\$54,038	\$2,513,321	\$0	\$10,940,681
Skagit Transit	\$13,053,082	\$225,500	\$328,470	\$6,828,263	\$377,349	\$310,037	\$1,923,035	\$2,540,351	\$25,586,087
Spokane Transit Authority	\$90,030,263	\$4,987,563	\$191,481	\$31,708,597	\$707,918	\$2,578,936	\$1,624,072	\$12,554,611	\$144,383,441
TranGo	\$3,063,507	\$23,166	\$10,289	\$0	\$202,624	\$114,934	\$0	\$0	\$3,414,520
Twin Transit	\$2,006,107	\$62,624	\$0	\$1,871,224	\$270,650	-\$39,964	\$0	\$227,157	\$4,397,798
Union Gap Transit	\$1,078,120	\$0	\$0	\$326	\$0	\$109	\$0	\$0	\$1,078,555
Valley Transit	\$6,343,699	\$48,083	\$27,161	\$3,175,266	\$254,342	\$83,150	\$861,204	\$0	\$10,792,905
Whatcom Transportation Authority	\$29,107,689	\$673,779	\$72,850	\$8,982,381	\$966,711	\$703,340	\$2,284,675	\$64,350	\$42,855,775
Yakima Transit	\$6,294,653	\$539,823	\$34,430	\$3,043,034	\$156,375	\$11,063	\$0	\$0	\$10,079,378
Sub-totals	\$1,380,991,220	\$78,833,361	\$10,304,196	\$766,276,763	\$32,588,488	\$196,248,811	\$66,422,054	\$42,760,923	\$2,574,425,816
Sound Transit	\$1,481,651,033	\$30,788,666	\$0	\$59,151,379	\$0	\$47,721,697	\$345,292,978	\$1,154,489	\$1,965,760,242
Statewide revenue totals	\$2,862,642,253	\$109,622,027	\$10,304,196	\$825,428,142	\$32,588,488	\$243,970,508	\$411,715,032	\$43,915,412	\$4,540,186,058

Expense	Fixed Route	Demand Response	Vanpool	Route Deviated	All rail modes	Debt service	Other	Capital expenses	Total annual expenses	Depreciation
Asotin County Transit	946,847	214,866	59,816	0	0	0	0	453,722	1,675,251	0
Ben Franklin Transit	22,529,893	15,197,050	2,077,072	0	0	0	172,868	5,116,779	45,093,662	4,763,484
Central Transit	0	0	0	0	0	0	0	154,634	154,634	0
City of Selah Transportation Service	205,000	67,500	0	0	0	0	0	0	272,500	0
Clallam Transit System	6,922,249	2,071,627	1,160,996	0	0	0	0	5,727,915	15,882,787	1,268,629
Columbia County Public Transportation	0	1,221,363	24,779	0	0	0	0	167,990	1,414,132	0
Community Transit	111,984,670	9,926,526	3,387,575	0	0	1,127,215	1,513,621	46,643,133	174,582,740	25,510,629
C-TRAN	43,389,541	11,272,156	423,908	0	0	0	0	6,967,984	62,053,589	9,725,054
Everett Transit	14,575,767	5,771,690	0	0	0	0	1,680,885	3,386,184	25,414,526	3,694,253
Garfield County Transportation Authority	116,007	174,010	0	0	0	0	0	57,938	347,955	0
Grant Transit Authority	0	578,388	61,379	3,795,866	0	0	0	753,181	5,188,814	0
Grays Harbor Transportation Authority	7,139,413	2,132,552	86,054	0	0	56,538	0	1,666,129	11,080,686	1,119,329
Intercity Transit	25,726,818	15,843,190	2,303,078	0	0	0	202,028	25,801,293	69,876,407	5,907,149
Island Transit	5,143,402	1,761,949	474,421	3,369,061	0	0	0	4,251,439	15,000,272	2,216,920
Jefferson Transit Authority	3,771,580	1,047,190	26,868	488,153	0	0	0	2,712,995	8,046,786	964,733
King County Metro	704,285,458	51,450,912	8,433,948	8,246,762	11,968,639	7,966,117	0	101,845,741	894,197,577	156,684,651
Kitsap Transit	26,831,268	13,299,913	860,783	0	0	279,035	0	5,913,671	47,184,670	8,309,739
Link Transit	11,961,797	3,350,990	0	1,877,101	0	0	0	2,766,477	19,956,365	2,938,704
Mason County Transportation Authority	0	2,052,550	31,616	4,846,319	0	0	0	6,130,424	13,060,909	1,320,148
Pacific Transit	1,137,025	631,561	0	0	0	0	0	68,386	1,836,972	322,346
Pierce Transit	67,727,590	11,976,001	3,836,144	0	0	0	0	13,265,636	96,805,371	17,275,468
Pullman Transit	3,736,318	934,079	0	0	0	0	0	225,258	4,895,655	0
RiverCities Transit	3,548,307	1,286,597	0	0	0	0	2,586,447	3,113,040	10,534,391	248,501
Skagit Transit	9,146,354	4,245,834	702,369	0	0	0	0	4,748,357	18,842,914	2,546,190
Sound Transit	138,417,605	0	0	0	211,379,626	143,064,321	5,602,578	2,482,522,431	2,980,986,561	197,574,358
Spokane Transit Authority	57,349,514	13,832,331	541,169	0	0	0	2,304,990	24,581,501	98,609,505	11,842,615
TranGo	1,932,216	229,719	5,709	0	0	0	0	0	2,167,644	327,827
Twin Transit	0	82,013	0	3,681,470	0	177,901	89,355	1,258,796	5,289,535	252,013
Union Gap Transit	0	0	0	0	0	0	0	0	0	0
Valley Transit	3,676,288	1,406,110	209,192	52,246	0	0	0	1,467,555	6,811,391	719,974
Whatcom Transportation Authority	21,812,977	9,563,645	136,029	0	0	1,558	0	2,349,025	33,863,234	4,890,405
Yakima Transit	7,045,572	723,776	156,371	0	0	0	0	0	7,925,719	1,019,984


Transit agencies serving urban areas

The *Summary* defines transit agencies that serve urbanized areas with populations of more than 200,000 as transit agencies serving urban areas. An urbanized area is a geographic area with a central city plus a loosely settled urban fringe that together have a minimum population of 50,000.

Transit agencies serving urban areas may also serve rural areas (areas outside of the designated urbanized area).



Urban

1. Ben Franklin Transit
2. Community Transit
3. C-Tran
4. Everett Transit
5. King County Metro
6. Pierce Transit
-  7. Sound Transit
8. Spokane Transit Authority

Below are the transit agencies in Washington state that serve urban areas:

Regional Transit Authority

- [Sound Transit](#)

Urban transit agencies

- [Ben Franklin Transit](#)
- [Community Transit](#)
- [C-TRAN](#)
- [Everett Transit](#)
- [King County Metro](#)
- [Pierce Transit](#)
- [Spokane Transit Authority](#)

Ben Franklin Transit

Gloria Boyce
General Manager
1000 Columbia Park Trail
Richland, WA 99352
www.bft.org



Service area

Ben Franklin Transit services a 616-square-mile area in Benton and Franklin counties. The service area includes the entire cities of Kennewick, Pasco, Richland, West Richland, Benton City, Prosser, and certain unincorporated areas of Benton and Franklin counties.

Congressional district

4

Legislative districts

8, 9 and 16

Type of government

PTBA

Governing body

Ten-member board of directors with one Benton County commissioner; two Franklin County commissioners; one council member each from Benton City, Prosser, Kennewick, Pasco, Richland and West Richland, respectively; and one non-voting union representative.

Tax authorized

0.6 percent sales tax. Last updated July 1, 2002.

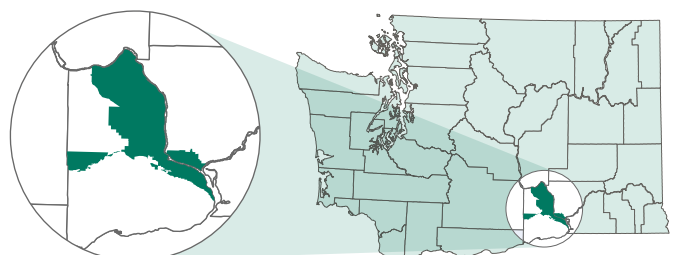
Connections to other systems

Ben Franklin Transit's service area includes Tri-Cities Airport, Pasco Amtrak and Greyhound stations; Grape Line service to Walla Walla; People For People service to Yakima; Columbia Basin Community College in Pasco; Washington State University, Tri-Cities, Battelle and other north Richland business locations; and 11 park and ride lots.

On weekdays and Saturdays, the agency has 19 fixed routes serving Benton City, Kennewick, Pasco, Prosser, Richland and West Richland: two METRO (frequent) routes operating every 15 minutes; 12 local routes operate within individual cities; five routes operating between cities.

Fares

Ben Franklin Transit suspended fare collection during the COVID-19 pandemic, beginning in April 2020. The agency tentatively expects to resume fare collection on October 1, 2021.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	163,831	179,227	176,010	-1.79
Total vehicle hours	169,275	185,097	181,160	-2.13
Revenue vehicle miles	2,558,423	2,822,681	2,770,116	-1.86
Total vehicle miles	2,681,540	2,960,147	2,892,034	-2.30
Passenger trips	2,032,773	2,096,572	1,218,177	-41.90
Diesel fuel consumed (gallons)	519,891	552,832	527,914	-4.51
Electricity consumed (kWh)	10,503	8,021	3,038	-62.12
Employees - FTEs	141.3	153.1	163.8	7.02
Operating expenses	\$17,891,756	\$19,668,712	\$22,529,893	14.55
Farebox revenues	\$1,324,979	\$1,069,334	\$250,954	-76.53
Demand Response (Direct Operated)				
Revenue vehicle hours	126,854	127,317	81,272	-36.17
Total vehicle hours	135,583	136,042	88,927	-34.63
Revenue vehicle miles	1,963,333	1,997,250	1,213,395	-39.25
Total vehicle miles	2,180,169	2,254,065	1,417,696	-37.10
Passenger trips	316,092	299,448	153,730	-48.66
Diesel fuel consumed (gallons)	20,765	0	0	0.00
Gasoline fuel consumed (gallons)	317,242	327,266	209,661	-35.94
Employees - FTEs	113.2	109.1	103.6	-5.04
Operating expenses	\$13,645,163	\$14,399,767	\$14,101,560	-2.07
Farebox revenues	\$349,314	\$363,865	\$71,340	-77.70
Demand Response (Purchased)				
Revenue vehicle hours	13,365	13,904	12,121	-12.82
Total vehicle hours	17,154	15,827	12,532	-20.82
Revenue vehicle miles	224,079	222,983	129,882	-41.75
Total vehicle miles	291,549	267,431	138,151	-48.34
Passenger trips	75,755	77,866	19,573	-74.86
Gasoline fuel consumed (gallons)	33,354	34,623	7,284	-78.96
Operating expenses	\$1,448,045	\$1,489,441	\$1,095,490	-26.45
Farebox revenues	\$61,594	\$43,950	\$0	-100.00
Vanpool (Direct Operated)				
Revenue vehicle hours	72,292	80,007	29,782	-62.78
Total vehicle hours	72,292	80,007	29,782	-62.78
Revenue vehicle miles	3,470,690	3,501,626	1,345,779	-61.57
Total vehicle miles	3,470,690	3,501,626	1,345,779	-61.57
Passenger trips	646,186	652,803	221,933	-66.00
Gasoline fuel consumed (gallons)	237,895	233,743	87,568	-62.54
Employees - FTEs	8.7	9.1	7.8	-14.40
Operating expenses	\$2,466,018	\$2,601,196	\$2,077,072	-20.15
Farebox revenues	\$1,885,257	\$1,805,700	\$706,225	-60.89

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$3,621,144	\$3,282,849	\$1,028,519	-68.67
Sales Tax	\$36,600,000	\$39,311,911	\$39,473,663	0.41
State Special Needs Operating Grants	\$1,313,812	\$3,169,976	\$0	-100.00
Other State Operating Grants	\$0	\$0	\$22,275	100.00
Federal Section §5307 Operating	\$2,801,398	\$1,900,000	\$8,905,722	368.72
Other operating sub-total	\$969,125	\$1,081,071	\$543,376	-49.74
Other-Advertising	\$182,615	\$200,847	\$36,519	-81.82
Other-Interest	\$600,372	\$706,815	\$235,795	-66.64
Other-Gain (Loss) on Sale of Assets	\$96,097	\$31,360	\$157,354	401.77
Other-MISC	\$90,041	\$142,049	\$113,708	-19.95
Total (excludes capital revenues)	\$41,684,335	\$45,462,958	\$48,945,036	7.66
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$6,391,811	\$1,406,697	\$2,034,326	44.62
Federal Section §5310 Capital Grants	\$433,488	\$38	\$337,998	889,368.42
Total federal capital	\$6,825,299	\$1,406,735	\$2,372,324	68.64
State capital grant revenues				
State Regional Mobility Grants	\$0	\$0	\$83,884	100.00
State Special Needs Grants	\$1,633,185	\$761	\$1,018,279	133,708.02
State Vanpool Grants	\$99,668	\$136,610	\$0	-100.00
Total state capital	\$1,732,853	\$137,371	\$1,102,163	702.33
Local capital expenditures				
Local Capital Funds	\$3,566,926	\$1,629,639	\$1,642,292	0.78
Total local capital	\$3,566,926	\$1,629,639	\$1,642,292	0.78
Other expenditures				
Other-Expenditures	\$340,034	\$150,336	\$172,868	14.99
Depreciation (Not included in Total Expenditures)	\$0	\$0	\$4,763,484	100.00
Ending balances, December 31				
Capital Reserve Funds	\$11,791,000	\$11,791,000	\$11,791,000	0.00
Operating Reserve	\$11,505,000	\$11,505,000	\$12,109,000	5.25
Unrestricted Cash and Investments	\$12,658,323	\$18,197,328	\$14,115,727	-22.43
Ending balance total	\$35,954,323	\$41,493,328	\$38,015,727	-8.38

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$41,190,269	\$43,631,881	\$41,045,558	-5.93
State revenues	\$3,046,665	\$3,307,347	\$1,124,438	-66.00
Federal revenues	\$11,246,790	\$3,306,735	\$11,278,046	241.06
Total revenues	\$55,483,724	\$50,245,963	\$53,448,042	6.37
Investments				
Operating investments	\$36,578,193	\$38,159,116	\$39,804,015	4.31
Local capital investments	\$3,566,926	\$1,629,639	\$1,642,292	0.78
State capital investments	\$1,732,853	\$137,371	\$1,102,163	702.33
Federal capital investments	\$8,445,392	\$1,406,735	\$2,372,324	68.64
Other investments	\$340,034	\$150,336	\$172,868	14.99
Total investments	\$50,663,398	\$41,483,197	\$45,093,662	8.70

Community Transit



Ric Ilgenfritz
Chief Executive Officer
7100 Hardeson Road
Everett, WA 98203
www.communitytransit.org

Service area

Suburban and rural Snohomish County.

Congressional district

1, 2 and 7

Legislative districts

1, 10, 21, 32, 38, 39 and 44

Type of government

PTBA

Governing body

Ten-member board of directors composed of two Snohomish County Council members, seven elected officials appointed by their representative jurisdictions, and a non-voting labor representative from Community Transit collective bargaining units.

Tax authorized

1.2 percent sales tax. Last updated April 1, 2016.

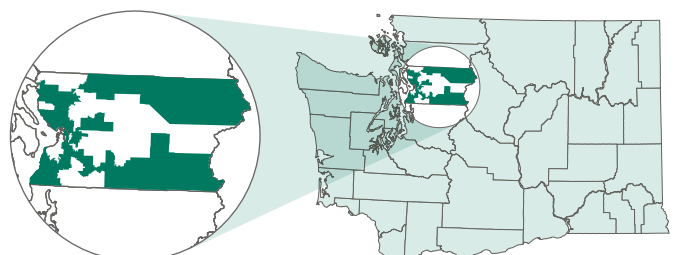
Connections to other systems

Community Transit connects to many local and regional providers, such as Everett Transit, Island Transit, King County Metro, Kitsap Transit, Sauk-Suiattle DC-Direct Shuttle Public Transit, Skagit Transit, Sound Transit, Tulalip Transit and Washington State Ferries. The agency also connects to national providers like Amtrak and Greyhound. Connections are provided at transit centers, park and ride facilities, ferry terminals, and regional employment centers in Snohomish and King counties. The agency service in Snohomish County includes nearly all cities and major employment centers, many public schools, and two college campuses.

The agency provides service in King County to Bothell, Shoreline, downtown Seattle and University District (starting in October 2021, connections to the University District will be shifted to Northgate, to connect to Sound Transit's Link Light Rail service).

Fares

- Local/*Swift* service regular fare – \$2.50
- Local/*Swift* service youth fare – \$1.75
- Local/*Swift* service ORCA LIFT fare – \$1.25
- Local/*Swift* service Regional Reduced Fare Permit fare \$1.25
- Commuter service regular fare – \$4.25
- Commuter service youth fare – \$3
- Commuter service ORCA LIFT fare – \$2
- Commuter service Regional Reduced Fare Permit fare – \$2
- Paratransit service fare – \$2.50



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	429,526	485,337	437,507	-9.86
Total vehicle hours	468,033	529,578	474,544	-10.39
Revenue vehicle miles	6,089,771	6,757,561	6,207,498	-8.14
Total vehicle miles	7,212,113	7,990,782	7,274,882	-8.96
Passenger trips	6,584,139	6,999,159	4,445,897	-36.48
Diesel fuel consumed (gallons)	1,570,933	1,751,412	1,531,398	-12.56
Employees - FTEs	573.2	637	643	0.94
Operating expenses	\$76,852,619	\$90,353,654	\$88,919,609	-1.59
Farebox revenues	\$8,272,384	\$8,943,439	\$4,209,241	-52.93
Demand Response (Purchased)				
Revenue vehicle hours	87,521	84,937	36,370	-57.18
Total vehicle hours	94,050	91,679	43,903	-52.11
Revenue vehicle miles	1,612,142	1,580,703	679,859	-56.99
Total vehicle miles	1,769,888	1,746,357	828,819	-52.54
Passenger trips	200,010	190,637	69,387	-63.60
Gasoline fuel consumed (gallons)	247,100	247,514	119,301	-51.80
Propane fuel consumed (gallons)	0	0	1,252	100.00
Employees - FTEs	89	90	88.1	-2.11
Operating expenses	\$8,833,145	\$8,974,275	\$9,926,526	10.61
Farebox revenues	\$408,742	\$431,663	\$134,061	-68.94
Vanpool (Direct Operated)				
Revenue vehicle hours	144,352	148,683	64,978	-56.30
Total vehicle hours	144,352	148,683	64,978	-56.30
Revenue vehicle miles	4,595,894	4,712,129	2,068,568	-56.10
Total vehicle miles	4,595,894	4,712,129	2,068,568	-56.10
Passenger trips	869,370	823,759	302,038	-63.33
Gasoline fuel consumed (gallons)	250,093	245,791	105,525	-57.07
Employees - FTEs	21.3	19	15.1	-20.58
Operating expenses	\$4,520,035	\$4,385,753	\$3,387,575	-22.76
Farebox revenues	\$2,995,568	\$3,113,502	\$1,509,559	-51.52
Commuter Bus (Direct Operated)				
Revenue vehicle hours	46,519	47,182	30,419	-35.53
Total vehicle hours	85,264	86,684	57,574	-33.58
Revenue vehicle miles	867,711	876,755	637,568	-27.28
Total vehicle miles	1,879,695	1,886,837	1,327,976	-29.62
Passenger trips	1,223,332	1,228,991	361,446	-70.59
Diesel fuel consumed (gallons)	409,433	413,555	279,545	-32.40
Employees - FTEs	108.3	108	101.4	-6.12
Operating expenses	\$15,052,091	\$15,983,414	\$12,131,087	-24.10
Farebox revenues	\$4,403,342	\$4,337,742	\$1,365,841	-68.51
Commuter Bus (Purchased)				
Revenue vehicle hours	50,602	52,315	36,308	-30.60
Total vehicle hours	92,342	96,877	73,554	-24.07
Revenue vehicle miles	1,062,808	1,109,964	911,051	-17.92
Total vehicle miles	2,181,987	2,324,456	1,975,927	-14.99
Passenger trips	1,770,703	1,850,710	498,511	-73.06
Diesel fuel consumed (gallons)	508,215	631,312	490,173	-22.36
Employees - FTEs	100.6	99	97.2	-1.81
Operating expenses	\$10,830,741	\$11,529,750	\$10,933,974	-5.17
Farebox revenues	\$6,319,317	\$6,332,644	\$2,054,572	-67.56

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$22,399,353	\$23,158,990	\$9,273,274	-59.96
Sales Tax	\$141,940,687	\$153,582,161	\$156,070,967	1.62
State Regional Mobility Operating Grants	\$0	\$0	\$2,000,250	100.00
State Special Needs Operating Grants	\$812,000	\$886,570	\$965,298	8.88
Other State Operating Grants	\$125,903	\$964,454	\$125,903	-86.95
Federal Section §5307 Operating	\$1,836,168	\$1,786,273	\$29,179,507	1,533.54
Federal Section §5307 Preventative	\$803,822	\$0	\$6,000,000	100.00
Other Federal Operating	\$129,950	\$2,172,680	\$2,827,320	30.13
Other operating sub-total	\$6,590,387	\$9,724,415	\$6,345,972	-34.74
Other-Advertising	\$420,834	\$320,000	\$340,000	6.25
Other-Interest	\$3,683,078	\$6,152,752	\$3,474,222	-43.53
Other-Gain (Loss) on Sale of Assets	\$58,450	(\$949,822)	\$114,083	-112.01
Other-MISC	\$2,428,025	\$4,201,485	\$2,417,667	-42.46
Total (excludes capital revenues)	\$152,238,917	\$169,116,553	\$203,515,217	20.34
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$0	\$14,287,911	\$10,165,836	-28.85
Federal Section §5309 Capital Grants	\$25,320,788	\$0	\$1,538,514	100.00
Congestion Mitigation and Air Quality (CM/AQ)	\$0	\$0	\$1,000,000	100.00
FTA State of Good Repair Program (§5337)	\$0	\$0	\$605,643	100.00
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$928,060	100.00
Total federal capital	\$25,320,788	\$14,287,911	\$14,238,053	-0.35
State capital grant revenues				
State Regional Mobility Grants	\$8,688,737	\$694,532	\$0	-100.00
State Vanpool Grants	\$1,371,750	\$427,750	\$0	-100.00
Total state capital	\$10,060,487	\$1,122,282	\$0	-100.00
Local capital expenditures				
Local Capital Funds	\$15,518,674	\$114,600,937	\$32,405,080	-71.72
Total local capital	\$15,518,674	\$114,600,937	\$32,405,080	-71.72
Other expenditures				
Other-Expenditures	\$3,671,773	\$3,437,094	\$1,513,621	-55.96
Depreciation (Not included in Total Expenditures)	\$23,117,914	\$24,340,660	\$25,510,629	4.81
Debt service				
Debt service - interest	\$187,668	\$173,955	\$157,215	-9.62
Debt service - principal	\$830,000	\$920,000	\$970,000	5.43
Total debt service	\$1,017,668	\$1,093,955	\$1,127,215	3.04
Ending balances, December 31				
Capital Reserve Funds	\$123,399,626	\$146,916,553	\$120,524,594	-17.96
Debt Service Funds	\$606,463	\$597,128	\$595,664	-0.25
General Fund	\$69,008,839	\$63,731,835	\$131,814,820	106.83
Insurance Funds	\$5,967,839	\$3,217,171	\$2,457,059	-23.63
Operating Reserve	\$0	\$15,449,970	\$15,286,860	-1.06
Ending balance total	\$198,982,767	\$229,912,657	\$270,678,997	17.73

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$170,930,427	\$186,465,566	\$171,690,213	-7.92
State revenues	\$10,998,390	\$2,973,306	\$3,091,451	3.97
Federal revenues	\$28,090,728	\$37,636,570	\$52,244,880	38.81
Total revenues	\$210,019,545	\$227,075,442	\$227,026,544	-0.02
Investments				
Operating investments	\$116,088,631	\$131,226,846	\$125,298,771	-4.52
Local capital investments	\$15,518,674	\$114,600,937	\$32,405,080	-71.72
State capital investments	\$10,060,487	\$1,122,282	\$0	-100.00
Federal capital investments	\$25,320,788	\$33,677,617	\$14,238,053	-57.72
Other investments	\$4,689,441	\$4,531,049	\$2,640,836	-41.72
Total investments	\$171,678,021	\$285,158,731	\$174,582,740	-38.78

Shawn Donaghy
Executive Director/CEO
10600 NE 51st Cir
Vancouver, WA 98682
www.c-tran.com

Service area

The city of Vancouver and its urban growth boundary; and the cities of Battle Ground, Camas, La Center, Ridgefield and Washougal; and the town of Yacolt.

Congressional district

3

Legislative districts

14, 17, 18 and 49

Type of government

PTBA

Governing body

Ten-member board of directors composed of two Clark County council members; three city of Vancouver council members; one city council member each from Camas, Washougal and Battleground; one city council member jointly representing Ridgefield, La Center and Yacolt; and a non-voting member representing labor.

Tax authorized

0.7 percent sales tax. Last updated April 1, 2012.

Connections to other systems

C-TRAN provides commuter express service from various points in its Clark County service area directly to downtown Portland, OR, where riders can access MAX light rail, Portland Streetcar and the Portland Aerial Tram.

C-TRAN express service provides access to MAX light rail stations on the I-5 and I-205 corridors.

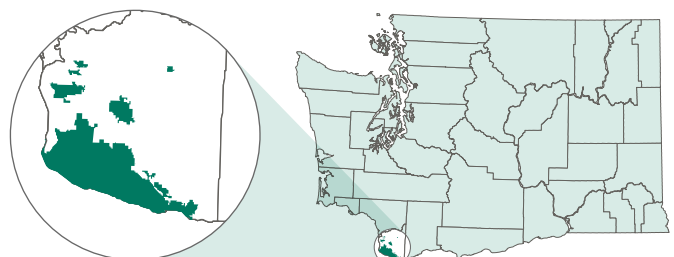
C-TRAN local routes provide service to Washington State University Vancouver and Clark College. The agency's local routes also provide service to many of the public elementary, middle and high schools within the agency's service area.

C-TRAN provides connections with Skamania Transit and the Cowlitz Community Action Program at C-TRAN transit centers.

Fares

Cash fare structure per boarding:

- Fixed route (c-zone) – \$1.80 and 90 cents for youth, honored and Medicare card holders.
- Fixed route (all-zone) – \$2.50 and \$1.25 for youth, honored and Medicare card holders.
- Fixed route (express) – \$3.85.
- Paratransit (c-zone) – \$1.80.
- Paratransit (all-zone) – \$2.50.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	273,632	277,789	271,331	-2.32
Total vehicle hours	302,330	308,621	298,286	-3.35
Revenue vehicle miles	3,895,673	3,964,173	3,786,542	-4.48
Total vehicle miles	4,679,699	4,756,154	4,449,652	-6.44
Passenger trips	5,918,875	5,989,797	3,696,783	-38.28
Diesel fuel consumed (gallons)	905,232	912,460	822,539	-9.85
Gasoline fuel consumed (gallons)	7,469	8,137	6,685	-17.84
Employees - FTEs	330	339	338	-0.29
Operating expenses	\$41,640,256	\$43,398,213	\$43,389,541	-0.02
Farebox revenues	\$5,908,808	\$6,200,070	\$3,194,904	-48.47
Demand Response (Direct Operated)				
Revenue vehicle hours	93,645	96,863	44,898	-53.65
Total vehicle hours	102,181	105,791	50,388	-52.37
Revenue vehicle miles	1,551,236	1,655,133	787,854	-52.40
Total vehicle miles	1,716,798	1,821,491	882,777	-51.54
Passenger trips	257,655	264,391	112,524	-57.44
Diesel fuel consumed (gallons)	186,862	174,140	93,603	-46.25
Gasoline fuel consumed (gallons)	8,315	3,754	999	-73.39
Employees - FTEs	118.2	122	82	-32.79
Operating expenses	\$13,575,759	\$14,161,530	\$11,272,156	-20.40
Farebox revenues	\$507,280	\$496,918	\$244,100	-50.88
Vanpool (Direct Operated)				
Revenue vehicle hours	7,690	8,507	5,844	-31.30
Total vehicle hours	7,690	8,507	5,844	-31.30
Revenue vehicle miles	249,138	275,595	173,191	-37.16
Total vehicle miles	249,138	275,595	173,191	-37.16
Passenger trips	44,222	40,874	23,142	-43.38
Gasoline fuel consumed (gallons)	13,403	14,276	8,659	-39.35
Employees - FTEs	1.8	2	2	0.00
Operating expenses	\$458,047	\$449,978	\$423,908	-5.79
Farebox revenues	\$156,856	\$158,169	\$113,968	-27.95

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$6,572,944	\$6,855,157	\$3,552,972	-48.17
Sales Tax	\$56,330,123	\$60,042,187	\$63,934,242	6.48
State Regional Mobility Operating Grants	\$0	\$129,779	\$3,200,644	2,366.23
State Special Needs Operating Grants	\$1,607,929	\$946,434	\$1,892,878	100.00
Other State Operating Grants	\$1,106	\$20	\$0	-100.00
Federal Section §5307 Preventative	\$5,569,899	\$5,323,596	\$5,480,907	2.95
FTA §5310 Capital Assistance Spent on Operations	\$193,929	\$323,858	\$445,390	37.53
CARES Act Rural Area Program Funds (§5311)	\$0	\$0	\$15,817,139	100.00
Capital Assistance Spent on Operations (§5317)	\$76,432	\$73,311	\$36,182	-50.65
Other operating sub-total	\$1,399,566	\$1,714,448	\$619,475	-63.87
Other-Interest	\$1,239,966	\$1,636,378	\$560,127	-65.77
Other-Gain (Loss) on Sale of Assets	\$94,412	\$37,470	\$23,186	-38.12
Other-MISC	\$65,188	\$40,600	\$36,162	-10.93
Total (excludes capital revenues)	\$65,178,984	\$68,553,633	\$91,426,857	33.37
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$57,680	\$151,641	\$10,280	-93.22
Federal Section §5309 Capital Grants	\$248,880	\$0	\$0	0.00
Congestion Mitigation and Air Quality (CM/AQ)	\$248,880	\$35,742	\$1,005,102	2,712.10
FTA Bus and Bus Facilities (§5339)	\$6,080,000	\$2,233,409	\$0	-100.00
Total federal capital	\$6,635,440	\$2,420,792	\$1,015,382	-58.06
State capital grant revenues				
State Regional Mobility Grants	\$5,593,540	\$195,299	\$0	-100.00
State Vanpool Grants	\$179,499	\$0	\$0	0.00
Total state capital	\$5,773,039	\$195,299	\$0	-100.00
Local capital expenditures				
Local Capital Funds	\$13,549,574	\$7,555,521	\$5,952,602	-21.22
Total local capital	\$13,549,574	\$7,555,521	\$5,952,602	-21.22
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$9,719,025	\$9,790,528	\$9,725,054	-0.67
Ending balances, December 31				
Capital Reserve Funds	\$52,584,328	\$62,580,383	\$85,451,528	36.55
Insurance Funds	\$1,034,833	\$1,042,525	\$1,042,525	0.00
Operating Reserve	\$0	\$350,000	\$350,000	0.00
Working Capital	\$15,246,000	\$17,420,830	\$17,420,830	0.00
Ending balance total	\$68,865,161	\$81,393,738	\$104,264,883	28.10

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$64,302,633	\$68,611,792	\$68,106,689	-0.74
State revenues	\$7,382,074	\$1,271,532	\$5,093,522	300.58
Federal revenues	\$18,862,260	\$10,562,349	\$22,795,000	115.81
Total revenues	\$90,546,967	\$80,445,673	\$95,995,211	19.33
Investments				
Operating investments	\$55,674,062	\$58,009,721	\$55,085,605	-5.04
Local capital investments	\$13,549,574	\$7,555,521	\$5,952,602	-21.22
State capital investments	\$5,773,039	\$195,299	\$0	-100.00
Federal capital investments	\$13,022,000	\$4,841,584	\$1,015,382	-79.03
Other investments	\$0	\$0	\$0	0.00
Total investments	\$88,018,675	\$70,602,125	\$62,053,589	-12.11

Everett Transit

Tom Hingson
Transportation and Transit Services Director
3201 Smith Avenue
Everett, WA 98201-4515
www.everettwa.org



Service area

City of Everett

Congressional districts

1 and 2

Legislative districts

21, 38 and 44

Type of government

City

Governing body

City council

Tax authorized

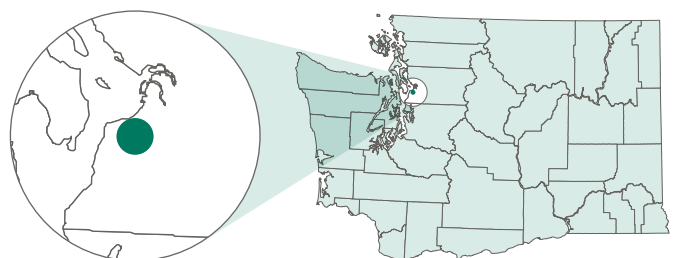
0.6 percent sales tax. Last updated Jan. 1, 2005.

Connections to other systems

Everett Transit provides service between downtown Everett and the Mukilteo ferry terminal. The service includes all public elementary, middle and high schools within the city of Everett, as well as Everett Community College. Connections with Greyhound, Amtrak, Sound Transit, Community Transit, Island Transit and Skagit Transit are available at Everett Station.

Fares

- Fixed-route full fare – \$2
- Youth and ORCA LIFT fare – \$1.50
- Seniors and people with disabilities – 50 cents
- Demand response – \$2



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	105,812	103,309	76,436	-26.01
Total vehicle hours	114,440	111,291	83,080	-25.35
Revenue vehicle miles	1,270,213	1,195,418	890,830	-25.48
Total vehicle miles	1,463,519	1,372,467	1,036,109	-24.51
Passenger trips	1,800,312	1,606,899	807,733	-49.73
Diesel fuel consumed (gallons)	312,206	264,129	183,204	-30.64
Electricity consumed (kWh)	12,880	384,584	617,274	60.50
Employees - FTEs	105	102	94	-7.84
Operating expenses	\$15,402,166	\$15,385,230	\$14,575,767	-5.26
Farebox revenues	\$1,205,648	\$1,679,854	\$520,545	-69.01
Demand Response (Direct Operated)				
Revenue vehicle hours	50,109	48,955	25,681	-47.54
Total vehicle hours	54,308	53,086	28,202	-46.87
Revenue vehicle miles	571,223	561,821	297,836	-46.99
Total vehicle miles	636,269	626,387	334,916	-46.53
Passenger trips	129,011	125,102	53,400	-57.31
Diesel fuel consumed (gallons)	14,646	16,495	1,815	-89.00
Gasoline fuel consumed (gallons)	104,631	95,341	55,784	-41.49
Employees - FTEs	58	55	43.9	-20.18
Operating expenses	\$7,244,394	\$7,003,707	\$5,771,690	-17.59
Farebox revenues	\$107,969	\$183,038	\$70,111	-61.70

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$1,313,617	\$1,862,892	\$590,656	-68.29
Sales Tax	\$20,169,893	\$20,802,068	\$20,018,285	-3.77
State Special Needs Operating Grants	\$619,248	\$758,323	\$735,584	-3.00
Other State Operating Grants	\$48,644	\$59,349	\$71,847	21.06
Federal Section §5307 Operating	\$0	\$0	\$5,532,532	100.00
Federal Section §5307 Preventative	\$1,357,359	\$1,063,891	\$659,705	-37.99
Other Federal Operating	\$163,776	\$67,608	\$0	-100.00
Other operating sub-total	\$2,811,895	\$1,258,912	\$1,186,961	-5.72
Other-Advertising	\$158,919	\$99,888	\$53,374	-46.57
Other-Interest	\$172,723	\$107,072	\$74,367	-30.54
Other-Gain (Loss) on Sale of Assets	\$0	\$18,914	\$36,654	93.79
Other-MISC	\$2,480,253	\$1,033,038	\$1,022,566	-1.01
Total (excludes capital revenues)	\$25,170,815	\$24,010,151	\$28,204,914	17.47
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$267,192	100.00
Federal Section §5307 Capital Grants	\$0	\$0	\$1,505,630	100.00
Total federal capital	\$0	\$0	\$1,772,822	100.00
State capital grant revenues				
State Regional Mobility Grants	\$433,290	\$5,319,202	\$82,781	-98.44
Total state capital	\$433,290	\$5,319,202	\$82,781	-98.44
Local capital expenditures				
Local Capital Funds	\$1,727,318	\$906,248	\$1,530,581	68.89
Total local capital	\$1,727,318	\$906,248	\$1,530,581	68.89
Other expenditures				
Other-Expenditures	\$1,841,538	\$1,770,506	\$1,680,885	-5.06
Depreciation (Not included in Total Expenditures)	\$2,837,647	\$3,180,440	\$3,694,253	16.16
Ending balances, December 31				
Capital Reserve Funds	\$86,171	\$639,604	\$356,530	-44.26
Unrestricted Cash and Investments	\$4,657,752	\$6,126,800	\$9,526,463	55.49
Ending balance total	\$4,743,923	\$6,766,404	\$9,882,993	46.06

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$24,295,405	\$23,923,872	\$21,795,902	-8.89
State revenues	\$1,101,182	\$6,136,874	\$890,212	-85.49
Federal revenues	\$5,095,965	\$1,131,499	\$7,965,059	603.94
Total revenues	\$30,492,552	\$31,192,245	\$30,651,173	-1.73
Investments				
Operating investments	\$22,646,560	\$22,388,937	\$20,347,457	-9.12
Local capital investments	\$1,727,318	\$906,248	\$1,530,581	68.89
State capital investments	\$433,290	\$5,319,202	\$82,781	-98.44
Federal capital investments	\$3,574,830	\$0	\$1,772,822	100.00
Other investments	\$1,841,538	\$1,770,506	\$1,680,885	-5.06
Total investments	\$30,223,536	\$30,384,893	\$25,414,526	-16.36

King County Metro

Terry White
General Manager
201 S Jackson Street
Seattle, WA 98104
www.metro.kingcounty.gov



Service area

King County

Congressional districts

7, 1, 8 and 9

Legislative districts

5, 11, 33, 34, 36, 37, 41, 43, 45, 46, 47 and 48;
and parts of 1, 30, 31, 32 and 39

Type of government

County

Governing body

Nine-member county council composed of an elected official from each representative district in King County.

Tax authorized

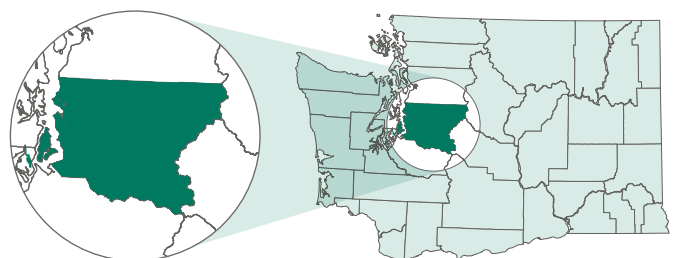
0.9 percent sales tax. Last updated April 1, 2007.

Connections to other systems

King County Metro provides service to nearly every major school, business and place of interest throughout King County. The agency provides connections with Sound Transit, Community Transit, Pierce Transit, Amtrak, the City of Seattle Monorail and Washington State Ferries at various transit centers and other locations in the region.

Fares

- Adult - \$2.75
- Low-income - \$1.50
- Seniors/individuals with disabilities - \$1.00
- Youths - \$1.50
- Paratransit - \$1.75
- Child (under 6) - free



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	3,049,172	3,193,898	2,905,517	-9.03
Total vehicle hours	3,548,871	3,734,930	3,368,003	-9.82
Revenue vehicle miles	33,894,208	35,407,340	30,870,826	-12.81
Total vehicle miles	43,602,078	45,147,292	38,870,415	-13.90
Passenger trips	103,435,175	103,527,532	48,865,809	-52.80
Diesel fuel consumed (gallons)	10,086,511	10,708,619	8,248,631	-22.97
Electricity consumed (kWh)	395,528	542,519	499,478	-7.93
Employees - FTEs	2,702.40	3,273.00	3,491.60	6.68
Operating expenses	\$550,309,446	\$611,443,581	\$631,990,645	3.36
Farebox revenues	\$141,559,189	\$141,830,486	\$43,705,164	-69.18
Demand Response (Purchased)				
Revenue vehicle hours	669,349	702,176	416,969	-40.62
Total vehicle hours	767,474	810,225	570,584	-29.58
Revenue vehicle miles	8,335,875	8,511,613	3,913,186	-54.03
Total vehicle miles	9,876,720	10,111,164	5,940,411	-41.25
Passenger trips	883,312	887,915	455,391	-48.71
Diesel fuel consumed (gallons)	394,254	348,542	128,946	-63.00
Gasoline fuel consumed (gallons)	477,232	597,679	572,171	-4.27
Propane fuel consumed (gallons)	345,697	443,747	398,139	-10.28
Employees - FTEs	624	651	28.7	-95.59
Operating expenses	\$68,155,902	\$75,472,116	\$47,280,912	-37.35
Farebox revenues	\$913,277	\$949,074	\$686,170	-27.70
Vanpool (Direct Operated)				
Revenue vehicle hours	579,024	528,947	147,548	-72.11
Total vehicle hours	579,024	528,947	147,548	-72.11
Revenue vehicle miles	15,043,713	14,648,137	5,295,537	-63.85
Total vehicle miles	15,043,713	14,648,137	5,295,537	-63.85
Passenger trips	3,464,738	3,300,186	1,084,802	-67.13
Gasoline fuel consumed (gallons)	899,358	881,551	319,751	-63.73
Employees - FTEs	29.6	49.3	47.4	-3.78
Operating expenses	\$10,427,847	\$10,088,967	\$8,433,948	-16.40
Farebox revenues	\$7,224,125	\$7,541,891	\$4,447,834	-41.02
Demand Response Taxi Services (Purchased)				
Revenue vehicle hours	47,986	67,214	30,096	-55.22
Total vehicle hours	47,986	67,214	30,096	-55.22
Revenue vehicle miles	1,675,833	2,052,404	905,250	-55.89
Total vehicle miles	1,675,833	2,052,404	905,250	-55.89
Passenger trips	143,747	177,791	86,460	-51.37
Employees - FTEs	0	0	2.3	100.00
Operating expenses	\$2,484,851	\$2,667,309	\$4,170,000	56.34
Farebox revenues	\$148,623	\$190,037	\$11,536	-93.93
Route Deviated (Purchased)				
Revenue vehicle hours	72,933	81,746	72,232	-11.64
Total vehicle hours	82,498	88,985	77,140	-13.31
Revenue vehicle miles	967,932	1,058,834	779,440	-26.39
Total vehicle miles	1,207,058	1,239,819	902,132	-27.24
Passenger trips	826,450	834,720	391,935	-53.05
Diesel fuel consumed (gallons)	36,641	42,340	66,554	57.19
Gasoline fuel consumed (gallons)	117,340	126,250	75,268	-40.38
Employees - FTEs	5.4	7.7	8.5	9.95
Operating expenses	\$10,141,946	\$9,755,214	\$8,246,762	-15.46
Farebox revenues	\$1,038,089	\$1,050,808	\$592,673	-43.60
Streetcar (Direct Operated)				
Revenue vehicle hours	42,576	42,762	29,321	-31.43
Total vehicle hours	43,833	44,019	30,424	-30.88
Revenue vehicle miles	207,850	205,470	150,085	-26.96
Total vehicle miles	211,570	209,216	152,125	-27.29
Passenger trips	1,685,668	1,863,409	749,443	-59.78
Electricity consumed (kWh)	2,449,153	2,241,000	1,992,782	-11.08
Employees - FTEs	51.1	58	67.1	15.67
Operating expenses	\$10,503,015	\$11,365,286	\$11,968,639	5.31
Farebox revenues	\$1,405,910	\$1,633,354	\$414,680	-74.61

Annual Operating Information	2018	2019	2020	One year change (%)
Trolley Bus (Direct Operated)				
Revenue vehicle hours	462,179	421,313	359,439	-14.69
Total vehicle hours	487,585	441,433	380,114	-13.89
Revenue vehicle miles	3,086,246	2,607,942	2,375,110	-8.93
Total vehicle miles	3,271,438	2,777,247	2,530,256	-8.89
Passenger trips	17,950,742	17,373,451	8,385,162	-51.74
Electricity consumed (kWh)	20,181,683	15,300,827	13,543,196	-11.49
Employees - FTEs	377.8	395	416.5	5.45
Operating expenses	\$71,487,600	\$69,385,257	\$72,294,813	4.19
Farebox revenues	\$23,655,207	\$23,528,005	\$5,074,010	-78.43

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$175,944,420	\$176,723,655	\$54,932,067	-68.92
Sales Tax	\$652,299,024	\$684,963,001	\$636,716,491	-7.04
Other Local Taxes	\$26,798,203	\$29,133,478	\$30,039,733	3.11
State Regional Mobility Operating Grants	\$7,718,496	\$4,909,012	\$2,747,877	-44.02
State Special Needs Operating Grants	\$9,633,776	\$12,030,088	\$5,058,987	-57.95
Other State Operating Grants	\$14,984,960	\$14,671,264	\$545,837	-96.28
Federal Section §5307 Operating	\$0	\$0	\$512,291,819	100.00
Other Federal Operating	\$1,860,632	\$206,824	\$2,705,844	1,208.28
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$0	\$0	\$234,822	100.00
Other operating sub-total	\$82,735,209	\$95,690,864	\$121,904,200	27.39
Other-Advertising	\$5,373,781	\$6,420,953	\$2,509,999	-60.91
Other-Interest	\$30,817,206	\$32,125,840	\$19,574,510	-39.07
Other-MISC	\$46,544,222	\$57,144,071	\$99,819,691	74.68
Total (excludes capital revenues)	\$796,030,300	\$841,604,531	\$1,312,245,610	55.92
Federal capital grant revenues				
FTA State of Good Repair Program (§5337)	\$0	\$0	\$1,698,178	100.00
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$3,424,983	100.00
Federal Section §5307 Capital Grants	\$96,603,596	\$21,995,449	\$3,484,933	-84.16
Federal Section §5309 Capital Grants	\$1,704,188	\$0	\$2,889,091	100.00
Total federal capital	\$98,307,784	\$21,995,449	\$11,497,185	-47.73
State capital grant revenues				
State Regional Mobility Grants	\$0	\$0	\$8,601,928	100.00
Other State Capital Funds	\$3,674,020	\$6,124,914	\$2,406,861	-60.70
Total state capital	\$3,674,020	\$6,124,914	\$11,008,789	79.74
Local capital expenditures				
Local Capital Funds	\$175,613,695	\$139,963,828	\$79,339,767	-43.31
Total local capital	\$175,613,695	\$139,963,828	\$79,339,767	-43.31
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$135,959,730	\$162,900,000	\$156,684,651	-3.82
Debt service				
Debt service - interest	\$3,132,844	\$2,573,524	\$2,123,543	-17.49
Debt service - principal	\$12,250,000	\$13,112,261	\$5,842,574	-55.44
Total debt service	\$15,382,844	\$15,685,785	\$7,966,117	-49.21
Ending balances, December 31				
Debt Service Funds	\$2,348,650	\$2,670,910	\$0	-100.00
Other Balance	\$629,570,869	\$408,134,296	\$379,323,262	-7.06
Ending balance total	\$631,919,519	\$410,805,206	\$379,323,262	-7.66

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$937,776,856	\$986,510,998	\$843,592,491	-14.49
State revenues	\$36,011,252	\$37,735,278	\$19,361,490	-48.69
Federal revenues	\$142,108,025	\$41,060,087	\$526,729,670	1,182.83
Total revenues	\$1,115,896,133	\$1,065,306,363	\$1,389,683,651	30.45
Investments				
Operating investments	\$723,510,607	\$790,177,730	\$784,385,719	-0.73
Local capital investments	\$175,613,695	\$139,963,828	\$79,339,767	-43.31
State capital investments	\$3,674,020	\$6,124,914	\$11,008,789	79.74
Federal capital investments	\$140,076,936	\$40,853,263	\$11,497,185	-71.86
Other investments	\$15,382,844	\$15,685,785	\$7,966,117	-49.21
Total investments	\$1,058,258,102	\$992,805,520	\$894,197,577	-9.93

Pierce Transit

Pierce Transit
Amy Cleveland
Interim Chief Executive Officer
3701 96th Street SW
Lakewood, WA 98499
www.piercetransit.org



Service area

Central and northern Pierce County

Congressional districts

6, 8, 9 and 10

Legislative districts

25, 26, 27, 28, 29, 30 and 31

Type of government

PTBA

Governing body

Nine-member board of commissioners composed of elected officials representing Pierce County, Tacoma, Lakewood, Puyallup, University Place and other cities and towns in Pierce County.

The governance structure allows for a tenth, non-voting union representative. However, the position is vacant.

Tax authorized

0.6 percent sales tax. Last updated Jan. 1, 2001.

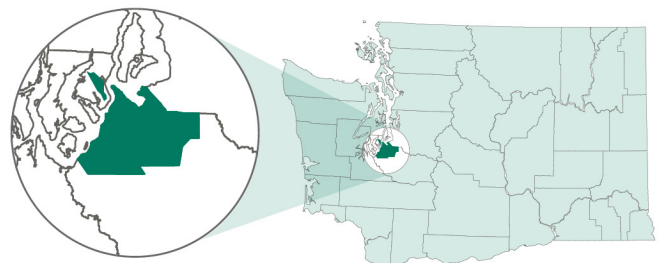
Connections to other systems

Pierce Transit service area includes the incorporated cities and towns of Auburn, Edgewood, Fife, Fircrest, Gig Harbor, Lakewood, Milton, Pacific, Puyallup, Ruston, Steilacoom, Tacoma, University Place and portions of unincorporated Pierce County.

The agency provides connections with Greyhound, King County Metro, Sound Transit, Amtrak and Intercity Transit within its service area.

Fares

- Adult fare – \$2
- Seniors/youth fare – \$1
- Shuttle – \$1.75



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	446,429	444,082	388,929	-12.42
Total vehicle hours	490,585	491,882	432,154	-12.14
Revenue vehicle miles	5,002,372	5,019,818	4,237,919	-15.58
Total vehicle miles	5,792,496	5,847,190	5,015,620	-14.22
Passenger trips	8,654,242	8,370,000	4,755,960	-43.18
Diesel fuel consumed (gallons)	173,151	145,589	126,109	-13.38
Gasoline fuel consumed (gallons)	17,200	17,052	7,481	-56.13
Electricity consumed (kWh)	38,220	115,526	529,930	358.71
CNG fuel consumed (therms)	1,401,700	1,396,669	1,128,889	-19.17
Employees - FTEs	497	505	468	-7.33
Operating expenses	\$69,243,774	\$70,828,666	\$67,727,590	-4.38
Farebox revenues	\$8,621,722	\$8,548,604	\$4,416,932	-48.33
Demand Response (Direct Operated)				
Revenue vehicle hours	43,330	37,538	16,909	-54.95
Total vehicle hours	48,369	41,748	19,166	-54.09
Revenue vehicle miles	570,600	505,823	228,735	-54.78
Total vehicle miles	648,313	572,522	265,740	-53.58
Passenger trips	96,206	84,700	33,406	-60.56
Gasoline fuel consumed (gallons)	70,439	61,879	24,030	-61.17
CNG fuel consumed (therms)	33,146	28,044	16,764	-40.22
Employees - FTEs	42	42	19	-54.76
Operating expenses	\$5,363,449	\$5,120,783	\$3,121,375	-39.04
Farebox revenues	\$136,256	\$131,099	\$42,603	-67.50
Demand Response (Purchased)				
Revenue vehicle hours	102,244	107,005	65,990	-38.33
Total vehicle hours	116,012	120,985	75,704	-37.43
Revenue vehicle miles	1,471,275	1,507,732	955,755	-36.61
Total vehicle miles	1,700,275	1,739,826	1,118,661	-35.70
Passenger trips	203,837	206,145	116,883	-43.30
Gasoline fuel consumed (gallons)	268,210	271,588	165,807	-38.95
Operating expenses	\$9,574,684	\$10,332,821	\$8,854,626	-14.31
Farebox revenues	\$258,229	\$266,504	\$137,537	-48.39
Vanpool (Direct Operated)				
Revenue vehicle hours	146,913	135,978	83,295	-38.74
Total vehicle hours	146,913	135,978	83,595	-38.52
Revenue vehicle miles	4,729,543	4,529,043	3,015,970	-33.41
Total vehicle miles	4,729,543	4,529,043	3,015,970	-33.41
Passenger trips	783,751	740,207	397,472	-46.30
Gasoline fuel consumed (gallons)	325,121	303,588	190,072	-37.39
Employees - FTEs	18	18	18	0.00
Operating expenses	\$4,914,315	\$4,842,558	\$3,836,144	-20.78
Farebox revenues	\$2,998,464	\$2,874,591	\$1,750,544	-39.10

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$12,014,671	\$11,820,798	\$6,347,616	-46.30
Sales Tax	\$86,801,228	\$89,741,100	\$90,827,462	1.21
State Regional Mobility Operating Grants	\$1,673,562	\$897,884	\$0	-100.00
State Special Needs Operating Grants	\$1,900,140	\$2,050,042	\$2,199,940	7.31
Other State Operating Grants	\$0	\$0	\$97,431	100.00
Other Federal Capital	\$0	\$0	\$463,051	100.00
Federal Section §5307 Operating	\$443,803	\$1,391,779	\$25,250,852	1,714.29
Other Federal Operating	\$20,530	\$87,399	\$0	-100.00
Other operating sub-total	\$4,307,470	\$8,480,000	\$12,504,315	47.46
Other-Advertising	\$334,350	\$468,865	\$515,512	9.95
Other-Interest	\$2,246,988	\$2,048,424	\$646,711	-68.43
Other-Gain (Loss) on Sale of Assets	\$0	\$763,500	\$165,607	-78.31
Other-MISC	\$1,726,132	\$5,199,211	\$11,176,485	114.97
Total (excludes capital revenues)	\$95,146,733	\$102,648,204	\$131,343,051	27.95
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$7,191,511	\$8,179,319	\$0	-100.00
Federal Section §5309 Capital Grants	\$1,831,904	\$0	\$0	0.00
Total federal capital	\$9,023,415	\$8,179,319	\$0	-100.00
State capital grant revenues				
State Regional Mobility Grants	\$0	\$921,040	\$3,506,650	280.73
State Vanpool Grants	\$508,033	\$1,351,124	\$0	-100.00
Other State Capital Funds	\$17,044	\$246,149	\$0	-100.00
Total state capital	\$525,077	\$2,518,313	\$3,506,650	39.25
Local capital expenditures				
Local Capital Funds	\$19,333,017	\$17,043,890	\$9,758,986	-42.74
Total local capital	\$19,333,017	\$17,043,890	\$9,758,986	-42.74
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$19,198,491	\$19,080,300	\$17,275,468	-9.46
Ending balances, December 31				
Capital Reserve Funds	\$58,440,197	\$57,806,823	\$67,857,434	17.39
Insurance Funds	\$2,266,681	\$3,020,000	\$3,615,475	19.72
Unrestricted Cash and Investments	\$48,153,482	\$44,165,675	\$71,491,434	61.87
Ending balance total	\$108,860,360	\$104,992,498	\$142,964,343	36.17

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$103,123,369	\$110,041,898	\$109,679,393	-0.33
State revenues	\$4,098,779	\$5,466,239	\$5,804,021	6.18
Federal revenues	\$12,112,623	\$11,655,663	\$25,713,903	120.61
Total revenues	\$119,334,771	\$127,163,800	\$141,197,317	11.04
Investments				
Operating investments	\$89,096,222	\$91,124,828	\$83,539,735	-8.32
Local capital investments	\$19,333,017	\$17,043,890	\$9,758,986	-42.74
State capital investments	\$525,077	\$2,518,313	\$3,506,650	39.25
Federal capital investments	\$11,648,290	\$10,176,485	\$0	-100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$120,602,606	\$120,863,516	\$96,805,371	-19.91

Sound Transit



Sound Transit
Peter Rogoff
Chief Executive Officer
401 South Jackson
Seattle, WA 98104
www.soundtransit.org

Service area

Sound Transit's boundaries generally follow the urban-growth boundaries and include the major cities and employment centers in Snohomish, King and Pierce counties.

Congressional districts

1, 2, 6, 7, 8 and 9

Legislative districts

1, 2, 5, 11, 21, 25, 27, 28, 29, 30, 31, 32, 33, 34, 36, 37, 38, 41, 43, 44, 45, 46, 47 and 48

Type of government

RTA

Note: The Summary features a state capital revenues line item for Sound Transit, Land Bank Agreement & Credits. In 2000, Sound Transit entered into the Land Bank Agreement with WSDOT. The agreement allows Sound Transit to invest in highway improvements and use the value of these improvements to buy or lease WSDOT property. Sound Transit will continue to earn land bank credits for highway improvements they invest in, and use credits for projects located within WSDOT's right of way. Because they are credits, the Summary does not roll land bank credits into state revenues and investments reported under financial measures in the statewide transit agency statistics roll-up and statewide transit agency statistics. .

Governing body

Eighteen-member board, 17 of whom are appointed by the respective member-county executives and confirmed by the council of each member county. The final position is held by the WSDOT Secretary of Transportation.

Tax authorized

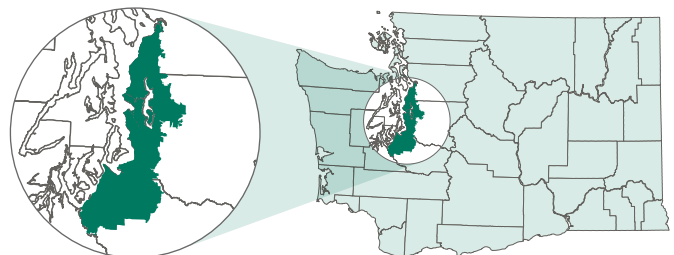
1.4 percent sales tax. Last updated Jan. 1, 2017.

Connections to other systems

Tacoma Link provides service between the Tacoma Dome Stations and South 25th Street in downtown Tacoma. Connections to Sounder, ST Express, Pierce Transit and Greyhound are available at Tacoma Dome Station. Connections to ST Express and Pierce Transit are also available at Union Station.

Link connects to King County Metro at all stations; to ST Express at Westlake, Stadium, Sodo and Airport stations; to the Seattle Streetcar at Capitol Hill, Westlake and Pioneer Square stations; and to the Seattle-Tacoma International Airport at Airport Station.

Sounder connects to Community Transit, Everett Transit, Island Transit and ST Express at Everett Station; to Community Transit, Everett Transit and Washington State Ferries at Mukilteo Station; to Community Transit, Washington State Ferries and Amtrak at Edmonds Station; to Amtrak at King



Street Station; to King County Metro and Amtrak at Tukwila Station; to King County Metro and ST Express at Kent and Auburn stations; to Pierce Transit and ST Express at Sumner and Puyallup stations; to Tacoma Link, ST Express, Intercity Transit and Pierce Transit at Tacoma Dome Station; to Pierce Transit at South Tacoma Station; and to ST Express, Intercity Transit and Pierce Transit at Lakewood Station.

Fares

ST Express single ride fares:

- Adult – \$2.75 single-county, \$3.75 multi-county.
- Youth – \$1.50.
- Reduced – \$1.
- Low-income – \$1.50.

Link fares:

- One-way adult base fare – \$2.25 plus an additional 5 cents per mile, \$3.25 max.
- One-way youth fare – \$1.50.
- Reduced fare – \$1.
- Low-income fare – \$1.50.

Tacoma Link is a fare-free system.

Souder (all fares are one-way):

- Adult base fare – \$3.25 plus an additional 5.5 cents per mile, \$5.75 max.
- Youth base fare – \$2.50 plus an additional 5.5 cents per mile, \$4.25 max.
- Reduced base fare – \$1.50 plus an additional 5.5 cents per mile, \$2.75 max.
- Low-income fare – \$2.50 plus an additional 5.5 cents per mile, \$4.25 max.

Annual Operating Information	2018	2019	2020	One year change (%)
Commuter Bus (Purchased)				
Revenue vehicle hours	117,661	123,556	102,510	-17.03
Total vehicle hours	151,307	158,941	138,614	-12.79
Revenue vehicle miles	2,530,802	2,558,859	2,299,292	-10.14
Total vehicle miles	3,443,840	3,475,949	3,169,985	-8.80
Passenger trips	3,732,917	3,781,076	1,321,028	-65.06
Diesel fuel consumed (gallons)	730,086	748,767	710,511	-5.11
Employees - FTEs	139.6	129	131.4	1.86
Operating expenses	\$22,055,336	\$23,621,671	\$24,366,461	3.15
Farebox revenues	\$9,514,551	\$9,579,080	\$3,409,438	-64.41
Streetcar (Direct Operated)				
Revenue vehicle hours	9,829	9,866	9,811	-0.56
Total vehicle hours	9,872	9,909	9,852	-0.58
Revenue vehicle miles	75,698	76,003	75,549	-0.60
Total vehicle miles	75,975	76,261	75,886	-0.49
Passenger trips	897,642	936,957	439,271	-53.12
Electricity consumed (kWh)	395,682	428,078	394,380	-7.87
Employees - FTEs	45.8	52.9	60.1	13.61
Operating expenses	\$5,527,549	\$5,583,038	\$5,598,887	0.28
Light Rail (Direct Operated)				
Revenue vehicle hours	264,385	265,566	223,374	-15.89
Total vehicle hours	279,872	281,930	233,843	-17.06
Revenue vehicle miles	5,429,764	5,410,211	4,078,592	-24.61
Total vehicle miles	5,745,515	5,753,250	4,168,064	-27.55
Passenger trips	24,470,264	24,761,684	7,900,112	-68.10
Electricity consumed (kWh)	25,075,992	25,140,087	20,355,203	-19.03
Employees - FTEs	799.7	927	1,048.50	13.11
Operating expenses	\$115,567,317	\$131,216,111	\$151,434,821	15.41
Farebox revenues	\$41,636,645	\$43,260,729	\$11,419,116	-73.60
Commuter Rail (Purchased)				
Revenue vehicle hours	75,807	75,641	506,941	570.19
Total vehicle hours	80,509	80,348	54,020	-32.77
Revenue vehicle miles	2,233,332	2,242,727	1,526,737	-31.92
Total vehicle miles	2,283,545	2,293,248	1,562,310	-31.87
Passenger trips	4,631,525	4,612,415	1,265,882	-72.55
Diesel fuel consumed (gallons)	1,365,632	1,415,148	625,305	-55.81
Employees - FTEs	120.5	119.4	121.5	1.76
Operating expenses	\$52,241,469	\$56,879,437	\$54,345,918	-4.45
Farebox revenues	\$16,671,148	\$17,190,841	\$5,659,920	-67.08

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$67,822,344	\$70,030,650	\$20,488,474	-70.74
Sales Tax	\$1,337,601,298	\$1,415,703,942	\$1,324,464,597	-6.44
Other Local Taxes	\$150,085,320	\$154,101,966	\$157,186,436	2.00
MVET	\$338,537,449	\$345,756,730	\$361,749,228	4.63
Other Federal Operating	\$13,600,573	\$59,405,702	\$59,151,379	-0.43
Other operating sub-total	\$45,771,902	\$60,612,530	\$47,721,697	-21.27
Other-Advertising	\$1,694,847	\$1,723,188	\$852,996	-50.50
Other-Interest	\$37,500,641	\$54,510,375	\$36,077,829	-33.81
Other-Gain (Loss) on Sale of Assets	\$0	(\$6,584,250)	(\$934,000)	-85.81
Other-MISC	\$6,576,414	\$10,963,217	\$11,724,872	6.95
Total (excludes capital revenues)	\$1,885,596,542	\$2,035,580,870	\$1,950,273,337	-4.19
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$41,738,714	\$42,300,178	\$35,467,332	-16.15
Federal Section §5309 Capital Grants	\$110,922,978	\$0	\$0	0.00
Federal Section §5310 Capital Grants	\$0	\$0	\$143,543,512	100.00
CARES Act Rural Area Program Funds (§5311)	\$0	\$0	\$166,282,134	100.00
Total federal capital	\$152,661,692	\$42,300,178	\$345,292,978	716.29
State capital grant revenues				
Other State Capital Funds	\$0	\$6,480,271	\$1,154,489	-82.18
Total state capital	\$0	\$6,480,271	\$1,154,489	-82.18
Local capital expenditures				
Local Capital Funds	\$1,244,266,184	\$2,007,342,383	\$2,136,074,964	6.41
Total local capital	\$1,244,266,184	\$2,007,342,383	\$2,136,074,964	6.41
Other capital revenue				
Land Bank Agreement & Credits	\$73,210,000	\$33,683,105	\$13,504,296	-59.91
Other Capital total	\$73,210,000	\$33,683,105	\$13,504,296	-59.91
Other expenditures				
Other-Expenditures	\$18,605,240	\$12,937,656	\$5,602,578	-56.70
Depreciation (Not included in Total Expenditures)	\$164,756,019	\$172,271,825	\$197,574,358	14.69
Debt service				
Debt service - interest	\$98,361,917	\$97,491,259	\$100,149,321	2.73
Debt service - principal	\$35,560,000	\$39,520,000	\$42,915,000	8.59
Total debt service	\$133,921,917	\$137,011,259	\$143,064,321	4.42
Ending balances, December 31				
Capital Reserve Funds	\$331,627,974	\$345,932,645	\$362,599,677	4.82
Contingency Reserve	\$24,184,280	\$30,364,592	\$36,076,815	18.81
Debt Service Funds	\$83,787,020	\$85,616,730	\$96,411,416	12.61
Insurance Funds	\$2,834,170	\$2,972,500	\$3,100,342	4.30
Operating Reserve	\$78,403,355	\$86,427,143	\$91,182,008	5.50
Other Balance	\$10,521,141	\$20,326,874	\$11,087,691	-45.45
Unrestricted Cash and Investments	\$1,601,005,133	\$1,667,910,787	\$1,471,909,328	-11.75
Ending balance total	\$2,132,363,073	\$2,239,551,271	\$2,072,367,277	-7.47

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$2,041,208,498	\$2,106,750,245	\$1,935,414,920	-8.13
State revenues	\$0	\$6,480,271	\$1,154,489	-82.18
Federal revenues	\$176,607,038	\$282,037,514	\$404,444,357	43.40
Total revenues	\$2,217,815,536	\$2,395,268,030	\$2,341,013,766	-2.27
Investments				
Operating investments	\$310,311,797	\$336,356,444	\$349,797,231	4.00
Local capital investments	\$1,244,266,184	\$2,007,342,383	\$2,136,074,964	6.41
State capital investments	\$0	\$6,480,271	\$1,154,489	-82.18
Federal capital investments	\$163,006,465	\$222,631,812	\$345,292,978	55.10
Other investments	\$152,527,157	\$149,948,915	\$148,666,899	-0.85
Total investments	\$1,870,111,603	\$2,722,759,825	\$2,980,986,561	9.48

Spokane Transit Authority

E. Susan Meyer
Chief Executive Officer
W. 1230 Boone Avenue
Spokane, WA 99201
www.spokanetransit.com



Service area

The cities of Airway Heights, Cheney, Medical Lake, Millwood, Liberty Lake, Spokane and Spokane Valley; and portions of the unincorporated county surrounding those municipalities.

Congressional district

5

Legislative districts

3, 4, 6, 7 and 9

Type of government

PTBA

Governing body

Nine-member board of elected city and county officials appointed by their respective governing bodies.

In 2010, state law added a non-voting board member to represent labor.

In 2020, three other local elected officials served on the board in a non-voting capacity.

Tax authorized

0.7 percent sales tax. Last updated April 1, 2017.

Notes: The amount reported by Spokane Transit Authority for its sales tax revenue is consistent with what was reported to the National Transit Database. Spokane Transit Authority uses an accrual-based accounting method and, due to the timing of the National Transit Database reporting, the amount of sales tax for February was a budgeted (rather than an actual) amount. An adjustment factor has been applied in the Other-MISC category to offset this difference.

Connections to other systems

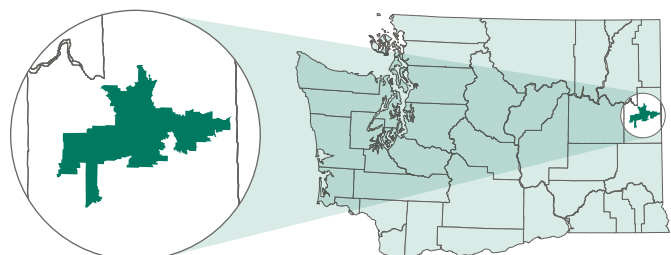
Spokane Transit Authority provides connections to Greyhound and Amtrak at the Spokane Intermodal Center, and to Spokane International Airport.

Spokane Transit Authority also provides service to, or in the vicinity of, most public elementary, middle and high schools in its service area. The agency also provides service to, or in the vicinity of, Spokane Community College, Spokane Falls Community College, Gonzaga University, Whitworth University, Eastern Washington University and Washington State University Spokane.

Spokane Transit Authority provides service to 15 park and ride lots within the PTBA.

Fares

- Two-hour pass fares – \$2 for fixed-route, \$1 for reduced fare on fixed-route, and \$2 per boarding on paratransit demand response.
- Day pass fare– \$4.
- Seven-day pass fare – \$17.
- Rolling 31-day passes – \$60 for an adult, \$40 for a youth, and \$30 for reduced fare.
- Paratransit monthly pass – \$60.



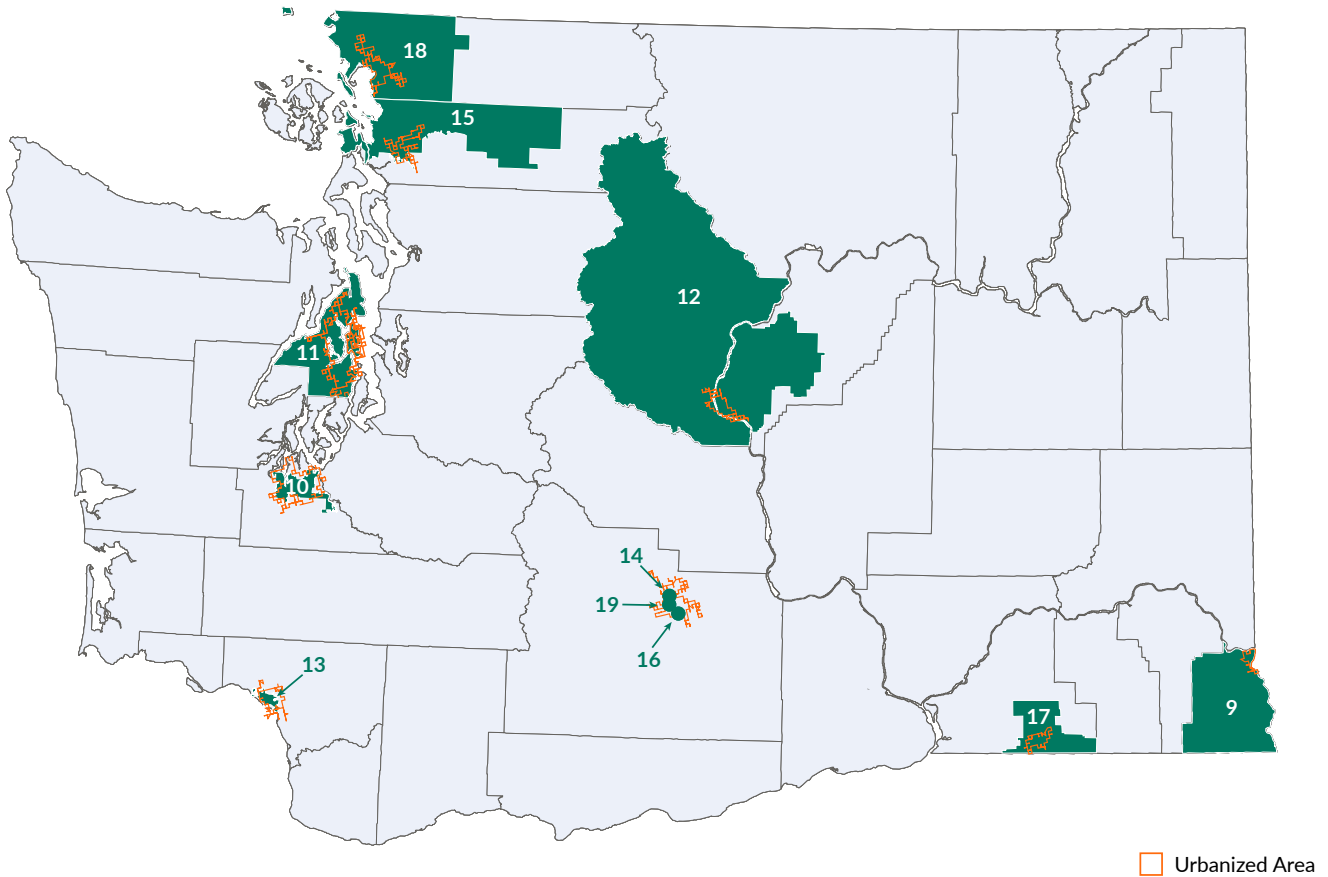
Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	427,387	444,299	448,142	0.86
Total vehicle hours	450,904	469,578	474,145	0.97
Revenue vehicle miles	5,850,424	6,118,526	6,170,085	0.84
Total vehicle miles	6,358,016	6,677,437	6,748,703	1.07
Passenger trips	10,069,599	9,971,798	5,817,776	-41.66
Diesel fuel consumed (gallons)	1,185,597	1,263,458	1,215,653	-3.78
Employees - FTEs	420.2	441.9	471.5	6.70
Operating expenses	\$52,780,312	\$55,184,075	\$57,349,514	3.92
Farebox revenues	\$9,356,618	\$9,901,089	\$4,648,547	-53.05
Demand Response (Direct Operated)				
Revenue vehicle hours	88,386	83,811	57,729	-31.12
Total vehicle hours	94,585	90,221	64,845	-28.13
Revenue vehicle miles	1,293,811	1,249,424	885,171	-29.15
Total vehicle miles	1,411,054	1,366,267	1,012,164	-25.92
Passenger trips	255,092	231,791	117,972	-49.10
Diesel fuel consumed (gallons)	142,773	115,242	31,786	-72.42
Gasoline fuel consumed (gallons)	1,021	25,242	77,424	206.73
Propane fuel consumed (gallons)	2,932	2,043	0	-100.00
Employees - FTEs	91.8	94.2	92.1	-2.24
Operating expenses	\$9,940,969	\$10,580,963	\$9,815,083	-7.24
Farebox revenues	\$602,773	\$600,245	\$272,874	-54.54
Demand Response (Purchased)				
Revenue vehicle hours	76,514	76,072	42,276	-44.43
Total vehicle hours	85,395	83,702	49,122	-41.31
Revenue vehicle miles	1,184,977	1,144,223	655,892	-42.68
Total vehicle miles	1,303,769	1,297,038	775,567	-40.20
Passenger trips	220,234	209,306	87,843	-58.03
Diesel fuel consumed (gallons)	131,814	129,363	75,752	-41.44
Gasoline fuel consumed (gallons)	27,951	18,029	5,542	-69.26
Employees - FTEs	62.9	50.2	38	-24.30
Operating expenses	\$3,976,560	\$3,980,709	\$4,017,248	0.92
Farebox revenues	\$201,588	\$190,663	\$66,142	-65.31
Vanpool (Direct Operated)				
Revenue vehicle hours	28,789	28,093	22,979	-18.20
Total vehicle hours	28,789	28,093	22,979	-18.20
Revenue vehicle miles	948,679	929,850	674,189	-27.49
Total vehicle miles	948,679	929,850	674,189	-27.49
Passenger trips	157,433	155,262	90,770	-41.54
Gasoline fuel consumed (gallons)	59,589	58,731	40,443	-31.14
Employees - FTEs	2.2	2.3	2.2	-1.77
Operating expenses	\$600,211	\$643,499	\$541,169	-15.90
Farebox revenues	\$497,783	\$478,372	\$191,481	-59.97

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$10,658,762	\$11,170,369	\$5,179,044	-53.64
Sales Tax	\$73,305,787	\$86,666,638	\$90,030,263	3.88
State Regional Mobility Operating Grants	\$794,176	\$517,083	\$707,918	36.91
State Special Needs Operating Grants	\$1,409,616	\$3,914,040	\$0	-100.00
Federal Section §5307 Operating	\$0	\$0	\$23,440,069	100.00
Federal Section §5307 Preventative	\$8,403,597	\$8,112,145	\$8,268,528	1.93
Other Federal Operating	\$39,716	\$0	\$0	0.00
Other operating sub-total	\$1,498,497	\$2,380,866	\$2,578,936	8.32
Other-Interest	\$1,157,624	\$1,930,615	\$2,013,342	4.29
Other-MISC	\$340,873	\$450,251	\$565,594	25.62
Total (excludes capital revenues)	\$85,451,389	\$101,590,772	\$125,025,714	23.07
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$2,197,245	\$1,845,474	\$762,304	-58.69
Federal Section §5309 Capital Grants	\$486,784	\$0	\$861,768	100.00
Federal Section §5310 Capital Grants	\$0	\$564,544	\$0	-100.00
Total federal capital	\$2,684,029	\$2,410,018	\$1,624,072	-32.61
State capital grant revenues				
State Regional Mobility Grants	\$5,730,816	\$8,474,635	\$12,176,289	43.68
Other State Capital Funds	\$0	\$0	\$378,322	100.00
Total state capital	\$5,730,816	\$8,474,635	\$12,554,611	48.14
Local capital expenditures				
Local Capital Funds	\$16,099,016	\$14,476,417	\$10,402,818	-28.14
Total local capital	\$16,099,016	\$14,476,417	\$10,402,818	-28.14
Other expenditures				
Other-Expenditures	\$1,768,084	\$1,197,468	\$2,304,990	92.49
Depreciation (Not included in Total Expenditures)	\$10,522,378	\$11,002,893	\$11,842,615	7.63
Ending balances, December 31				
Capital Reserve Funds	\$4,950,000	\$4,950,000	\$4,950,000	0.00
Insurance Funds	\$5,500,000	\$5,500,000	\$5,500,000	0.00
Operating Reserve	\$11,023,743	\$11,931,226	\$12,618,193	5.76
Unrestricted Cash and Investments	\$44,465,068	\$54,148,433	\$89,251,807	64.83
Working Capital	\$14,629,468	\$22,738,226	\$22,738,458	0.00
Ending balance total	\$80,568,279	\$99,267,885	\$135,058,458	36.05

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$85,463,046	\$100,217,873	\$97,788,243	-2.42
State revenues	\$7,934,608	\$12,905,758	\$13,262,529	2.76
Federal revenues	\$11,614,126	\$10,536,534	\$33,332,669	216.35
Total revenues	\$105,011,780	\$123,660,165	\$144,383,441	16.76
Investments				
Operating investments	\$67,298,052	\$70,389,246	\$71,723,014	1.89
Local capital investments	\$16,099,016	\$14,476,417	\$10,402,818	-28.14
State capital investments	\$5,730,816	\$8,474,635	\$12,554,611	48.14
Federal capital investments	\$3,170,813	\$2,424,389	\$1,624,072	-33.01
Other investments	\$1,768,084	\$1,197,468	\$2,304,990	92.49
Total investments	\$94,066,781	\$96,962,155	\$98,609,505	1.70

Transit agencies serving small urban areas

The Summary defines transit agencies that serve an urbanized area with a population of 50,000-200,000 as transit agencies serving small urban areas. Transit agencies serving small urban areas may also serve rural areas.



Small Urban

- 9. Asotin County Transit
- 10. Intercity Transit
- 11. Kitsap Transit
- 12. Link Transit
- 13. RiverCities Transit
- 14. Selah Transit
- 15. Skagit Transit
- 16. Union Gap Transit
- 17. Valley Transit
- 18. Whatcom Transportation Authority
- 19. Yakima Transit

Below are the transit agencies in Washington state that serve small urban areas:

- [Asotin County Transit](#)
- [Intercity Transit](#)
- [Kitsap Transit](#)
- [Link Transit](#)
- [RiverCities Transit](#)
- [Selah Transit](#)
- [Skagit Transit](#)
- [Union Gap Transit](#)
- [Valley Transit](#)
- [Whatcom Transportation Authority](#)
- [Yakima Transit](#)

Asotin County Transit

Jenny George
General Manager
1494 Poplar Street
Clarkston, WA 99403
www.ridethevalley.org



Service area

Asotin County

Congressional district

5

Legislative district

9

Type of government

PTBA

Governing body

Three-member board of directors

Tax authorized

0.2 percent sales tax. Last updated April 1, 2005.

Connections to other systems

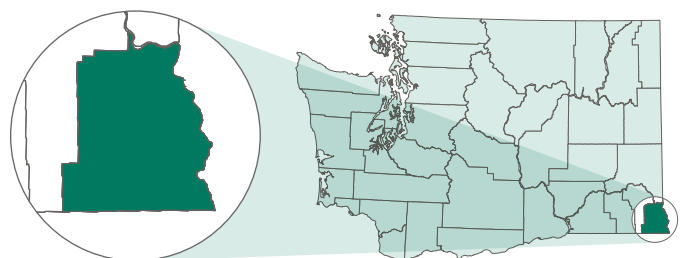
Asotin County Transit provides connection to the Nez Perce County Regional Airport in Lewiston, ID. Asotin County Transit fixed-route services connect with Garfield County Transportation Authority and COAST Transportation.

Garfield County Transportation Authority, based in Pomeroy, WA, provides public transportation to the Clarkston, WA/Lewiston, ID area. COAST Transportation serves Whitman, Asotin, Garfield and southern Spokane counties in Washington; and Latah, Nez Perce, Clearwater, Idaho and Lewis counties in Idaho.

The Asotin County Transit fixed-route service also connects with the Lewiston Transit System and the Appaloosa Express at the Lewiston Community Center. Many medical and skilled nursing facilities in the area also use Asotin County Transit demand-response services for transporting clients and patients.

Fares

- Fixed-route base fare – 75 cents per boarding.
- Paratransit services – \$1.50 per boarding.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	10,374	10,247	8,785	-14.27
Total vehicle hours	10,834	10,745	9,221	-14.18
Revenue vehicle miles	162,637	161,937	132,822	-17.98
Total vehicle miles	166,006	164,931	145,652	-11.69
Passenger trips	68,864	67,806	43,294	-36.15
Diesel fuel consumed (gallons)	6,377	5,394	316	-94.14
Gasoline fuel consumed (gallons)	14,619	15,872	18,190	14.60
Employees - FTEs	7	7	7	0.00
Operating expenses	\$911,924	\$1,000,264	\$946,847	-5.34
Farebox revenues	\$26,382	\$21,404	\$12,326	-42.41
Demand Response (Direct Operated)				
Revenue vehicle hours	3,581	3,881	2,880	-25.79
Total vehicle hours	3,932	4,891	4,059	-17.01
Revenue vehicle miles	38,680	40,102	28,705	-28.42
Total vehicle miles	41,083	42,702	30,798	-27.88
Passenger trips	8,542	8,172	5,325	-34.84
Gasoline fuel consumed (gallons)	6,005	6,401	4,598	-28.17
Employees - FTEs	2	2	2	0.00
Operating expenses	\$242,656	\$236,748	\$214,866	-9.24
Farebox revenues	\$6,967	\$7,241	\$4,821	-33.42
Vanpool (Direct Operated)				
Revenue vehicle hours	2,776	3,929	2,630	-33.06
Total vehicle hours	3,305	3,929	2,835	-27.84
Revenue vehicle miles	103,907	133,753	99,879	-25.33
Total vehicle miles	106,021	135,222	101,915	-24.63
Passenger trips	21,672	28,462	15,685	-44.89
Gasoline fuel consumed (gallons)	7,571	9,540	6,881	-27.87
Employees - FTEs	1	1	1	0.00
Operating expenses	\$58,247	\$69,122	\$59,816	-13.46
Farebox revenues	\$65,780	\$81,980	\$42,861	-47.72

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$99,129	\$110,625	\$60,008	-45.76
Sales Tax	\$742,822	\$817,377	\$871,483	6.62
State Special Needs Operating Grants	\$39,329	\$0	\$0	0.00
Sales Tax Equalization	\$59,319	\$67,776	\$131,834	94.51
Federal Section 5307 Operating	\$287,000	\$321,812	\$1,203,401	273.95
Other operating sub-total	\$37,127	\$13,890	\$30,767	121.50
Other-Interest	\$950	\$1,290	\$1,052	-18.45
Other-Gain (Loss) on Sale of Assets	\$33,677	\$10,100	\$24,715	144.70
Other-MISC	\$2,500	\$2,500	\$5,000	100.00
Total (excludes capital revenues)	\$1,165,597	\$1,220,855	\$2,237,485	83.27
State capital grant revenues				
State Vanpool Grants	\$0	\$0	\$103,269	100.00
Other State Capital Funds	\$0	\$0	\$238,347	100.00
Total state capital	\$0	\$0	\$341,616	100.00
Local capital expenditures				
Local Capital Funds	\$0	\$292,659	\$112,106	-61.69
Total local capital	\$0	\$292,659	\$112,106	-61.69
Ending balances, December 31				
General Fund	\$1,037,957	\$89,852	\$1,779,674	1,880.67
Ending balance total	\$1,037,957	\$89,852	\$1,779,674	1,880.67

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$879,078	\$941,892	\$962,258	2.16
State revenues	\$98,648	\$67,776	\$473,450	598.55
Federal revenues	\$353,210	\$321,812	\$1,203,401	273.95
Total revenues	\$1,330,936	\$1,331,480	\$2,639,109	98.21
Investments				
Operating investments	\$1,212,827	\$1,306,134	\$1,221,529	-6.48
Local capital investments	\$0	\$292,659	\$112,106	-61.69
State capital investments	\$0	\$0	\$341,616	100.00
Federal capital investments	\$66,210	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,279,037	\$1,598,793	\$1,675,251	4.78

Intercity Transit

Ann Freeman Manzanares
General Manager
526 Pattison Street SE
Olympia, WA 98501
www.intercitytransit.com



Service area

The cities of Olympia, Lacey, Tumwater and Yelm; and the area approximating the urban growth areas of these cities that extend into Thurston County.

Congressional districts

3 and 9

Legislative districts

2, 22 and 35

Type of government

PTBA

Governing body

Nine-member transit authority composed of one Thurston County commissioner; one council member from the cities of Olympia, Lacey, Tumwater and Yelm; three citizen representatives appointed by the authority; and a labor representative.

Tax authorized

1.2 percent sales tax. Last updated April 1, 2019

Connections to other systems

The Olympia Transit Center provides connections to Mason Transit, Grays Harbor Transit and Twin Transit routes that serve Olympia. Intercity Transit express bus service also provides inter-county connections to local Pierce Transit service, and Sound Transit express bus and Sounder commuter rail at transit facilities in Lakewood and Tacoma.

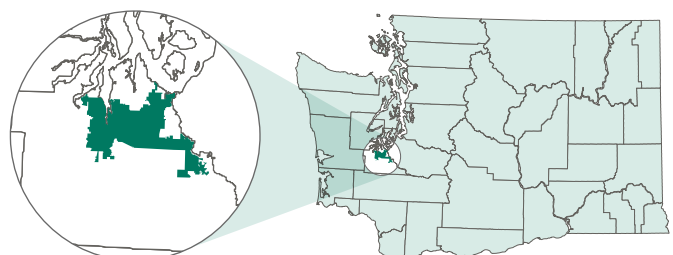
Fixed-route service is available to many public and private grade schools throughout the service district. Service is also provided to South Puget Sound Community College, The Evergreen State College and Saint Martin's University.

Intercity Transit also provides service connections to:

- Four regional park and ride lots
- Amtrak Centennial Station
- Thurston Regional Planning Council's ruralTRANSIT, which connects Rochester, Tenino, Bucoda, Rainier and the Confederated Tribes of the Chehalis Reservation to the greater tri-city area of Tumwater, Olympia and Lacey.

Fares

Intercity Transit's five-year zero-fare demonstration project went into effect on January 1, 2020. During the demonstration project, Intercity Transit will not collect fares from passengers for all fixed-route bus service and Dial-A-Lift service. Services that still require fares include vanpool and community vans.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	186,686	211,510	119,381	-43.56
Total vehicle hours	194,064	218,301	123,248	-43.54
Revenue vehicle miles	2,381,814	2,710,944	1,515,742	-44.09
Total vehicle miles	2,507,925	2,836,170	1,586,858	-44.05
Passenger trips	3,595,607	3,819,398	1,851,237	-51.53
Diesel fuel consumed (gallons)	488,774	656,946	307,787	-53.15
Employees - FTEs	186.6	254.1	212.4	-16.42
Operating expenses	\$25,066,935	\$28,069,964	\$24,652,434	-12.18
Farebox revenues	\$2,461,024	\$2,307,871	\$8,674	-99.62
Demand Response (Direct Operated)				
Revenue vehicle hours	79,644	90,833	83,571	-7.99
Total vehicle hours	86,975	97,574	100,101	2.59
Revenue vehicle miles	989,537	1,070,663	1,010,160	-5.65
Total vehicle miles	1,087,882	1,158,598	1,141,396	-1.48
Passenger trips	190,907	215,834	143,104	-33.70
Diesel fuel consumed (gallons)	129,038	106,292	76,465	-28.06
Gasoline fuel consumed (gallons)	4,692	5,936	14,888	150.81
Propane fuel consumed (gallons)	18,367	72,626	54,772	-24.58
Employees - FTEs	86.6	108.6	172.9	59.19
Operating expenses	\$10,158,672	\$11,129,617	\$15,843,190	42.35
Farebox revenues	\$176,947	\$160,775	\$0	-100.00
Vanpool (Direct Operated)				
Revenue vehicle hours	78,274	78,708	42,809	-45.61
Total vehicle hours	78,274	78,708	42,809	-45.61
Revenue vehicle miles	3,023,074	3,102,203	1,626,197	-47.58
Total vehicle miles	3,023,074	3,102,203	1,626,197	-47.58
Passenger trips	520,843	491,090	284,796	-42.01
Gasoline fuel consumed (gallons)	184,953	207,883	104,567	-49.70
Employees - FTEs	10.1	13.2	13.6	2.72
Operating expenses	\$2,198,639	\$2,479,483	\$2,303,078	-7.11
Farebox revenues	\$1,391,732	\$1,389,143	\$299,046	-78.47
Commuter Bus (Direct Operated)				
Revenue vehicle hours	19,916	20,311	5,161	-74.59
Total vehicle hours	21,940	21,791	5,497	-74.77
Revenue vehicle miles	495,010	521,253	130,395	-74.98
Total vehicle miles	546,296	541,671	134,948	-75.09
Passenger trips	167,823	210,487	54,639	-74.04
Diesel fuel consumed (gallons)	122,194	125,132	26,764	-78.61
Employees - FTEs	19.4	24	9.1	-62.22
Operating expenses	\$2,772,737	\$2,896,277	\$1,074,384	-62.90
Farebox revenues	\$184,775	\$196,279	\$0	-100.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$4,214,478	\$4,054,068	\$307,720	-92.41
Sales Tax	\$41,385,029	\$62,253,935	\$72,309,014	16.15
State Regional Mobility Operating Grants	\$470,204	\$711,840	\$1,188,430	66.95
State Special Needs Operating Grants	\$1,123,176	\$2,280,850	\$0	-100.00
Other State Operating Grants	\$639,453	\$546,547	\$390,514	-28.55
Other Federal Capital	\$0	\$0	\$666,346	100.00
Federal Section §5307 Operating	\$318,254	\$11,811	\$28,406,042	240,404.97
Federal Section §5307 Preventative	\$6,550,026	\$505,962	\$0	-100.00
Other Federal Operating	\$136,225	\$63,775	\$0	-100.00
Other operating sub-total	\$1,541,477	\$2,216,832	\$2,569,019	15.89
Other-Advertising	\$401,176	\$453,554	\$4,862	-98.93
Other-Interest	\$797,036	\$1,474,021	\$1,955,924	32.69
Other-Gain (Loss) on Sale of Assets	\$64,522	\$127,951	\$119,080	-6.93
Other-MISC	\$278,743	\$161,306	\$489,153	203.25
Total (excludes capital revenues)	\$52,163,844	\$68,591,552	\$105,529,365	53.85
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$1,701,346	100.00
Federal Section §5307 Capital Grants	\$336,438	\$3,284,415	\$10,337,767	214.75
Federal Section §5309 Capital Grants	\$208,172	\$0	\$0	0.00
Federal STP Grants	\$862,570	\$854,512	\$0	-100.00
Total federal capital	\$1,407,180	\$4,138,927	\$12,039,113	190.88
State capital grant revenues				
State Regional Mobility Grants	\$434,082	\$4,460,113	\$2,709,805	-39.24
State Vanpool Grants	\$479,375	\$479,227	\$257,400	-46.29
Total state capital	\$913,457	\$4,939,340	\$2,967,205	-39.93
Local capital expenditures				
Local Capital Funds	\$3,725,297	\$9,870,450	\$10,794,975	9.37
Total local capital	\$3,725,297	\$9,870,450	\$10,794,975	9.37
Other expenditures				
Other-Expenditures	\$210,072	\$191,434	\$202,028	5.53
Depreciation (Not included in Total Expenditures)	\$3,689,151	\$4,206,702	\$5,907,149	40.42
Ending balances, December 31				
Unrestricted Cash and Investments	\$65,804,833	\$79,779,111	\$119,321,017	49.56
Ending balance total	\$65,804,833	\$79,779,111	\$119,321,017	49.56

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$47,140,984	\$68,524,835	\$75,185,753	9.72
State revenues	\$3,146,290	\$8,478,577	\$4,546,149	-46.38
Federal revenues	\$9,163,187	\$7,933,682	\$41,111,501	418.19
Total revenues	\$59,450,461	\$84,937,094	\$120,843,403	42.27
Investments				
Operating investments	\$40,196,983	\$44,575,341	\$43,873,086	-1.58
Local capital investments	\$3,725,297	\$9,870,450	\$10,794,975	9.37
State capital investments	\$913,457	\$4,939,340	\$2,967,205	-39.93
Federal capital investments	\$2,158,682	\$7,352,134	\$12,039,113	63.75
Other investments	\$210,072	\$191,434	\$202,028	5.53
Total investments	\$47,204,491	\$66,928,699	\$69,876,407	4.40

Kitsap Transit

John Clauson
Executive Director
60 Washington Ave #200
Bremerton, WA 98337
www.kitsaptransit.com



Service area

Kitsap County

Congressional district

6

Legislative districts

23, 26 and 35

Type of government

PTBA

Governing body

Ten-member board of commissioners.

Tax authorized

0.8 percent sales tax. Last updated Oct. 1, 2001.

Connections to other systems

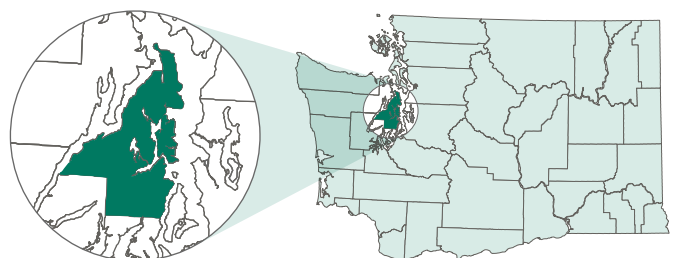
Kitsap Transit provides connections with Clallam Transit in Poulsbo and to Bainbridge Island; Jefferson Transit in Poulsbo; Mason Transit in Bremerton; and Pierce Transit at the Purdy park and ride.

Kitsap Transit provides service to Washington State Ferries terminals at Southworth, Bremerton, Bainbridge Island and Kingston.

The agency also coordinates its bus routes with its foot ferries that operate between Port Orchard and Bremerton, and between Annapolis and Bremerton. Kitsap Transit operates three passenger-only fast ferries from Southworth, Bremerton and Kingston to Seattle, providing connections to King County Metro. See Chapter 7 Ferry Systems for more about the Kitsap Transit Ferries. Kitsap Transit provides bus service to both Olympic College campuses, and many of the public schools in Bremerton, Port Orchard, Poulsbo and Bainbridge Island.

Fares

- Fixed-route and paratransit – \$2 base fare, \$1 reduced fare.
- Outlying paratransit – \$3 base fare, \$50 monthly pass.
- Vanpool rates are based on the size of van and miles of service.
- Regional Monthly Pass/PugetPass – \$168 and \$360, good on most neighboring transit systems.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	133,590	152,066	122,918	-19.17
Total vehicle hours	158,028	178,652	142,397	-20.29
Revenue vehicle miles	2,178,086	2,488,333	2,134,712	-14.21
Total vehicle miles	2,662,594	3,000,964	2,528,794	-15.73
Passenger trips	2,510,211	2,349,407	1,220,764	-48.04
Diesel fuel consumed (gallons)	509,839	560,003	471,067	-15.88
Propane fuel consumed (gallons)	9,835	9,238	0	-100.00
Electricity consumed (kWh)	323	17,912	0	-100.00
Employees - FTEs	292.4	301.7	292	-3.20
Operating expenses	\$22,365,779	\$25,370,856	\$26,831,268	5.76
Farebox revenues	\$4,031,367	\$3,946,357	\$1,897,036	-51.93
Demand Response (Direct Operated)				
Revenue vehicle hours	87,531	92,892	57,380	-38.23
Total vehicle hours	97,130	102,887	67,404	-34.49
Revenue vehicle miles	1,251,612	1,363,534	839,090	-38.46
Total vehicle miles	1,414,153	1,529,123	999,601	-34.63
Passenger trips	294,105	305,006	134,977	-55.75
Diesel fuel consumed (gallons)	87,093	73,574	32,564	-55.74
Gasoline fuel consumed (gallons)	1,478	1,588	1,289	-18.83
Propane fuel consumed (gallons)	121,934	166,417	139,049	-16.45
Employees - FTEs	98.5	105.2	115.4	9.68
Operating expenses	\$12,345,560	\$13,133,058	\$13,235,216	0.78
Farebox revenues	\$246,783	\$247,519	\$98,828	-60.07
Vanpool (Direct Operated)				
Revenue vehicle hours	25,887	22,215	13,981	-37.07
Total vehicle hours	25,888	22,215	13,981	-37.07
Revenue vehicle miles	776,515	665,919	419,490	-37.01
Total vehicle miles	776,515	665,919	419,490	-37.01
Passenger trips	168,402	153,565	77,400	-49.60
Diesel fuel consumed (gallons)	4,385	3,564	2,412	-32.32
Gasoline fuel consumed (gallons)	47,168	40,675	2,680	-93.41
Employees - FTEs	4.9	5	4.2	-15.15
Operating expenses	\$1,141,786	\$985,721	\$860,783	-12.67
Farebox revenues	\$474,125	\$424,041	\$175,381	-58.64
Demand Response Taxi Services (Purchased)				
Revenue vehicle hours	387	1,033	343	-66.80
Total vehicle hours	387	1,033	343	-66.80
Revenue vehicle miles	7,530	22,794	7,873	-65.46
Total vehicle miles	7,732	22,794	7,873	-65.46
Passenger trips	1,307	3,347	1,012	-69.76
Operating expenses	\$54,407	\$177,526	\$64,697	-63.56
Farebox revenues	\$1,420	\$6,694	\$1,551	-76.83

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Sales Tax	\$41,743,041	\$43,816,225	\$45,303,697	3.39
State Special Needs Operating Grants	\$595,000	\$2,173,164	\$0	-100.00
Other State Operating Grants	\$82,735	\$82,735	\$62,050	-25.00
Federal Section §5307 Operating	\$0	\$0	\$24,084,669	100.00
Federal Section §5307 Preventative	\$66,168	\$0	\$0	0.00
Other operating sub-total	\$893,892	\$1,250,863	\$44,948,581	3,493.41
Other-Advertising	\$113,001	\$31,211	\$6,505	-79.16
Other-Interest	\$398,971	\$542,634	\$322,168	-40.63
Other-Gain (Loss) on Sale of Assets	\$0	\$240,092	\$69,608	-71.01
Other-MISC	\$381,920	\$436,926	\$44,550,300	10,096.30
Total (excludes capital revenues)	\$43,380,836	\$47,322,987	\$114,398,997	141.74
Federal capital grant revenues				
FTA State of Good Repair Program (§5337)	\$0	\$0	\$2,157,243	100.00
Federal Section §5307 Capital Grants	\$3,922,251	\$6,599,690	\$780,650	-88.17
Federal Section §5309 Capital Grants	\$577,336	\$0	\$0	0.00
Total federal capital	\$4,499,587	\$6,599,690	\$2,937,893	-55.48
State capital grant revenues				
State Regional Mobility Grants	\$5,100,988	\$11,362,587	\$2,975,778	-73.81
Total state capital	\$5,100,988	\$11,362,587	\$2,975,778	-73.81
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$6,304,624	\$6,680,762	\$8,309,739	24.38
Debt service				
Debt service - interest	\$57,701	\$40,788	\$31,092	-23.77
Debt service - principal	\$267,566	\$763,203	\$247,943	-67.51
Total debt service	\$325,267	\$803,991	\$279,035	-65.29
Ending balances, December 31				
Capital Reserve Funds	\$0	\$6,000,000	\$6,000,000	0.00
Contingency Reserve	\$0	\$4,000,000	\$4,000,000	0.00
Debt Service Funds	\$142,439	\$141,606	\$141,616	0.01
Operating Reserve	\$980,909	\$1,000,394	\$1,101,100	10.07
Other Balance	\$135,218	\$203,888	\$517,598	153.86
Unrestricted Cash and Investments	\$25,487,119	\$21,186,726	\$41,730,535	96.97
Ending balance total	\$26,745,685	\$32,532,614	\$53,490,849	64.42

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$47,390,628	\$49,691,699	\$92,425,074	86.00
State revenues	\$5,778,723	\$13,618,486	\$3,037,828	-77.69
Federal revenues	\$6,441,022	\$7,417,503	\$27,022,562	264.31
Total revenues	\$59,610,373	\$70,727,688	\$122,485,464	73.18
Investments				
Operating investments	\$35,907,532	\$39,667,161	\$40,991,964	3.34
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$5,100,988	\$11,362,587	\$2,975,778	-73.81
Federal capital investments	\$6,374,854	\$7,417,503	\$2,937,893	-60.39
Other investments	\$325,267	\$803,991	\$279,035	-65.29
Total investments	\$47,708,641	\$59,251,242	\$47,184,670	-20.37

Link Transit

Richard DeRock
General Manager
2700 Euclid Ave
Wenatchee, WA 98801
www.linktransit.com



Service area

Chelan County and portions of Douglas County

Congressional districts

4 and 8

Legislative district

12

Type of government

PTBA

Governing body

Thirteen-member board of directors composed of 12 voting members and one non-voting labor representative member.

Tax authorized

0.5 percent sales tax. Last updated Aug. 6, 2019.

Connections to other systems

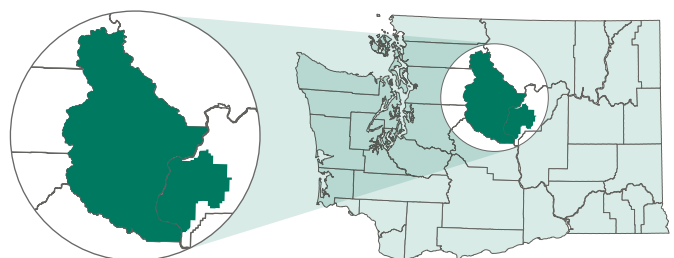
Link Transit provides service to all public elementary, middle and high schools within the city of Wenatchee. The agency also provides service to Wenatchee Valley College. Additionally, the agency serves most major public schools in the cities of East Wenatchee, Chelan and Leavenworth; and the communities of Entiat, Rock Island, Orondo, Waterville and Peshastin.

Connections with Amtrak, Northwestern Trailways, Wenatchee Valley Shuttle and Grant Transit Authority are available at the Columbia Station transfer center in Wenatchee.

Fares

- One-zone fare – \$1 per boarding, \$2 day pass.
- Two-zone fare – \$2.50 per boarding, \$5 day pass.
- Shuttle service – free.
- Paratransit service (for people with disabilities, Medicare card holders and people 65 and over) – \$1.50 per boarding.

Link Transit suspended fares in March 2020 due to the COVID-19 pandemic, and continued to operate fare-free through the end of 2020.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	74,751	80,606	77,526	-3.82
Total vehicle hours	79,412	85,351	81,802	-4.16
Revenue vehicle miles	1,509,287	1,600,526	1,496,191	-6.52
Total vehicle miles	1,584,225	1,861,963	1,559,351	-16.25
Passenger trips	883,023	920,197	657,333	-28.57
Diesel fuel consumed (gallons)	197,672	195,286	162,940	-16.56
Gasoline fuel consumed (gallons)	0	16,059	64,444	301.30
Propane fuel consumed (gallons)	52,512	50,190	9,942	-80.19
Electricity consumed (kWh)	130,305	102,400	397,760	288.44
Employees - FTEs	78.9	88.8	93.6	5.41
Operating expenses	\$9,712,748	\$10,936,968	\$11,961,797	9.37
Farebox revenues	\$534,111	\$548,269	\$125,761	-77.06
Demand Response (Direct Operated)				
Revenue vehicle hours	19,644	21,345	20,124	-5.72
Total vehicle hours	21,150	23,005	22,478	-2.29
Revenue vehicle miles	233,053	261,437	207,154	-20.76
Total vehicle miles	270,719	298,000	246,093	-17.42
Passenger trips	52,740	54,856	39,375	-28.22
Gasoline fuel consumed (gallons)	8,967	8,441	17,518	107.53
Propane fuel consumed (gallons)	17,374	19,639	4,786	-75.63
Employees - FTEs	19.7	21.9	22.8	3.87
Operating expenses	\$2,230,156	\$2,556,617	\$3,286,911	28.56
Farebox revenues	\$46,391	\$56,516	\$8,368	-85.19
Demand Response (Purchased)				
Revenue vehicle hours	342	270	165	-38.89
Total vehicle hours	509	488	276	-43.44
Revenue vehicle miles	5,744	5,129	3,156	-38.47
Total vehicle miles	9,942	9,702	6,541	-32.58
Passenger trips	2,148	1,985	846	-57.38
Gasoline fuel consumed (gallons)	829	809	526	-34.98
Operating expenses	\$46,533	\$46,923	\$64,079	36.56
Farebox revenues	\$847	\$431	\$92	-78.65
Route Deviated (Direct Operated)				
Revenue vehicle hours	11,445	10,973	11,699	6.62
Total vehicle hours	12,512	12,012	12,837	6.87
Revenue vehicle miles	289,670	284,553	300,494	5.60
Total vehicle miles	312,916	307,183	324,902	5.77
Passenger trips	64,072	58,969	47,782	-18.97
Diesel fuel consumed (gallons)	39,061	35,549	33,694	-5.22
Gasoline fuel consumed (gallons)	8,419	12,485	13,326	6.74
Propane fuel consumed (gallons)	10,377	9,136	0	-100.00
Employees - FTEs	12.3	12.1	14.7	21.49
Operating expenses	\$1,528,858	\$1,491,405	\$1,877,101	25.86
Farebox revenues	\$38,969	\$34,996	\$9,142	-73.88

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$620,318	\$640,212	\$143,363	-77.61
Sales Tax	\$12,854,641	\$13,994,542	\$17,788,249	27.11
State Regional Mobility Operating Grants	\$645,000	\$303,000	\$0	-100.00
State Special Needs Operating Grants	\$366,196	\$390,361	\$414,528	6.19
Federal Section §5307 Operating	\$2,086,711	\$2,405,241	\$8,454,178	251.49
Federal Section §5311 Operating	\$387,500	\$478,682	\$560,889	17.17
Other Federal Operating	\$150,650	\$94,106	\$92,627	-1.57
Other operating sub-total	\$321,941	\$279,055	\$291,882	4.60
Other-Interest	\$248,305	\$263,100	\$237,061	-9.90
Other-MISC	\$73,636	\$15,955	\$54,821	243.60
Total (excludes capital revenues)	\$16,812,639	\$17,944,987	\$27,602,353	53.82
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$584,179	100.00
Federal Section §5310 Capital Grants	\$193,675	\$0	\$0	0.00
Total federal capital	\$193,675	\$0	\$584,179	100.00
State capital grant revenues				
State Regional Mobility Grants	\$1,854,047	\$696,119	\$0	-100.00
Other State Capital Funds	\$0	\$0	\$71,739	100.00
Total state capital	\$1,854,047	\$696,119	\$71,739	-89.69
Local capital expenditures				
Local Capital Funds	\$1,528,094	\$7,758,764	\$2,110,559	-72.80
Total local capital	\$1,528,094	\$7,758,764	\$2,110,559	-72.80
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$2,304,212	\$2,624,211	\$2,938,704	11.98
Ending balances, December 31				
Capital Reserve Funds	\$4,276,164	\$2,891,364	\$3,263,298	12.86
Contingency Reserve	\$1,620,001	\$1,640,001	\$1,740,001	6.10
General Fund	\$2,905,699	\$668,853	\$3,395,533	407.67
Unrestricted Cash and Investments	\$7,541,358	\$6,745,637	\$10,063,248	49.18
Ending balance total	\$16,343,222	\$11,945,855	\$18,462,080	54.55

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$13,796,900	\$14,913,809	\$18,223,494	22.19
State revenues	\$2,865,243	\$1,389,480	\$486,267	-65.00
Federal revenues	\$3,258,517	\$3,354,776	\$9,691,873	188.90
Total revenues	\$19,920,660	\$19,658,065	\$28,401,634	44.48
Investments				
Operating investments	\$13,518,295	\$15,031,913	\$17,189,888	14.36
Local capital investments	\$1,528,094	\$7,758,764	\$2,110,559	-72.80
State capital investments	\$1,854,047	\$696,119	\$71,739	-89.69
Federal capital investments	\$633,656	\$376,747	\$584,179	55.06
Other investments	\$0	\$0	\$0	0.00
Total investments	\$17,534,092	\$23,863,543	\$19,956,365	-16.37

RiverCities Transit

Amy Asher
Transit Manager
1135 12th Avenue
Longview, WA 98632
www.rctransit.org



Service area

Cities of Longview and Kelso

Congressional district

3

Legislative districts

19 and 20

Type of government

PTBA contracting with City of Longview

Governing body

Five-member board of directors composed of two city council members of Kelso, two city council members of Longview, and one Cowlitz County commissioner.

Tax authorized

0.3 percent sales tax. Last updated April 1, 2009.

Connections to other systems

RiverCities Transit provides service to public elementary, middle and high schools within Longview and Kelso, as well as Lower Columbia College. Connections with Greyhound, Amtrak, Lower Columbia Community Action Program, Columbia County Rider and Wahkiakum on the Move are available at the RiverCities Transit Center and Kelso Train Depot.

Fares

Base fare:

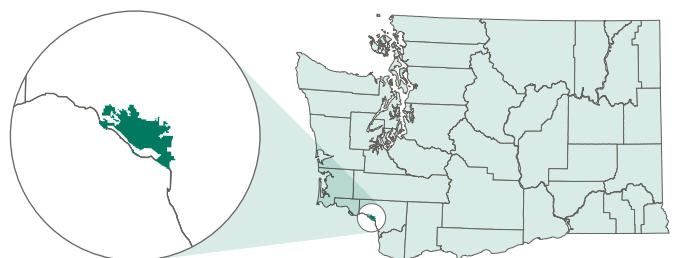
- Per boarding – \$1
- Daily pass – \$2
- Monthly pass – \$14

Demand response:

- Per boarding – \$1
- Monthly pass – \$15
- Twenty-ride punch card – \$10

Reduced fares are available to customers 65 and older and customers with a Medicare card.

Students age 6-18 ride free upon completion of a RiverCities Transit Youth Pass Consent Form.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	25,506	23,602	21,193	-10.21
Total vehicle hours	26,466	24,314	21,930	-9.81
Revenue vehicle miles	322,524	299,469	265,192	-11.45
Total vehicle miles	332,242	308,386	272,633	-11.59
Passenger trips	354,317	334,731	204,103	-39.02
Diesel fuel consumed (gallons)	72,417	67,816	57,300	-15.51
Employees - FTEs	20.4	21.1	22.3	5.68
Operating expenses	\$2,881,260	\$3,089,033	\$3,548,307	14.87
Farebox revenues	\$147,065	\$147,752	\$78,036	-47.18
Demand Response (Purchased)				
Revenue vehicle hours	23,861	25,368	13,576	-46.48
Total vehicle hours	26,096	27,820	15,115	-45.67
Revenue vehicle miles	199,135	212,017	107,612	-49.24
Total vehicle miles	221,924	234,923	121,143	-48.43
Passenger trips	52,622	55,867	26,222	-53.06
Diesel fuel consumed (gallons)	1,824	1,462	115	-92.13
Gasoline fuel consumed (gallons)	29,845	29,629	11,094	-62.56
Propane fuel consumed (gallons)	9,682	13,844	15,857	14.54
Employees - FTEs	17.5	18.4	12.2	-33.71
Operating expenses	\$1,622,928	\$1,745,641	\$1,286,597	-26.30
Farebox revenues	\$30,037	\$35,305	\$15,131	-57.14

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$177,102	\$183,057	\$93,167	-49.10
Sales Tax	\$4,046,576	\$4,189,687	\$4,439,067	5.95
State Special Needs Operating Grants	\$222,468	\$324,082	\$149,958	-53.73
Federal Section §5307 Operating	\$0	\$1,898,814	\$3,466,196	82.55
Other Federal Operating	\$312,582	\$104,196	\$0	-100.00
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$0	\$0	\$224,934	100.00
Other operating sub-total	\$87,796	\$97,426	\$54,038	-44.53
Other-Advertising	\$24,877	\$22,486	\$501	-97.77
Other-Interest	\$39,449	\$40,930	\$20,889	-48.96
Other-Gain (Loss) on Sale of Assets	\$3,000	\$0	\$0	0.00
Other-MISC	\$20,470	\$34,010	\$32,648	-4.00
Total (excludes capital revenues)	\$4,669,422	\$6,614,205	\$8,334,193	26.00
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$1,949,755	100.00
Federal Section §5307 Capital Grants	\$0	\$553,778	\$304,593	-45.00
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$0	\$0	\$258,973	100.00
Federal Section §5310 Capital Grants	\$172,125	\$0	\$0	0.00
Total federal capital	\$172,125	\$553,778	\$2,513,321	353.85
Local capital expenditures				
Local Capital Funds	\$0	\$315,028	\$599,719	90.37
Total local capital	\$0	\$315,028	\$599,719	90.37
Other expenditures				
Other-Expenditures	\$533,786	\$1,963,823	\$2,586,447	31.70
Depreciation (Not included in Total Expenditures)	\$447,116	\$0	\$248,501	100.00
Ending balances, December 31				
Unrestricted Cash and Investments	\$1,577,998	\$2,376,196	\$5,575,039	134.62
Ending balance total	\$1,577,998	\$2,376,196	\$5,575,039	134.62

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$4,311,474	\$4,470,170	\$4,586,272	2.60
State revenues	\$222,468	\$324,082	\$149,958	-53.73
Federal revenues	\$484,707	\$3,966,833	\$6,204,451	56.41
Total revenues	\$5,018,649	\$8,761,085	\$10,940,681	24.88
Investments				
Operating investments	\$4,504,188	\$4,834,674	\$4,834,904	0.00
Local capital investments	\$0	\$315,028	\$599,719	90.37
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$172,125	\$1,963,823	\$2,513,321	27.98
Other investments	\$533,786	\$1,963,823	\$2,586,447	31.70
Total investments	\$5,210,099	\$9,077,348	\$10,534,391	16.05

City of Selah Transportation Service

Joseph Henne
Selah Transit City Administrator
115 West Naches Avenue
Selah, WA 98942
www.selahwa.gov



Service area

City of Selah

Congressional district

4

Legislative district

14

Type of government

City

Governing body

Seven-member city council

Tax authorized

0.3 percent sales tax. Last updated July 1, 2007.

Connections to other systems

Selah Transit contracts services for fixed-route and paratransit ADA services with Medstar Transportation, which is overseen by the city administrator.

Fares

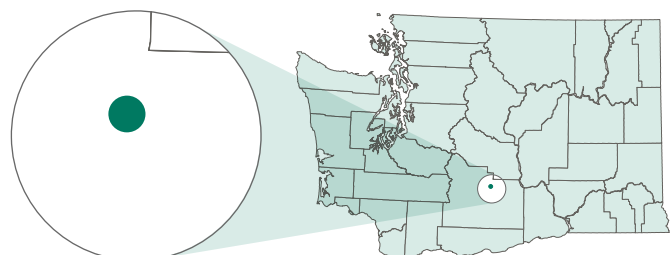
Fixed Route (per boarding):

- Day pass – \$1
- Monthly pass (Selah residents) – \$15
- monthly pass (non-Selah residents) – \$30

Dial A Ride:

- Boarding – \$2
- Ticket books – \$20

Children under 6 years old ride for free.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Purchased)				
Revenue vehicle hours	6,053	5,581	5,542	-0.70
Total vehicle hours	6,355	5,860	5,819	-0.70
Revenue vehicle miles	122,482	103,543	103,417	-0.12
Total vehicle miles	137,620	116,340	116,198	-0.12
Passenger trips	9,590	4,230	4,467	5.60
Gasoline fuel consumed (gallons)	17,732	15,247	15,744	3.26
Employees - FTEs	3	3	3	0.00
Operating expenses	\$205,728	\$205,000	\$205,000	0.00
Demand Response (Purchased)				
Revenue vehicle hours	5,224	5,224	4,223	-19.16
Total vehicle hours	5,870	5,870	4,745	-19.17
Revenue vehicle miles	63,811	51,249	40,157	-21.64
Total vehicle miles	71,698	57,583	45,120	-21.64
Passenger trips	4,772	3,396	2,448	-27.92
Gasoline fuel consumed (gallons)	3,409	2,854	2,163	-24.21
Employees - FTEs	1	1	1	0.00
Operating expenses	\$94,958	\$72,140	\$67,500	-6.43

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Sales Tax	\$440,704	\$497,943	\$571,311	14.73
Other operating sub-total	\$1,900	\$1,900	\$1,900	0.00
Other-Interest	\$1,900	\$1,900	\$1,900	0.00
Total (excludes capital revenues)	\$442,604	\$499,843	\$573,211	14.68
Ending balances, December 31				
Unrestricted Cash and Investments	\$222,398	\$313,467	\$357,352	14.00
Ending balance total	\$222,398	\$313,467	\$357,352	14.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$442,604	\$499,843	\$573,211	14.68
State revenues	\$0	\$0	\$0	0.00
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$442,604	\$499,843	\$573,211	14.68
Investments				
Operating investments	\$300,686	\$277,140	\$272,500	-1.67
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$300,686	\$277,140	\$272,500	-1.67

Skagit Transit

Skagit Transit
Dale O'Brien
Executive Director
600 County Shop Lane
Burlington, WA 98233
www.skagittransit.org



Service area

Urban and rural areas in Skagit County.
Connector service to Bellingham and express
commuter service to Everett.

Congressional districts

1 and 2

Legislative districts

10, 39 and 40

Type of government

PTBA

Governing body

Nine-member board of directors composed of
three county commissioners and six elected
officials representing the cities of Mount Vernon,
Burlington, Anacortes and Sedro-Woolley.

Tax authorized

0.4 percent sales tax. Last updated April 1, 2009.

Connections to other systems

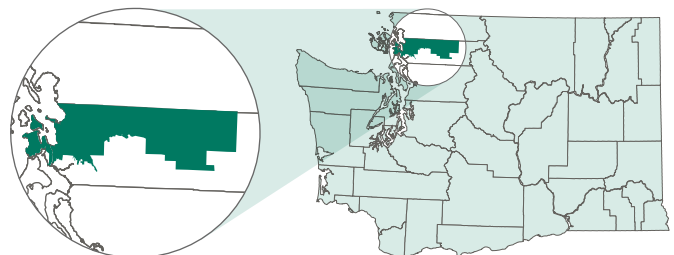
Skagit Transit provides transportation between
Mount Vernon, Burlington, Sedro Woolley,
Anacortes, LaConner, Hamilton, Lyman and
Concrete. Skagit Transit links with Island Transit
and Whatcom Transit to provide connector
service between Skagit, Island, Whatcom and
Snohomish counties at Everett Station.

Skagit Transit connects with Amtrak and
Greyhound at Skagit Station in Mount Vernon,
as well as with Washington State Ferries in
Anacortes, serving the San Juan Islands.

Fares

Per boarding:

- Local fixed-route – \$1
- Commuter bus service – \$2
- Paratransit – \$2



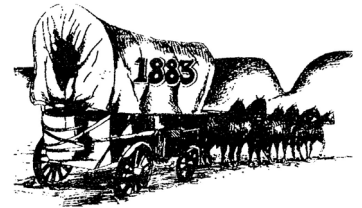
Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	61,192	61,821	43,603	-29.47
Total vehicle hours	63,567	64,082	45,774	-28.57
Revenue vehicle miles	873,956	889,278	660,781	-25.69
Total vehicle miles	935,017	952,794	715,152	-24.94
Passenger trips	591,047	560,363	236,772	-57.75
Diesel fuel consumed (gallons)	165,770	173,404	127,834	-26.28
Employees - FTEs	60.5	69.7	76.7	10.10
Operating expenses	\$6,919,109	\$7,620,536	\$8,118,985	6.54
Farebox revenues	\$332,209	\$368,183	\$160,739	-56.34
Demand Response (Direct Operated)				
Revenue vehicle hours	33,239	37,553	21,554	-42.60
Total vehicle hours	36,755	41,632	23,843	-42.73
Revenue vehicle miles	332,231	445,994	246,877	-44.65
Total vehicle miles	382,786	525,410	296,321	-43.60
Passenger trips	66,829	75,496	38,607	-48.86
Diesel fuel consumed (gallons)	23,264	19,227	4,310	-77.58
Propane fuel consumed (gallons)	39,756	63,974	53,828	-15.86
Employees - FTEs	41.6	40.5	43.5	7.44
Operating expenses	\$4,863,646	\$4,399,591	\$4,245,834	-3.49
Farebox revenues	\$7,886	\$9,419	\$25,899	174.97
Vanpool (Direct Operated)				
Revenue vehicle hours	29,401	29,504	18,968	-35.71
Total vehicle hours	29,401	29,504	18,968	-35.71
Revenue vehicle miles	1,074,576	1,085,851	689,617	-36.49
Total vehicle miles	1,074,576	1,085,851	689,617	-36.49
Passenger trips	110,388	114,180	62,739	-45.05
Gasoline fuel consumed (gallons)	60,583	59,985	37,641	-37.25
Employees - FTEs	2.2	3.2	4.3	36.39
Operating expenses	\$663,830	\$744,583	\$702,369	-5.67
Farebox revenues	\$462,906	\$475,310	\$328,470	-30.89
Commuter Bus (Direct Operated)				
Revenue vehicle hours	15,206	15,202	10,541	-30.66
Total vehicle hours	16,160	16,119	11,233	-30.31
Revenue vehicle miles	464,843	465,625	301,257	-35.30
Total vehicle miles	491,359	492,813	324,099	-34.23
Passenger trips	139,223	146,079	60,805	-58.38
Diesel fuel consumed (gallons)	64,657	63,504	40,675	-35.95
Employees - FTEs	15.3	14.7	16	9.04
Operating expenses	\$1,756,969	\$1,904,691	\$1,027,369	-46.06
Farebox revenues	\$87,639	\$82,137	\$38,862	-52.69

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$890,640	\$935,049	\$553,970	-40.75
Sales Tax	\$13,055,020	\$13,092,314	\$13,053,082	-0.30
State Regional Mobility Operating Grants	\$278,400	\$267,352	\$284,018	6.23
State Special Needs Operating Grants	\$120,936	\$60,460	\$93,331	54.37
Federal Section §5307 Operating	\$122,213	\$1,827,147	\$6,762,729	270.13
Federal Section §5311 Operating	\$0	\$0	\$65,534	100.00
Other Federal Operating	\$120,459	\$59,011	\$0	-100.00
Other operating sub-total	\$293,979	\$363,692	\$310,037	-14.75
Other-Interest	\$177,475	\$191,223	\$55,566	-70.94
Other-Gain (Loss) on Sale of Assets	\$44,521	\$75,116	\$101,030	34.50
Other-MISC	\$71,983	\$97,353	\$153,441	57.61
Total (excludes capital revenues)	\$13,991,007	\$15,669,976	\$20,568,731	31.26
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$1,624,690	100.00
Federal Section §5307 Capital Grants	\$0	\$563,561	\$298,345	-47.06
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$981,624	\$0	\$0	0.00
Federal Section §5310 Capital Grants	\$77,804	\$0	\$0	0.00
Total federal capital	\$1,059,428	\$563,561	\$1,923,035	241.23
State capital grant revenues				
State Regional Mobility Grants	\$0	\$0	\$1,625,000	100.00
State Special Needs Grants	\$642,150	\$0	\$915,351	100.00
State Vanpool Grants	\$191,750	\$36,037	\$0	-100.00
Other State Capital Funds	\$0	\$604	\$0	-100.00
Total state capital	\$833,900	\$36,641	\$2,540,351	6,833.08
Local capital expenditures				
Local Capital Funds	\$788,693	\$4,725,122	\$284,971	-93.97
Total local capital	\$788,693	\$4,725,122	\$284,971	-93.97
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$2,446,808	\$2,063,927	\$2,546,190	23.37
Ending balances, December 31				
Capital Reserve Funds	\$4,393,142	\$2,772,567	\$4,406,803	58.94
General Fund	\$2,233,777	\$1,287,117	\$1,503,064	16.78
Operating Reserve	\$2,159,961	\$2,210,810	\$5,015,515	126.86
Unrestricted Cash and Investments	\$4,751,208	\$5,112,847	\$15,283,714	198.93
Ending balance total	\$13,538,088	\$11,383,341	\$26,209,096	130.24

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$14,239,639	\$14,391,055	\$13,917,089	-3.29
State revenues	\$1,233,236	\$364,453	\$2,917,700	700.57
Federal revenues	\$1,302,100	\$2,557,142	\$8,751,298	242.23
Total revenues	\$16,774,975	\$17,312,650	\$25,586,087	47.79
Investments				
Operating investments	\$14,203,554	\$14,669,401	\$14,094,557	-3.92
Local capital investments	\$788,693	\$4,725,122	\$284,971	-93.97
State capital investments	\$833,900	\$36,641	\$2,540,351	6,833.08
Federal capital investments	\$1,059,428	\$670,984	\$1,923,035	186.60
Other investments	\$0	\$0	\$0	0.00
Total investments	\$16,885,575	\$20,102,148	\$18,842,914	-6.26

Union Gap Transit

Union Gap Transit
Arlene Fisher
City Manager
102 West Ahtanum Road
Union Gap, WA 98903
www.uniongapwa.gov/transit



Service area

City of Union Gap

Congressional district

4

Legislative district

15

Type of government

City

Governing body

Seven-member city council

Tax authorized

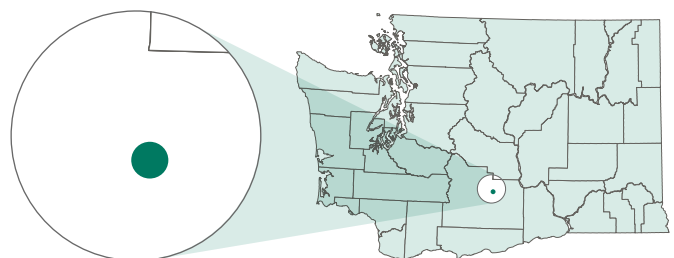
0.2 percent sales tax. Last updated April 1, 2008.

Connections to other systems

Union Gap Transit provides fixed-route service to the Sears passenger shelter on Valley Mall Boulevard and Main Street for connections with Yakima Transit Routes 7 and 9, and Selah Transit. Yakama Nation Tribal Transit Pahto Public Passage bus routes 1, 4 and 6 connect at the Sears bus stop Monday-Friday. These connector routes meet up with the CWA Airporter Shuttle for trips to Seattle; Greyhound, the Ellensburg Commuter and the Community Connector for trips throughout the Yakima Valley; and connections to Ben Franklin Transit in the Tri-Cities.

Fares

Union Gap Transit is a fare-free system.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Purchased)				
Revenue vehicle hours	14,453	14,512	10,922	-24.74
Total vehicle hours	15,176	15,237	15,356	0.78
Revenue vehicle miles	160,434	160,215	132,265	-17.45
Total vehicle miles	180,263	180,017	182,106	1.16
Passenger trips	24,346	23,452	13,166	-43.86
Gasoline fuel consumed (gallons)	27,057	23,588	18,980	-19.54
Employees - FTEs	7	7	7	0.00
Operating expenses	\$713,509	\$723,943	\$0	-100.00
Demand Response (Purchased)				
Revenue vehicle hours	7,428	7,344	5,043	-31.33
Total vehicle hours	8,346	8,346	6,299	-24.53
Revenue vehicle miles	65,814	63,520	50,341	-20.75
Total vehicle miles	73,949	71,371	56,563	-20.75
Passenger trips	8,858	8,518	6,075	-28.68
Gasoline fuel consumed (gallons)	4,036	4,153	3,072	-26.03
Employees - FTEs	4	4	4	0.00
Operating expenses	\$187,933	\$189,774	\$0	-100.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Sales Tax	\$1,081,879	\$1,177,765	\$1,078,120	-8.46
State Operating Distribution	\$25,427	\$25,296	\$0	-100.00
Federal Section 5307 Operating	\$287	\$0	\$0	0.00
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$326	100.00
Other operating sub-total	\$0	\$72,703	\$109	-99.85
Other-Interest	\$0	\$72,703	\$0	-100.00
Other-MISC	\$0	\$0	\$109	100.00
Total (excludes capital revenues)	\$1,107,593	\$1,275,764	\$1,078,555	-15.46
State capital grant revenues				
State Regional Mobility Grants	\$0	\$1,911	\$0	-100.00
Total state capital	\$0	\$1,911	\$0	-100.00
Ending balances, December 31				
Operating Reserve	\$3,192,911	\$3,295,858	\$0	-100.00
Ending balance total	\$3,192,911	\$3,295,858	\$0	-100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$1,081,879	\$1,250,468	\$1,078,229	-13.77
State revenues	\$25,427	\$27,207	\$0	-100.00
Federal revenues	\$287	\$0	\$326	100.00
Total revenues	\$1,107,593	\$1,277,675	\$1,078,555	-15.58
Investments				
Operating investments	\$901,442	\$913,717	\$0	-100.00
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$1,911	\$0	-100.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$901,442	\$915,628	\$0	-100.00

Valley Transit

Angelic Peters
General Manager
1401 West Rose Street
Walla Walla, WA 99362
www.valleytransit.com



Service area

Walla Walla/College Place area

Congressional district

5

Legislative district

16

Type of government

PTBA

Governing body

Eight-member board of directors composed of two Walla Walla County Commissioners, three Walla Walla City Council members, two College Place City Council members, and one non-voting member representing the Amalgamated Transit Union Local 757.

Tax authorized

0.6 percent sales tax. Last updated July 1, 2010.

Connections to other systems

Valley Transit maintains connections with Columbia County Public Transportation to Dayton and Waitsburg, and the Travel Washington Grape Line to Pasco.

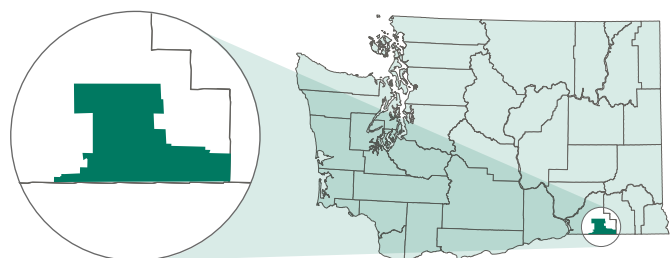
Valley Transit makes connections with transportation providers operating in Oregon that provide service to the cities of Milton-Freewater, Pendleton, La Grande and John Day.

Valley Transit also provides connections to the regional airport upon passenger request.

Valley Transit provides service to all public and private elementary, middle and high schools in its service area. The agency provides service to all hospitals and medical clinics in Walla Walla and College Place as well. Additionally, the agency provides service to Walla Walla Community College, Whitman College and Walla Walla University.

Fares

- Fixed route service and Saturday and evening service – 50 cents per boarding.
- Seniors and people with disabilities with reduced fare permit – 25 cents per boarding.
- Monthly passes – \$20.
- Reduced fare monthly passes for people with special transportation needs – \$10.
- Paratransit service – 75 cents per boarding for qualifying riders.
- Paratransit monthly passes – \$12 for qualifying riders.
- Job access monthly passes – \$12 for qualifying riders.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	24,932	25,292	22,974	-9.16
Total vehicle hours	25,929	26,304	23,893	-9.17
Revenue vehicle miles	309,573	307,868	232,936	-24.34
Total vehicle miles	326,229	327,928	248,216	-24.31
Passenger trips	632,606	575,597	239,307	-58.42
Diesel fuel consumed (gallons)	64,302	63,431	44,447	-29.93
Electricity consumed (kWh)	0	0	52,632	100.00
CNG fuel consumed (therms)	7,363	7,948	3,186	-59.91
Employees - FTEs	26.1	25.8	26.6	3.10
Operating expenses	\$3,259,726	\$3,366,692	\$3,676,288	9.20
Farebox revenues	\$152,847	\$137,671	\$41,844	-69.61
Demand Response (Direct Operated)				
Revenue vehicle hours	13,818	14,004	9,094	-35.06
Total vehicle hours	14,509	14,705	9,549	-35.06
Revenue vehicle miles	144,773	150,504	86,135	-42.77
Total vehicle miles	152,562	160,280	88,649	-44.69
Passenger trips	48,158	47,757	22,878	-52.09
CNG fuel consumed (therms)	28,394	28,630	14,921	-47.88
Employees - FTEs	14.4	14.3	10.5	-26.57
Operating expenses	\$1,505,340	\$1,605,555	\$1,406,110	-12.42
Farebox revenues	\$11,636	\$11,422	\$4,000	-64.98
Vanpool (Direct Operated)				
Revenue vehicle hours	1,477	1,430	1,125	-21.33
Total vehicle hours	1,498	1,442	1,136	-21.22
Revenue vehicle miles	63,320	62,694	57,146	-8.85
Total vehicle miles	63,536	62,941	57,736	-8.27
Passenger trips	7,545	6,489	5,288	-18.51
Gasoline fuel consumed (gallons)	4,310	4,006	3,980	-0.65
Employees - FTEs	0.1	0.1	0.1	0.00
Operating expenses	\$147,866	\$151,806	\$209,192	37.80
Farebox revenues	\$30,479	\$30,991	\$27,161	-12.36
Route Deviated (Direct Operated)				
Revenue vehicle hours	2,952	2,973	1,400	-52.91
Total vehicle hours	3,394	3,418	1,737	-49.18
Revenue vehicle miles	31,546	32,208	14,351	-55.44
Total vehicle miles	33,244	34,282	17,730	-48.28
Passenger trips	40,125	34,889	12,802	-63.31
Diesel fuel consumed (gallons)	7,227	8,098	4,020	-50.36
CNG fuel consumed (therms)	878	885	461	-47.91
Employees - FTEs	3.1	3	1.8	-40.00
Operating expenses	\$385,230	\$409,526	\$52,246	-87.24
Farebox revenues	\$9,695	\$8,345	\$2,239	-73.17

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$204,657	\$188,429	\$75,244	-60.07
Sales Tax	\$5,872,317	\$6,022,651	\$6,343,699	5.33
State Special Needs Operating Grants	\$137,303	\$471,473	\$254,342	-46.05
Sales Tax Equalization	\$408,732	\$394,331	\$0	-100.00
Federal Section §5307 Operating	\$0	\$0	\$3,149,997	100.00
FTA §5310 Capital Assistance Spent on Operations	\$0	\$0	\$25,269	100.00
Other operating sub-total	\$132,056	\$186,301	\$83,150	-55.37
Other-Interest	\$125,107	\$185,823	\$82,733	-55.48
Other-MISC	\$6,949	\$478	\$417	-12.76
Total (excludes capital revenues)	\$6,550,408	\$7,074,756	\$9,856,457	39.32
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$0	\$1,435,343	\$861,204	-40.00
Federal Section §5310 Capital Grants	\$996,643	\$0	\$0	0.00
Total federal capital	\$996,643	\$1,435,343	\$861,204	-40.00
Local capital expenditures				
Local Capital Funds	\$723,861	\$482,086	\$606,351	25.78
Total local capital	\$723,861	\$482,086	\$606,351	25.78
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$492,612	\$585,991	\$719,974	22.86
Ending balances, December 31				
Capital Reserve Funds	\$5,745,819	\$5,134,796	\$4,758,002	-7.34
Operating Reserve	\$3,387,490	\$4,810,640	\$8,023,054	66.78
Working Capital	\$402,821	\$459,011	\$376,964	-17.87
Ending balance total	\$9,536,130	\$10,404,447	\$13,158,020	26.47

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$6,209,030	\$6,397,381	\$6,502,093	1.64
State revenues	\$546,035	\$865,804	\$254,342	-70.62
Federal revenues	\$996,643	\$1,435,343	\$4,036,470	181.22
Total revenues	\$7,751,708	\$8,698,528	\$10,792,905	24.08
Investments				
Operating investments	\$5,298,162	\$5,533,579	\$5,343,836	-3.43
Local capital investments	\$723,861	\$482,086	\$606,351	25.78
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$996,643	\$1,435,343	\$861,204	-40.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$7,018,666	\$7,451,008	\$6,811,391	-8.58

Whatcom Transportation Authority



Les Reardanz
General Manager
4011 Bakerview Spur
Bellingham, WA 98226
www.ridewta.com

Service area

Whatcom County

Congressional district

2

Legislative districts

40 and 42

Type of government

PTBA

Governing body

Ten-member board of directors composed of local elected officials and one non-voting labor representative.

Tax authorized

0.6 percent sales tax. Last updated 2002.

Connections to other systems

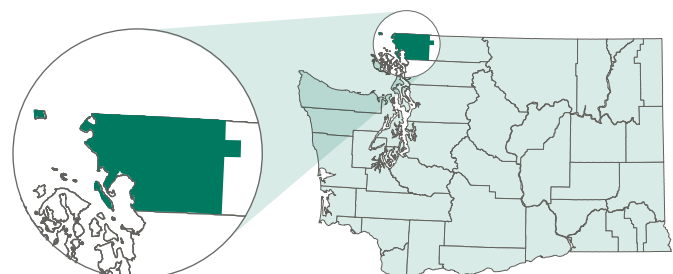
Whatcom Transportation Authority provides service throughout Whatcom County, and between Bellingham and Mount Vernon.

Service is provided to Western Washington University, Whatcom Community College and Bellingham Technical College; and most public schools in Whatcom County.

Connections are available to Amtrak, Greyhound and the Alaska State Ferry at the Fairhaven Transportation Center; the Lummi Island Ferry at Gooseberry Point; and BoltBus at Cordata Station.

Fares

Fare schedule at www.ridewta.com/fares-passes/fares.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	148,483	152,623	128,002	-16.13
Total vehicle hours	157,391	161,006	133,402	-17.14
Revenue vehicle miles	2,115,221	2,123,146	1,737,011	-18.19
Total vehicle miles	2,284,145	2,294,358	1,851,283	-19.31
Passenger trips	4,542,536	4,451,508	1,917,385	-56.93
Diesel fuel consumed (gallons)	444,920	445,475	354,935	-20.32
Employees - FTEs	185.5	182.6	192	5.12
Operating expenses	\$20,710,755	\$21,237,451	\$21,812,977	2.71
Farebox revenues	\$2,507,904	\$2,473,937	\$656,398	-73.47
Demand Response (Direct Operated)				
Revenue vehicle hours	72,382	75,649	47,043	-37.81
Total vehicle hours	80,989	84,056	52,628	-37.39
Revenue vehicle miles	933,897	960,877	581,203	-39.51
Total vehicle miles	1,052,426	1,079,025	658,490	-38.97
Passenger trips	214,479	216,711	113,221	-47.75
Gasoline fuel consumed (gallons)	163,061	119,827	72,343	-39.63
Propane fuel consumed (gallons)	1,756	71,740	49,438	-31.09
Employees - FTEs	85.1	94	87.3	-7.17
Operating expenses	\$8,776,107	\$10,422,867	\$9,553,417	-8.34
Farebox revenues	\$95,900	\$100,209	\$17,330	-82.71
Vanpool (Direct Operated)				
Revenue vehicle hours	7,487	4,323	2,845	-34.19
Total vehicle hours	7,487	4,323	2,845	-34.19
Revenue vehicle miles	406,554	238,834	156,697	-34.39
Total vehicle miles	406,554	238,834	156,697	-34.39
Passenger trips	47,591	33,361	18,765	-43.75
Gasoline fuel consumed (gallons)	24,976	16,046	10,633	-33.73
Employees - FTEs	1.8	0.8	0.7	-18.82
Operating expenses	\$289,272	\$197,465	\$136,029	-31.11
Farebox revenues	\$182,460	\$110,283	\$72,850	-33.94
Demand Response Taxi Services (Direct Operated)				
Revenue vehicle hours	896	1,077	160	-85.14
Total vehicle hours	896	1,077	160	-85.14
Revenue vehicle miles	19,443	25,967	4,015	-84.54
Total vehicle miles	20,102	25,967	4,015	-84.54
Passenger trips	1,229	2,285	261	-88.58
Operating expenses	\$38,140	\$58,942	\$10,228	-82.65
Farebox revenues	\$460	\$276	\$51	-81.52

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$2,786,724	\$2,684,705	\$746,629	-72.19
Sales Tax	\$28,038,850	\$29,611,528	\$29,107,689	-1.70
State Rural Mobility Operating Grants	\$279,548	\$130,670	\$0	-100.00
State Special Needs Operating Grants	\$799,636	\$883,169	\$966,711	9.46
Other State Operating Grants	\$0	\$12,155	\$0	-100.00
Federal Section §5307 Operating	\$0	\$0	\$8,786,277	100.00
Other Federal Operating	\$0	\$28,881	\$160,660	456.28
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$0	\$0	\$35,444	100.00
Other operating sub-total	\$1,027,058	\$1,008,477	\$703,340	-30.26
Other-Advertising	\$178,063	\$172,725	\$115,584	-33.08
Other-Interest	\$536,449	\$650,114	\$497,328	-23.50
Other-Gain (Loss) on Sale of Assets	\$0	\$9,736	\$9,151	-6.01
Other-MISC	\$312,546	\$175,902	\$81,277	-53.79
Total (excludes capital revenues)	\$30,145,092	\$31,674,880	\$39,760,121	25.53
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$237,051	100.00
Federal Section §5307 Capital Grants	\$98,319	\$3,836,838	\$2,047,624	-46.63
Total federal capital	\$98,319	\$3,836,838	\$2,284,675	-40.45
State capital grant revenues				
State Vanpool Grants	\$0	\$0	\$64,350	100.00
Total state capital	\$0	\$0	\$64,350	100.00
Other expenditures				
Other-Expenditures	\$31,262	\$50,641	\$0	-100.00
Depreciation (Not included in Total Expenditures)	\$4,395,219	\$4,680,890	\$4,890,405	4.48
Debt service				
Debt service - interest	\$0	\$0	\$1,558	100.00
Total debt service	\$0	\$0	\$1,558	100.00
Ending balances, December 31				
Capital Reserve Funds	\$6,118,405	\$4,880,811	\$4,604,628	-5.66
Operating Reserve	\$8,862,237	\$9,315,672	\$9,208,832	-1.15
Other Balance	\$8,314,650	\$4,514,685	\$3,404,282	-24.60
Unrestricted Cash and Investments	\$9,989,939	\$11,594,441	\$17,783,796	53.38
Ending balance total	\$33,285,231	\$30,305,609	\$35,001,538	15.50

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$31,852,632	\$33,304,710	\$30,557,658	-8.25
State revenues	\$1,079,184	\$1,025,994	\$1,031,061	0.49
Federal revenues	\$98,319	\$4,308,245	\$11,267,056	161.52
Total revenues	\$33,030,135	\$38,638,949	\$42,855,775	10.91
Investments				
Operating investments	\$29,852,414	\$31,916,725	\$31,512,651	-1.27
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$64,350	100.00
Federal capital investments	\$98,319	\$4,279,364	\$2,284,675	-46.61
Other investments	\$31,262	\$50,641	\$1,558	-96.92
Total investments	\$29,981,995	\$36,246,730	\$33,863,234	-6.58

Yakima Transit

Alvie Maxey
Transit Manager
2301 Fruitvale Blvd
Yakima, WA 98902
www.yakimatransit.org



Service area

City of Yakima

Congressional district

4

Legislative district

14

Type of government

City

Governing body

Seven-member city council.

Tax authorized

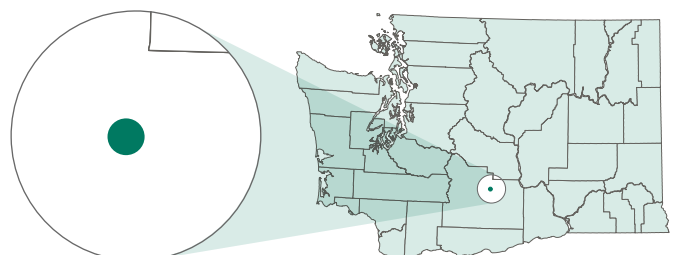
0.3 percent sales tax. Last updated 1980.

Connections to other systems

Yakima Transit provides connecting service to the Yakima Airport, Greyhound, Union Gap Transit, People For People Community Connector and the Yakima-Ellensburg Commuter at the Yakima Transit Center.

Fares

- Fixed route:
 - Base fare - \$1 per boarding
 - Youth - 75 cents
 - ADA - 50 cents
- Paratransit - \$2 per boarding



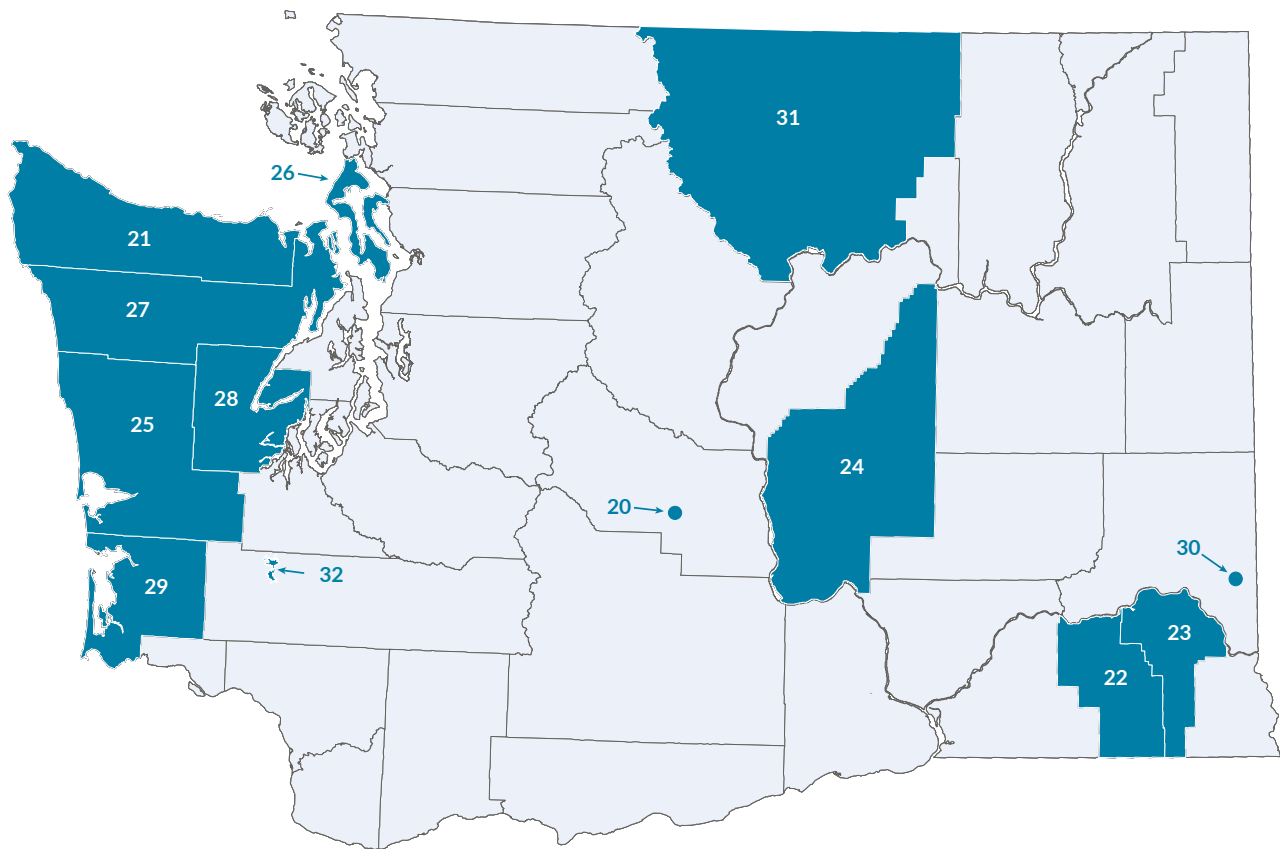
Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	52,150	46,772	60,045	28.38
Total vehicle hours	53,948	48,182	61,646	27.94
Revenue vehicle miles	709,482	649,163	703,036	8.30
Total vehicle miles	743,835	675,856	728,834	7.84
Passenger trips	966,034	922,814	536,746	-41.84
Diesel fuel consumed (gallons)	159,860	152,218	153,644	0.94
Employees - FTEs	53	54	55	1.85
Operating expenses	\$6,585,706	\$6,792,403	\$6,576,229	-3.18
Farebox revenues	\$607,456	\$556,432	\$297,699	-46.50
Demand Response (Purchased)				
Revenue vehicle hours	29,543	27,759	17,377	-37.40
Total vehicle hours	29,543	29,220	18,364	-37.15
Revenue vehicle miles	306,121	296,916	176,401	-40.59
Total vehicle miles	338,278	313,542	188,032	-40.03
Passenger trips	69,112	65,844	36,910	-43.94
Gasoline fuel consumed (gallons)	35,392	33,306	23,564	-29.25
Employees - FTEs	35	35	35	0.00
Operating expenses	\$1,108,705	\$1,071,548	\$723,776	-32.46
Farebox revenues	\$83,154	\$95,450	\$74,970	-21.46
Vanpool (Direct Operated)				
Revenue vehicle hours	6,568	5,687	1,185	-79.16
Total vehicle hours	6,568	5,687	1,185	-79.16
Revenue vehicle miles	309,516	260,851	1,185	-99.55
Total vehicle miles	309,516	260,851	53,360	-79.54
Passenger trips	43,127	41,514	6,554	-84.21
Gasoline fuel consumed (gallons)	21,026	19,706	4,499	-77.17
Employees - FTEs	1	1	1	0.00
Operating expenses	\$188,421	\$197,556	\$156,371	-20.85
Farebox revenues	\$170,817	\$128,259	\$34,430	-73.16
Commuter Bus (Purchased)				
Revenue vehicle hours	5,254	4,779	4,102	-14.17
Total vehicle hours	5,507	5,048	4,315	-14.52
Revenue vehicle miles	155,997	147,959	142,749	-3.52
Total vehicle miles	159,031	150,758	145,230	-3.67
Passenger trips	25,322	26,746	11,581	-56.70
Diesel fuel consumed (gallons)	11,294	26,947	25,333	-5.99
Gasoline fuel consumed (gallons)	6,485	0	0	0.00
Employees - FTEs	7	7	7	0.00
Operating expenses	\$531,231	\$516,375	\$469,343	-9.11
Farebox revenues	\$202,748	\$249,416	\$167,154	-32.98

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$1,064,175	\$1,029,557	\$574,253	-44.22
Sales Tax	\$6,170,802	\$6,847,007	\$6,294,653	-8.07
State Special Needs Operating Grants	\$149,476	\$149,474	\$156,375	4.62
Federal Section 5307 Operating	\$2,535,324	\$2,168,815	\$2,213,697	2.07
Federal Section 5311 Operating	\$247,603	\$241,583	\$264,407	9.45
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$564,930	100.00
Other operating sub-total	\$11,022	\$15,629	\$11,063	-29.21
Other-Advertising	\$3,076	\$2,476	\$1,500	-39.42
Other-Interest	\$7,946	\$11,038	\$8,963	-18.80
Other-MISC	\$0	\$2,115	\$600	-71.63
Total (excludes capital revenues)	\$9,114,227	\$9,422,508	\$9,505,125	0.88
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$0	\$1,095,604	\$1,019,984	-6.90
Ending balances, December 31				
Capital Reserve Funds	\$837,831	\$580,191	\$379,465	-34.60
Operating Reserve	\$896,276	\$1,132,766	\$2,360,131	108.35
Ending balance total	\$1,734,107	\$1,712,957	\$2,739,596	59.93

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$7,245,999	\$7,892,193	\$6,879,969	-12.83
State revenues	\$149,476	\$149,474	\$156,375	4.62
Federal revenues	\$2,782,927	\$2,410,398	\$3,043,034	26.25
Total revenues	\$10,178,402	\$10,452,065	\$10,079,378	-3.57
Investments				
Operating investments	\$8,414,063	\$8,577,882	\$7,925,719	-7.60
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$8,414,063	\$8,577,882	\$7,925,719	-7.60

Transit agencies serving rural areas

The *Summary* defines transit agencies that serve populations of fewer than 50,000 and areas outside of a designated urbanized area as transit agencies serving rural areas.



Rural

- | | |
|--|---------------------------------|
| 20. Central Transit | 26. Island Transit |
| 21. Clallam Transit System | 27. Jefferson Transit Authority |
| 22. Columbia County Transportation Authority | 28. Mason Transit Authority |
| 23. Garfield County Transportation Authority | 29. Pacific Transit System |
| 24. Grant Transit Authority | 30. Pullman Transit |
| 25. Grays Harbor Transportation Authority | 31. TranGo |
| | 32. Twin Transit |

Below are the transit agencies in Washington state that serve rural areas:

- [Central Transit](#)
- [Clallam Transit System](#)
- [Columbia County Transportation Authority](#)
- [Garfield County Transportation Authority](#)
- [Grant Transit Authority](#)
- [Grays Harbor Transportation Authority](#)
- [Island Transit](#)
- [Jefferson Transit Authority](#)
- [Mason Transit Authority](#)
- [Pacific Transit System](#)
- [Pullman Transit](#)
- [TranGo](#)
- [Twin Transit](#)

Central Transit

Betsy Dunbar
Transit Manager
501 N. Anderson St.
Ellensburg, WA 98926
www.centraltransit.org



Service area

City of Ellensburg

Congressional district

8

Legislative district

13

Type of government

City council/manager

Governing body

City council, with input from the city manager and public transit advisory committee.

Tax authorized

0.2 percent sales tax. Last updated Oct. 1, 2016.

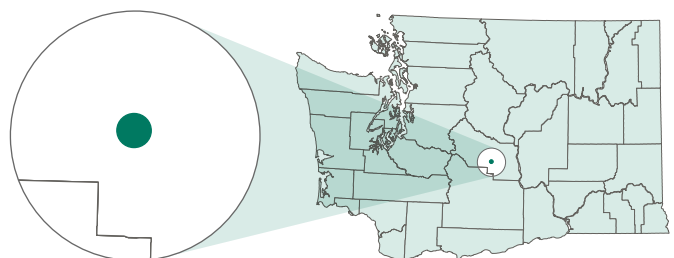
Connections to other systems

Central Transit helps connect Washington by providing services and connections to:

- The Kittitas County Connector
- Greyhound Lines
- Travel Washington Apple Line
- The Bellair Airport Shuttle
- The Yakima-Ellensburg Commuter
- FlixBus

Fares

Central Transit is fare free.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Purchased)				
Revenue vehicle hours	15,724	17,367	21,305	22.68
Total vehicle hours	17,101	18,553	22,254	19.95
Revenue vehicle miles	173,537	198,383	238,791	20.37
Total vehicle miles	187,588	205,998	245,659	19.25
Passenger trips	88,903	94,227	65,356	-30.64
Gasoline fuel consumed (gallons)	24,090	29,269	35,128	20.02
Employees - FTEs	21	31	31	0.00
Operating expenses	\$833,266	\$1,036,424	\$0	-100.00
Demand Response (Purchased)				
Revenue vehicle hours	406	469	309	-34.12
Total vehicle hours	446	518	339	-34.56
Revenue vehicle miles	2,004	2,418	1,425	-41.07
Total vehicle miles	2,218	2,696	1,610	-40.28
Passenger trips	732	853	444	-47.95
Gasoline fuel consumed (gallons)	317	385	275	-28.57
Employees - FTEs	7	7	7	0.00
Operating expenses	\$47,553	\$23,878	\$0	-100.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Sales Tax	\$1,042,159	\$1,199,186	\$1,192,711	-0.54
State Regional Mobility Operating Grants	\$383,576	\$425,998	\$214,329	-49.69
State Special Needs Operating Grants	\$0	\$0	\$11,174	100.00
Capital Assistance Spent on Operations (\$5317)	\$0	\$0	\$263,186	100.00
Federal Section §5311 Operating	\$0	\$41,412	\$267,393	545.69
Other operating sub-total	\$94,230	\$109,524	\$103,516	-5.49
Other-Interest	\$19,230	\$34,524	\$20,576	-40.40
Other-MISC	\$75,000	\$75,000	\$82,940	10.59
Total (excludes capital revenues)	\$1,519,965	\$1,776,120	\$2,052,309	15.55
State capital grant revenues				
State Rural Mobility Grants	\$0	\$0	\$154,634	100.00
Total state capital	\$0	\$0	\$154,634	100.00
Ending balances, December 31				
General Fund	\$72,246	\$88,566	\$560,596	532.97
Operating Reserve	\$1,159,382	\$1,332,077	\$1,314,905	-1.29
Unrestricted Cash and Investments	\$149,143	\$491,237	\$517,078	5.26
Ending balance total	\$1,380,771	\$1,911,880	\$2,392,579	25.14

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$1,136,389	\$1,308,710	\$1,296,227	-0.95
State revenues	\$383,576	\$425,998	\$380,137	-10.77
Federal revenues	\$0	\$41,412	\$530,579	1,181.22
Total revenues	\$1,519,965	\$1,776,120	\$2,206,943	24.26
Investments				
Operating investments	\$900,819	\$1,060,302	\$0	-100.00
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$154,634	100.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$900,819	\$1,060,302	\$154,634	-85.42

Clallam Transit System

Kevin Gallacci
General Manager
830 West Laurisden Blvd
Port Angeles, WA 98362
www.clallamtransit.com



Service area

Clallam County and the SR 305 corridor in Kitsap County.

Congressional district

6

Legislative district

24

Type of government

PTBA

Governing body

Nine-member board composed of two representatives from Clallam County and the cities of Sequim, Port Angeles and Forks; and one non-voting member chosen by the labor union (Amalgamated Transit Union Local 587).

Tax authorized

0.6 percent sales tax. Last updated Jan. 1, 2001.

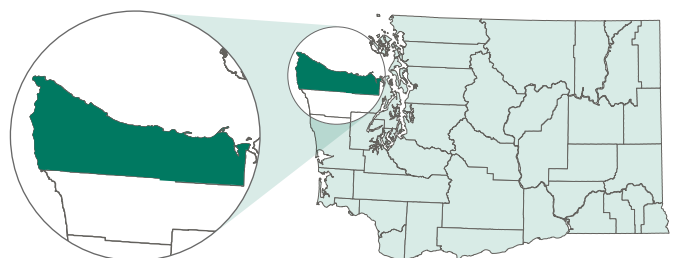
Connections to other systems

Clallam Transit System connects with:

- Black Ball Coho Ferry to Victoria, B.C. at the Gateway Transit Center in Port Angeles.
- Travel Washington Dungeness Line to Kingston, Seattle and Sea-Tac International Airport.
- Bainbridge Island Ferry to Seattle.
- Jefferson Transit Authority at the Sequim and Forks Transit Centers.
- Quileute Transit at the Forks Transit Center.
- Makah Transit at the Clallam Transit System Neah Bay destination.

Fares

- Fixed-route or paratransit (for qualified passengers) – \$1 per boarding.
- Reduced fixed-route fare for seniors 65+, youth 6-19 and individuals with disabilities – 50 cents per boarding.
- Premium routes 14 and 30 (Forks and Sequim to Port Angeles) – \$1.50 per boarding.
- General public dial-a-ride service – \$2 per boarding.
- Express service between Port Angeles and the Bainbridge Island Ferry Terminal (\$5 for monthly pass holders and regional reduced fare passes) – \$10 per boarding.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	50,196	50,377	48,597	-3.53
Total vehicle hours	52,174	52,306	50,384	-3.67
Revenue vehicle miles	1,120,359	1,090,582	1,045,523	-4.13
Total vehicle miles	1,120,359	1,127,577	1,079,957	-4.22
Passenger trips	710,987	700,481	424,336	-39.42
Diesel fuel consumed (gallons)	169,984	172,989	158,516	-8.37
Propane fuel consumed (gallons)	10,336	8,383	5,931	-29.25
Employees - FTEs	55.0	55.0	62.0	12.73
Operating expenses	\$5,443,600	\$6,822,656	\$6,922,249	1.46
Farebox revenues	\$734,126	\$677,346	\$417,008	-38.44
Demand Response (Direct Operated)				
Revenue vehicle hours	31,825	30,243	18,086	-40.20
Total vehicle hours	32,402	31,840	19,264	-39.50
Revenue vehicle miles	366,721	334,397	198,648	-40.60
Total vehicle miles	434,937	409,568	251,318	-38.64
Passenger trips	56,251	59,715	27,655	-53.69
Diesel fuel consumed (gallons)	12,123	6,081	1,962	-67.74
Gasoline fuel consumed (gallons)	109	165	43	-73.94
Propane fuel consumed (gallons)	52,387	62,005	40,735	-34.30
Employees - FTEs	27.4	27.0	26.0	-3.70
Operating expenses	\$2,141,496	\$2,603,675	\$2,071,627	-20.43
Farebox revenues	\$38,093	\$39,898	\$22,171	-44.43
Vanpool (Direct Operated)				
Revenue vehicle hours	14,892	13,996	14,734	5.27
Total vehicle hours	14,892	13,996	14,734	5.27
Revenue vehicle miles	541,984	517,846	442,031	-14.64
Total vehicle miles	539,246	517,846	442,031	-14.64
Passenger trips	78,200	70,448	53,694	-23.78
Gasoline fuel consumed (gallons)	17,992	19,445	17,061	-12.26
Propane fuel consumed (gallons)	25,864	21,476	18,822	-12.36
Employees - FTEs	0.7	0.7	6.0	733.33
Operating expenses	\$877,243	\$1,075,332	\$1,160,996	7.97
Farebox revenues	\$255,383	\$257,830	\$223,722	-13.23

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$1,027,602	\$975,074	\$662,901	-32.02
Sales Tax	\$8,234,228	\$8,758,366	\$9,254,012	5.66
State Rural Mobility Operating Grants	\$71,745	\$416,491	\$414,028	-0.59
Sales Tax Equalization	\$0	\$78,292	\$55,092	-29.63
Other State Operating Grants	\$0	\$19,500	\$0	-100.00
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$2,767,401	100.00
Federal Section 5311 Operating	\$774,808	\$502,123	\$264,311	-47.36
Other Federal Operating	\$0	\$124,489	\$0	-100.00
FTA 5310 Capital Assistance Spent on Operations	\$0	\$0	\$222,937	100.00
Other operating sub-total	\$531,128	\$436,078	\$379,752	-12.92
Other-Advertising	\$45,945	\$51,323	\$40,262	-21.55
Other-Interest	\$110,021	\$160,290	\$62,454	-61.04
Other-Gain (Loss) on Sale of Assets	\$40,252	\$39,191	\$31,253	-20.25
Other-MISC	\$334,910	\$185,274	\$245,783	32.66
Total (excludes capital revenues)	\$9,611,909	\$10,335,339	\$13,357,533	29.24
Federal capital grant revenues				
FTA Bus and Bus Facilities (\$5339)	\$0	\$0	\$2,490,640	100.00
Federal STP Grants	\$63,145	\$0	\$0	0.00
Total federal capital	\$63,145	\$0	\$2,490,640	100.00
State capital grant revenues				
State Rural Mobility Grants	\$0	\$3,715	\$1,330,359	35,710.47
State Special Needs Grants	\$485,795	\$0	\$496,134	100.00
Sales Tax Equalization-Capital	\$135,876	\$171,922	\$83,862	-51.22
State Vanpool Grants	\$76,700	\$0	\$0	0.00
Total state capital	\$698,371	\$175,637	\$1,910,355	987.67
Local capital expenditures				
Local Capital Funds	\$76,640	\$50,100	\$1,326,920	2,548.54
Total local capital	\$76,640	\$50,100	\$1,326,920	2,548.54
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$1,079,294	\$1,028,156	\$1,268,629	23.39
Ending balances, December 31				
Capital Reserve Funds	\$3,625,083	\$4,659,467	\$3,653,513	-21.59
Operating Reserve	\$4,852,883	\$5,293,427	\$8,485,015	60.29
Ending balance total	\$8,477,966	\$9,952,894	\$12,138,528	21.96

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$9,792,958	\$10,169,518	\$10,296,665	1.25
State revenues	\$770,116	\$689,920	\$2,379,475	244.89
Federal revenues	\$837,953	\$633,815	\$5,745,289	806.46
Total revenues	\$11,401,027	\$11,493,253	\$18,421,429	60.28
Investments				
Operating investments	\$8,462,339	\$10,501,663	\$10,154,872	-3.30
Local capital investments	\$76,640	\$50,100	\$1,326,920	2,548.54
State capital investments	\$698,371	\$175,637	\$1,910,355	987.67
Federal capital investments	\$63,145	\$7,203	\$2,490,640	34,477.81
Other investments	\$0	\$0	\$0	0.00
Total investments	\$9,300,495	\$10,734,603	\$15,882,787	47.96

Columbia County Public Transportation

David Ocampo
General Manager
507 Cameron Street
Dayton, WA 99328
www.ccprtransit.org



Service area

Columbia County and a small portion of Walla Walla County.

Congressional district

5

Legislative district

16

Type of government

County

Governing body

Five-member board composed of the three county commissioners, and the mayors of Dayton and Starbuck.

Tax authorized

0.4 percent sales tax. Last updated July 1, 2017.

Connections to other systems

Columbia County Public Transportation connects with Valley Transit in Walla Walla at the Valley Transit Transfer Center for connections to Walla Walla and College Place.

The agency also connects with the Travel Washington Intercity Bus Program at the Valley Transit Transfer Center for connections to Ben Franklin Transit, Greyhound, Confederated Tribes of the Umatilla Indian Reservation Public Bus Service, Milton-Freewater Bus and Amtrak for destinations beyond Walla Walla.

The agency connects with Garfield County Transportation at Dodge Junction for transportation in Pomeroy or into the Clarkston, WA/Lewiston, ID area.

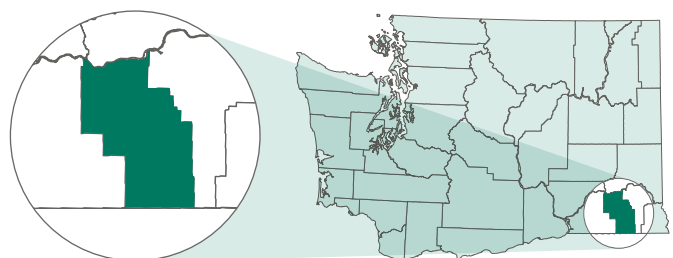
Fares

Daily fares:

- Dayton local, including Call-4-Ride bus – \$1 per boarding age 6+, free age 0-5.
- Outside Dayton city limits/Dodge Junction – \$5 round trip (same day) and one way.
- Dayton to Waitsburg/Waitsburg to Dixie/Dixie to Walla Walla –\$5 (same day) and one way age 6+.
- Dayton and Waitsburg to Walla Walla –\$7 round trip (same day, pay on first boarding) or one way age 6+.
- Dayton to Starbuck –\$3 round trip same day all ages.

Monthly passes:

- Local in town – \$10 senior and disabled local, \$20 student, \$30 adult.
- Dayton and Waitsburg to Walla Walla – \$75 student, \$25 each additional child, \$100 worker.
- Dayton to Waitsburg/Waitsburg to Dixie/Dixie to Walla Walla – \$40 student, \$50 worker.



Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	8,943	9,405	8,169	-13.14
Total vehicle hours	11,410	10,183	6,498	-36.19
Revenue vehicle miles	215,658	229,864	163,227	-28.99
Total vehicle miles	219,240	233,538	147,762	-36.73
Passenger trips	44,471	43,514	22,120	-49.17
Diesel fuel consumed (gallons)	9,738	9,287	4,668	-49.74
Gasoline fuel consumed (gallons)	11,769	12,814	12,094	-5.62
Employees - FTEs	13.8	15	12.8	-15.00
Operating expenses	\$1,297,365	\$1,353,919	\$1,221,363	-9.79
Farebox revenues	\$67,995	\$62,358	\$22,696	-63.60
Vanpool (Direct Operated)				
Revenue vehicle hours	1,488	1,287	905	-29.68
Total vehicle hours	1,520	1,301	909	-30.13
Revenue vehicle miles	75,463	54,976	40,718	-25.93
Total vehicle miles	76,881	55,460	40,815	-26.41
Passenger trips	9,359	7,105	4,074	-42.66
Gasoline fuel consumed (gallons)	4,893	3,209	2,156	-32.81
Employees - FTEs	0.2	0.2	0.2	0.00
Operating expenses	\$44,383	\$19,722	\$24,779	25.64
Farebox revenues	\$41,337	\$32,228	\$22,217	-31.06

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$109,332	\$94,586	\$44,913	-52.52
Sales Tax	\$465,005	\$529,038	\$365,797	-30.86
State Rural Mobility Operating Grants	\$199,897	\$242,353	\$360,760	48.86
State Special Needs Operating Grants	\$134,236	\$138,365	\$149,716	8.20
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$77,019	100.00
Federal Section §5311 Operating	\$588,492	\$557,488	\$467,861	-16.08
Other operating sub-total	\$25,397	\$194,862	\$21,665	-88.88
Other-Interest	\$3,327	\$12,808	\$2,948	-76.98
Other-Gain (Loss) on Sale of Assets	\$0	\$0	\$9,489	100.00
Other-MISC	\$22,070	\$182,054	\$9,228	-94.93
Total (excludes capital revenues)	\$1,413,027	\$1,662,106	\$1,442,818	-13.19
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$0	\$0	\$167,990	100.00
Total federal capital	\$0	\$0	\$167,990	100.00
Other expenditures				
Other-Expenditures	\$0	\$89,898	\$0	-100.00
Ending balances, December 31				
Capital Reserve Funds	\$202,501	\$206,848	\$215,896	4.37
General Fund	\$424,972	\$719,289	\$754,233	4.86
Operating Reserve	\$40,344	\$204,114	\$363,458	78.07
Working Capital	\$298,393	\$158,171	\$0	-100.00
Ending balance total	\$966,210	\$1,288,422	\$1,333,587	3.51

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$599,734	\$818,486	\$432,375	-47.17
State revenues	\$334,133	\$380,718	\$510,476	34.08
Federal revenues	\$588,492	\$557,488	\$712,870	27.87
Total revenues	\$1,522,359	\$1,756,692	\$1,655,721	-5.75
Investments				
Operating investments	\$1,341,748	\$1,373,641	\$1,246,142	-9.28
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$167,990	100.00
Other investments	\$0	\$89,898	\$0	-100.00
Total investments	\$1,341,748	\$1,463,539	\$1,414,132	-3.38

Garfield County Transportation Authority

Rachel Anderson
General Manager
695 Main Street
P.O. Box 23
Pomeroy, WA 99347
www.garfieldcta.com



Service area

Garfield County

Congressional district

5

Legislative district

9

Type of government

County

Governing body

Three-member county commission and the mayor of Pomeroy.

Tax authorized

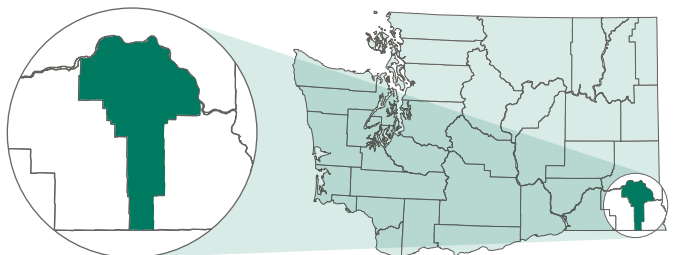
0.4 percent sales tax. Last updated July 1, 2017.

Connections to other systems

Garfield County Transportation Authority provides service between Pomeroy, WA and Lewiston, ID, including connections with the Lewiston Airport and Trailways bus line. The authority also provides service to the Clarkston branch of the Walla Walla Community College and, with advance notice, connections with Columbia County Public Transportation and Asotin County Transit.

Fares

Garfield County Transportation Authority operates on a donation basis.



Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	1,995	2,390	1,888	-21.00
Total vehicle hours	2,016	2,414	1,945	-19.43
Revenue vehicle miles	18,681	27,523	21,563	-21.65
Total vehicle miles	18,777	27,801	21,781	-21.65
Passenger trips	6,280	7,466	4,675	-37.38
Gasoline fuel consumed (gallons)	1,569	1,702	1,544	-9.28
Employees - FTEs	2.5	2.8	2.8	0.00
Operating expenses	\$133,595	\$169,517	\$174,010	2.65
Farebox revenues	\$2,927	\$2,563	\$2,077	-18.96
Commuter Bus (Direct Operated)				
Revenue vehicle hours	1,254	1,073	901	-16.03
Total vehicle hours	1,311	1,118	928	-16.99
Revenue vehicle miles	35,951	33,110	28,616	-13.57
Total vehicle miles	36,449	34,135	28,905	-15.32
Passenger trips	3,275	2,268	1,263	-44.31
Gasoline fuel consumed (gallons)	2,473	2,396	2,205	-7.97
Employees - FTEs	1	1	0.8	-25.00
Operating expenses	\$89,064	\$113,011	\$116,007	2.65
Farebox revenues	\$5,863	\$5,122	\$2,078	-59.43

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$8,790	\$7,685	\$4,155	-45.93
Other Local Taxes	\$154,339	\$170,819	\$178,058	4.24
State Rural Mobility Operating Grants	\$178,766	\$219,872	\$77,404	-64.80
State Special Needs Operating Grants	\$19,864	\$27,919	\$17,253	-38.20
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$116,514	100.00
Other operating sub-total	\$4,302	\$12,233	\$8,566	-29.98
Other-Interest	\$655	\$3,798	\$3,071	-19.14
Other-Gain (Loss) on Sale of Assets	\$647	\$0	\$0	0.00
Other-MISC	\$3,000	\$8,435	\$5,495	-34.85
Total (excludes capital revenues)	\$357,271	\$430,843	\$397,795	-7.67
State capital grant revenues				
State Rural Mobility Grants	\$0	\$0	\$57,938	100.00
Total state capital	\$0	\$0	\$57,938	100.00
Ending balances, December 31				
Contingency Reserve	\$70,000	\$233,974	\$461,030	97.04
General Fund	\$64,159	\$127,891	\$58,382	-54.35
Ending balance total	\$134,159	\$361,865	\$519,412	43.54

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$167,431	\$190,737	\$190,779	0.02
State revenues	\$198,630	\$247,791	\$152,595	-38.42
Federal revenues	\$0	\$0	\$116,514	100.00
Total revenues	\$366,061	\$438,528	\$459,888	4.87
Investments				
Operating investments	\$222,659	\$282,528	\$290,017	2.65
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$57,938	100.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$222,659	\$282,528	\$347,955	23.16

Grant Transit Authority

Greg Wright
General Manager
116 West 5th Ave
P.O. Box 870
Moses Lake, WA 98837
www.granttransit.com



Service area

Grant County

Congressional district

4

Legislative districts

12 and 13

Type of government

PTBA

Governing body

Nine-member board of directors composed of one county commissioner, two mayors and six council members from the cities and towns in the PTBA.

Tax authorized

0.2 percent sales tax. Last updated 1996.

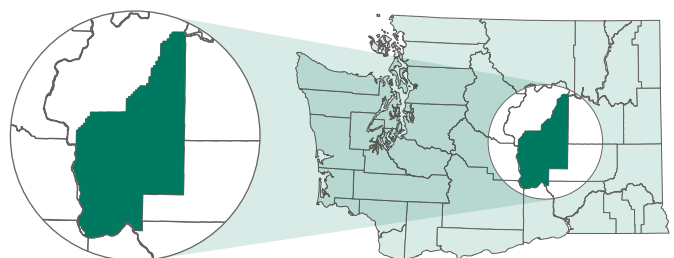
Connections to other systems

Grant Transit Authority provides service to and makes connections with the following:

- Amtrak Depot in Ephrata.
- Grant County International Airport in Moses Lake.
- Northwestern Trailways in Moses Lake and Ephrata.
- Greyhound Bus Lines in Moses Lake.
- TranGo for service into Okanogan County.
- People For People Health Shuttle for service into Wenatchee.
- People For People for service into Adams and Lincoln Counties, where additional connections are available.
- WSDOT's Apple Line in Quincy and George.
- Grant Transit Authority also provides service to Big Bend Community College in Moses Lake, and three park and ride lots in Grant County.

Fares

- January 1-March 31, 2020 – \$1 per boarding
- April 1, 2020-present, due to the C.OVID-19 pandemic – fare free



Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Purchased)				
Revenue vehicle hours	11,227	10,444	5,973	-42.81
Total vehicle hours	17,431	16,652	9,779	-41.27
Revenue vehicle miles	178,768	178,992	107,180	-40.12
Total vehicle miles	244,464	245,768	149,376	-39.22
Passenger trips	25,577	22,760	12,484	-45.15
Diesel fuel consumed (gallons)	0	0	4,309	100.00
Gasoline fuel consumed (gallons)	17,877	24,577	9,336	-62.01
Employees - FTEs	12.8	12.4	10	-19.35
Operating expenses	\$877,893	\$850,268	\$423,194	-50.23
Farebox revenues	\$22,016	\$12,725	\$2,610	-79.49
Demand Response (Direct Operated)				
Revenue vehicle hours	0	1,139	694	-39.07
Total vehicle hours	0	2,130	1,535	-27.93
Revenue vehicle miles	0	55,882	29,140	-47.85
Total vehicle miles	0	98,160	52,304	-46.72
Passenger trips	0	3,015	1,546	-48.72
Diesel fuel consumed (gallons)	0	2,665	2,134	-19.92
Gasoline fuel consumed (gallons)	0	3,848	1,985	-48.41
Propane fuel consumed (gallons)	0	634	91	-85.65
Employees - FTEs	0	3	3	0.00
Operating expenses	\$0	\$366,838	\$155,194	-57.69
Farebox revenues	\$0	\$3,015	\$577	-80.86
Vanpool (Direct Operated)				
Revenue vehicle hours	4,208	4,371	1,113	-74.54
Total vehicle hours	4,208	4,371	1,113	-74.54
Revenue vehicle miles	251,749	259,283	66,682	-74.28
Total vehicle miles	251,749	259,283	66,682	-74.28
Passenger trips	37,169	36,089	9,166	-74.60
Gasoline fuel consumed (gallons)	15,019	15,016	3,833	-74.47
Employees - FTEs	0.2	0.2	0.2	0.00
Operating expenses	\$93,264	\$96,154	\$61,379	-36.17
Farebox revenues	\$118,857	\$136,760	\$33,778	-75.30
Route Deviated (Direct Operated)				
Revenue vehicle hours	48,782	32,356	23,549	-27.22
Total vehicle hours	50,002	36,681	25,304	-31.02
Revenue vehicle miles	1,206,263	718,935	435,181	-39.47
Total vehicle miles	1,240,638	799,013	477,267	-40.27
Passenger trips	229,730	175,420	86,512	-50.68
Diesel fuel consumed (gallons)	153,664	96,105	61,075	-36.45
Gasoline fuel consumed (gallons)	3,065	1,361	446	-67.23
Propane fuel consumed (gallons)	17,273	17,484	16,070	-8.09
Employees - FTEs	47.8	36	35.8	-0.69
Operating expenses	\$5,157,475	\$3,984,163	\$3,795,866	-4.73
Farebox revenues	\$125,639	\$110,175	\$40,676	-63.08

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$266,512	\$262,675	\$77,641	-70.44
Sales Tax	\$4,263,436	\$4,230,476	\$5,069,973	19.84
State Rural Mobility Operating Grants	\$0	\$27,561	\$57,167	107.42
State Regional Mobility Operating Grants	\$195,974	\$144,163	\$55,986	-61.16
State Special Needs Operating Grants	\$243,466	\$238,831	\$116,618	-51.17
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$2,478,307	100.00
Federal Section 5311 Operating	\$88,000	\$356,643	\$343,687	-3.63
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$0	\$0	\$54,879	100.00
FTA \$5310 Capital Assistance Spent on Operations	\$0	\$26,459	\$0	-100.00
Other operating sub-total	\$59,885	\$29,806	\$55,541	86.34
Other-Interest	\$42,907	\$21,256	\$18,126	-14.73
Other-Gain (Loss) on Sale of Assets	\$0	\$0	\$23,739	100.00
Other-MISC	\$16,978	\$8,550	\$13,676	59.95
Total (excludes capital revenues)	\$4,850,761	\$5,053,939	\$8,232,158	62.89
Federal capital grant revenues				
FTA Bus and Bus Facilities (\$5339)	\$0	\$0	\$240,000	100.00
Total federal capital	\$0	\$0	\$240,000	100.00
State capital grant revenues				
State Special Needs Grants	\$0	\$0	\$505,883	100.00
Total state capital	\$0	\$0	\$505,883	100.00
Local capital expenditures				
Local Capital Funds	\$341,482	\$54,518	\$7,298	-86.61
Total local capital	\$341,482	\$54,518	\$7,298	-86.61
Ending balances, December 31				
Capital Reserve Funds	\$750,000	\$750,000	\$0	-100.00
Operating Reserve	\$0	\$622,586	\$0	-100.00
Unrestricted Cash and Investments	\$360,502	\$339,832	\$5,798,264	1,606.21
Working Capital	\$250,000	\$250,000	\$0	-100.00
Ending balance total	\$1,360,502	\$1,962,418	\$5,798,264	195.47

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$4,614,355	\$4,533,571	\$5,203,155	14.77
State revenues	\$439,440	\$410,555	\$735,654	79.19
Federal revenues	\$88,000	\$595,902	\$3,116,873	423.05
Total revenues	\$5,141,795	\$5,540,028	\$9,055,682	63.46
Investments				
Operating investments	\$6,304,632	\$5,341,423	\$4,435,633	-16.96
Local capital investments	\$341,482	\$54,518	\$7,298	-86.61
State capital investments	\$0	\$0	\$505,883	100.00
Federal capital investments	\$0	\$212,800	\$240,000	12.78
Other investments	\$0	\$0	\$0	0.00
Total investments	\$6,646,114	\$5,608,741	\$5,188,814	-7.49

Grays Harbor Transportation Authority

Ken Mehin
General Manager
705 30th Street
Hoquiam, WA 98550
www.ghtransit.com



Service area

Grays Harbor County

Congressional district

6

Legislative districts

19 and 24

Type of government

County

Governing body

Six-member board of directors composed of three county commissioners; the mayor of Aberdeen; and the mayors of Ocean Shores and Elma.

Tax authorized

0.7 percent sales tax. Last updated April 1, 2014.

Connections to other systems

Grays Harbor Transportation Authority connects in:

- Amanda Park at Lake Quinault with Jefferson Transit.
- Aberdeen with Pacific Transit.
- Olympia with Greyhound, Pierce Transit, Mason Transit and Intercity Transit.
- Lewis County with Twin Transit and Amtrak.

Grays Harbor Transportation Authority also serves Grays Harbor College and provides service to most senior centers in the county with either fixed-route or paratransit service.

Fares

Fixed-route and general public Dial-a-Ride:

- Zone 1 Grays Harbor County:

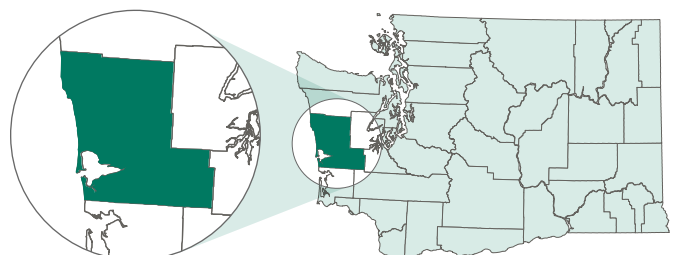
- Adult (age 19-64) – \$1 per boarding.
- Student (18 and under), seniors (65 and over) and people with a disability – 50 cents per boarding within Grays Harbor.
- Children five and under – free with an adult.
- Transfers are available with each paid boarding within Zone 1.
- Zone 2 McCleary-Olympia or Oakville-Centralia – \$2 per boarding.

Specialized Van Service:

- Within local area of pickup – \$1 per ride.
- Outside local area of pickup – \$2 per ride.
- Specialized van service clients may ride fixed route buses free within Zone 1 with an eligible specialized van service card.

Veterans:

- Veterans ride free on any fixed route and general public dial-a-ride bus within Zone 1 with valid veteran ID.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	43,971	54,892	37,679	-31.36
Total vehicle hours	43,971	54,892	37,679	-31.36
Revenue vehicle miles	1,155,574	1,215,774	939,184	-22.75
Total vehicle miles	1,198,499	1,238,741	944,724	-23.74
Passenger trips	782,115	792,809	424,858	-46.41
Diesel fuel consumed (gallons)	182,356	185,989	141,055	-24.16
Propane fuel consumed (gallons)	0	0	1	100.00
Employees - FTEs	57	59	58	-1.69
Operating expenses	\$6,379,233	\$6,909,557	\$7,139,413	3.33
Farebox revenues	\$338,748	\$352,544	\$159,575	-54.74
Demand Response (Direct Operated)				
Revenue vehicle hours	27,000	27,569	21,665	-21.42
Total vehicle hours	27,000	27,569	21,665	-21.42
Revenue vehicle miles	341,369	365,810	281,035	-23.17
Total vehicle miles	341,369	365,810	281,035	-23.17
Passenger trips	67,267	73,365	46,600	-36.48
Diesel fuel consumed (gallons)	16,826	7,575	0	-100.00
Gasoline fuel consumed (gallons)	30,255	44,277	38,904	-12.13
Employees - FTEs	23	23	17	-26.09
Operating expenses	\$2,480,813	\$2,687,050	\$2,132,552	-20.64
Farebox revenues	\$131,735	\$137,100	\$47,665	-65.23
Vanpool (Direct Operated)				
Revenue vehicle hours	9,938	12,668	7,819	-38.28
Total vehicle hours	9,938	12,668	7,819	-38.28
Revenue vehicle miles	242,449	200,388	119,047	-40.59
Total vehicle miles	242,449	200,388	119,047	-40.59
Passenger trips	76,420	48,117	27,728	-42.37
Gasoline fuel consumed (gallons)	15,906	11,786	8,378	-28.92
Employees - FTEs	1	1	1	0.00
Operating expenses	\$118,443	\$112,204	\$86,054	-23.31
Farebox revenues	\$99,621	\$86,541	\$55,473	-35.90

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$570,104	\$576,185	\$262,713	-54.40
Sales Tax	\$8,173,420	\$8,926,697	\$9,127,546	2.25
State Special Needs Operating Grants	\$370,707	\$353,074	\$108,600	-69.24
Sales Tax Equalization	\$825,666	\$855,333	\$362,000	-57.68
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$4,629,164	100.00
Federal Section 5311 Operating	\$488,661	\$252,000	\$253,400	0.56
Other Federal Operating	\$0	\$0	\$73,069	100.00
Other operating sub-total	\$179,730	\$264,805	\$175,545	-33.71
Other-Advertising	\$4,410	\$5,200	\$0	-100.00
Other-Interest	\$128,309	\$160,724	\$68,612	-57.31
Other-Gain (Loss) on Sale of Assets	\$0	\$19,077	\$10,910	-42.81
Other-MISC	\$47,011	\$79,804	\$96,023	20.32
Total (excludes capital revenues)	\$10,038,184	\$10,651,909	\$14,729,324	38.28
Federal capital grant revenues				
Federal Section 5311 Capital Grants	\$0	\$2,085,120	\$0	-100.00
Total federal capital	\$0	\$2,085,120	\$0	-100.00
State capital grant revenues				
State Rural Mobility Grants	\$0	\$800,000	\$0	-100.00
State Vanpool Grants	\$0	\$84,987	\$0	-100.00
Total state capital	\$0	\$884,987	\$0	-100.00
Local capital expenditures				
Local Capital Funds	\$430,448	\$1,504,355	\$1,666,129	10.75
Total local capital	\$430,448	\$1,504,355	\$1,666,129	10.75
Other expenditures				
Other-Expenditures	\$183,099	\$154,452	\$0	-100.00
Depreciation (Not included in Total Expenditures)	\$639,624	\$1,028,284	\$1,119,329	8.85
Debt service				
Debt service - interest	\$0	\$0	\$198	100.00
Debt service - principal	\$2,330	\$2,330	\$56,340	2,318.03
Total debt service	\$2,330	\$2,330	\$56,538	2,326.52
Ending balances, December 31				
General Fund	\$1,762,957	\$1,339,350	\$3,911,894	192.07
Insurance Funds	\$166,373	\$166,343	\$166,343	0.00
Operating Reserve	\$1,040,000	\$1,040,000	\$1,040,000	0.00
Other Balance	\$500	\$500	\$500	0.00
Unrestricted Cash and Investments	\$5,900,000	\$6,600,000	\$8,700,000	31.82
Ending balance total	\$8,869,830	\$9,146,193	\$13,818,737	51.09

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$8,923,254	\$9,767,687	\$9,565,804	-2.07
State revenues	\$1,196,373	\$2,093,394	\$470,600	-77.52
Federal revenues	\$488,661	\$2,337,120	\$4,955,633	112.04
Total revenues	\$10,608,288	\$14,198,201	\$14,992,037	5.59
Investments				
Operating investments	\$8,978,489	\$9,708,811	\$9,358,019	-3.61
Local capital investments	\$430,448	\$1,504,355	\$1,666,129	10.75
State capital investments	\$0	\$884,987	\$0	-100.00
Federal capital investments	\$0	\$2,085,120	\$0	-100.00
Other investments	\$185,429	\$156,782	\$56,538	-63.94
Total investments	\$9,594,366	\$14,340,055	\$11,080,686	-22.73

Island Transit

Todd Morrow
Executive Director
19758 SR 20
Coupeville, WA 98239
www.islandtransit.org



Service area

Island County

Congressional district

2

Legislative district

10

Type of government

PTBA

Governing body

Five-member board of directors and one non-voting labor representative.

Tax authorized

0.9 percent sales tax. Last updated Jan. 1, 2010

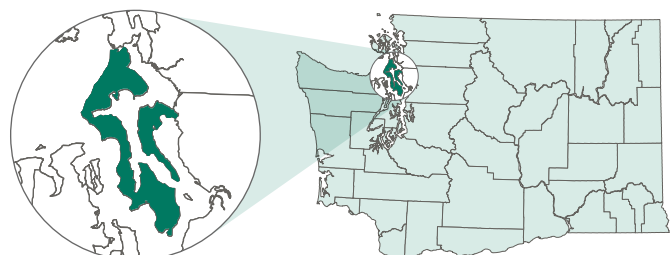
Connections to other systems

Island Transit connects with:

- Washington State Ferries to Mukilteo and Port Townsend.
- Amtrak, Skagit Transit and Whatcom Transit at the Mt. Vernon Station.
- Amtrak, Sound Transit Sounder, Community Transit and Everett Transit at Everett Station.

Fares

Island Transit does not collect farebox revenue.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	34,562	28,520	24,927	-12.60
Total vehicle hours	46,327	38,586	33,685	-12.70
Revenue vehicle miles	1,048,505	818,829	727,334	-11.17
Total vehicle miles	1,106,760	878,676	785,779	-10.57
Passenger trips	465,287	374,498	169,189	-54.82
Diesel fuel consumed (gallons)	147,323	128,634	97,477	-24.22
Gasoline fuel consumed (gallons)	8,013	8,586	5,008	-41.67
Propane fuel consumed (gallons)	0	0	3,328	100.00
Employees - FTEs	62	51	57	11.76
Operating expenses	\$6,058,350	\$4,167,905	\$5,143,402	23.40
Farebox revenues	\$15,817	\$0	\$0	0.00
Demand Response (Direct Operated)				
Revenue vehicle hours	25,202	24,596	12,957	-47.32
Total vehicle hours	30,440	29,427	16,448	-44.11
Revenue vehicle miles	366,388	367,953	197,575	-46.30
Total vehicle miles	455,402	454,900	246,971	-45.71
Passenger trips	62,142	62,642	32,775	-47.68
Diesel fuel consumed (gallons)	7,260	8,101	3,362	-58.50
Gasoline fuel consumed (gallons)	36,871	36,517	19,979	-45.29
Employees - FTEs	41	39	28	-28.21
Operating expenses	\$2,839,806	\$2,695,554	\$1,761,949	-34.63
Vanpool (Direct Operated)				
Revenue vehicle hours	34,791	30,130	18,318	-39.20
Total vehicle hours	34,792	30,130	18,318	-39.20
Revenue vehicle miles	847,414	764,181	403,851	-47.15
Total vehicle miles	850,073	766,309	404,488	-47.22
Passenger trips	158,741	145,645	55,634	-61.80
Gasoline fuel consumed (gallons)	48,541	41,770	21,167	-49.32
Employees - FTEs	2	2	2	0.00
Operating expenses	\$552,392	\$557,815	\$474,421	-14.95
Farebox revenues	\$400,358	\$369,724	\$216,022	-41.57
Route Deviated (Direct Operated)				
Revenue vehicle hours	13,390	21,691	15,037	-30.68
Total vehicle hours	18,337	28,312	20,778	-26.61
Revenue vehicle miles	327,236	578,081	368,502	-36.25
Total vehicle miles	370,321	615,885	433,381	-29.63
Passenger trips	111,852	178,598	67,862	-62.00
Diesel fuel consumed (gallons)	43,967	64,530	53,762	-16.69
Gasoline fuel consumed (gallons)	2,392	4,307	2,762	-35.87
Propane fuel consumed (gallons)	0	0	1,835	100.00
Employees - FTEs	24	37	35	-5.41
Operating expenses	\$2,351,822	\$3,603,996	\$3,369,061	-6.52

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$3,255,981	\$3,065,278	\$1,977,971	-35.47
Sales Tax	\$11,669,729	\$11,994,570	\$12,813,561	6.83
State Rural Mobility Operating Grants	\$453,459	\$644,110	\$605,831	-5.94
State Special Needs Operating Grants	\$471,936	\$549,906	\$627,873	14.18
Sales Tax Equalization	\$2,341,913	\$2,009,388	\$2,143,668	6.68
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$5,263,778	100.00
Federal Section 5311 Operating	\$625,422	\$483,733	\$447,352	-7.52
Other Federal Operating	\$60,862	\$62,457	\$64,972	4.03
Other operating sub-total	\$372,131	\$391,721	\$332,588	-15.10
Other-Interest	\$206,360	\$294,930	\$216,328	-26.65
Other-Gain (Loss) on Sale of Assets	\$28,045	\$0	\$13,853	100.00
Other-MISC	\$137,726	\$96,791	\$102,407	5.80
Total (excludes capital revenues)	\$15,995,452	\$16,135,885	\$22,299,623	38.20
Federal capital grant revenues				
FTA Bus and Bus Facilities (\$5339)	\$0	\$0	\$963,683	100.00
Federal Section 5310 Capital Grants	\$0	\$4,120	\$494,740	11,908.25
Federal Section 5311 Capital Grants	\$645,008	\$39,420	\$1,926,861	4,788.03
Total federal capital	\$645,008	\$43,540	\$3,385,284	7,675.11
State capital grant revenues				
State Rural Mobility Grants	\$0	\$922,387	\$0	-100.00
State Vanpool Grants	\$291,827	\$95,875	\$0	-100.00
Other State Capital Funds	\$0	\$14,781	\$0	-100.00
Total state capital	\$291,827	\$1,033,043	\$0	-100.00
Local capital expenditures				
Local Capital Funds	\$111,954	\$817,008	\$866,155	6.02
Total local capital	\$111,954	\$817,008	\$866,155	6.02
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$1,910,391	\$2,132,989	\$2,216,920	3.93
Ending balances, December 31				
Capital Reserve Funds	\$5,278,587	\$6,724,316	\$6,965,713	3.59
General Fund	\$7,325,814	\$9,494,609	\$16,598,471	74.82
Operating Reserve	\$1,900,000	\$2,000,000	\$2,299,997	15.00
Ending balance total	\$14,504,401	\$18,218,925	\$25,864,181	41.96

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$12,458,035	\$12,756,015	\$13,362,171	4.75
State revenues	\$3,559,135	\$4,236,447	\$3,377,372	-20.28
Federal revenues	\$1,964,503	\$1,368,274	\$9,161,386	569.56
Total revenues	\$17,981,673	\$18,360,736	\$25,900,929	41.07
Investments				
Operating investments	\$11,802,370	\$11,025,270	\$10,748,833	-2.51
Local capital investments	\$111,954	\$817,008	\$866,155	6.02
State capital investments	\$291,827	\$1,033,043	\$0	-100.00
Federal capital investments	\$1,278,219	\$822,084	\$3,385,284	311.79
Other investments	\$0	\$0	\$0	0.00
Total investments	\$13,484,370	\$13,697,405	\$15,000,272	9.51

Jefferson Transit Authority

Tammi Rubert
General Manager
63 4 Corners Road
Port Townsend, WA 98368
www.jeffersontransit.com



Service area

Jefferson County

Congressional district

6

Legislative district

24

Type of government

PTBA

Governing body

Six-member board composed of three county commissioners, two Port Townsend city council members and one non-voting Amalgamated Transit Union representative.

Tax authorized

0.9 percent sales tax. Last updated July 1, 2010

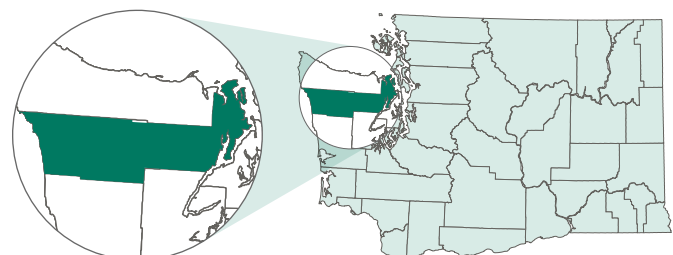
Connections to other systems

Jefferson Transit provides local connecting service six days a week (no Sunday service) to the Port Townsend/Coupeville Ferry Terminal. The agency also provides connections with Kitsap Transit in Poulsbo, Clallam Transit in Sequim and Mason Transit in Triton Cove.

Jefferson Transit provides deviated route service between Amanda Park and Forks along Highway 101 on the west side of the Olympic Peninsula. By connecting with Grays Harbor Transportation Authority and Clallam Transit System, this service completes the Olympic Peninsula loop, making it possible to travel the entire length of Highway 101 in Washington state using public transportation.

Fares

Jefferson Transit elected to go fare free in March 2020 due to the COVID-19 Pandemic. The Jefferson Transit Board has decided to remain fare free through 2021. The board will reexamine the issue in December 2021.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	17,306	17,176	10,784	-37.21
Total vehicle hours	17,652	17,520	11,647	-33.52
Revenue vehicle miles	457,080	454,661	291,780	-35.82
Total vehicle miles	497,893	488,935	314,085	-35.76
Passenger trips	236,665	243,643	101,169	-58.48
Diesel fuel consumed (gallons)	92,224	81,924	51,731	-36.85
Employees - FTEs	16.4	16.5	15.8	-3.83
Operating expenses	\$3,290,342	\$3,221,970	\$3,771,580	17.06
Farebox revenues	\$138,871	\$139,728	\$29,325	-79.01
Demand Response (Direct Operated)				
Revenue vehicle hours	5,194	6,074	3,570	-41.22
Total vehicle hours	5,763	6,681	5,177	-22.51
Revenue vehicle miles	53,979	55,430	34,266	-38.18
Total vehicle miles	65,848	66,963	49,605	-25.92
Passenger trips	11,464	12,881	7,413	-42.45
Diesel fuel consumed (gallons)	3,796	3,916	2,466	-37.03
Gasoline fuel consumed (gallons)	2,191	2,468	3,573	44.77
Employees - FTEs	2	2	2	0.00
Operating expenses	\$730,730	\$864,062	\$1,047,190	21.19
Farebox revenues	\$10,136	\$11,008	\$2,718	-75.31
Vanpool (Direct Operated)				
Revenue vehicle hours	989	938	555	-40.83
Total vehicle hours	1,009	957	688	-28.11
Revenue vehicle miles	40,016	39,746	22,699	-42.89
Total vehicle miles	45,140	44,776	28,232	-36.95
Passenger trips	5,978	5,290	2,861	-45.92
Gasoline fuel consumed (gallons)	2,784	2,473	1,509	-38.98
Operating expenses	\$28,592	\$26,902	\$26,868	-0.13
Farebox revenues	\$22,405	\$22,319	\$10,909	-51.12
Route Deviated (Direct Operated)				
Revenue vehicle hours	4,970	4,652	3,481	-25.17
Total vehicle hours	5,069	4,745	3,516	-25.90
Revenue vehicle miles	147,552	143,435	104,272	-27.30
Total vehicle miles	150,267	145,743	104,874	-28.04
Passenger trips	16,253	15,446	5,778	-62.59
Diesel fuel consumed (gallons)	13,575	13,853	10,271	-25.86
Employees - FTEs	2.9	2.9	2.8	-2.78
Operating expenses	\$414,336	\$419,941	\$488,153	16.24
Farebox revenues	\$5,050	\$4,937	\$950	-80.76

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$176,462	\$177,992	\$43,902	-75.33
Sales Tax	\$5,238,795	\$5,521,927	\$5,315,681	-3.74
State Rural Mobility Operating Grants	\$58	\$0	\$0	0.00
State Special Needs Operating Grants	\$43,524	\$73,552	\$73,552	0.00
Sales Tax Equalization	\$128,996	\$391,110	\$60,178	-84.61
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$2,159,443	100.00
Federal Section 55311 Operating	\$1,192,720	\$1,058,081	\$632,002	-40.27
Other operating sub-total	\$95,101	\$193,257	\$91,033	-52.90
Other-Interest	\$82,551	\$120,423	\$41,834	-65.26
Other-Gain (Loss) on Sale of Assets	\$1,176	\$52,577	\$22,738	-56.75
Other-MISC	\$11,374	\$20,257	\$26,461	30.63
Total (excludes capital revenues)	\$6,699,194	\$7,237,927	\$8,331,889	15.11
Federal capital grant revenues				
Federal Section 55311 Capital Grants	\$717,439	\$0	\$1,551,309	100.00
Federal STP Grants	\$790,000	\$0	\$0	0.00
Total federal capital	\$1,507,439	\$0	\$1,551,309	100.00
State capital grant revenues				
State Vanpool Grants	\$38,350	\$0	\$0	0.00
Total state capital	\$38,350	\$0	\$0	0.00
Local capital expenditures				
Local Capital Funds	\$862,073	\$717,439	\$1,161,686	61.92
Total local capital	\$862,073	\$717,439	\$1,161,686	61.92
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$663,884	\$799,866	\$964,733	20.61
Debt service				
Debt service - interest	\$10,370	(\$365)	\$0	-100.00
Debt service - principal	\$50,000	\$369,663	\$0	-100.00
Total debt service	\$60,370	\$369,298	\$0	-100.00
Ending balances, December 31				
Capital Reserve Funds	\$4,583,568	\$3,866,129	\$6,155,495	59.22
Debt Service Funds	\$100,016	\$0	\$0	0.00
Insurance Funds	\$15,000	\$18,000	\$33,250	84.72
Operating Reserve	\$1,350,000	\$2,032,147	\$2,032,147	0.00
Unrestricted Cash and Investments	\$1,152,174	\$1,831,677	\$1,961,932	7.11
Ending balance total	\$7,200,758	\$7,747,953	\$10,182,824	31.43

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$5,510,358	\$5,893,176	\$5,450,616	-7.51
State revenues	\$210,928	\$464,662	\$133,730	-71.22
Federal revenues	\$2,700,159	\$1,058,081	\$4,342,754	310.44
Total revenues	\$8,421,445	\$7,415,919	\$9,927,100	33.86
Investments				
Operating investments	\$4,464,000	\$4,532,875	\$5,333,791	17.67
Local capital investments	\$862,073	\$717,439	\$1,161,686	61.92
State capital investments	\$38,350	\$0	\$0	0.00
Federal capital investments	\$1,507,439	\$0	\$1,551,309	100.00
Other investments	\$60,370	\$369,298	\$0	-100.00
Total investments	\$6,932,232	\$5,619,612	\$8,046,786	43.19

Mason Transit Authority

Amy Asher
General Manager
790 East Johns Prairie Road
Shelton, WA 98584
www.masontransit.org



Service area

Mason County

Congressional districts

6 and 10

Legislative district

35

Type of government

PTBA

Governing body

Nine-member board of directors.

Tax authorized

0.6 percent sales tax. Last updated Jan. 1, 2001.

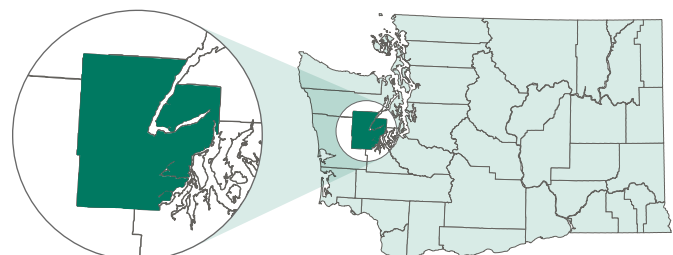
Connections to other systems

Mason Transit Authority provides service throughout Mason County including regional connections to Intercity Transit, Grays Harbor Transit, Jefferson Transit, Kitsap Transit and Squaxin Island Transit. Connections can also be made to ferries, Amtrak and Greyhound services.

Fares

One-way, out of county fares:

- Adults and youths – \$1.50
- Seniors and people with disabilities – 50 cents



Annual Operating Information	2018	2019	2020	One year change (%)
<i>Demand Response (Direct Operated)</i>				
Revenue vehicle hours	22,277	17,193	10,260	-40.32
Total vehicle hours	26,013	25,861	18,488	-28.51
Revenue vehicle miles	343,898	293,943	191,955	-34.70
Total vehicle miles	375,680	364,950	259,419	-28.92
Passenger trips	43,914	43,792	23,586	-46.14
Diesel fuel consumed (gallons)	37,356	14,277	14,711	3.04
Gasoline fuel consumed (gallons)	403	18,226	23,423	28.51
Employees - FTEs	15.2	15.5	14.2	-8.45
Operating expenses	\$2,344,616	\$2,153,885	\$2,052,550	-4.70
<i>Vanpool (Direct Operated)</i>				
Revenue vehicle hours	3,108	2,845	1,992	-29.98
Total vehicle hours	3,108	2,845	1,992	-29.98
Revenue vehicle miles	128,908	112,665	63,678	-43.48
Total vehicle miles	128,908	112,665	63,678	-43.48
Passenger trips	19,855	20,222	9,833	-51.37
Gasoline fuel consumed (gallons)	7,268	6,445	3,637	-43.57
Employees - FTEs	0.1	0	0	-50.00
Operating expenses	\$54,133	\$49,158	\$31,616	-35.68
Farebox revenues	\$59,174	\$55,557	\$31,976	-42.44
<i>Route Deviated (Direct Operated)</i>				
Revenue vehicle hours	34,103	33,819	24,262	-28.26
Total vehicle hours	34,487	34,136	24,441	-28.40
Revenue vehicle miles	614,062	613,732	453,229	-26.15
Total vehicle miles	615,652	618,554	455,901	-26.30
Passenger trips	368,829	371,205	186,889	-49.65
Diesel fuel consumed (gallons)	94,316	104,818	67,990	-35.14
Employees - FTEs	33.3	34	36	5.94
Operating expenses	\$4,186,532	\$4,497,159	\$4,846,319	7.76
Farebox revenues	\$279,375	\$263,389	\$169,336	-35.71

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$338,549	\$318,946	\$201,312	-36.88
Sales Tax	\$4,807,028	\$5,478,270	\$5,951,699	8.64
State Rural Mobility Operating Grants	\$574,306	\$211,624	\$0	-100.00
State Regional Mobility Operating Grants	\$226,000	\$113,000	\$0	-100.00
State Special Needs Operating Grants	\$635,665	\$672,340	\$172,217	-74.39
Sales Tax Equalization	\$1,410,230	\$1,566,933	\$1,228,413	-21.60
Other State Operating Grants	\$19,384	\$21,090	\$12,137	-42.45
Federal Section §5311 Operating	\$757,963	\$996,310	\$2,626,186	163.59
Other Federal Operating	\$19,384	\$13,599	\$12,137	-10.75
Other operating sub-total	\$373,505	\$452,107	\$292,031	-35.41
Other-Advertising	\$23,410	\$25,495	\$0	-100.00
Other-Interest	\$113,763	\$187,897	\$79,818	-57.52
Other-Gain (Loss) on Sale of Assets	\$0	\$26,385	\$53,800	103.90
Other-MISC	\$236,332	\$212,330	\$158,413	-25.39
Total (excludes capital revenues)	\$8,823,465	\$9,525,273	\$10,294,820	8.08
Federal capital grant revenues				
FTA Bus and Bus Facilities (§5339)	\$0	\$0	\$2,712,471	100.00
Federal Section §5310 Capital Grants	\$226,150	\$146,582	\$0	-100.00
Federal Section §5311 Capital Grants	\$12,975	\$13,806	\$0	-100.00
Total federal capital	\$239,125	\$160,388	\$2,712,471	1,591.19
State capital grant revenues				
State Regional Mobility Grants	\$277,854	\$936,187	\$2,443,822	161.04
Sales Tax Equalization-Capital	\$309,145	\$600,822	\$162,559	-72.94
Total state capital	\$586,999	\$1,537,009	\$2,606,381	69.57
Local capital expenditures				
Local Capital Funds	\$150,311	\$113,274	\$811,572	616.47
Total local capital	\$150,311	\$113,274	\$811,572	616.47
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$1,211,652	\$1,177,470	\$1,320,148	12.12
Ending balances, December 31				
Capital Reserve Funds	\$699,494	\$1,406,728	\$3,150,000	123.92
Operating Reserve	\$2,000,000	\$4,132,667	\$5,600,000	35.51
Other Balance	\$2,106,711	\$2,915,254	\$2,696,872	-7.49
Unrestricted Cash and Investments	\$3,474,212	\$3,395,067	\$1,878,835	-44.66
Ending balance total	\$8,280,417	\$11,849,716	\$13,325,707	12.46

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$5,537,078	\$6,270,259	\$6,445,042	2.79
State revenues	\$3,452,584	\$4,121,996	\$4,019,148	-2.50
Federal revenues	\$1,016,472	\$1,170,297	\$5,350,794	357.22
Total revenues	\$10,006,134	\$11,562,552	\$15,814,984	36.78
Investments				
Operating investments	\$7,202,446	\$7,357,462	\$6,930,485	-5.80
Local capital investments	\$150,311	\$113,274	\$811,572	616.47
State capital investments	\$586,999	\$1,537,009	\$2,606,381	69.57
Federal capital investments	\$239,125	\$160,388	\$2,712,471	1,591.19
Other investments	\$0	\$0	\$0	0.00
Total investments	\$8,178,881	\$9,168,133	\$13,060,909	42.46

Pacific Transit System

Michael Wagner
Director
216 North 2nd Street
Raymond, WA 98577-2406
www.pacifictransit.org



Service area

Pacific County, with connecting service in Aberdeen, WA and Astoria, OR.

Congressional district

3

Legislative district

19

Type of government

PTBA

Governing body

Eight-member board of directors composed of three county commissioners; one elected member from Raymond, South Bend, Long Beach and Ilwaco, respectively; and a non-voting labor representative.

Tax authorized

0.3 percent sales tax. Last updated 1979.

Connections to other systems

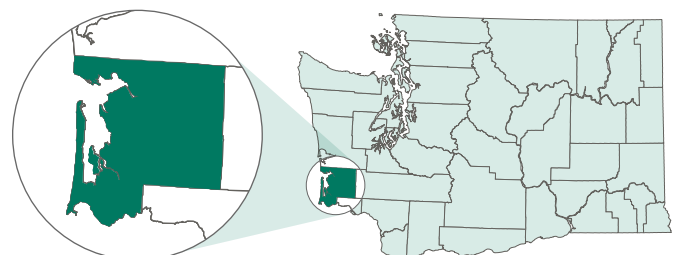
Pacific Transit System provides services to the following public transportation facilities:

- Grays Harbor Transit transfer center in Aberdeen for connections to Olympia, including Greyhound and Amtrak.
- Sunset Empire Transportation District and Northwest Point Coachways in Astoria, OR for connections to Portland, OR, including Greyhound, Amtrak and Portland International Airport.

- Wahkiakum on the Move in Naselle for connections to Longview, Chehalis and Portland, OR.
- Connection service between the main campus of Grays Harbor College and branch campus locations in Raymond and Ilwaco.

Fares

- Dial-a-ride – 35 cents.
- Fixed-route – 35 or 50 cents, depending on route.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	11,331	11,489	8,757	-23.78
Total vehicle hours	12,793	13,310	11,076	-16.78
Revenue vehicle miles	324,776	325,706	244,016	-25.08
Total vehicle miles	329,535	336,960	250,177	-25.75
Passenger trips	98,129	98,903	54,130	-45.27
Diesel fuel consumed (gallons)	43,495	39,630	30,343	-23.43
Employees - FTEs	6.5	6.4	5.3	-17.19
Operating expenses	\$1,053,800	\$1,261,913	\$1,137,025	-9.90
Farebox revenues	\$25,668	\$28,312	\$7,259	-74.36
Demand Response (Direct Operated)				
Revenue vehicle hours	7,768	6,059	5,549	-8.42
Total vehicle hours	7,768	8,062	7,953	-1.35
Revenue vehicle miles	99,201	87,526	70,848	-19.05
Total vehicle miles	99,201	99,081	81,527	-17.72
Passenger trips	13,962	12,826	10,353	-19.28
Gasoline fuel consumed (gallons)	12,392	10,605	8,982	-15.30
Employees - FTEs	4.2	3.9	3.8	-2.56
Operating expenses	\$554,575	\$568,703	\$631,561	11.05
Farebox revenues	\$16,991	\$17,371	\$5,256	-69.74

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$42,659	\$45,683	\$12,515	-72.60
Sales Tax	\$991,097	\$1,085,884	\$1,141,185	5.09
State Rural Mobility Operating Grants	\$60,720	\$434,301	\$480,126	10.55
State Special Needs Operating Grants	\$40,200	\$95,483	\$65,766	-31.12
Sales Tax Equalization	\$82,960	\$99,830	\$111,816	12.01
Federal Section §5311 Operating	\$572,120	\$604,847	\$223,909	-62.98
CARES Act Rural Area Program Funds (§5311)	\$0	\$0	\$136,594	100.00
Other operating sub-total	\$53,192	\$69,111	\$26,483	-61.68
Other-Interest	\$50,487	\$62,421	\$20,674	-66.88
Other-Gain (Loss) on Sale of Assets	\$2,473	\$3,222	\$5,809	80.29
Other-MISC	\$232	\$3,468	\$0	-100.00
Total (excludes capital revenues)	\$1,800,289	\$2,389,456	\$2,185,879	-8.52
Federal capital grant revenues				
Federal Section §5310 Capital Grants	\$137,658	\$0	\$68,386	100.00
Federal Section §5311 Capital Grants	\$103,095	\$690,526	\$0	-100.00
Total federal capital	\$240,753	\$690,526	\$68,386	-90.10
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$249,345	\$313,213	\$322,346	2.92
Ending balances, December 31				
Capital Reserve Funds	\$3,017,519	\$3,547,942	\$4,000,836	12.76
General Fund	\$103,988	\$115,852	\$112,803	-2.63
Unrestricted Cash and Investments	\$2,277,212	\$2,263,682	\$2,429,861	7.34
Ending balance total	\$5,398,719	\$5,927,476	\$6,543,500	10.39

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$1,086,948	\$1,200,678	\$1,180,183	-1.71
State revenues	\$183,880	\$629,614	\$657,708	4.46
Federal revenues	\$812,873	\$1,295,373	\$428,889	-66.89
Total revenues	\$2,083,701	\$3,125,665	\$2,266,780	-27.48
Investments				
Operating investments	\$1,608,375	\$1,830,616	\$1,768,586	-3.39
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$240,753	\$690,526	\$68,386	-90.10
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,849,128	\$2,521,142	\$1,836,972	-27.14

Pullman Transit

Wayne Thompson
Transit Manager
775 NW Guy Street
Pullman, WA 99163
www.pullman-wa.gov/departments/pullman-transit



Service area

City of Pullman

Congressional district

5

Legislative district

9

Type of government

City

Governing body

Seven-member city council.

Tax authorized

N/A

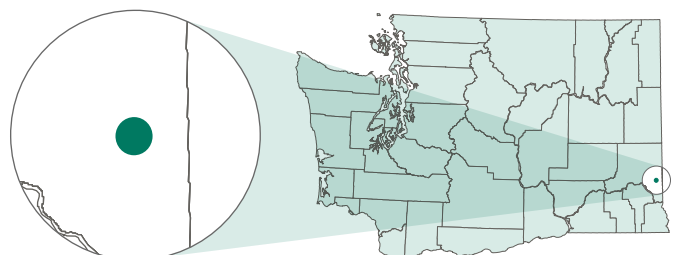
Connections to other systems

Pullman Transit connects with Northwest Trailways for service outside the city of Pullman. Pullman Transit also provides service to all elementary, middle and high schools, as well as Washington State University in Pullman. The agency coordinates service with the Whitman County Council on Aging for transportation services in the community.

Fares

Fixed-route per boarding:

- Adults – \$1
- Youth, seniors and people with disabilities – 60 cents



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Direct Operated)				
Revenue vehicle hours	30,255	28,774	26,678	-7.28
Total vehicle hours	38,639	30,660	28,083	-8.41
Revenue vehicle miles	382,063	411,817	359,425	-12.72
Total vehicle miles	407,927	421,575	378,343	-10.25
Passenger trips	1,361,962	1,370,112	496,304	-63.78
Diesel fuel consumed (gallons)	85,084	89,295	68,769	-22.99
Employees - FTEs	27.9	28.9	24.6	-14.59
Operating expenses	\$3,711,599	\$3,980,276	\$3,736,318	-6.13
Farebox revenues	\$2,409,041	\$2,485,122	\$1,882,156	-24.26
Demand Response (Direct Operated)				
Revenue vehicle hours	7,923	7,884	6,406	-18.75
Total vehicle hours	9,116	7,884	6,744	-14.46
Revenue vehicle miles	75,157	77,028	46,360	-39.81
Total vehicle miles	76,204	79,398	48,801	-38.54
Passenger trips	23,869	24,692	12,009	-51.36
Gasoline fuel consumed (gallons)	11,500	9,700	8,599	-11.35
Employees - FTEs	8.1	7.8	7.7	-0.64
Operating expenses	\$1,077,561	\$995,069	\$934,079	-6.13
Farebox revenues	\$7,000	\$11,806	\$1,950	-83.48

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$2,416,041	\$2,496,928	\$1,884,106	-24.54
Other Local Taxes	\$1,227,124	\$1,204,190	\$1,240,213	2.99
State Rural Mobility Operating Grants	\$394,026	\$376,961	\$0	-100.00
State Special Needs Operating Grants	\$31,716	\$37,536	\$68,750	83.16
Capital Assistance Spent on Operations (\$5317)	\$0	\$0	\$2,113,039	100.00
Federal Section §5311 Operating	\$923,391	\$1,036,350	\$1,719,058	65.88
Other operating sub-total	\$0	\$2,588,185	\$0	-100.00
Other-MISC	\$0	\$2,588,185	\$0	-100.00
Total (excludes capital revenues)	\$2,576,257	\$5,243,222	\$5,141,060	-1.95
Federal capital grant revenues				
Federal Section §5311 Capital Grants	\$0	\$0	\$142,716	100.00
Total federal capital	\$0	\$0	\$142,716	100.00
State capital grant revenues				
State Regional Mobility Grants	\$0	\$530,000	\$0	-100.00
State Special Needs Grants	\$0	\$0	\$82,542	100.00
Total state capital	\$0	\$530,000	\$82,542	-84.43
Ending balances, December 31				
Capital Reserve Funds	\$0	\$0	\$1,000,000	100.00
Operating Reserve	\$789,019	\$274,874	\$169,427	-38.36
Working Capital	\$300,000	\$800,000	\$0	-100.00
Ending balance total	\$1,089,019	\$1,074,874	\$1,169,427	8.80

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$3,643,165	\$6,289,303	\$3,124,319	-50.32
State revenues	\$425,742	\$944,497	\$151,292	-83.98
Federal revenues	\$923,391	\$1,036,350	\$3,974,813	283.54
Total revenues	\$4,992,298	\$8,270,150	\$7,250,424	-12.33
Investments				
Operating investments	\$4,789,160	\$4,975,345	\$4,670,397	-6.13
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$530,000	\$82,542	-84.43
Federal capital investments	\$0	\$0	\$142,716	100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$4,789,160	\$5,505,345	\$4,895,655	-11.07

TranGo

Kelly Scalf
General Manager
303 2nd Avenue South
Okanogan, WA 98840
www.okanogantransit.com



Service area

Okanogan County

Congressional district

4

Legislative districts

7 and 12

Type of government

PTBA

Governing body

Nine-member board of directors.

Tax authorized

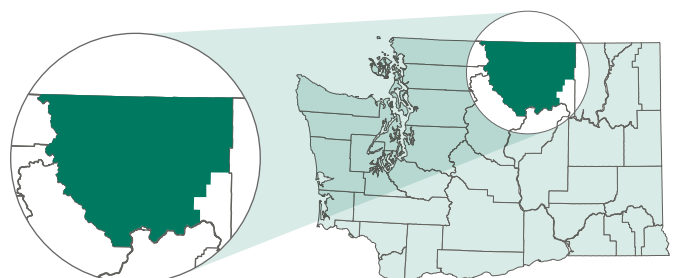
0.4 percent sales tax. Last updated April 1, 2014.

Connections to other systems

TranGo provides connections to the Travel Washington Apple Line in Pateros, Brewster, Okanogan and Omak with service to Wenatchee and Ellensburg. Passengers on the Apple Line can make connections on TranGo to reach Twisp, Winthrop, Tonasket and Oroville. TranGo also provides service to Brewster/Pateros, Okanogan and Omak.

Fares

\$1 per boarding.



Annual Operating Information	2018	2019	2020	One year change (%)
Fixed Route (Purchased)				
Revenue vehicle hours	1,090	1,073	450	-58.06
Total vehicle hours	1,142	1,128	626	-44.50
Revenue vehicle miles	26,982	27,466	8,677	-68.41
Total vehicle miles	27,296	27,854	9,572	-65.64
Passenger trips	2,163	2,360	567	-75.97
Gasoline fuel consumed (gallons)	2,386	2,311	1,160	-49.81
Employees - FTEs	0.6	0.6	0.6	0.00
Operating expenses	\$57,462	\$59,490	\$50,119	-15.75
Farebox revenues	\$1,912	\$2,299	\$2,136	-7.09
Fixed Route (Direct Operated)				
Revenue vehicle hours	14,136	14,076	8,404	-40.30
Total vehicle hours	15,361	17,028	9,343	-45.13
Revenue vehicle miles	375,550	376,853	145,635	-61.35
Total vehicle miles	377,353	378,603	146,451	-61.32
Passenger trips	48,514	58,017	16,652	-71.30
Gasoline fuel consumed (gallons)	43,070	43,771	17,718	-59.52
Employees - FTEs	8.9	8.9	8.9	0.00
Operating expenses	\$1,071,260	\$1,777,519	\$1,882,097	5.88
Farebox revenues	\$54,435	\$63,051	\$15,759	-75.01
Demand Response (Purchased)				
Revenue vehicle hours	3,831	3,922	2,969	-24.30
Total vehicle hours	4,529	4,607	3,561	-22.70
Revenue vehicle miles	42,430	42,137	30,577	-27.43
Total vehicle miles	49,588	48,500	36,033	-25.71
Passenger trips	9,560	9,111	8,640	-5.17
Gasoline fuel consumed (gallons)	6,068	6,183	4,777	-22.74
Employees - FTEs	2.5	2.8	2.7	-3.57
Operating expenses	\$249,420	\$223,888	\$229,719	2.60
Farebox revenues	\$9,001	\$8,781	\$5,271	-39.97
Vanpool (Direct Operated)				
Revenue vehicle hours	1,381	2,075	745	-64.10
Total vehicle hours	1,381	2,076	745	-64.11
Revenue vehicle miles	67,096	100,153	37,852	-62.21
Total vehicle miles	67,096	100,259	37,852	-62.25
Passenger trips	9,042	12,321	3,648	-70.39
Gasoline fuel consumed (gallons)	4,221	5,642	2,155	-61.80
Operating expenses	\$12,066	\$18,344	\$5,709	-68.88
Farebox revenues	\$27,437	\$32,645	\$10,289	-68.48

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$92,785	\$106,776	\$33,455	-68.67
Sales Tax	\$2,770,917	\$2,814,922	\$3,063,507	8.83
State Special Needs Operating Grants	\$119,602	\$107,098	\$39,106	-63.49
Sales Tax Equalization	\$0	\$422,088	\$163,518	-61.26
Other operating sub-total	\$117,759	\$120,755	\$114,934	-4.82
Other-Interest	\$117,759	\$120,755	\$114,934	-4.82
Total (excludes capital revenues)	\$3,008,278	\$3,464,863	\$3,381,065	-2.42
Other expenditures				
Depreciation (Not included in Total Expenditures)	\$379,520	\$392,900	\$327,827	-16.56
Ending balances, December 31				
Unrestricted Cash and Investments	\$4,754,634	\$5,771,801	\$7,381,121	27.88
Working Capital	\$518,766	\$729,081	\$1,000,877	37.28
Ending balance total	\$5,273,400	\$6,500,882	\$8,381,998	28.94

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$2,981,461	\$3,042,453	\$3,211,896	5.57
State revenues	\$119,602	\$529,186	\$202,624	-61.71
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$3,101,063	\$3,571,639	\$3,414,520	-4.40
Investments				
Operating investments	\$1,390,208	\$2,079,241	\$2,167,644	4.25
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,390,208	\$2,079,241	\$2,167,644	4.25

Twin Transit

Twin Transit
Joe Clark
Director of Transit Services
212 East Locust Street
Centralia, WA 98531
www.twintransit.org



Service area

Cities of Centralia and Chehalis

Congressional district

3

Legislative district

20

Type of government

PTBA

Governing body

Three-member board of directors composed of a Lewis County commissioner and a city council member from Centralia and Chehalis.

Tax authorized

0.2 percent sales tax. Last updated April 1, 2005.

Connections to other systems

Twin Transit provides fixed route service to most local public and private schools, including Centralia College.

Prior to the COVID-19 pandemic, Twin Transit operated Monday-Friday, 6 a.m.-8 p.m., and Saturday-Sunday, 8 a.m.-5 p.m. Currently Twin Transit is operating Monday-Friday, 6 a.m.-7 p.m., and Saturday-Sunday, 7 a.m.-4 p.m.

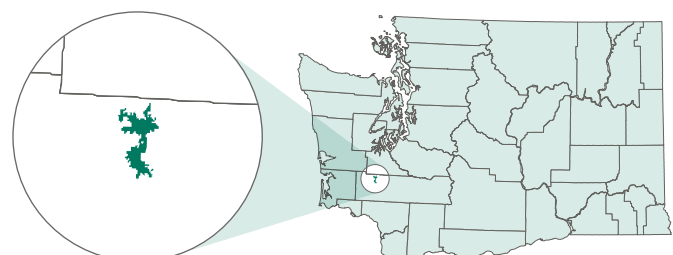
Twin Transit also offers paratransit services within Centralia and Chehalis.

Starting in November 2020, Twin Transit now offers dial-a-ride service (DARTT). This service provides direct door-to-door transportation to help riders access medical appointments, the grocery store, the pharmacy, shopping, and other services and amenities.

Twin Transit provides connections with Amtrak, Greyhound, Grays Harbor Transit, Intercity Transit, Lewis Mountain Highway Transit, Thurston Regional Planning Council Rural Transit, and tribal transportation at the Centralia Amtrak Depot.

Fares

- Twin Cities day pass – \$2
- Twin Cities + Tumwater day pass – \$4
- Twin Cities monthly pass – \$20
- Twin Cities + Tumwater monthly pass – \$40



Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	3,368	3,262	2,078	-36.30
Total vehicle hours	4,254	3,942	2,078	-47.29
Revenue vehicle miles	33,068	27,950	18,109	-35.21
Total vehicle miles	33,068	27,950	18,709	-33.06
Passenger trips	7,422	5,589	2,429	-56.54
Gasoline fuel consumed (gallons)	4,454	3,668	2,128	-41.98
Employees - FTEs	5.1	1.4	1.1	-21.43
Operating expenses	\$588,314	\$651,508	\$82,013	-87.41
Farebox revenues	\$9,175	\$8,413	\$1,858	-77.92
Route Deviated (Direct Operated)				
Revenue vehicle hours	20,502	21,237	14,372	-32.33
Total vehicle hours	21,700	21,237	14,372	-32.33
Revenue vehicle miles	291,770	304,644	277,009	-9.07
Total vehicle miles	309,027	324,896	336,017	3.42
Passenger trips	219,526	213,558	110,391	-48.31
Diesel fuel consumed (gallons)	31,970	37,998	39,525	4.02
Gasoline fuel consumed (gallons)	10,328	6,743	1,972	-70.75
Employees - FTEs	18.2	19.9	15.6	-21.61
Operating expenses	\$1,700,040	\$2,237,663	\$3,681,470	64.52
Farebox revenues	\$142,825	\$128,789	\$60,766	-52.82

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$152,000	\$137,202	\$62,624	-54.36
Sales Tax	\$1,575,210	\$2,126,523	\$2,006,107	-5.66
State Rural Mobility Operating Grants	\$195,277	\$0	\$0	0.00
State Special Needs Operating Grants	\$228,670	\$199,918	\$270,650	35.38
Other State Operating Grants	\$0	\$7,945	\$0	-100.00
Federal Section 55311 Operating	\$708,124	\$755,263	\$575,132	-23.85
Other Federal Operating	\$0	\$0	\$21,815	100.00
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$1,197,450	100.00
Other Federal Capital	\$0	\$0	\$76,827	100.00
Total (excludes capital revenues)	\$2,707,281	\$3,089,649	\$4,147,981	34.25
Federal capital grant revenues				
Federal Section 55309 Capital Grants	\$87,500	\$0	\$0	0.00
Total federal capital	\$87,500	\$0	\$0	0.00
State capital grant revenues				
State Rural Mobility Grants	\$0	\$80,000	\$0	-100.00
Other State Capital Funds	\$0	\$0	\$227,157	100.00
Total state capital	\$0	\$80,000	\$227,157	183.95
Local capital expenditures				
Local Capital Funds	\$520,211	\$811,975	\$1,031,639	27.05
Total local capital	\$520,211	\$811,975	\$1,031,639	27.05
Other expenditures				
Other-Expenditures	\$0	\$404,420	\$89,355	-77.91
Depreciation (Not included in Total Expenditures)	\$0	\$245,185	\$252,013	2.78
Debt service				
Debt service - interest	\$0	\$4,707	\$47,130	901.27
Debt service - principal	\$0	\$0	\$130,771	100.00
Total debt service	\$0	\$4,707	\$177,901	3,679.50
Ending balances, December 31				
Capital Reserve Funds	\$897,901	\$2,119,744	\$1,789,984	-15.56
Operating Reserve	\$707,470	\$679,537	\$1,090,979	60.55
Ending balance total	\$1,605,371	\$2,799,281	\$2,880,963	2.92

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$1,758,887	\$2,219,356	\$2,028,767	-8.59
State revenues	\$423,947	\$287,863	\$497,807	72.93
Federal revenues	\$795,624	\$1,090,086	\$1,871,224	71.66
Total revenues	\$2,978,458	\$3,597,305	\$4,397,798	22.25
Investments				
Operating investments	\$2,288,354	\$2,889,171	\$3,763,483	30.26
Local capital investments	\$520,211	\$811,975	\$1,031,639	27.05
State capital investments	\$0	\$80,000	\$227,157	183.95
Federal capital investments	\$87,500	\$334,823	\$0	-100.00
Other investments	\$0	\$409,127	\$267,256	-34.68
Total investments	\$2,896,065	\$4,525,096	\$5,289,535	16.89

Chapter 3 Tribal Transportation Providers

Washington state is home to 29 federally recognized tribes. Several of these tribes provide or partner with public transportation providers to offer public transportation services for tribal members and the general public. Additionally, the Confederated Tribes of the Umatilla Indian Reservation, located in Oregon, provide transit services in south central Washington.

Tribal transportation providers offer a diverse range of public transportation services, including fixed route, demand response and ridesharing programs. These services provide a critical link between rural areas and essential services, such as medical appointments.

Tribal governments and their enterprises are also among the largest employers in their respective counties. They employ a significant number of non-tribal members who live outside the reservation. By providing public transportation services to those who do not live on the reservation, tribal transportation providers help improve the safety of rural roadways, and encourage economic development in and around reservations.

Tribal transportation providers are often funded, primarily, by:

- Tribal Transit Formula Grants (§5311(c)(2)(B)), the Tribal Transportation Program, and other federal funding programs.
- State public transportation grants.
- Revenue from tribal fuel tax agreements and other tribal funding sources.

Though tribal transportation providers' participation in the *Summary* is voluntary, WSDOT remains committed to working with these organizations to highlight the vital services they provide to tribal communities and the general public. WSDOT will continue to welcome tribal contributions to the *Summary* in coming years.

Below are the tribes residing in Washington state that participated in the 2019 *Summary*:

- Confederated Tribes of the Umatilla
- Cowlitz Tribe Transit Service
- Jamestown S'Klallam Tribe
- Kalispel Tribe of Indians
- Lummi Indian Biusines Council
- [Makah Tibal Council](#)
- [Muckleshoot Indian Tribe](#)
- [Quinault Indian Nation](#)
- [Spokane Tribe of Indians](#)
- [Stillaguamish Tribe of Indians](#)
- [Spokane Tribe of Indians](#)
- [Yakama Nation](#)

Confederated Tribes of the Umatilla

Susan Johnson
Manager
46411 Timine Way
Pendleton, OR 97801
www.ctuir.org/tribal-services/planning/kayak-public-transit

Service area

Northeast Oregon and southeast Washington

Congressional district

2

Legislative district

2

Type of government

Tribal

Governing body

Confederated Tribes of the Umatilla Indian
Reservation Board of Trustees

Tax authorized

N/A

Connections to other systems

The Confederated Tribes of the Umatilla Kayak
Public Transit makes connections with Travel
Washington Grapeline and Greyhound.

Fares

Fare free

	2018	2019	2020	One year percent change (%)
Fixed route (direct operated)				
Revenue Vehicle Hours	5,256	-	4,939	-
Revenue Vehicle Miles	92,832	-	86,575	-
Passenger Trips	24,485	-	14,052	-
Operating Expenses	\$450,702	-	\$514,737	-
Farebox Revenues	\$0	-	\$0	-
Commuter bus (direct operated)				
Revenue Vehicle Hours	9,762	-	4,922	-
Revenue Vehicle Miles	326,123	-	166,973	-
Passenger Trips	48,486	-	21,513	-
Operating Expenses	\$964,637	-	\$718,985	-
Farebox Revenues	\$0	-	\$0	-
Source of revenue funds expended				
Operating				
Fare revenues	\$0	-	\$0	-
Local funds	\$331,646	-	\$315,366	-
State funds	\$389,072	-	\$632,589	-
Sub-total	\$720,718	-	\$947,955	-
Capital				
Local funds	\$0	-	\$0	-
State funds	\$85,338	-	\$43,520	-
Sub-total	\$85,338	-	\$43,520	-
Federal assistance				
Operating				
FTA \$5310 Enhanced Mobility Formula Program	\$65,087	-	\$43,836	-
FTA \$5311 Tribal Transit Funds	\$511,826	-	\$215,422	-
Other	\$117,708	-	\$26,509	-
Sub-total	\$694,621	-	\$285,767	-
Capital				
FTA \$5311 Tribal Transit Funds	\$0	-	\$46,005	-
Sub-total	\$0	-	\$46,005	-
Total federal assistance	\$694,621	-	\$331,772	-
Total operating	\$1,415,339	-	\$1,233,722	-
Total capital	\$85,338	-	\$89,525	-

Cowlitz Tribe Transit Service

Becky Morton
Transit Manager
PO Box 2547
Longview, WA 98362-8516
www.cowlitz.org



Service area

Cowlitz Tribe Transit Service has a 1,300-square-mile service area covering southern Lewis and Cowlitz counties, within 20 miles of the I-5 corridor east and west.

Congressional district

3

Legislative districts

19 and 20

Type of government

Tribal

Governing body

Tribal council

Tax authorized

N/A

Connections to other systems

Cowlitz Tribe Transit Service provides connections to the Lower Columbia Community Action Program and River Cities Transit Center in downtown Longview, and to Lewis Mountain Highway and Twin Transit north of its service area.

Fares

Free service. Donations only.

	2018	2019	2020	One year percent change (%)
Demand response (direct operated)				
Revenue Vehicle Hours	-	-	3,598	-
Revenue Vehicle Miles	-	-	111,022	-
Passenger Trips	-	-	4,043	-
Operating Expenses	-	-	\$326,177	-
Farebox Revenues	-	-	\$0	-
Source of revenue funds expended				
Operating				
Fare revenues	-	-	\$0	-
Local funds	-	-	\$0	-
State funds	-	-	\$156,673	-
Sub-total	-	-	\$156,673	-
Capital				
Local funds	-	-	\$0	-
State funds	-	-	\$0	-
Sub-total	-	-	\$0	-
Federal assistance				
Operating				
FTA \$5311 Tribal Transit Funds	-	-	\$32,618	-
CARES Act	-	-	\$218	-
Other	-	-	\$136,668	-
Sub-total	-	-	\$169,504	-
Total federal assistance	-	-	\$169,504	-
Total operating	-	-	\$326,177	-
Total capital	-	-	\$0	-

Jamestown S’Klallam Tribe

W. Ron Allen
Chief Executive Officer/Tribal Chair
1033 Old Blyn Highway
Sequim, WA 98382
www.jamestowntribe.org



Service area

Clallam and Jefferson counties

Congressional district

6

Legislative district

24

Type of government

Tribal

Governing body

Tribal council

Tax authorized

N/A

Connections to other systems

Non-motorized trail and transit.

Fares

All fares are collected by Clallam Transit Authority per their published fare schedule.

	2018	2019	2020	One year percent change (%)
Fixed route (purchased transportation)				
Revenue Vehicle Hours	690	-	-	-
Revenue Vehicle Miles	14,574	-	-	-
Passenger Trips	4,639	-	-	-
Operating Expenses	\$87,801	-	-	-
Farebox Revenues	\$0	\$0	\$0	0.00
Source of revenue funds expended				
Operating				
Fare revenues	\$0	\$0	\$0	0.00
Local funds	\$0	\$0	\$12,466	100.00
State funds	\$66,208	\$49,955	\$52,570	5.23
Sub-total	\$66,208	\$49,955	\$65,036	30.19
Capital				
Local funds	\$0	\$0	\$0	0.00
State funds	\$0	\$0	\$0	0.00
Sub-total	\$0	\$0	\$0	0.00
Federal assistance				
Operating				
FTA §5311 Tribal Transit Funds	\$22,044	\$40,043	\$30,375	-24.14
Sub-total	\$22,044	\$40,043	\$30,375	-24.14
Total federal assistance	\$22,044	\$40,043	\$30,375	-24.14
Total operating	\$88,252	\$89,998	\$95,411	6.01
Total capital	\$0	\$0	\$0	0.00

Kalispel Tribe of Indians

Julia Whitford
Transportation System Manager
PO Box 39
Usk, WA 99180-0039
www.kalispeltribe.com

Service area

Kaltran currently runs from the Kalispel tribal reservation to north Spokane and back. Kaltran provides service Monday-Thursday.

Congressional district

5

Legislative district

7

Type of government

Tribal council

Governing body

The Kalispel business committee is the duly constituted governing body of the Kalispel Tribe by the constitution and bylaws for the Kalispel Tribe.

Tax authorized

N/A

Connections to other systems

Kaltran coordinates with Spokane Transit Authority, Rural Resources Community Action, and Special Mobility Services to allow Kaltran passengers to access employment, medical and dental appointments, shopping, and entertainment.

Fares

Kaltran is free to ride.

	2018	2019	2020	One year percent change (%)
Fixed route (direct operated)				
Revenue Vehicle Hours	-	-	738	-
Revenue Vehicle Miles	-	-	22,023	-
Passenger Trips	-	-	1,008	-
Operating Expenses	-	-	\$432,837	-
Farebox Revenues	-	-	\$0	-
Demand response (direct operated)				
Revenue Vehicle Hours	-	-	1,045	-
Revenue Vehicle Miles	-	-	16,082	-
Passenger Trips	-	-	396	-
Operating Expenses	-	-	\$53,551	-
Farebox Revenues	-	-	\$0	-
Source of revenue funds expended				
Operating				
Fare revenues	-	-	\$0	-
Local funds	-	-	\$53,551	-
State funds	-	-	\$0	-
Sub-total	-	-	\$53,551	-
Capital				
Local funds	-	-	\$0	-
State funds	-	-	\$0	-
Sub-total	-	-	\$0	-
Federal assistance				
Operating				
FTA §5311 Tribal Transit Funds	-	-	\$153,983	-
CARES Act	-	-	\$278,854	-
Sub-total	-	-	\$432,837	-
Capital				
FTA §5311 Tribal Transit Funds	-	-	\$3,761	-
CARES Act	-	-	\$8,299	-
Sub-total	-	-	\$12,060	-
Total federal assistance	-	-	\$444,897	-
Total operating	-	-	\$486,388	-
Total capital	-	-	\$12,060	-

Klickitat County Senior Services

Sharon Carter
Director
Mailing: 115 West Court, MS-CH-21
Physical: 228 W. Main Street, Rm. 140
Goldendale, WA 98620
www.klickitatcounty.org



Service area

Klickitat County with adjacent destinations in the Columbia River Gorge, Tri-Cities and Yakima. Also serving Portland, OR and Vancouver, WA for medical appointments.

Congressional district

3

Legislative district

14

Planning region

Southwest Washington Regional Transportation Council

Governing body

Klickitat County

Types of service and eligibility

Dial-a-ride and volunteer drivers for the general public.

Fixed-route shuttle service operating Monday-Friday from 7:00 a.m.-7:00 p.m. One shuttle provides fixed service to the west end of Klickitat County between White Salmon/Bingen, WA and Hood River, OR. The other shuttle provides service for the east end of Klickitat County between Goldendale, WA and The Dalles, OR. Each route connects with other area transit centers.

Current operations

Klickitat County Senior Services Mount Adams Transportation Services provides Medicaid, public and senior transportation for medical appointments, employment (limited), social-service appointments, educational opportunities and grocery shopping. This service is designed to enable Klickitat County residents who lack transportation resources to meet their basic needs.

Revenue service vehicles

- Six (6) 14-passenger, ADA-accessible cutaways (minibuses).
- One (1) 10-passenger, ADA-accessible cutaway narrow body (minibus).
- One (1) six-passenger, ADA-accessible van.
- Eight (8) six-passenger, ADA-accessible minivans.
- Two (2) four-passenger, ADA-accessible specialty vehicles.

Connections to other systems

Amtrak, Greyhound and Skamania County Transit in Washington; and Columbia Area Transit, The LINK Public Transit and Columbia Gorge Express in Oregon.

Days of services

Monday-Friday. Weekends for essential medical services only.

Fares

- Local dial-a-ride – \$2
- Fixed-route – \$1

Lummi Indian Business Council

Cheryl Johnson
Transit Manager in Training
2655 Kwina Road
Bellingham, WA 98226-9215
www.lummi-nsn.gov



Service area

Entire Lummi Reservation Peninsula with direct route connection to the city of Ferndale.

Congressional district

2

Legislative district

42

Type of government

Tribal

Governing body

Lummi Indian Business Council

Tax authorized

N/A

Connections to other systems

In Ferndale, Lummi Transit connects with Whatcom Transit Authority at Ferndale Station. On Lummi Peninsula, Lummi Transit connects to Bellingham via Whatcom Transit Authority.

Fares

Service is provided at no charge.

Makah Tribal Council

Patty Manuel
Makah Operations Director
PO Box 115
Neah Bay, WA 98357-0115
www.makah.com

Service area

The Neah Bay community located on the Makah Reservation.

Congressional district

6

Legislative district

24

Type of government

Tribal

Governing body

Makah Tribal Council

Tax authorized

N/A

Connections to other systems

The Makah Public Transit connects with Clallam Transit twice on weekdays.

Fares

- Adult - 25 cents
- Youth 6 years old and under- free
- Adults 62 and over- free
- Monthly pass - \$2.50
- Annual pass - \$30

	2018	2019	2020	One year percent change (%)
Fixed route (direct operated)				
Revenue Vehicle Hours	2,596	-	912	-
Revenue Vehicle Miles	43,256	-	14,931	-
Passenger Trips	6,148	-	1,606	-
Operating Expenses	\$153,962	-	\$114,824	-
Farebox Revenues	\$1,115	-	\$95	-
Source of revenue funds expended				
Operating				
Fare revenues	\$1,115	-	\$95	-
Local funds	\$74,595	-	\$65,375	-
State funds	\$0	-	\$0	-
Sub-total	\$75,710	-	\$65,470	-
Capital				
Local funds	\$9,282	-	\$0	-
State funds	\$0	-	\$0	-
Sub-total	\$9,282	-	\$0	-
Federal assistance				
Operating				
FTA \$5311 Tribal Transit Funds	\$3,657	-	\$49,354	-
FTA \$5311 Formula Grants for Rural Areas	\$74,595	-	\$0	-
Sub-total	\$78,252	-	\$49,354	-
Capital				
FTA \$5311 Tribal Transit Funds	\$83,535	-	\$0	-
Sub-total	\$83,535	-	\$0	-
Total federal assistance	\$161,787	-	\$49,354	-
Total operating	\$153,962	-	\$114,824	-
Total capital	\$92,817	-	\$0	-

Muckleshoot Indian Tribe

Joe Olujić
CEO
39015 172nd Ave SE
Auburn, WA 98092
www.muckleshoot.nsn.us

Service area

None

Congressional district

None

Legislative district

None

Type of government

Tribal Government

Governing body

Tribal Council

Tax authorized

N/A

Connections to other systems

King County Metro

Fares

Free to the public.

Quinault Indian Nation

Charles Warsinske
Community Development Manager
PO Box 189
Taholah, WA 98587
www.quinaultindiannation.com

Service area

The tribal villages of Taholah, Santiago and Q-Village on the federally recognized Quinault Indian Reservation.

Congressional district

6

Legislative district

24

Type of government

Native Sovereign Nation

Governing body

Quinault General Council/Quinault Business Committee

Tax authorized

N/A

Connections to other systems

Connects with Grays Harbor Transit in Pacific Beach.

Fares

- Adult – \$1
- Elder or youth – 50 cents

Spokane Tribe of Indians

Robin Kieffer
Transit Manager
PO Box 100
6205 Ford Wellpinit Rd
Wellpinit, WA 99040-1000
www.spokanetribe.com/transit

The Moccasin Express



Service area

Spokane Indian Reservation and rural Stevens County.

Congressional district

5

Legislative district

9

Type of government

Tribal government

Governing body

Tribal business council

Tax authorized

N/A

Connections to other systems

Spokane Tribe Moccasin Express connects at the Spokane Transit Authority plaza in downtown Spokane, and with Special Mobility Services and People For People in Reardan.

Fares

Spokane Tribe Moccasin Express is a fare free service.

Tom Dietz
Transportation Department Director
PO Box 277
Arlington, WA 98223-0277
www.stillaguamish.com

Service area

Demand response mostly serves north Snohomish County and the Tribal Urban Area, and makes daily trips to and from Skagit Station in Mount Vernon.

The vanpool/rideshare service has participants in Snohomish, Skagit, Whatcom and Island counties regularly.

Congressional district

2

Legislative district

39

Type of government

Tribal

Governing body

Board of directors

Tax authorized

N/A

Connections to other systems

The transit service connects with Whatcom, Skagit and Island transit agencies at Skagit Station in Mount Vernon in Skagit County. The transit service connects with Community Transit and DART paratransit in Snohomish County.

Fares

- Demand response service – free.
- Vanpool/rideshare service charges fare – based on daily round-trip mileage of each participant. Fares range from \$15-50 per month. Fares are collected through automatic payroll deduction.

Yakama Nation

Janna Lewis-Clark
Transit Program Manager
PO Box 151
Toppenish, WA 98948
www.pahtotransit.com

Service area

Yakama Reservation lower valley area

Congressional district

4

Legislative district

14

Type of government

Confederated Tribes and Bands of the Yakama

Governing body

Confederated Tribes and Bands of the Yakama Nation includes the rural townships of White Swan, Wapato, Toppenish, Satus, Goldendale, Georgeville and Union Gap.

Tax authorized

N/A

Connections to other systems

The Pahto Public Passage has six fixed-route schedules that run Monday-Friday, 6 a.m.-7:20 p.m. The fixed-route schedule includes a route that travels through the Satus mountain pass to the edge of the reservation boundaries, connecting patrons with the Yakama Indian Nation lower valley services.

Pahto Public Passage also has a paratransit service for the public that provides free transportation Monday-Friday, 8 a.m.-5 p.m.

Pahto Public Passage connects with People For People-Yakima and Mount Adams Transit Service (Klickitat County Senior Services).

Fares

The Pahto Public Passage transportation service provides free public transportation to the public within the Yakama Indian Reservation boundaries.

	2018	2019	2020	One year percent change (%)
Fixed route (direct operated)				
Revenue Vehicle Hours	5,776	-	3,352	-
Revenue Vehicle Miles	152,037	-	91,325	-
Passenger Trips	25,367	-	9,002	-
Operating Expenses	\$422,039	-	\$729,869	-
Farebox Revenues	\$0	-	\$0	-
Demand response (direct operated)				
Revenue Vehicle Hours	130	-	817	-
Revenue Vehicle Miles	3,001	-	29,216	-
Passenger Trips	633	-	717	-
Operating Expenses	\$5,250	-	\$35,679	-
Farebox Revenues	\$0	-	\$0	-
Source of revenue funds expended				
Operating				
Fare revenues	\$0	-	\$0	-
Local funds	\$0	-	\$0	-
State funds	\$0	-	\$0	-
Sub-total	\$0	-	\$0	-
Capital				
Local funds	\$0	-	\$0	-
State funds	\$0	-	\$0	-
Sub-total	\$0	-	\$0	-
Federal assistance				
Operating				
FTA §5311 Tribal Transit Funds	\$427,289	-	\$405,307	-
CARES Act	\$0	-	\$360,241	-
Sub-total	\$427,289	-	\$765,548	-
Capital				
FTA §5311 Tribal Transit Funds	\$0	-	\$0	-
Sub-total	\$0	-	\$0	-
Total federal assistance	\$427,289	-	\$765,548	-
Total operating	\$427,289	-	\$765,548	-
Total capital	\$0	-	\$0	-

Chapter 4 Community Transportation Providers

Community transportation providers help to meet unique transportation needs throughout Washington state.

Though much of the state's population resides in the boundaries of a transit agency, some residents live in or need to travel to areas that are not served by a transit agency. Additionally, some residents travel at times of the day when transit agencies are out of or have limited service. Still others are unable to use a transit agency's service because of their age or abilities. Finally, residents with low income may be unable to afford the services transit agencies offer.

Community transportation providers provide core transportation services for people who must overcome barrier to transportation such as age, ability and income. These services help people lead more independent and dignified lives.

Community transportation providers may be operated by private, nonprofit or governmental agencies. They partner with a network of organizations, including health care providers, senior services, veteran services, community colleges, workforce partners, services for individuals with disabilities and other social service agencies.

As community service organizations, community transportation providers often attract volunteers who donate their time and use their personal vehicles to provide trips to individuals with special transportation needs.

Community transportation providers are often funded, primarily, using Formula Grants for Rural Areas (\$5311), administered by WSDOT's Public Transportation Division through the Consolidated Grant Program. The \$5311 program has the specific goal of providing public transportation where it would not otherwise exist.

Below are the community transportation providers in Washington state and the areas they serve:

- [Coastal Community Action Program](#) (Grays Harbor and Pacific Counties)
- [Homage Senior Services](#) (Snohomish County)
- [HopeSource Transportation](#) (Kittitas County)
- [Klickitat County Senior Services](#) (Klickitat County)
- [Lewis County East-West Information Shuttle \(L.E.W.I.S.\) Mountain Highway Transit](#) (Lewis County)
- [Lower Columbia Community Action Council](#) (cities of Longview, Castle Rock and Vancouver)
- [Mount Si Senior Center](#) (cities of North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall and Monroe)
- [Okanogan County Transportation and Nutrition](#) (Okanogan County)
- [People For People – Moses Lake](#) (Grant, Adams and Lincoln counties)
- [People For People – Yakima](#) (Yakima County)
- [Rural Resources Community Action](#) (Stevens, Ferry and Pend Oreille counties)
- [Skamania County Senior Services](#) (Skamania County)
- [Special Mobility Services, Inc.](#) (Spokane County)
- [Thurston Regional Planning Council](#) (The Confederated Tribes of the Chehalis Reservation and the cities of Yelm, Rainier, Tenino, Bucoda and Rochester)
- [Wahkiakum County Health and Human Services](#) (Wahkiakum County)

Special needs demographics

The following table shows estimates for Washington state's total resident population, the resident population with a disability, the resident population 65 and older, the resident population 65 and older with a disability, the resident population below 150 percent of the federal poverty level, and the resident population below 150 percent of the federal poverty level and over the age of 65.1.

Population	2015	2016	2017	2018	2019	2020	One year change (%)
Washington state population	7,170,351	7,288,000	7,405,743	7,535,591	7,614,893	7,656,200	0.54
People with a disability	908,818	936,407	942,318	934,396	948,930	998,964	5.27
People 65 and older	1,016,089	1,078,813	1,117,759	1,163,987	1,207,685	1,250,001	3.50
People 65 and older with a disability	363,543	377,669	392,868	388,889	402,165	413,064	2.71
People below 150 percent of federal poverty level	1,408,178	1,343,514	1,310,775	1,251,041	1,209,047	-	-
People below 150 percent of federal poverty level and over the age of 65	154,445	162,048	169,089	161,278	172,160	-	-

Note that because these categories overlap it is difficult to capture an accurate account of the state's entire special-needs population. As an example, a person may be over the age of 65, have a disability, and be at or below 150 percent of the federal poverty level.

Operational and financial measures

Annual Operating Information	2018	2019	2020	One year change (%)
Bus services				
Farebox revenues	\$94,099	\$75,385	\$27,131	-64.00%
Operating expenses	\$3,243,098	\$3,126,519	\$2,915,607	-6.70%
Passenger trips	184,093	229,181	116,749	-49.10%
Revenue vehicle hours	50,259	60,062	57,423	-4.40%
Revenue vehicle miles	1,074,069	1,286,934	1,129,627	-12.20%
Commuter bus services				
Farebox revenues	\$42,239	\$38,143	\$2,115	-94.50%
Operating expenses	\$1,333,074	\$1,516,884	\$1,303,847	-14.00%
Passenger trips	59,755	54,588	23,611	-56.70%
Revenue vehicle hours	19,834	20,862	15,569	-25.40%
Revenue vehicle miles	523,901	533,295	395,518	-25.80%
Demand response services				
Farebox revenues	\$286,997	\$347,829	\$168,148	-51.70%
Operating expenses	\$8,002,902	\$8,049,768	\$7,724,575	-4.00%
Passenger trips	200,771	203,684	137,442	-32.50%
Revenue vehicle hours	142,111	148,268	112,707	-24.00%
Revenue vehicle miles	2,536,764	2,714,554	1,910,133	-29.60%
Revenue vessel miles	0	54	0	-100.00%
Sponsored passenger trips	5,318	7,758	1,784	-77.00%
Total of all service modes				
Farebox revenues	\$423,335	\$461,357	\$197,394	-57.20%
Operating expenses	\$12,579,074	\$12,693,171	\$11,944,029	-5.90%
Passenger trips	444,619	487,453	277,802	-43.00%
Revenue vehicle hours	212,204	229,192	185,699	-19.00%
Revenue vehicle miles	4,134,734	4,534,783	3,435,278	-24.20%
Sponsored passenger trips	5,318	7,758	1,784	-77.00%

¹ Estimates are based on data from the United States Census Bureau's American Community Survey. The 2020 American Community Survey 1-year experimental tables use an experimental estimation methodology and should not be compared with other American Community Survey data. The Census Bureau urges data users to exercise caution when using the 2020 experimental data and to determine whether the data are suitable for their particular use. Refer to the [Technical Working Paper](#) for more information about the experimental estimation methodology.

Additionally, measures for people living 150 percent of federal poverty level were unavailable at the time of publication. Census Bureau staff found high nonresponse from people with lower income for the 2020 American Community Survey. Census Bureau staff found that standard nonresponse adjustments to the ACS 1-year estimates could not fully address the differences in a way that meets Census Bureau quality standards.

Financial information	2018	2019	2020	One year change (%)
Operating				
Farebox revenues	\$423,335	\$461,357	\$197,394	-57.20%
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$1,254,817	NA
Contract Revenues	\$75,830	\$0	\$0	NA
Donations	\$48,076	\$6,483	\$0	-100.00%
Farebox Revenues	\$499,264	\$4,129	\$0	-100.00%
Federal Section §5311 Operating	\$0	\$0	\$940,945	NA
FTA §5310 Capital Assistance Spent on Operations	\$66,076	\$62,915	\$154,668	145.80%
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$1,473,454	\$786,359	\$812,784	3.40%
Historical - FTA §5311 Capital Assistance Spent on Operations	\$487,575	\$471,471	\$0	-100.00%
Historical - FTA §5311 Rural Area Formula Funds	\$669,831	\$866,685	\$0	-100.00%
Local Funds	\$2,872,700	\$2,800,142	\$2,894,553	3.40%
Other Directly Generated Funds	\$481,359	\$555,732	\$171,078	-69.20%
Other Federal Funds	\$207,213	\$236,857	\$187,888	-20.70%
Other FTA Funds	\$51,800	\$17,978	\$0	-100.00%
Other Funds	\$305,485	\$218,951	\$37,912	-82.70%
Other Local Taxes	\$0	\$0	\$323,544	NA
Revenues Accrued through a PT Agreement with a NTD Reporting Agency	\$0	\$417,588	\$0	-100.00%
State Funds	\$6,073,097	\$6,665,013	\$5,762,537	-13.50%
Capital				
Local Funds	\$223,744	\$16,454	\$508,417	2989.90%
Other Directly Generated Funds	\$123,409	\$70,610	\$38,635	-45.30%
Other Funds	\$88,379	\$703,631	\$0	-100.00%
State Funds	\$752,893	\$54,358	\$494,712	810.10%
Sub total	\$1,188,425	\$845,053	\$1,041,764	23.30%
Federal assistance - Operating				
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$1,254,817	NA
Federal Section §5311 Operating	\$0	\$0	\$940,945	NA
FTA §5310 Capital Assistance Spent on Operations	\$66,076	\$62,915	\$154,668	145.80%
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$1,473,454	\$786,359	\$812,784	3.40%
Historical - FTA §5311 Capital Assistance Spent on Operations	\$487,575	\$471,471	\$0	-100.00%
Historical - FTA §5311 Rural Area Formula Funds	\$669,831	\$866,685	\$0	-100.00%
Other Federal Funds	\$207,213	\$236,857	\$187,888	-20.70%
Other FTA Funds	\$51,800	\$17,978	\$0	-100.00%
Sub total	\$2,955,949	\$2,442,265	\$3,351,102	37.20%
Federal assistance - Capital				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$838,691	\$265,519	\$0	-100.00%
Historical - FTA §5311 Rural Area Formula Funds	\$616,208	\$0	\$0	NA
Sub total	\$1,454,899	\$265,519	\$0	-100.00%
Total federal assistance	\$4,410,848	\$2,707,784	\$3,351,102	23.80%

Coastal Community Action Program



Amanda Farrar
Transportation Coordinator
101 E. Market Street
Aberdeen, WA 98250
www.coastalcap.org

Service area

Grays Harbor and Pacific counties

Congressional districts

3 and 6

Legislative districts

19 and 24

Planning region

Southwest Regional Planning Council.

Governing body

Board of directors

Types of service and eligibility

On-demand transportation for residents of Grays Harbor and Pacific counties with low incomes and special needs.

Current operations

Coastal Community Action Program's Driven to Opportunity project provides on-demand transportation services to residents of Grays Harbor and Pacific counties with low incomes. The service is available 24 hours a day/seven days a week to qualifying residents who are employed, actively seeking employment, or engaged in educational activities that directly lead to employment.

Revenue service vehicles

- One (1) seven-passenger, ADA-accessible minivan
- Three (3) six-passenger minivans

Connections to other systems

Connections with Grays Harbor Transit and Pacific Transit.

Days of services

Monday-Sunday

Fares

Donations accepted.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	4,743	4,608	5,377	16.69
Revenue vehicle miles	93,861	4,742	111,643	2,254.10
Passenger trips	4,957	93,861	5,872	-93.74
Operating expenses	\$276,032	\$5,116	\$319,595	6,146.97
Farebox revenues	\$4,568	\$4,129	\$8,607	73.63
Total number of vehicles in fleet	4	4	4	0.00
Total number of ADA-Accessible vehicles in fleet	1	1	1	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$4,568	\$4,129	\$8,607	108.45
Donations	\$7,728	\$6,483	\$0	-100.00
Other Directly Generated Funds	\$19,434	\$27,048	\$30,902	14.25
State Funds	\$244,452	\$242,217	\$280,427	15.78
Total (excludes capital revenues)	\$276,182	\$279,877	\$311,329	11.24
Local capital expenditures				
Other Directly Generated Funds	\$0	\$0	\$5,424	100.00
Total local capital	\$0	\$0	\$5,424	100.00
Total local capital	\$0	\$0	\$10,848	100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$36,298	\$46,614	\$44,933	-3.61
State revenues	\$244,452	\$242,217	\$280,427	15.78
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$280,750	\$288,831	\$325,360	12.65
Investments				
Operating investments	\$276,032	\$531,016	\$319,595	-39.81
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$276,032	\$531,016	\$319,595	-39.81

Homage Senior Services

Steve McGraw
Chief Executive Officer
5026 196TH St SW
Lynnwood, WA 98036
www.homage.org



Service area

Snohomish County

Congressional districts

1, 2 and 7

Legislative districts

1, 21, 32, 38, 39 and 44

Planning region

Puget Sound Regional Council

Governing body

Seventeen-member board of directors.

Types of service and eligibility

Demand response for seniors, people with disabilities, and the general public in Snohomish County.

Current operations

Homage Senior Services transportation services are available for seniors, people with disabilities, and the general public. Homage's demand response service provides access to medical and social-service appointments, as well as essential shopping. Homage also provides transportation to ethnic meal sites in Snohomish County.

Revenue service vehicles

- Five (5) 16-passenger, ADA-accessible cutaways
- Two (2) 13-passenger, ADA-accessible cutaways
- Two (2) nine-passenger, ADA-accessible cutaways
- One (1) seven-passenger minivan

- Two (2) five-passenger, ADA-accessible minivans
- Three (3) four-passenger SUV's/cars

Connections to other systems

Community Transit and Everett Transit.

Days of services

Monday-Friday

Fares

- Base fare – \$1.75
- Monthly passes – \$35

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	14,769	14,910	5,687	-61.86
Revenue vehicle miles	290,123	309,357	128,322	-58.52
Passenger trips	21,292	20,383	9,488	-53.45
Operating expenses	\$809,550	\$724,238	\$673,137	-7.06
Farebox revenues	\$202,721	\$94,476	\$25,386	-73.13
Total number of vehicles in fleet	10	0	11	-
Total number of ADA-Accessible vehicles in fleet	10	0	0	0
Number of volunteer drivers	0	13	0	-100

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$202,721	\$94,476	\$25,386	-73.13
Local Funds	\$217,552	\$125,202	\$123,332	-1.49
Other Directly Generated Funds	\$153,592	\$0	\$0	0
State Funds	\$310,857	\$293,601	\$420,297	43.15
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$115,270	\$92,936	\$66,310	-28.65
Other operating sub-total	\$78,420	\$212,499	\$37,912	-82.16
Other Funds	\$78,420	\$212,499	\$37,912	-82.16
Total (excludes capital revenues)	\$963,142	\$725,778	\$606,927	-16.38
Federal capital grant revenues				
FTA \$5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$115,270	\$92,936	\$66,310	-28.65
Total federal capital	\$115,270	\$92,936	\$66,310	-28.65
Other capital revenue				
Other Funds	\$0	\$33,000	\$0	-100
Other Capital total	\$0	\$33,000	\$0	-100

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$855,006	\$465,177	\$186,630	-59.88
State revenues	\$310,857	\$293,601	\$420,297	43.15
Federal revenues	\$115,270	\$92,936	\$66,310	-28.65
Total revenues	\$1,281,133	\$851,714	\$673,237	-20.96
Investments				
Operating investments	\$809,550	\$724,238	\$673,137	-7.06
Local capital investments	\$0	\$0	\$0	0
State capital investments	\$0	\$0	\$0	0
Federal capital investments	\$115,270	\$0	\$0	0
Other investments	\$0	\$0	\$0	0
Total investments	\$924,820	\$724,238	\$673,137	-7.06

HopeSource Transportation

Lisa LaPorte
Transportation Manager
700 E. Mountain View, Suite 501
Ellensburg, WA 98926
www.hopesource.us



Service area

Kittitas County

Congressional district

4

Legislative district

13

Planning region

Quad-County Regional Transportation Planning Organization

Governing body

Board of directors with membership of community and elected officials.

Types of service and eligibility

- Fixed-route and demand response for the general public.
- Demand response for seniors, youth, low-income populations and people with disabilities.
- Cabulance (non-emergency, urgent travel needs) within the city of Ellensburg for clients qualified by Kittitas Valley healthcare, fire and rescue, or urgent care.

Current operations

HopeSource provides fixed-route bus service within the city of Ellensburg and to upper Kittitas County. Both services operate seven days a week.

HopeSource also provides cabulance and paratransit services within the city of Ellensburg and dial-a-ride service to all of Kittitas County.

Revenue service vehicles

Nineteen, ADA-accessible vehicles:

- Fifteen (15) 14-passenger buses
- Two (2) 12-passenger buses
- Two (2) five-passenger vans

Connections to other systems

HopeSource connects to Greyhound, Travel Washington Apple Line, Bellair Airporter Shuttle, FlixBus and Yakima Commuter.

Days of services

- Monday-Sunday – Central Transit, Kittitas County Connector, paratransit and cabulance
- Monday-Friday – Dial-a-ride service

Fares

Free to ride. Donations accepted.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	8,958	9,120	5,556	-39.08
Revenue vehicle miles	103,651	103,347	65,299	-36.82
Passenger trips	16,137	18,370	6,635	-63.88
Operating expenses	\$677,086	\$864,951	\$782,068	-9.58
Total number of vehicles in fleet	0	0	5	100.00
Bus (Direct Operated)				
Revenue vehicle hours	15,307	19,477	25,677	31.83
Revenue vehicle miles	169,474	244,226	333,343	36.49
Passenger trips	88,301	123,409	71,137	-42.36
Operating expenses	\$648,303	\$871,132	\$958,631	10.04
Farebox revenues	\$4,647	\$0	\$0	0.00
Total number of vehicles in fleet	18	0	6	100.00
Total number of ADA-Accessible vehicles in fleet	18	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$4,647	\$0	\$0	0.00
Local Funds	\$690,102	\$936,369	\$1,061,744	13.39
State Funds	\$267,828	\$375,912	\$125,106	-66.72
FTA 5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$340,871	\$181,455	\$0	-100.00
Other Federal Funds	\$26,588	\$0	\$26,588	100.00
Other FTA Funds	\$0	\$26,588	\$0	-100.00
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$722,468	100.00
Total (excludes capital revenues)	\$1,330,036	\$1,520,324	\$1,935,906	27.34
State capital grant revenues				
State Funds	\$306,170	\$0	\$0	0.00
Total state capital	\$306,170	\$0	\$0	0.00
Local capital expenditures				
Local Funds	\$16,792	\$0	\$195,207	100.00
Total local capital	\$16,792	\$0	\$195,207	100.00
Total local capital	\$33,584	\$0	\$390,414	100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$716,188	\$936,369	\$1,256,951	34.24
State revenues	\$573,998	\$375,912	\$125,106	-66.72
Federal revenues	\$367,459	\$423,801	\$749,056	76.75
Total revenues	\$1,657,645	\$1,736,082	\$2,131,113	22.75
Investments				
Operating investments	\$1,325,389	\$1,736,083	\$1,740,699	0.27
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$306,170	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,631,559	\$1,736,083	\$1,740,699	0.27

Klickitat County Senior Services



Sharon Carter Director
Mailing: 115 West Court, MS-CH-21
Physical: 228 W. Main Street, Rm. 140
Goldendale, WA 98620
www.klickitatcounty.org

Service area

Klickitat County with adjacent destinations in the Columbia River Gorge, Tri-Cities, and Yakima. Also serving Portland, OR and Vancouver, WA for medical appointments.

Congressional district

3

Legislative district

14

Planning region

Southwest Washington Regional Transportation Council

Governing body

Klickitat County

Type of agency

General purpose government

Types of service and eligibility

Dial-a-ride and volunteer drivers for the general public.

Fixed route shuttle service operating service Monday-Friday from 7 a.m.-7 p.m. One shuttle provides fixed route service to the west end of Klickitat County between White Salmon/Bingen, WA and Hood River, OR. The other shuttle provides service for the east end of Klickitat County between Goldendale, WA and The Dalles, OR. Each route connects with other area transit centers.

Current operations

Klickitat County Senior Services' Mount Adams Transportation Services provides Medicaid, public, and senior transportation for medical appointments, employment (limited), social-service appointments, educational opportunities, and grocery shopping. This service is designed to enable Klickitat County residents who lack transportation resources to meet their basic needs.

Revenue service vehicles

- Six (6) 14-passenger, ADA-accessible cutaways (minibuses)
- One (1) 10-passenger, ADA-accessible, narrow-body cutaway (minibus)
- One (1) six-passenger, ADA-accessible van
- Five (5) six-passenger, ADA-accessible minivans
- Two (2) four-passenger, ADA-accessible specialty vehicles

Connections to other systems

Amtrak, Greyhound, Columbia Area Transit (OR), The LINK Public Transit (OR) Columbia Area Transit (OR), and Columbia Gorge Express (OR).

Days of services

Monday-Friday. Weekends for essential medical services only.

Fares

Local dial-a-ride – \$2

Fixed route – \$1

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	16,535	14,979	11,293	-24.61
Revenue vehicle miles	381,757	344,989	251,226	-27.18
Passenger trips	15,598	13,270	6,956	-47.58
Operating expenses	\$429,716	\$810,911	\$842,953	3.95
Farebox revenues	\$23,837	\$26,632	\$17,107	-35.77
Total number of vehicles in fleet	0	0	14	100.00
Number of volunteer drivers	0	9	9	0.00
Number of volunteer vehicles	0	0	11	100.00
Bus (Direct Operated)				
Revenue vehicle hours	1,845	6,198	1,593	-74.30
Revenue vehicle miles	37,874	124,003	28,196	-77.26
Passenger trips	1,425	8,024	1,841	-77.06
Operating expenses	\$105,307	\$338,968	\$63,964	-81.13
Farebox revenues	\$19,014	\$7,431	\$1,960	-73.62
Total number of vehicles in fleet	19	0	0	0.00
Total number of ADA-Accessible vehicles in fleet	18	0	0	0.00
Number of volunteer drivers	9	0	0	0.00
Number of volunteer vehicles	10	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$42,851	\$34,063	\$19,067	-44.02
Local Funds	\$429,716	\$494,614	\$408,307	-17.45
State Funds	\$497,401	\$638,195	\$479,543	-24.86
Total (excludes capital revenues)	\$969,968	\$1,132,809	\$887,850	-21.62
State capital grant revenues				
State Funds	\$303,122	\$54,358	\$140,701	158.84
Total state capital	\$303,122	\$54,358	\$140,701	158.84
Local capital expenditures				
Local Funds	\$61,673	\$13,589	\$35,175	158.85
Total local capital	\$61,673	\$13,589	\$35,175	158.85
Total local capital	\$123,346	\$27,178	\$70,350	158.85

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$577,091	\$542,266	\$462,549	-14.70
State revenues	\$800,523	\$692,553	\$620,244	-10.44
Federal revenues	\$790	\$0	\$0	0.00
Total revenues	\$1,378,404	\$1,234,819	\$1,082,793	-12.31
Investments				
Operating investments	\$535,023	\$1,149,879	\$906,917	-21.13
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$303,122	\$54,358	\$140,701	158.84
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$838,145	\$1,204,237	\$1,047,618	-13.01

L.E.W.I.S. Mountain Highway Transit

Douglas Hayden
Executive Director
123 Main Avenue
PO Box 789
Morton, WA 98356



Service area

Eastern Lewis County into Centralia/Chehalis

Congressional district

3

Legislative district

20

Planning region

Southwest Washington RTPO

Governing body

Five-member board of directors.

Types of service and eligibility

Deviated-fixed-route services for the general public.

Current operations

Deviated-fixed-route service through Lewis County, from Packwood to Centralia. The route serves Packwood, Randle, Glenoma, Morton, Mossyrock, Silver Creek, Salkum, Ethel, Onalaska and Centralia.

Service includes Centralia Community College; the Washington State Department of Social and Health Services-WorkFirst and Washington Department of Enterprise Services- WorkSource programs (at the Lewis County Mall); the Lewis County Courthouse; and the Juvenile Justice Center.

Revenue service vehicles

- Seven ADA-accessible cutaways (minibuses).
- One ADA-accessible bus.

All vehicles are wheelchair-accessible and have exterior bike racks.

Connections to other systems

L.E.W.I.S. Mountain Highway Transit makes connections at Mellon Street Station to Greyhound; and Amtrak Station in Centralia to Amtrak, Twin Transit, Thurston Regional Planning Council ruralTransit and tribal transportation.

Days of services

Monday, Wednesday and Friday

Fares

- Regular fare – \$3 per boarding per person.
- Weekly and monthly passes available at reduced rates.

Annual Operating Information	2018	2019	2020	One year change (%)
Bus (Direct Operated)				
Revenue vehicle hours	3,659	3,653	1,961	-46.32
Revenue vehicle miles	121,547	138,426	66,700	-51.82
Passenger trips	7,583	7,089	3,165	-55.35
Operating expenses	\$394,054	\$384,169	\$336,331	-12.45
Farebox revenues	\$21,278	\$23,221	\$9,818	-57.72
Total number of vehicles in fleet	8	0	2	100.00
Total number of ADA-Accessible vehicles in fleet	8	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$21,278	\$23,221	\$9,818	-57.72
Local Funds	\$51,181	\$48,771	\$38,835	-20.37
State Funds	\$321,595	\$360,948	\$287,678	-20.30
Total (excludes capital revenues)	\$394,054	\$409,719	\$326,513	-20.31
State capital grant revenues				
State Funds	\$71,287	\$0	\$0	0.00
Total state capital	\$71,287	\$0	\$0	0.00
Local capital expenditures				
Local Funds	\$17,823	\$0	\$0	0.00
Total local capital	\$17,823	\$0	\$0	0.00
Total local capital	\$35,646	\$0	\$0	0.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$111,560	\$71,992	\$48,653	-32.42
State revenues	\$392,882	\$360,948	\$287,678	-20.30
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$504,442	\$432,940	\$336,331	-22.31
Investments				
Operating investments	\$394,054	\$384,169	\$336,331	-12.45
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$71,287	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$465,341	\$384,169	\$336,331	-12.45

Lower Columbia Community Action Council



Kathy Bates
Human Resources and Operations Director
1526 Commerce Avenue
Longview, WA 98632
www.lowercolumbiacap.org

Service area

Fixed-route: Longview to Castle Rock and Longview to Vancouver.

Demand response: Cowlitz and Wahkiakum Counties.

Congressional district

3

Legislative districts

18, 19, 20 and 49

Planning region

Southwest Washington RTPPO and Cowlitz-Wahkiakum Council of Governments

Governing body

Twelve-member board of directors.

Types of service and eligibility

Fixed-route service for the general public, and demand response for senior citizens and people with disabilities.

Current operations

Six round trips on weekdays between Longview and Vancouver (99th Street Station), with stops in Kalama and Woodland. Two round trips on weekdays between Longview and Castle Rock, with a stop in Lexington near Country Run Apartments.

Demand response services for seniors living in Cowlitz and Wahkiakum counties. Rides for seniors provided by volunteer drivers.

Medicaid client transportation services.

Revenue service vehicles

- Four ADA-accessible cutaways (minibuses).
- Two ADA-accessible vans.

Connections to other systems

Lower Columbia Community Action Council makes connections with RiverCities Transit in Longview/Kelso, with connections to Columbia County Rider and Wahkiakum On the Move at the Longview Transit Center; C-TRAN in Clark County; and Greyhound and Amtrak in Kelso.

Days of services

Monday-Friday

Fares

Fixed-route – \$2

Demand response – Free/donations

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	1,436	1,800	607	-66.28
Revenue vehicle miles	35,771	42,300	18,731	-55.72
Passenger trips	0	928	401	-56.79
Operating expenses	\$75,839	\$77,768	\$57,574	-25.97
Number of volunteer drivers	0	4	0	-100.00
Commuter Bus (Direct Operated)				
Revenue vehicle hours	3,548	3,521	1,999	-43.23
Revenue vehicle miles	122,369	122,260	69,723	-42.97
Passenger trips	21,228	17,297	4,615	-73.32
Operating expenses	\$327,197	\$326,203	\$219,967	-32.57
Farebox revenues	\$40,348	\$35,463	\$8,358	-76.43
Total number of vehicles in fleet	5	0	0	0.00
Total number of ADA-Accessible vehicles in fleet	5	0	0	0.00
Number of volunteer drivers	5	0	0	0.00
Number of volunteer vehicles	5	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$40,348	\$35,463	\$8,358	-76.43
Donations	\$40,348	\$0	\$0	0.00
Contract Revenues	\$75,830	\$0	\$0	0.00
State Funds	\$286,849	\$284,288	\$211,609	-25.57
Other operating sub-total	\$0	\$6,452	\$57,574	792.34
Other Funds	\$0	\$6,452	\$57,574	792.34
Total (excludes capital revenues)	\$443,375	\$326,203	\$277,541	-14.92

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$156,526	\$119,683	\$65,932	-44.91
State revenues	\$286,849	\$284,288	\$211,609	-25.57
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$443,375	\$403,971	\$277,541	-31.30
Investments				
Operating investments	\$403,027	\$403,971	\$277,541	-31.30
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$403,027	\$403,971	\$277,541	-31.30

Mount Si Senior Center

Amy Biggs
Director
1308 Boalch Ave NW
PO Box 806
North Bend, WA 98045
www.svtbus.org



Service area

North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall and Monroe.

Congressional district

8

Legislative district

5

Planning region

Puget Sound Regional Council

Governing body

Nine-member board of directors.

Types of service and eligibility

Door-to-door transportation for North Bend, Snoqualmie, Preston, Fall City, Carnation, Duvall and Monroe. Riders age 10 and older may ride unaccompanied. Priority given to riders with urgent medical needs, seniors and individuals with disabilities.

Current operations

The Mount Si Senior Center/Snoqualmie Valley Transportation services have been in operation since 2003 and are available for seniors, people with disabilities, Medicaid recipients and the general public.

Snoqualmie Valley Transportation offers fixed-route service between North Bend and Duvall every 90 minutes, Monday-Friday for a suggested donation of \$1.

Snoqualmie Valley Transportation's demand response services provide access to medical and social service appointments, as well as essential shopping.

Revenue service vehicles

- Fifteen (15), 8-14 passenger, ADA-accessible cutaways (minibuses).
- Two (2), eight-passenger vans.

Connections to other systems

Snoqualmie Valley Transportation makes connections with King County Metro Transit, Hyde Shuttles in Carnation, King County Metro ACCESS, Community Transit in Monroe, and Sound Generations Senior Volunteer Medical Transportation.

Days of services

Monday-Friday, 5:30 a.m.-9:15 p.m.

Fares

\$1 per boarding.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	13,853	15,332	18,685	21.87
Revenue vehicle miles	197,317	226,451	233,692	3.20
Passenger trips	22,518	27,512	25,372	-7.78
Operating expenses	\$1,245,059	\$1,263,092	\$1,338,093	5.94
Farebox revenues	\$18,016	\$17,526	\$13,249	-24.40
Total number of vehicles in fleet	17	0	10	100.00
Total number of ADA-Accessible vehicles in fleet	10	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$18,016	\$17,526	\$13,249	0.00
Local Funds	\$708,608	\$733,413	\$810,350	10.49
State Funds	\$518,435	\$512,153	\$514,494	0.46
Total (excludes capital revenues)	\$1,245,059	\$1,245,566	\$1,324,844	6.36

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$744,640	\$750,939	\$823,599	9.68
State revenues	\$518,435	\$512,153	\$514,494	0.46
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$1,263,075	\$1,263,092	\$1,338,093	5.94
Investments				
Operating investments	\$1,245,059	\$1,263,092	\$1,338,093	5.94
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,245,059	\$1,263,092	\$1,338,093	5.94

Okanogan County Transportation and Nutrition

Jennifer Fitzthum
Executive Director
303 2nd Ave. S
Okanogan, WA 98840
www.octn.org



Service area

Okanogan County: Brewster, Omak, Okanogan, Oroville, Tonasket, Twisp and surrounding areas.

Congressional district

5

Legislative district

12

Planning region

Okanogan Council of Governments

Governing body

Board of directors

Types of service and eligibility

Intercity, demand response and deviated fixed route for the general public.

Current operations

Dial-a-ride, demand response service within Omak, Okanogan, Oroville, Tonasket, Twisp and Brewster.

Demand response intercity trips to Wenatchee for access to services, goods and other forms of transportation.

Dial-a-ride intercity trips to the Omak/Okanogan area once a month from Oroville, Tonasket, Twisp and Brewster.

Fixed-route service:

- Four daily round trips Monday-Saturday from Okanogan to Brewster/Pateros and five daily round trips from Oroville to Tonasket.
- Two round trips Monday-Friday and one round trip Wednesday from Okanogan to Coulee Dam.

Intercity, employment-related transportation for low-income and/or individuals with disabilities.

Revenue service vehicles

- Eleven ADA-accessible cutaways (minibuses).
- Two ADA-accessible vans.

Connections to other systems

Okanogan County Transportation and Nutrition makes connections with Okanogan County Transit Authority, People For People, and Travel Washington Apple Line.

Days of services

Monday-Friday

Fares

- Suggested donation for seniors – \$2 per day
- General public demand response – \$2 per boarding
- Intercity fixed-route – \$1 per boarding zone
- Okanogan to Coulee Dam fixed-route – fare free

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	10,969	11,242	8,512	-24.28
Revenue vehicle miles	121,233	119,884	88,039	-26.56
Passenger trips	27,315	26,666	24,685	-7.43
Sponsored passenger trips	491	870	632	-27.36
Operating expenses	\$699,174	\$748,890	\$730,205	-2.50
Farebox revenues	\$25,718	\$36,672	\$21,331	-41.83
Total number of vehicles in fleet	0	0	8	100.00
Bus (Direct Operated)				
Revenue vehicle hours	7,435	7,455	4,675	-37.29
Revenue vehicle miles	199,235	200,035	109,639	-45.19
Passenger trips	18,742	19,738	7,147	-63.79
Operating expenses	\$379,158	\$451,735	\$0	-100.00
Farebox revenues	\$10,624	\$11,493	\$2,135	-81.42
Total number of vehicles in fleet	11	0	3	100.00
Total number of ADA-Accessible vehicles in fleet	11	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$36,342	\$48,165	\$23,466	-51.28
Other Local Taxes	\$0	\$0	\$323,544	100.00
Local Funds	\$305,448	\$30,817	\$66,561	115.99
Other Directly Generated Funds	\$31,294	\$0	\$0	0.00
State Funds	\$705,248	\$781,822	\$726,673	-7.05
Total (excludes capital revenues)	\$1,078,422	\$812,639	\$1,116,778	37.43
Federal capital grant revenues				
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$229,786	\$2,282	\$0	-100.00
Total federal capital	\$229,786	\$2,282	\$0	-100.00
State capital grant revenues				
State Funds	\$58,284	\$0	\$259,938	100.00
Total state capital	\$58,284	\$0	\$259,938	100.00
Local capital expenditures				
Local Funds	\$0	\$2,865	\$74,459	2,498.92
Total local capital	\$0	\$2,865	\$74,459	2,498.92
Total local capital	\$0	\$5,730	\$148,918	2,498.92
Other capital revenue				
Other Funds	\$83,579	\$0	\$0	0.00
Other Capital total	\$83,579	\$0	\$0	0.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$493,095	\$421,667	\$488,030	15.74
State revenues	\$763,532	\$781,822	\$986,611	26.19
Federal revenues	\$229,786	\$2,282	\$0	-100.00
Total revenues	\$1,486,413	\$1,205,771	\$1,474,641	22.30
Investments				
Operating investments	\$1,078,332	\$1,200,625	\$730,205	-39.18
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$58,284	\$0	\$259,938	100.00
Federal capital investments	\$229,786	\$2,282	\$0	-100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,366,402	\$1,202,907	\$990,143	-17.69

People for People – Moses Lake

Bob Walsh
Eastern Region Transportation Manager
843 Kittleson Road
Moses Lake, WA 98837
www.pfp.org



PEOPLE FOR PEOPLE

Service area

Adams, Grant and Lincoln counties

Congressional district

4 and 5

Legislative districts

7, 9, 12 and 13

Planning region

Quad County RTPO

Governing body

Nine-member volunteer board of directors.

Types of service and eligibility

Demand response and deviated fixed-route service for people with special needs and the general public. Contractor for Grant Transit Authority, providing demand response service in Grant County.

Current operations

Special needs transportation for senior citizens to nutrition sites, medical services, shopping and human services.

Transportation for:

- People with disabilities to job training, human services, medical services, shopping and other community activities.
- People living at or below the poverty level to access education, job training, employment and childcare.
- Youth to access community services and enrichment activities.
- Veterans to access medical services, human services and job-related activities.

Community Connectors provide intercity service and connections from rural communities into Spokane, Wenatchee, Tri-Cities, Okanogan and Moses Lake.

The Health Express Shuttle provides access to cancer treatment and medical care in Wenatchee from Moses Lake, Ephrata and Quincy.

Revenue service vehicles

- Three (3) 18-passenger, ADA-accessible cutaways (minibuses).
- One (1) 16-passenger, ADA-accessible cutaway (minibus).
- Eighteen (18) 14-passenger, ADA-accessible cutaways (minibuses).
- Two (2) five-passenger, ADA-accessible minivans.
- Three (3) three-passenger, ADA-accessible minivans.

Connections to other systems

People For People makes connections with Grant Transit Authority, Ben-Franklin Transit, Link Transit, Spokane Transit Authority, Northwestern Trailways, Greyhound, Amtrak, Special Mobility Services and Okanogan County Transportation and Nutrition.

Days of services

Demand response and deviated fixed-route service Monday-Friday.

Fares

People For People services are fare-free (donations accepted). ADA service provided for Grant Transit Authority is fare-based.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	11,322	9,395	7,365	-21.61
Revenue vehicle miles	194,931	156,243	103,083	-34.02
Passenger trips	14,032	11,420	7,512	-34.22
Operating expenses	\$603,040	\$480,146	\$554,118	15.41
Total number of vehicles in fleet	0	0	13	100.00
Commuter Bus (Direct Operated)				
Revenue vehicle hours	11,627	11,940	10,207	-14.51
Revenue vehicle miles	272,671	267,918	248,477	-7.26
Passenger trips	14,034	13,057	7,855	-39.84
Operating expenses	\$649,436	\$741,700	\$813,991	9.75
Total number of vehicles in fleet	31	0	5	100.00
Total number of ADA-Accessible vehicles in fleet	31	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Local Funds	\$72,173	\$0	\$0	0.00
Other Directly Generated Funds	\$0	\$85,456	\$54,074	-36.72
State Funds	\$609,555	\$553,027	\$497,583	-10.03
Federal Section §5311 Operating	\$0	\$0	\$463,573	100.00
FTA §5310 Capital Assistance Spent on Operations	\$0	\$21,650	\$76,560	253.63
Other FTA Funds	\$0	\$90,242	\$0	-100.00
Other Federal Funds	\$83,172	\$0	\$73,800	100.00
CARES Act Rural Area Program Funds (§5311)	\$0	\$0	\$202,519	100.00
Total (excludes capital revenues)	\$764,900	\$750,375	\$1,368,109	82.32
Local capital expenditures				
Local Funds	\$127,456	\$0	\$166,057	100.00
Other Directly Generated Funds	\$0	\$0	\$33,211	100.00
Total local capital	\$127,456	\$0	\$199,268	100.00
Total local capital	\$254,912	\$0	\$398,536	100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$199,629	\$85,456	\$253,342	196.46
State revenues	\$609,555	\$553,027	\$497,583	-10.03
Federal revenues	\$1,080,570	\$583,363	\$816,452	39.96
Total revenues	\$1,889,754	\$1,221,846	\$1,567,377	28.28
Investments				
Operating investments	\$1,252,476	\$1,221,846	\$1,368,109	11.97
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$509,823	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,762,299	\$1,221,846	\$1,368,109	11.97

People for People – Yakima

People for People, Yakima
Gracie Sexton
Central Region Transportation Manager
304 West Lincoln Avenue
Yakima, WA 98902
www.pfp.org



PEOPLE FOR PEOPLE

Service area

Yakima County

Congressional district

4

Legislative district

13, 14 and 15

Planning region

Yakima Valley Conference of Governments

Governing body

Nine-member volunteer board of directors.

Types of service and eligibility

Demand response for individuals with special needs living outside public transit service areas in Yakima County.

Community Connector for intercity fixed route service between Prosser and Yakima.

Valley Shuttle, an intercity shuttle for the public, serves Mabton, Grandview and Sunnyside.

Current operations

Special needs transportation for senior citizens to nutrition sites, medical services, shopping and human services in Yakima County.

Transportation for:

- People with disabilities to job training, human services, medical services, shopping and other community activities.
- People living at or below the poverty level to access education, job training, employment and childcare.

- Youth to access community services and enrichment activities.
- Veterans to access medical services, human services and job-related activities.

The Community Connector provides intercity, fixed-route service between Yakima and Prosser, with access to Yakima Transit, Pahto Public Passage and Ben Franklin Transit.

The Valley Shuttle is a deviated fixed-route service for Mabton, Grandview and Sunnyside, with access to the Community Connector.

Revenue service vehicles

Sixteen ADA-accessible vehicles:

- Two (2) 28-passenger cutaways (minibuses).
- Nine (9) 14-passenger cutaways (minibuses).
- Two (2) 10-passenger cutaways (minibuses).
- Three (3) three-passenger minivans.

Connections to other systems

People For People makes connections with Ben Franklin Transit, Yakima Transit and Pahto Public Passage.

Days of services

- Demand response – 5 a.m.-6 p.m., Monday-Friday.
- Fixed route – 8 a.m.-7:30 p.m., Monday-Friday.

Fares

Fare-free (donations accepted)

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	18,841	20,019	13,552	-32.30
Revenue vehicle miles	318,026	329,485	213,217	-35.29
Passenger trips	36,619	37,082	19,009	-48.74
Operating expenses	\$1,368,797	\$1,399,861	\$1,333,696	-4.73
Total number of vehicles in fleet	0	0	11	100.00
Commuter Bus (Direct Operated)				
Revenue vehicle hours	2,765	3,313	3,388	2.26
Revenue vehicle miles	79,384	88,646	95,013	7.18
Passenger trips	19,727	18,216	12,119	-33.47
Operating expenses	\$203,994	\$347,475	\$293,617	-15.50
Total number of vehicles in fleet	24	0	0	0.00
Total number of ADA-Accessible vehicles in fleet	24	0	0	0.00
Bus (Direct Operated)				
Revenue vehicle hours	0	0	1,513	100.00
Revenue vehicle miles	0	0	26,126	100.00
Passenger trips	0	0	832	100.00
Operating expenses	\$0	\$0	\$111,042	100.00
Total number of vehicles in fleet	24	0	0	0.00
Total number of ADA-Accessible vehicles in fleet	24	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Other Directly Generated Funds	\$136,798	\$216,163	\$72,976	-66.24
State Funds	\$608,280	\$748,482	\$720,551	-3.73
Federal Section 55311 Operating	\$0	\$0	\$477,372	100.00
FTA 55310 Capital Assistance Spent on Operations	\$66,076	\$41,265	\$78,108	89.28
Other Federal Funds	\$92,596	\$0	\$59,518	100.00
Other FTA Funds	\$0	\$90,499	\$0	-100.00
CARES Act Rural Area Program Funds (\$5311)	\$0	\$0	\$329,830	100.00
Total (excludes capital revenues)	\$903,750	\$1,096,409	\$1,738,355	58.55
Federal capital grant revenues				
FTA 55310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program funds	\$493,635	\$263,237	\$0	-100.00
Total federal capital	\$493,635	\$263,237	\$0	-100.00
Local capital expenditures				
Other Directly Generated Funds	\$123,409	\$65,810	\$0	-100.00
Total local capital	\$123,409	\$65,810	\$0	-100.00
Total local capital	\$246,818	\$131,620	\$0	-100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$260,207	\$281,973	\$72,976	-74.12
State revenues	\$608,280	\$748,482	\$720,551	-3.73
Federal revenues	\$1,321,348	\$1,045,928	\$944,828	-9.67
Total revenues	\$2,189,835	\$2,076,383	\$1,738,355	-16.28
Investments				
Operating investments	\$1,572,791	\$1,747,336	\$1,738,355	-0.51
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$493,635	\$263,237	\$0	-100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$2,066,426	\$2,010,573	\$1,738,355	-13.54

Rural Resources Community Action

Connie Mahugh
Transportation Division Director
956 South Main
Suite A
Colville, WA 99114
www.ruralresources.org



Service area

Stevens, Ferry and Pend Oreille counties

Congressional district

5

Legislative district

7

Planning region

Northeast Washington RTPO

Governing body

Board of directors

Types of service and eligibility

Special needs, general public, senior and veteran transportation. Head Start/Early Childhood Education and Assistance Program school transportation for preschool-age children from families with low incomes in Colville.

Current operations

Fixed-route commuter services twice daily between Kettle Falls and Colville, and between Colville and Chewelah.

Dial-a-ride services:

- Monday-Thursday in Ferry County between Curlew and Republic, and in Pend Oreille County from Cusick/Usk to Newport.
- Weekdays in Stevens County between Colville and Kettle Falls.
- Biweekly midday service in Chewelah.

Three monthly coordinated trips to Kettle Falls, Colville and Chewelah to provide access to medical facilities, social services, shopping, libraries and recreation for passengers in the rural/remote areas of the Tri-Counties.

Transportation options for people who have no means of transportation for medical transportation and nutritional support to meal sites and shopping.

Volunteer transportation for the Tri-Counties primarily for medical and necessary appointments for all passengers, including special needs and veteran passengers who have no other means and for whom volunteer is the most appropriate form of transportation.

Revenue service vehicles

Twelve vehicles:

- Eight (8) 14-passenger, ADA-accessible cutaways (minibuses).
- Three ADA-accessible and lift-equipped school buses (owned by Head Start/Early Childhood Education and Assistance Program transportation).
- One (1) five-passenger, ADA-accessible veteran van.

Connections to other systems

Connections with the Travel Washington Gold Line intercity bus service, Special Mobility Services, Greyhound and Kalispel Tribal Transit (Kaltran).

Days of services

Monday-Friday (some volunteer transportation is available evenings and weekends)

Fares

- Commuter service – 50 cents per trip.
- All other services – donation-based (suggested 50 cents for local trips and \$5 for intercity trips).

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	20,590	20,954	25,437	21.39
Revenue vehicle miles	477,393	491,834	501,892	2.04
Passenger trips	17,913	19,477	17,899	-8.10
Operating expenses	\$1,079,987	\$572,251	\$711,787	24.38
Farebox revenues	\$7,090	\$7,829	\$3,406	-56.50
Total number of vehicles in fleet	0	0	5	100.00
Number of volunteer drivers	0	23	0	-100.00
Commuter Bus (Direct Operated)				
Revenue vehicle hours	1,894	2,088	1,974	-5.46
Revenue vehicle miles	49,477	54,471	52,028	-4.48
Passenger trips	4,766	6,018	3,637	-39.56
Operating expenses	\$152,447	\$101,506	\$196,239	93.33
Farebox revenues	\$1,891	\$2,680	\$2,115	-21.08
Total number of vehicles in fleet	9	0	3	100.00
Total number of ADA-Accessible vehicles in fleet	9	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$8,981	\$10,509	\$5,521	-47.46
Other Directly Generated Funds	\$8,981	\$0	\$13,126	100.00
State Funds	\$94,994	\$136,139	\$135,643	-0.36
FTA §5310 Special Needs of Elderly Individuals and Individuals with Disabilities Formula Program Funds	\$1,132,583	\$511,968	\$746,474	45.80
Other Federal Funds	\$4,857	\$17,978	\$7,262	-59.61
Other FTA Funds	\$0	\$7,672	\$0	-100.00
Total (excludes capital revenues)	\$1,250,396	\$684,266	\$908,026	32.70
State capital grant revenues				
State Funds	\$14,030	\$0	\$0	0.00
Total state capital	\$14,030	\$0	\$0	0.00
Local capital expenditures				
Local Funds	\$0	\$0	\$14,000	100.00
Total local capital	\$0	\$0	\$14,000	100.00
Total local capital	\$0	\$0	\$28,000	100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$26,943	\$10,509	\$32,647	210.66
State revenues	\$109,024	\$136,139	\$135,643	-0.36
Federal revenues	\$1,243,825	\$537,618	\$753,736	40.20
Total revenues	\$1,379,792	\$684,266	\$922,026	34.75
Investments				
Operating investments	\$1,232,434	\$673,757	\$908,026	34.77
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$14,030	\$0	\$0	0.00
Federal capital investments	\$106,385	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,352,849	\$673,757	\$908,026	34.77

Skamania County Senior Services

Sophie Miller
Program Manager
710 SW Rock Creek Drive
P.O. Box 369
Stevenson, WA 98648
www.skamaniacounty.org/senior-services



Service area

Skamania County and a 50-mile radius outside the county borders.

Congressional district

3

Legislative districts

15 and 17

Planning region

Southwest Washington Regional Transportation Council

Governing body

Three-member board of county commissioners.

Types of service and eligibility

Demand response and deviated fixed route transportation for Skamania County residents.

Current operations

Transportation services for seniors, people with disabilities, Medicaid recipients and the general public.

Demand response provides access to medical and social service appointments and essential shopping.

Transit provides a fixed route deviated service between Skamania County and Fisher Landing Transit Center in Vancouver, WA, Monday-Friday.

Revenue service vehicles

Eleven ADA-accessible vehicles:

- One (1) 20-passenger bus
- Two (2) 18-passenger buses
- One (1) 15 -passenger cutaway (minibus)
- One (1) seven-passenger van
- One (1) six-passenger van
- Six (6) five-passenger minivans

Connections to other systems

Skamania County Senior Service connects to C-TRAN (Vancouver, WA), which connects to Tri-Met (Portland, OR).

Days of services

Primarily Monday-Friday. The seasonal Dog Mountain Shuttle runs Saturdays and Sundays, April-June.

Fares

- Transit – \$1 in-county, \$2 out-of-county.
- Demand response, people under 60 – \$2 in-county, \$4 out-of-county.
- Demand response, people age 60 and over – donations requested.
- United Way grant for transportation for all Skamania County veterans with low incomes and under age 60.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	11,227	11,538	7,714	-33.14
Revenue vehicle miles	185,263	231,355	154,996	-33.01
Passenger trips	14,514	13,541	11,260	-16.85
Operating expenses	\$261,608	\$299,657	\$230,162	-23.19
Farebox revenues	\$435	\$6,183	\$3,399	-45.03
Total number of vehicles in fleet	0	0	8	100.00
Number of volunteer drivers	0	1	0	-100.00
Bus (Direct Operated)				
Revenue vehicle hours	2,423	1,798	1,615	-10.18
Revenue vehicle miles	66,728	54,796	51,693	-5.66
Passenger trips	7,164	5,349	2,200	-58.87
Operating expenses	\$161,330	\$168,649	\$132,824	-21.24
Farebox revenues	\$11,796	\$8,786	\$3,208	-63.49
Total number of vehicles in fleet	11	0	2	100.00
Total number of ADA-Accessible vehicles in fleet	10	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$12,231	\$14,969	\$6,607	-55.86
Local Funds	\$121,363	\$173,315	\$143,320	-17.31
Other Directly Generated Funds	\$1,711	\$0	\$0	0.00
State Funds	\$235,773	\$305,920	\$192,339	-37.13
Other Federal Funds	\$51,800	\$0	\$20,720	100.00
Other FTA Funds	\$0	\$21,856	\$0	-100.00
Total (excludes capital revenues)	\$422,878	\$516,060	\$362,986	-29.66
State capital grant revenues				
State Funds	\$0	\$0	\$94,073	100.00
Total state capital	\$0	\$0	\$94,073	100.00
Local capital expenditures				
Local Funds	\$0	\$0	\$23,519	100.00
Total local capital	\$0	\$0	\$23,519	100.00
Total local capital	\$0	\$0	\$47,038	100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$147,536	\$188,284	\$173,446	-7.88
State revenues	\$235,773	\$305,920	\$286,412	-6.38
Federal revenues	\$51,800	\$21,856	\$20,720	-5.20
Total revenues	\$435,109	\$516,060	\$480,578	-6.88
Investments				
Operating investments	\$422,938	\$468,306	\$362,986	-22.49
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$94,073	100.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$422,938	\$468,306	\$457,059	-2.40

Special Mobility Services

Dave Hutchisson
Operations Supervisor
North 707 Napa
Spokane, WA 99202
www.sms1.org



Service area

Spokane County, with connections to Newport, Davenport and Ritzville.

Congressional district

5

Legislative districts

3, 4, 6 and 7

Planning region

Spokane Regional Transportation Council, Northeast Washington RTPPO and Quad-County RTPPO.

Governing body

Five-member board of directors.

Types of service and eligibility

Fixed-route, deviated fixed-route and demand response for the general public.

Current operations

Fixed-route:

- Ritzville/Spokane shuttle operates Tuesday and Thursday.
- Davenport/Spokane shuttle operates Monday-Friday.

Deviated fixed-route:

- Deer Park/Spokane shuttle operates weekdays.
- Newport/Spokane shuttle operates twice daily on weekdays, except Tuesday.

Demand response available weekdays for residents living north of Spokane Transit Authority service area, including the communities of Deer Park, Elk, Chattaroy and Colbert.

Revenue service vehicles

Eight (8) 14-passenger, ADA-accessible minibuses.

Connections to other systems

Northeast Rural Resources with the Newport Shuttle once a week.

People For People services coordinate with the Davenport and Ritzville shuttles.

Greyhound and Amtrak services in Spokane.

Days of services

Monday-Friday

Fares

Varies by route.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	1,864	1,853	1,861	0.43
Revenue vehicle miles	18,178	17,297	15,715	-9.15
Passenger trips	3,427	2,506	1,602	-36.07
Operating expenses	\$120,400	\$129,709	\$134,638	3.80
Farebox revenues	\$4,612	\$2,279	\$1,540	-32.43
Total number of vehicles in fleet	0	0	1	100.00
Bus (Direct Operated)				
Revenue vehicle hours	5,314	5,645	5,774	2.29
Revenue vehicle miles	143,172	147,334	150,668	2.26
Passenger trips	9,913	9,605	5,288	-44.95
Operating expenses	\$464,592	\$469,553	\$457,091	-2.65
Farebox revenues	\$19,097	\$19,976	\$8,538	-57.26
Total number of vehicles in fleet	8	0	5	100.00
Total number of ADA-Accessible vehicles in fleet	8	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$23,709	\$22,255	\$10,078	-54.72
Local Funds	\$56,128	\$56,189	\$55,173	-1.81
State Funds	\$505,155	\$520,817	\$526,479	1.09
Total (excludes capital revenues)	\$584,992	\$599,261	\$591,730	-1.26

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$103,546	\$78,444	\$65,251	-16.82
State revenues	\$505,155	\$520,817	\$526,479	1.09
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$608,701	\$599,261	\$591,730	-1.26
Investments				
Operating investments	\$584,992	\$599,262	\$591,729	-1.26
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$584,992	\$599,262	\$591,729	-1.26

Thurston Regional Planning Council

Marc Daily
Executive Director
2411 Chandler Court SW
Olympia, WA 98502-6031
www.trpc.org



Service area

The Confederated Tribes of the Chehalis Reservation and the rural communities of Bucoda, Grand Mound, Rainier, Rochester and Tenino.

Congressional districts

3 and 9

Legislative districts

2, 20, 22 and 35

Planning region

None

Governing body

Twenty-three-member intergovernmental board with representatives from local government jurisdictions and other organizations, including the Nisqually Tribe and the Confederated Tribes of the Chehalis Reservation.

Types of service and eligibility

Deviated fixed-route service for the general public, focusing on low-income, special-needs and veteran clients.

Current operations

Thurston Regional Planning Council's ruralTransit connects residents to the rural communities and the urban core areas in Thurston and Lewis counties for access to jobs, education and services. ruralTransit also works with Mason, Grays Harbor and Pierce counties, as well as the Squaxin Indian Tribe, to help customers plan travel. ruralTransit coordinates with senior organizations for transportation to adult day care and other elder programs. Additionally, ruralTransit connects veterans and active duty

personnel along with their families to services in the urban cores of Pierce, Thurston and Lewis counties.

Revenue service vehicles

Six ADA-accessible, propane-fueled cutaways.

Thurston Regional Planning Council does not own the vehicles nor does it directly provide the service.

Connections to other systems

Thurston Regional Planning Council's ruralTransit provides connections to communities along the I-5 corridor, as well as regional air and marine services via Intercity Transit, Sound Transit, Twin Transit, Pierce Transit and other transit agencies. ruralTransit also provides connections to Greyhound and Amtrak services in Olympia.

Days of services

Monday-Friday

Fares

Thurston Regional Planning Council's ruralTransit became fare free in 2020. Previously, the service was \$1 per one-way trip.

Annual Operating Information	2018	2019	2020	One year change (%)
Bus (Direct Operated)				
Revenue vehicle hours	7,677	9,477	9,363	-1.20
Revenue vehicle miles	194,735	235,639	243,928	3.52
Passenger trips	40,768	44,252	18,638	-92.09
Operating expenses	\$714,907	\$673,872	\$497,150	-26.22
Farebox revenues	\$3,250	\$3,241	\$0	-100.00
Total number of vehicles in fleet	8	5	0	0.00
Total number of ADA-Accessible vehicles in fleet	8	5	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$3,250	\$3,241	\$0	0.00
Local Funds	\$149,095	\$135,736	\$128,360	-5.43
State Funds	\$562,562	\$534,895	\$497,150	-7.06
Total (excludes capital revenues)	\$714,907	\$673,872	\$625,510	-7.18
Other capital revenue				
Other Funds	\$0	\$670,631	\$0	-100.00
Other Capital total	\$0	\$670,631	\$0	-100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$155,595	\$806,367	\$128,360	-84.08
State revenues	\$562,562	\$534,895	\$497,150	-7.06
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$718,157	\$1,341,262	\$625,510	-53.36
Investments				
Operating investments	\$714,907	\$673,872	\$497,150	-26.22
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$714,907	\$673,872	\$497,150	-26.22

Wahkiakum County Health and Human Services

Julie Johnston
Community Services Manager
42 Elochoman Valley Road
Cathlamet, WA 98612
www.co.wahkiakum.wa.us



Service area

Wahkiakum County between Longview and Cathlamet to Naselle.

Congressional district

3

Legislative district

19

Planning region

Southwest Washington RTPPO

Governing body

Board of commissioners

Types of service and eligibility

Deviated fixed-route and intercity service for the general public. Demand response service for seniors and people with disabilities.

Current operations

Wahkiakum on the Move provides Medicaid, public and senior transportation for medical appointments, social service appointments, educational opportunities, employment (limited) and grocery shopping. This service is designed to enable Wahkiakum County residents who lack transportation resources to meet their basic needs.

Revenue service vehicles

Eight vehicles (five are ADA-accessible):

- Four (4) 14-passenger cutaways (minibuses).
- One (1) eight-passenger van.
- Two (2) seven-passenger minivans.
- One (1) five-passenger minivan.

Connections to other systems

Wahkiakum on the move connects to Pacific Transit in Naselle, and Amtrak and Greyhound in Kelso.

Days of services

General service and local route Monday-Friday. Medicaid as scheduled. Saturday round-trip service between Cathlamet and Longview.

Fares

- Base fare – \$1 per trip.
- Local runs and seniors – free.

Annual Operating Information	2018	2019	2020	One year change (%)
Demand Response (Direct Operated)				
Revenue vehicle hours	2,584	3,255	1,668	-48.76
Revenue vehicle miles	50,680	83,718	43,009	-48.63
Passenger trips	2,492	2,456	1,152	-53.09
Operating expenses	\$129,549	\$147,278	\$74,123	-49.67
Farebox revenues	\$0	\$147,940	\$74,123	-49.90
Total number of vehicles in fleet	8	0	3	100.00
Bus (Direct Operated)				
Revenue vehicle hours	6,599	6,359	5,252	-17.41
Revenue vehicle miles	141,304	142,469	119,334	-16.24
Passenger trips	10,197	11,715	6,501	-44.51
Operating expenses	\$375,447	\$442,313	\$358,574	-18.93
Farebox revenues	\$4,393	\$4,478	\$1,472	-67.13
Total number of vehicles in fleet	8	0	4	100.00
Total number of ADA-Accessible vehicles in fleet	5	0	0	0.00

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox Revenues	\$4,393	\$152,418	\$75,595	-50.40
Local Funds	\$71,334	\$65,716	\$58,571	-10.87
Other Directly Generated Funds	\$129,549	\$0	\$0	0.00
State Funds	\$304,113	\$376,597	\$358,574	-4.79
Total (excludes capital revenues)	\$509,389	\$594,731	\$492,740	-17.15

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$209,669	\$217,472	\$134,166	-38.31
State revenues	\$304,113	\$376,597	\$358,574	-4.79
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$513,782	\$594,069	\$492,740	-17.06
Investments				
Operating investments	\$504,996	\$589,591	\$432,697	-26.61
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$504,996	\$589,591	\$432,697	-26.61

Chapter 5 Medicaid Transportation Brokers

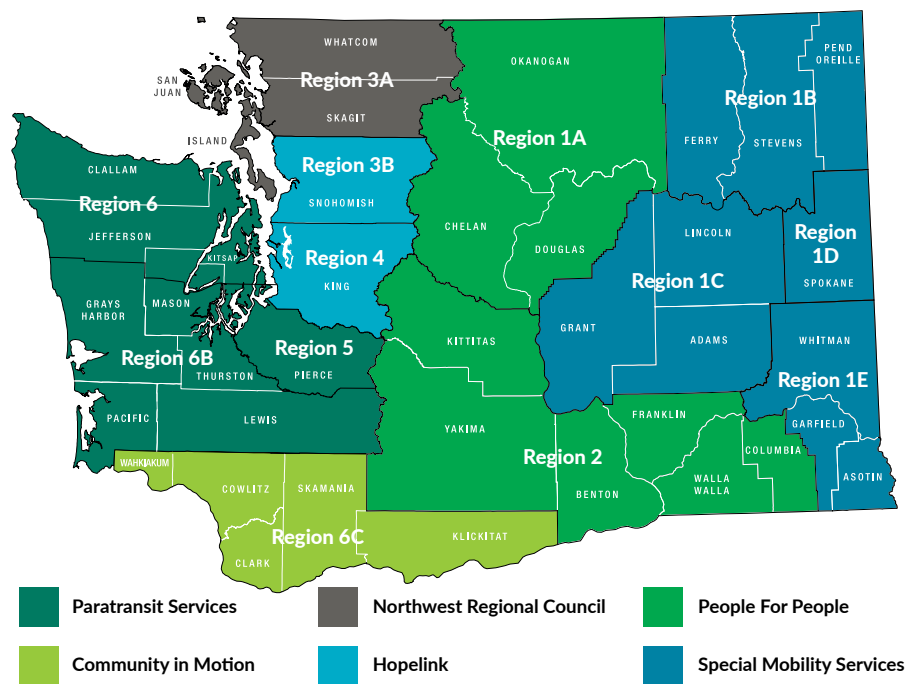
Medicaid transportation brokers help to meet the nonemergency medical transportation needs of Medicaid recipients throughout Washington state.

Medicaid is a federal program that pays for the basic health services of people with low income, as well as for long-term care for seniors and people with disabilities. States administer their Medicaid programs, establishing eligibility standards, benefits packages, payment rates and rules consistent with federal requirements. The Washington State Health Care Authority administers the state’s Medicaid program through Apple Health.

As an element of the Medicaid program, the federal government requires that states provide nonemergency medical transportation for Medicaid recipients who would otherwise have no access to medical facilities and services. Since 1989, Washington state has used a brokerage model based on 13 regions to provide nonemergency medical transportation for Medicaid recipients. The state based the 13 regions on the travel patterns of residents seeking healthcare services.

Acting as neutral third parties, Medicaid transportation brokers arrange nonemergency medical transportation for eligible Medicaid recipients. Brokers themselves are prohibited from directly providing transportation services in their contracted region. Rather, brokers coordinate trips, confirm eligibility, contract with and monitor transportation providers for compliance, and reimburse the direct cost of trips.

Medicaid transportation brokers are funded primarily using federal Medicaid funding.



Below are the Medicaid transportation brokers serving Washington state:

- [Hopelink](#) (regions 3B and 4)
- [Community in Motion](#) (region 6C)
- [Northwest Regional Council](#) (region 3A)
- [Paratransit Services](#) (regions 5, 6A and 6B)
- [People For People](#) (regions 2 and 1A)
- [Special Mobility Services](#) (regions 1B, 1C, 1D and 1E)

Operational and financial measures

Annual Operating Information	Passenger Trips			Expenses			Average Cost Per Trip			One Year Change (%)
	2018	2019	2020	2018	2019	2020	2018	2019	2020	
		One Year Change (%)		2018	2019	2020	2018	2019	2020	
Mode										
Public Bus	1,095,894	1,069,321	416,234	\$2,388,489	\$2,388,596	\$830,364	\$2.18	\$2.23	\$1.99	-10.69
Ambulatory	1,378,535	1,327,918	819,571	\$47,741,356	\$49,544,388	\$42,375,613	\$34.63	\$37.31	\$51.70	38.58
Non-Ambulatory	385,056	383,192	295,307	\$18,647,106	\$19,498,058	\$18,474,376	\$48.43	\$50.88	\$62.56	22.95
Public Bus - ADA	90,694	93,754	35,457	\$217,658	\$227,219	\$74,560	\$2.40	\$2.42	\$2.10	-13.23
Voucher	458,130	442,889	257,059	\$3,610,549	\$3,497,714	\$1,889,435	\$7.88	\$7.90	\$7.35	-6.93
Mileage	30,468	32,290	23,589	\$445,396	\$478,141	\$409,639	\$14.62	\$14.81	\$17.37	17.27
Volunteer - Agency	22,004	21,228	13,743	\$2,093,215	\$2,023,780	\$1,414,906	\$95.13	\$95.34	\$102.95	7.99
Volunteer - Broker	6,452	6,966	4,898	\$386,426	\$445,251	\$351,294	\$59.89	\$63.92	\$71.72	12.21
Airline	174	215	120	\$64,820	\$59,034	\$31,457	\$372.53	\$274.58	\$262.15	-4.53
Commercial Bus	1,170	559	559	\$45,829	\$42,724	\$38,124	\$39.17	\$76.43	\$68.20	-10.77
Train	1,159	979	489	\$64,002	\$47,549	\$28,541	\$55.22	\$48.57	\$58.37	20.17
Ferry	9,395	9,586	7,449	\$201,816	\$225,703	\$146,929	\$21.48	\$23.55	\$19.72	-16.23
Service Total / Average	3,479,131	3,388,897	1,874,475	\$75,906,661	\$78,478,156	\$66,065,239	\$21.82	\$23.16	\$35.24	52.20
Meals & Lodging / in State	193	987	38,914	\$2,853	\$8,405	\$2,851,070	-	-	-	-
Out of State Trips	284	375	438	\$31,005	\$69,671	\$50,799	-	-	-	-
Meals & Lodging / Out of State	1,749	2,217	1,493	\$130,203	\$150,900	\$93,322	-	-	-	-
Total / Average	3,481,357	3,392,476	1,915,320	\$76,070,721	\$78,707,132	\$69,060,430	\$21.86	\$23.22	\$36.84	58.63

Hopelink



Susan Carter
Director of NEMT Services
14812 Main Street
Bellevue, WA 98007-5245
www.hopelink.org

Service area

Medicaid brokerage regions 3B (Snohomish County) and 4 (King County)

Congressional districts

2, 7, 8 and 9

Legislative districts

5, 11, 30, 32, 33, 34, 36, 37, 41, 43, 44, 45, 46, 47 and 48

Planning region

Puget Sound Regional Council

Governing body

Community action agency structure: one-third of the members represent clients, one-third represent the community at large and one-third represent government.

Current operations

Non-emergency medical transportation brokerage for Snohomish and King counties.

Brokerage contracts with Harborview Medical Center, Children's Hospital, Northwest Kidney Center and University of Washington.

Connections to other systems

Hopelink connects to King County Metro; Washington State Ferries; and commercial air, bus and train services.

Hopelink	Region 3B																			
	Passenger Trips					Expenses					Average Cost Per Trip									
	Annual Operating Information		2019		2020		2018		2019		2020		2018		2019		2020		One Year Change (%)	
Mode																				
Public Bus	79,629	67,888	29,565	-56.45	\$1,163,712	\$144,271	\$63,838	-55.75	\$2.06	\$2.13	\$2.16	\$2.06	\$2.13	\$2.16	\$2.13	\$2.16	\$2.13	\$2.16	\$2.13	\$0.99
Ambulatory	160,508	145,828	85,239	-41.55	\$6,168,990	\$6,145,663	\$5,077,152	-17.39	\$38.43	\$42.14	\$59.56	\$38.43	\$42.14	\$59.56	\$42.14	\$59.56	\$42.14	\$59.56	\$42.14	41.34
Non-Ambulatory	41,459	39,022	29,332	-24.83	\$2,036,224	\$1,966,522	\$1,840,019	-6.43	\$49.11	\$50.40	\$62.73	\$49.11	\$50.40	\$62.73	\$50.40	\$62.73	\$50.40	\$62.73	\$50.40	24.48
Voucher	82,285	78,249	50,985	-34.84	\$4,371,132	\$4,197,074	\$294,112	-29.82	\$5.31	\$5.36	\$5.77	\$5.31	\$5.36	\$5.77	\$5.36	\$5.77	\$5.36	\$5.77	\$5.36	7.71
Mileage	9	7	-	-	\$1,204	\$1,085	\$227	-79.03	\$133.82	\$154.96	\$154.96	\$133.82	\$154.96	\$154.96	\$133.82	\$154.96	\$133.82	\$154.96	\$133.82	-
Airline	11	18	23	27.78	\$3,332	\$2,441	\$6,106	150.19	\$302.91	\$135.59	\$265.49	\$302.91	\$135.59	\$265.49	\$302.91	\$135.59	\$265.49	\$302.91	\$135.59	95.80
Commercial Bus	0	2	20	900.00	\$0	\$146	\$748	414.09	\$75.00	\$72.75	\$37.40	\$75.00	\$72.75	\$37.40	\$75.00	\$72.75	\$37.40	\$75.00	\$72.75	-48.59
Train	2	0	0	0.00	\$150	\$0	\$0	0.00	\$75.00	-	-	\$75.00	-	-	\$75.00	-	-	-	-	-
Ferry	100	120	114	-5.00	\$9,153	\$13,932	\$13,747	-1.33	\$91.53	\$116.10	\$120.59	\$91.53	\$116.10	\$120.59	\$116.10	\$120.59	\$116.10	\$120.59	\$116.10	3.86
Ancillary	-	-	-	-	\$1,673	\$2,809	\$1,481	-47.27	-	-	-	-	-	-	-	-	-	-	-	-
Service Total / Average	364,003	331,134	195,278	-41.03	\$8,821,569	\$8,695,942	\$7,297,432	-16.08	\$24.23	\$26.26	\$37.37	\$24.23	\$26.26	\$37.37	\$26.26	\$37.37	\$26.26	\$37.37	\$26.26	42.30
Admin	-	-	-	-	\$972,000	\$972,000	\$972,000	0.00	\$2.67	\$2.94	\$4.98	\$2.67	\$2.94	\$4.98	\$2.94	\$4.98	\$2.94	\$4.98	\$2.94	69.57
Meals & Lodging / in State	30	18	640	3,455.56	\$360	\$326	\$52,354	15,962.55	-	-	-	-	-	-	-	-	-	-	-	-
Out of State Trips	67	66	48	-27.27	\$5,241	\$4,423	\$8,551	93.30	-	-	-	-	-	-	-	-	-	-	-	-
Meals & Lodging / Out of State	278	153	31	-79.74	\$18,749	\$12,706	\$4,531	-64.34	-	-	-	-	-	-	-	-	-	-	-	-
Subtotal	-	-	-	-	\$996,350	\$989,455	\$1,037,436	4.85	\$26.97	\$29.25	\$42.68	\$26.97	\$29.25	\$42.68	\$29.25	\$42.68	\$29.25	\$42.68	\$29.25	45.93
Total / Average	364,378	331,371	195,997	-40.85	\$9,817,919	\$9,685,397	\$8,334,867	-13.94	\$26.97	\$29.25	\$42.68	\$26.97	\$29.25	\$42.68	\$29.25	\$42.68	\$29.25	\$42.68	\$29.25	45.93

Hopelink	Region 4																			
	Passenger Trips					Expenses					Average Cost Per Trip									
	Annual Operating Information		2019		2020		2018		2019		2020		2018		2019		2020		One Year Change (%)	
Mode																				
Public Bus	480,222	444,753	167,752	-62.28	\$1,109,430	\$1,010,475	\$390,701	-61.33	\$2.31	\$2.27	\$2.33	\$2.31	\$2.27	\$2.33	\$2.27	\$2.33	\$2.27	\$2.33	\$2.27	\$0.98
Ambulatory	499,511	465,556	269,893	-42.03	\$14,535,683	\$15,167,591	\$13,043,728	-14.00	\$29.10	\$32.58	\$48.33	\$29.10	\$32.58	\$48.33	\$32.58	\$48.33	\$32.58	\$48.33	\$32.58	48.34
Non-Ambulatory	163,370	157,700	114,622	-27.32	\$7,816,104	\$7,901,640	\$7,147,162	-9.55	\$47.84	\$50.11	\$62.35	\$47.84	\$50.11	\$62.35	\$50.11	\$62.35	\$50.11	\$62.35	\$50.11	24.45
Voucher	114,981	103,283	55,411	-46.35	\$488,674	\$455,176	\$256,265	-43.70	\$4.25	\$4.41	\$4.62	\$4.25	\$4.41	\$4.62	\$4.41	\$4.62	\$4.41	\$4.62	\$4.41	4.94
Mileage	49	13	-	-	\$1,389	\$675	\$1,194	76.82	\$28.34	\$51.94	\$51.94	\$28.34	\$51.94	\$51.94	\$28.34	\$51.94	\$51.94	\$28.34	\$51.94	-
Airline	87	112	40	-64.29	\$19,424	\$26,561	\$9,526	-64.14	\$223.26	\$237.16	\$238.15	\$223.26	\$237.16	\$238.15	\$237.16	\$238.15	\$237.16	\$238.15	\$237.16	0.42
Commercial Bus	34	31	26	-16.13	\$1,746	\$2,406	\$1,686	-29.92	\$51.35	\$77.60	\$64.84	\$51.35	\$77.60	\$64.84	\$77.60	\$64.84	\$77.60	\$64.84	\$77.60	-16.45
Train	17	7	-	-	\$1,627	\$543	\$49	-91.05	\$95.71	\$77.57	\$77.57	\$95.71	\$77.57	\$77.57	\$95.71	\$77.57	\$77.57	\$95.71	\$77.57	-
Ferry	870	636	376	-40.88	\$67,070	\$68,080	\$37,810	-44.46	\$77.09	\$107.04	\$100.56	\$77.09	\$107.04	\$100.56	\$107.04	\$100.56	\$107.04	\$100.56	\$107.04	-6.06
Ancillary	-	-	-	-	\$23,897	\$19,810	\$9,897	-50.04	-	-	-	-	-	-	-	-	-	-	-	-
Service Total / Average	1,259,141	1,172,091	608,120	-48.12	\$24,065,044	\$24,652,956	\$20,898,017	-15.23	\$19.11	\$21.03	\$34.36	\$19.11	\$21.03	\$34.36	\$21.03	\$34.36	\$21.03	\$34.36	\$21.03	63.38
Admin	-	-	-	-	\$3,936,000	\$3,936,000	\$3,936,000	0.00	\$3.13	\$3.36	\$6.47	\$3.13	\$3.36	\$6.47	\$3.36	\$6.47	\$3.36	\$6.47	\$3.36	92.74
Meals & Lodging / in State	42	190	3,378	1,677.89	\$1,135	\$2,059	\$250,089	12,043.54	-	-	-	-	-	-	-	-	-	-	-	-
Out of State Trips	144	169	143	-15.38	\$10,831	\$16,496	\$10,656	-35.40	-	-	-	-	-	-	-	-	-	-	-	-
Meals & Lodging / Out of State	712	1,138	225	-80.23	\$57,975	\$91,713	\$28,291	-69.15	-	-	-	-	-	-	-	-	-	-	-	-
Subtotal	-	-	-	-	\$4,005,941	\$4,046,268	\$4,225,036	4.42	\$22.29	\$24.49	\$41.31	\$22.29	\$24.49	\$41.31	\$24.49	\$41.31	\$24.49	\$41.31	\$24.49	68.72
Total / Average	1,260,039	1,173,588	611,866	-47.86	\$28,070,985	\$28,699,225	\$25,123,053	-12.46	\$22.29	\$24.49	\$41.31	\$22.29	\$24.49	\$41.31	\$24.49	\$41.31	\$24.49	\$41.31	\$24.49	68.72

Community in Motion

Jeananne Edwards
Interim Executive Director
120 NE 136th Avenue, Suite 215
Vancouver, WA 98684
www.communityinmotion.org



The means to stay mobile ●

Service area

Medicaid region 6C (Clark, Cowlitz, Klickitat, Skamania and Wahkiakum counties)

Congressional district

3

Legislative districts

14, 17, 18, 19, 20 and 49

Planning region

Southwest Washington RTPO and Southwest Washington Regional Transportation Council

Governing body

Fifteen-member board of directors composed of representatives of public and private agencies; and volunteers in the fields of health, welfare, recreation, education, business, labor and other government community groups.

Current operations

Human Services Council provides the following services:

- Nonemergency medical/Medicaid transportation for Clark, Cowlitz, Klickitat, Skamania and Wahkiakum counties.
- Employment transportation for low-income residents of Clark County.
- Reserve-a-ride transportation for seniors; people with disabilities; and at-risk residents of Clark, Cowlitz and Wahkiakum counties.
- Sponsor-a-ride transportation for low-income, senior, and disabled residents of Clark County.
- Mobility management for seniors and people with disabilities in Clark County. Trip Resource Center: www.tripresourcecenter.org, 360-735-5733.
- Volunteers in Motion, an in-house, volunteer driver program for individuals and areas not served by transit in Clark County.
- North Clark County Shuttle for residents of North Clark County to provide service in to Battle Ground.

Human Services Council	Region 6C											
	Passenger Trips			Expenses			Average Cost Per Trip					
	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Annual Operating Information	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode												
Public Bus	104,608	96,454	65,338	-32.26	\$182,355	\$150,707	\$89,592	-40.55	\$1.74	\$1.56	\$1.37	-12.24
Ambulatory	156,418	156,672	96,590	-38.35	\$5,413,567	\$5,540,709	\$4,117,528	-25.69	\$34.61	\$35.37	\$42.63	20.54
Non-Ambulatory	52,037	56,302	47,064	-16.41	\$2,448,723	\$2,785,928	\$2,823,390	1.34	\$47.06	\$49.48	\$59.99	21.24
Public Bus - ADA	16,709	13,962	6,689	-52.09	\$46,802	\$39,135	\$17,788	-54.55	\$2.80	\$2.80	\$2.66	-5.13
Voucher	35,386	29,139	17,145	-41.16	\$324,324	\$258,568	\$136,830	-47.08	\$9.17	\$8.87	\$7.98	-10.06
Mileage	1,915	1,768	388	-78.05	\$28,274	\$25,061	\$8,405	-66.46	\$14.76	\$14.17	\$21.66	52.82
Volunteer - Agency	2,336	1,997	864	-56.74	\$218,147	\$210,878	\$89,054	-57.77	\$93.38	\$105.60	\$103.07	-2.39
Airline	1	0	0	0.00	\$491	\$0	-	-	\$491.00	-	-	-
Commercial Bus	3	3	-	-	\$259	\$203	\$117	-42.51	\$86.17	\$67.83	-	-
Train	1,133	939	473	-49.63	\$57,424	\$44,794	\$27,780	-37.98	\$50.68	\$47.70	\$58.73	23.11
Ferry	0	0	0	0.00	\$0	\$4,002	-	-	-	-	-	-
Service Total / Average	370,546	357,236	234,551	-34.34	\$8,720,365	\$9,059,986	\$7,310,483	-19.31	\$23.53	\$25.36	\$31.17	22.90
Admin	-	-	-	-	\$1,080,000	\$1,080,000	\$1,080,000	0.00	\$2.91	\$3.02	\$4.60	52.31
Out of State Trips	7	69	78	13.04	\$1,481	\$14,332	\$15,559	8.55	-	-	-	-
Meals & Lodging / Out of State	276	402	342	-14.93	\$7,360	\$15,916	\$9,193	-42.24	-	-	-	-
Subtotal	-	-	-	-	\$1,088,841	\$1,110,249	\$1,104,752	-0.50	-	-	-	-
Total / Average	370,829	357,707	234,971	-34.31	\$9,809,206	\$10,170,235	\$8,415,235	-17.26	\$26.47	\$28.47	\$35.88	26.02

Northwest Regional Council

Dan Murphy
Executive Director
600 Lakeway Drive, Suite 100
Bellingham, WA 98225
www.nwrcwa.org



Service area

Medicaid region 3A (Island, San Juan, Skagit and Whatcom counties)

Congressional district

2

Legislative districts

10, 39, 40 and 42

Planning region

Whatcom Council of Governments, Skagit MPO and Skagit Island RTPPO

Governing body

Eight-member board of directors composed of two elected officials from each member county (Island, San Juan, Skagit and Whatcom).

Current operations

Medicaid transportation broker for Whatcom, Skagit, Island and San Juan counties.

Connections to other systems

Northwest Regional Council connects to:

- Greyhound
- County Connector (inter-county transit connection)
- West-Isle Air
- Washington State Ferries

Region 3A												
NW Regional Council	Passenger Trips				Expenses				Average Cost Per Trip			
	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Annual Operating Information	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode												
Public Bus	69,092	63,450	17,173	-72.93	\$102,062	\$89,315	\$26,935	-69.84	\$1.48	\$1.41	\$1.57	\$0.96
Ambulatory	47,571	55,972	43,971	-21.44	\$1,749,375	\$1,914,492	\$1,839,022	-3.94	\$36.77	\$34.20	\$41.82	22.28
Non-Ambulatory	2,499	1,803	2,557	41.82	\$260,414	\$195,640	\$337,808	72.67	\$104.21	\$108.51	\$132.11	21.75
Public Bus - ADA	18,316	18,673	6,105	-67.31	\$24,297	\$24,258	\$13,637	-43.78	\$1.33	\$1.30	\$2.23	71.95
Voucher	34,660	35,157	19,778	-43.74	\$315,387	\$341,784	\$199,241	-41.71	\$9.10	\$9.72	\$10.07	3.62
Mileage	2,577	3,081	4,360	41.51	\$29,353	\$34,206	\$54,104	58.17	\$11.39	\$11.10	\$12.41	11.77
Volunteer - Agency	1,216	1,336	2,173	62.65	\$102,203	\$114,585	\$178,099	55.43	\$84.05	\$85.77	\$81.96	-4.44
Airline	6	26	36	38.46	\$952	\$3,792	\$7,278	91.95	\$158.59	\$145.83	\$202.17	38.63
Commercial Bus	722	224	257	14.73	\$17,076	\$9,669	\$17,784	83.92	\$23.65	\$43.17	\$69.20	60.31
Train	0	20	-	-	\$0	\$1,174	\$488	-58.43	-	\$58.70	-	-
Ferry	4,478	5,785	3,805	-34.23	\$63,213	\$85,471	\$59,590	-30.28	\$14.12	\$14.77	\$15.66	6.00
Ancillary	-	-	-	-	\$1,071	\$672	\$829	23.37	-	-	-	-
Service Total / Average	181,137	185,527	100,215	-45.98	\$2,665,401	\$2,815,059	\$2,734,814	-2.85	\$14.71	\$15.17	\$27.29	79.85
Admin	-	-	-	-	\$912,000	\$912,000	\$912,000	0.00	\$5.03	\$4.92	\$9.10	85.13
Meals & Lodging / in State	7	137	2,791	1,937.23	\$123	\$1,346	\$322,207	23,843.45	-	-	-	-
Out of State Trips	15	7	95	1,257.14	\$1,446	\$3,746	\$3,488	-6.90	-	-	-	-
Meals & Lodging / Out of State	21	232	605	160.78	\$645	\$6,883	\$11,956	73.70	-	-	-	-
Subtotal	-	-	-	-	\$914,213	\$923,975	\$1,249,651	35.25	-	-	-	-
Total / Average	181,180	185,903	103,706	-44.21	\$3,579,614	\$3,739,034	\$3,984,465	6.56	\$19.76	\$20.15	\$39.76	97.28

Paratransit Services

Paratransit Services
David Baker
President/Chief Executive Officer
4810 Auto Center Way
Bremerton, WA 98312-4309
www.paratransit.net



Service area

Medicaid regions 5 (Pierce County), 6A (Clallam, Jefferson, Kitsap and north Mason counties) and 6B (Grays Harbor, Lewis, south Mason, Pacific and Thurston counties).

Congressional districts

1, 2, 3, 6, 7, 8 and 9

Legislative districts

2, 19, 20, 22, 23, 24, 25, 26, 27, 28, 29, 31 and 35

Planning region

Puget Sound Regional Council, Peninsula RTPO, Thurston Regional Planning Council and Southwest Washington RTPO.

Governing body

Six-member board of directors composed of community and business leaders.

Current operations

Broker of Medicaid transportation for nine counties in western Washington, with a total service area of approximately 12,600 square miles and a population of approximately 1.2 million.

Connections to other systems

Paratransit Services provides connections for Medicaid clients whenever possible to all fixed-route systems in Pierce, Clallam, Jefferson, Thurston, Kitsap, Lewis, Pacific, Grays Harbor and Mason counties.

Region 5													
Paratransit Services		Passenger Trips			Expenses			Average Cost Per Trip					
Annual Operating Information		2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode													
Public Bus	74,392	95,723	43,883	-54.16	\$1,138,244	\$178,566	\$81,294	-54.47	\$1.86	\$1.87	\$1.85	\$1.01	
Ambulatory	171,073	162,126	95,736	-40.95	\$5,083,289	\$5,102,957	\$4,219,931	-17.30	\$29.71	\$31.48	\$44.08	40.04	
Non-Ambulatory	39,407	40,059	33,136	-17.28	\$1,487,432	\$1,577,999	\$1,688,538	7.01	\$37.75	\$39.39	\$50.96	29.36	
Voucher	17,963	18,794	9,049	-51.85	\$84,846	\$88,995	\$37,049	-58.37	\$4.72	\$4.74	\$4.09	-13.54	
Mileage	7,256	5,948	2,489	-58.15	\$49,611	\$39,364	\$19,040	-51.63	\$6.84	\$6.62	\$7.65	15.59	
Volunteer - Agency	4	2	0	-100.00	\$472	\$165	-	-	\$117.90	\$82.45	-	-	
Airline	2	4	0	-100.00	\$0	\$2,164	-	-	\$0.00	\$540.99	-	-	
Commercial Bus	3	15	19	26.67	\$286	\$947	\$726	-23.33	\$95.17	\$63.11	\$38.20	-39.47	
Train	-	-	-	-	-	-	\$143	-	-	-	-	-	
Ferry	15	91	116	27.47	\$200	\$1,153	\$1,320	14.49	\$13.36	\$12.67	\$11.38	-10.18	
Service Total / Average	310,115	322,762	184,428	-42.86	\$6,844,379	\$6,992,309	\$6,048,041	-13.50	\$22.07	\$21.66	\$32.79	51.37	
Admin	-	-	-	-	\$1,140,000	\$1,140,000	\$1,140,000	0.00	\$3.68	\$3.53	\$6.18	75.01	
Out of State Trips	17	20	21	5.00	\$2,996	\$8,649	\$4,001	-53.74	-	-	-	-	
Meals & Lodging / Out of State	138	47	10	-78.72	\$14,146	\$4,221	\$1,485	-64.83	-	-	-	-	
Subtotal	-	-	-	-	\$1,157,142	\$1,152,870	\$1,145,486	-0.64	-	-	-	-	
Total / Average	310,270	322,829	184,459	-42.86	\$8,001,521	\$8,145,178	\$7,193,527	-11.68	\$25.80	\$25.24	\$39.00	54.56	

Region 6A													
Paratransit Services		Passenger Trips			Expenses			Average Cost Per Trip					
Annual Operating Information		2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode													
Public Bus	23,784	21,699	8,291	-61.79	\$92,695	\$91,332	\$26,199	-71.31	\$3.90	\$4.21	\$3.16	\$1.15	
Ambulatory	63,120	60,262	37,821	-37.24	\$3,615,787	\$3,625,251	\$2,826,835	-22.02	\$57.28	\$60.16	\$74.74	24.24	
Non-Ambulatory	11,993	11,632	9,753	-16.15	\$574,774	\$638,357	\$614,572	-3.73	\$47.93	\$54.88	\$63.01	14.82	
Voucher	15,078	13,708	10,357	-24.45	\$155,633	\$141,744	\$83,835	-40.86	\$10.32	\$10.34	\$8.09	-21.72	
Mileage	5,502	5,858	3,672	-37.32	\$84,078	\$86,850	\$49,496	-43.01	\$15.28	\$14.83	\$13.48	-9.08	
Volunteer - Agency	14	14	0	-100.00	\$1,890	\$1,628	-	-	\$134.98	\$116.31	-	-	
Airline	1	3	0	-100.00	\$123	\$671	-	-	\$123.00	\$223.53	-	-	
Commercial Bus	256	5	44	780.00	\$12,227	\$374	\$1,782	375.79	\$47.76	\$74.89	\$40.49	-45.93	
Train	0	0	0	0.00	\$4,493	\$0	-	-	-	-	-	-	
Ferry	3,924	2,937	3,007	2.38	\$62,162	\$52,766	\$33,829	-35.89	\$15.84	\$17.97	\$11.25	-37.38	
Service Total / Average	123,672	116,118	72,945	-37.18	\$4,603,862	\$4,638,974	\$3,636,547	-21.61	\$37.23	\$39.95	\$49.85	24.79	
Admin	-	-	-	-	\$456,000	\$456,000	\$456,000	0.00	\$3.69	\$3.93	\$6.25	59.19	
Out of State Trips	17	8	0	-100.00	\$1,612	\$1,432	\$0	-100.00	-	-	-	-	
Meals & Lodging / Out of State	133	40	0	-100.00	\$14,422	\$3,912	\$0	-100.00	-	-	-	-	
Subtotal	-	-	-	-	\$472,033	\$461,344	\$456,000	-1.16	-	-	-	-	
Total / Average	123,822	116,166	72,945	-37.21	\$5,075,896	\$5,100,318	\$4,092,547	-19.76	\$41.04	\$43.92	\$56.10	27.73	

Region 6B													
Paratransit Services		Passenger Trips				Expenses				Average Cost Per Trip			
Annual Operating Information		2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode													
Public Bus		43,330	36,966	3,081	-91.67	\$36,929	\$31,701	\$2,551	-91.95	\$0.85	\$0.86	\$0.83	\$1.00
Ambulatory		136,110	129,338	78,718	-39.14	\$6,064,375	\$6,304,270	\$5,418,793	-14.05	\$44.55	\$48.74	\$68.84	41.23
Non-Ambulatory		24,313	23,977	16,680	-30.43	\$1,531,802	\$1,699,773	\$1,377,474	-18.96	\$63.00	\$70.89	\$82.58	16.49
Voucher		64,134	63,716	42,640	-33.08	\$580,748	\$576,784	\$315,991	-45.21	\$9.06	\$9.05	\$7.41	-18.14
Mileage		8,575	8,582	5,720	-33.35	\$127,501	\$103,846	\$79,180	-23.75	\$14.87	\$12.10	\$13.84	14.40
Volunteer - Agency		5,146	4,406	1,991	-54.81	\$654,708	\$569,064	\$287,352	-49.50	\$127.23	\$129.16	\$144.33	11.74
Airline		0	12	-	-	\$0	\$2,872	\$614	-78.64	-	\$239.37	-	-
Commercial Bus		11	15	24	60.00	\$1,079	\$1,062	\$1,293	21.69	\$98.05	\$70.81	\$53.86	-23.95
Train		0	3	-	-	\$0	\$505	\$65	-87.13	-	\$168.33	-	-
Ferry		8	17	31	82.35	\$125	\$299	\$634	111.75	\$15.64	\$17.61	\$20.45	16.12
Ancillary		-	-	-	-	\$0	\$42	\$0	-100.00	-	-	-	-
Service Total / Average		281,627	267,032	148,885	-44.24	\$8,997,266	\$9,290,219	\$7,483,947	-19.44	\$31.95	\$34.79	\$50.27	44.48
Admin		-	-	-	-	\$802,800	\$802,800	\$802,800	0.00	\$2.85	\$3.01	\$5.39	79.35
Out of State Trips		5	4	-	-	\$1,026	\$1,548	\$2,098	35.54	-	-	-	-
Meals & Lodging / Out of State		95	73	48	-34.25	\$10,494	\$8,360	\$6,213	-25.68	-	-	-	-
Subtotal		-	-	-	-	\$814,320	\$812,708	\$811,111	-0.20	-	-	-	-
Total / Average		281,727	267,109	148,933	-44.24	\$9,811,586	\$10,102,927	\$8,295,058	-17.89	\$34.84	\$37.83	\$55.71	47.26

People For People

People For People
Madelyn Carlson
Chief Executive Officer
304 West Lincoln
Yakima, WA 98902-2656
www.pfp.org



PEOPLE FOR PEOPLE

Service area

Nonemergency Medicaid transportation broker for Medicaid region 1A (Chelan, Douglas and Okanogan counties) and 2 (Benton, Columbia, Franklin, Kittitas, Walla Walla and Yakima counties).

Congressional districts

4 and 5

Legislative districts

7, 12, 13, 14 and 15

Planning region

North Central RTPO, Wenatchee Valley Transportation Council, Quad County RTPO, Yakima Valley Conference of Governments and Benton-Franklin-Walla Walla RTPO.

Governing body

Ten-member volunteer board of directors composed of leaders representing the communities People For People serves.

Current operations

People For People arranges transportation and related services under contract with the Washington State Health Care Authority for clients of all ages eligible for Medicaid who need transportation to covered, nonemergency medical services. Upon verification of eligibility, People For People coordinates the most cost-effective, appropriate transportation.

A primary goal of these services is to assist clients with their own transportation resources if they have a vehicle or a friend or family member with a vehicle. Clients must have a valid driver license, insurance and registration to qualify. People For People may arrange gas cards, gas vouchers or mileage reimbursement.

If clients can access public transportation/ paratransit in their local communities, People For People may purchase tickets/tokens or passes. If that is not possible, People For People arranges transportation through contracted providers, such as volunteer driver agencies, nonprofit providers, or cabulance and taxi companies. Other viable transportation resources are Greyhound, Amtrak or the Airporter Shuttle.

Connections to other systems

People For People makes connections with Amtrak, Greyhound, commercial air, rural intercity bus programs and fixed-route transit systems.

Region 1A														
People for People			Passenger Trips				Expenses				Average Cost Per Trip			
Annual Operating Information			2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode														
Public Bus	775	522	51	-90.23	\$1,090	\$707	\$69	-90.24	\$1.41	\$1.35	\$1.35	\$1.35	0.00	
Ambulatory	12,991	13,318	7,913	-40.58	\$758,107	\$863,787	\$701,639	-18.77	\$58.36	\$64.86	\$88.67	\$88.67	36.71	
Non-Ambulatory	3,341	3,655	3,241	-11.33	\$289,438	\$335,656	\$287,685	-14.29	\$86.63	\$91.83	\$88.76	\$88.76	-3.34	
Public Bus - ADA	4,681	5,482	1,386	-74.72	\$6,878	\$7,685	\$2,003	-73.94	\$1.47	\$1.40	\$1.44	\$1.44	3.07	
Voucher	6,269	6,541	2,631	-59.78	\$130,521	\$130,040	\$47,241	-63.67	\$20.82	\$19.88	\$17.96	\$17.96	-9.68	
Mileage	982	1,445	1,067	-26.16	\$26,052	\$36,031	\$28,587	-20.66	\$26.53	\$24.93	\$26.79	\$26.79	7.45	
Volunteer - Agency	1,674	1,660	1,068	-35.66	\$333,665	\$333,204	\$238,254	-28.50	\$199.32	\$200.73	\$223.08	\$223.08	11.14	
Commercial Bus	7	5	0	-100.00	\$592	\$302	-	-	\$84.50	\$60.40	-	-	-	
Train	7	9	0	-100.00	\$308	\$515	-	-	\$43.96	\$57.22	-	-	-	
Service Total / Average	30,727	32,637	17,357	-46.82	\$1,546,650	\$1,707,926	\$1,305,478	-23.56	\$50.34	\$52.33	\$75.21	\$75.21	43.73	
Admin	-	-	-	-	\$180,000	\$180,000	\$180,000	0.00	\$5.86	\$5.52	\$10.37	\$10.37	88.03	
Meals & Lodging / in State	0	29	2,235	7,606.90	\$0	\$404	\$146,560	36,163.74	-	-	-	-	-	
Out of State Trips	0	2	0	-100.00	\$0	\$730	-	-	-	-	-	-	-	
Subtotal	-	-	-	-	\$180,000	\$181,135	\$326,560	80.29	-	-	-	-	-	
Total / Average	30,727	32,668	19,592	-40.03	\$1,726,650	\$1,889,060	\$1,632,037	-13.61	\$56.19	\$57.88	\$94.03	\$94.03	62.45	

Region 2														
People for People			Passenger Trips				Expenses				Average Cost Per Trip			
Annual Operating Information			2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)	2018	2019	2020	One Year Change (%)
Mode														
Public Bus	14,109	8,243	2,595	-68.52	\$17,682	\$8,707	\$2,439	-71.99	\$1.25	\$1.06	\$0.94	\$0.94	-11.02	
Ambulatory	53,205	58,105	46,070	-20.71	\$1,961,830	\$2,163,730	\$2,398,310	10.84	\$36.87	\$37.24	\$52.06	\$52.06	39.80	
Non-Ambulatory	18,025	19,098	15,798	-17.28	\$772,866	\$957,170	\$989,014	3.33	\$42.88	\$50.12	\$62.60	\$62.60	24.91	
Public Bus - ADA	23,430	26,245	10,228	-61.03	\$33,999	\$37,632	\$15,110	-59.85	\$1.45	\$1.43	\$1.48	\$1.48	3.03	
Voucher	14,928	15,976	8,623	-46.03	\$336,753	\$308,845	\$146,377	-52.60	\$22.56	\$19.33	\$16.98	\$16.98	-12.19	
Mileage	3,450	5,438	5,764	5.99	\$95,161	\$147,917	\$167,131	12.99	\$27.58	\$27.20	\$29.00	\$29.00	6.60	
Volunteer - Agency	3,057	2,451	1,670	-31.86	\$442,605	\$400,629	\$321,144	-19.84	\$144.78	\$163.46	\$192.30	\$192.30	17.65	
Commercial Bus	18	41	-	-	\$1,199	\$1,799	\$126	-93.00	\$66.62	\$43.89	-	-	-	
Service Total / Average	130,222	135,597	90,748	-33.08	\$3,662,095	\$4,026,428	\$4,039,650	0.33	\$28.12	\$29.69	\$44.52	\$44.52	49.91	
Admin	-	-	-	-	\$564,000	\$564,000	\$564,000	0.00	\$4.33	\$4.16	\$6.22	\$6.22	49.42	
Meals & Lodging / in State	105	90	9,668	10,642.22	\$1,042	\$1,066	\$675,831	63,323.79	-	-	-	-	-	
Out of State Trips	6	0	-	-	\$1,629	\$0	\$552	100.00	-	-	-	-	-	
Meals & Lodging / Out of State	76	0	-	-	\$4,864	\$0	\$179	100.00	-	-	-	-	-	
Subtotal	-	-	-	-	\$571,535	\$565,066	\$1,240,562	119.54	-	-	-	-	-	
Total / Average	130,228	135,597	90,748	-33.08	\$4,233,630	\$4,591,494	\$5,280,212	15.00	\$32.51	\$33.86	\$58.19	\$58.19	71.83	

Special Mobility Services, Inc.



Fred Stoffer
General Manager
12615 E. Mission Ave.
Suite 312
Spokane Valley, WA 99216
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Service area

Medicaid regions 1B (Ferry, Pend Oreille and Stevens counties), 1C (Adams, Grant and Lincoln counties), 1D (Spokane County) and 1E (Asotin, Garfield and Whitman counties).

Congressional districts

4 and 5

Legislative districts

4, 6, 7, 9, 12 and 13

Planning region

Northeast Washington RTPO, Spokane Regional Transportation Council and Quad County RTPO.

Governing body

Five-member board of directors.

Current operations

Transportation brokers for Medicaid clients in regions 1B, 1C, 1D and 1E.

Also direct provider of intercity transportation in a three-county area, linking the rural communities of Davenport, Deer Park, Newport and Ritzville with Spokane.

Connections to other systems

Clients may use local transportation to connect to intercity bus, rail or air for out-of-area appointments.

Special Mobility Services	Region 1B										
	Passenger Trips				Expenses				Average Cost Per Trip		One Year Change (%)
	2018	2019	2020	One Year Change (%)	2018	2019	2020	2019	2020		
Annual Operating Information											
Mode											
Public Bus	0	8	40	400.00	\$0	\$60	\$80	33.33	\$7.50	\$2.00	-73.33
Ambulatory	1,511	1,203	429	-64.34	\$127,698	\$141,364	\$36,261	-74.35	\$117.51	\$84.52	-28.07
Non-Ambulatory	2,018	1,302	1,191	-8.53	\$250,717	\$168,069	\$172,432	2.60	\$129.09	\$144.78	12.16
Public Bus - ADA	41	74	0	-100.00	\$0	\$0	\$0	-	-	-	-
Voucher	16,348	18,626	9,824	-47.26	\$246,728	\$268,057	\$126,802	-52.70	\$14.39	\$12.91	-10.31
Mileage	0	0	0	0.00	\$0	\$0	\$0	-	-	-	-
Volunteer - Agency	6,264	7,645	5,273	-31.03	\$247,954	\$314,759	\$266,278	-15.40	\$41.17	\$50.50	22.65
Volunteer - Broker	1,992	2,244	1,853	-17.42	\$101,353	\$127,215	\$125,336	-1.48	\$56.69	\$67.64	19.31
Airline	2	7	0	-100.00	\$1,033	\$3,742	\$0	-	\$516.41	\$534.59	-
Commercial Bus	3	27	14	-48.15	\$207	\$2,509	\$1,521	-39.39	\$92.94	\$108.63	16.88
Service Total / Average	28,179	31,136	18,624	-40.18	\$975,689	\$1,025,775	\$728,708	-28.96	\$34.62	\$39.13	18.77
Admin	-	-	-	-	\$127,200	\$127,200	\$127,200	0.00	\$4.51	\$6.83	67.18
Out of State Trips	0	4	31	675.00	\$0	\$2,274	\$310	-86.37	-	-	-
Meals & Lodging / Out of State	0	2	79	3,850.00	\$0	\$258	\$10,483	3,960.27	-	-	-
Subtotal	-	-	-	-	\$127,200	\$129,732	\$137,993	6.37	-	-	-
Total / Average	28,179	31,142	18,734	-39.84	\$1,102,889	\$1,155,507	\$866,701	-24.99	\$37.11	\$46.54	25.40

Special Mobility Services	Region 1C										
	Passenger Trips				Expenses				Average Cost Per Trip		One Year Change (%)
	2018	2019	2020	One Year Change (%)	2018	2019	2020	2019	2020		
Annual Operating Information											
Mode											
Public Bus	1,056	993	229	-76.94	\$3,596	\$3,405	\$348	-89.78	\$3.43	\$1.52	0.00
Ambulatory	11,363	12,509	11,217	-10.33	\$643,621	\$722,159	\$703,869	-2.53	\$57.73	\$62.75	8.69
Non-Ambulatory	7,023	6,803	5,482	-19.42	\$407,259	\$416,274	\$387,252	-6.97	\$61.19	\$70.64	15.44
Public Bus - ADA	226	124	28	-77.42	\$158	\$8	\$0	-100.00	\$0.06	\$0.00	-100.00
Voucher	17,045	15,066	7,584	-49.66	\$263,119	\$249,652	\$119,222	-52.24	\$16.57	\$15.72	-5.13
Mileage	10	4	0	-100.00	\$193	\$75	\$0	-100.00	\$18.83	-	-
Volunteer - Agency	805	596	197	-66.95	\$33,549	\$28,043	\$9,964	-64.47	\$41.68	\$50.58	7.50
Volunteer - Broker	3,763	4,080	2,749	-32.62	\$250,180	\$283,897	\$208,122	-26.69	\$66.48	\$75.71	8.80
Commercial Bus	2	9	11	22.22	\$246	\$1,027	\$750	-26.99	\$114.12	-	-
Service Total / Average	41,293	40,184	27,497	-31.57	\$1,601,920	\$1,704,541	\$1,429,526	-16.13	\$38.79	\$51.99	22.56
Admin	-	-	-	-	\$186,000	\$186,000	\$186,000	0.00	\$4.50	\$6.76	46.14
Meals & Lodging / in State	0	6	2,978	49,533.33	\$0	\$82	\$197,038	238,994.20	-	-	-
Subtotal	-	-	-	-	\$186,000	\$186,082	\$383,038	105.84	-	-	-
Total / Average	41,293	40,190	30,475	-24.17	\$1,787,920	\$1,890,623	\$1,812,564	-4.13	\$47.05	\$65.92	40.11

Special Mobility Services	Region 1D																			
	Passenger Trips					Expenses					Average Cost Per Trip									
	Annual Operating Information		2019		2020		2018		2019		2020		2018		2019		2020		One Year Change (%)	
Mode																				
Public Bus	204,777	232,428	78,135	-66.38	\$540,265	\$678,654	\$146,114	-78.47	\$2.64	\$2.92	\$1.87	\$1.18								
Ambulatory	56,937	59,400	42,240	-25.24	\$1,359,373	\$1,558,040	\$1,716,630	10.18	\$23.88	\$26.23	\$40.64	54.94								
Non-Ambulatory	16,569	19,186	14,343	-62.13	\$540,594	\$644,858	\$644,752	-0.02	\$32.63	\$33.61	\$44.95	33.74								
Public Bus - ADA	27,221	28,996	10,981	-48.83	\$105,224	\$117,902	\$25,982	-77.96	\$3.87	\$4.07	\$2.37	-41.81								
Voucher	36,123	41,724	21,351	-	\$200,848	\$211,917	\$101,482	-52.11	\$5.56	\$5.08	\$4.75	-6.42								
Mileage	2	10	-	-	\$210	\$1,001	\$586	-41.43	\$105.00	\$100.10	-	-								
Volunteer - Agency	15	60	70	16.67	\$472	\$1,921	\$3,035	58.00	\$31.45	\$32.01	\$43.35	35.43								
Volunteer - Broker	607	616	280	-54.55	\$26,081	\$31,619	\$16,643	-47.36	\$42.97	\$51.33	\$59.44	15.80								
Airline	44	19	-	-	\$27,408	\$9,129	\$2,827	-69.04	\$622.91	\$480.46	-	-								
Commercial Bus	110	174	128	-26.44	\$10,781	\$21,178	\$10,257	-51.57	\$98.01	\$121.71	-	-								
Train	0	1	-	-	\$0	\$17	\$17	-4.01	\$17.45	-	-	-								
Service Total / Average	342,405	382,614	167,528	-56.21	\$2,811,255	\$3,276,236	\$2,668,324	-18.56	\$8.21	\$8.56	\$15.93	86.01								
Admin	-	-	-	-	\$1,080,000	\$1,080,000	\$1,080,000	0.00	\$3.15	\$2.82	\$6.45	128.39								
Meals & Lodging / in State	9	188	2,135	1,035.64	\$194	\$2,243	\$165,231	7,266.68	-	-	-	-								
Out of State Trips	6	26	-	-	\$4,743	\$16,040	\$5,019	-68.71	-	-	-	-								
Meals & Lodging / Out of State	19	130	30	-76.92	\$1,457	\$6,931	\$3,286	-52.59	-	-	-	-								
Subtotal	-	-	-	-	\$1,086,394	\$1,105,214	\$1,253,536	13.42	-	-	-	-								
Total / Average	342,439	382,958	169,693	-55.69	\$3,897,649	\$4,381,449	\$3,921,860	-10.49	\$11.38	\$11.45	\$23.41	104.43								

Special Mobility Services	Region 1E																			
	Passenger Trips					Expenses					Average Cost Per Trip									
	Annual Operating Information		2019		2020		2018		2019		2020		2018		2019		2020		One Year Change (%)	
Mode																				
Public Bus	120	194	101	-47.94	\$430	\$696	\$204	-70.64	\$3.58	\$3.59	\$2.02	\$1.47								
Ambulatory	8,217	7,629	3,734	-51.06	\$259,662	\$294,375	\$275,914	-6.27	\$31.60	\$38.59	\$73.89	91.50								
Non-Ambulatory	3,002	2,653	2,108	-20.54	\$230,759	\$210,172	\$164,279	-21.84	\$76.87	\$79.22	\$77.93	-1.63								
Public Bus - ADA	70	198	40	-79.80	\$301	\$600	\$40	-93.31	\$4.30	\$3.03	\$1.00	-66.90								
Voucher	2,930	2,910	1,681	-42.23	\$45,834	\$47,079	\$24,988	-46.92	\$15.64	\$16.18	\$14.87	-8.12								
Mileage	141	136	114	-16.18	\$2,372	\$2,029	\$1,690	-16.72	\$16.82	\$14.92	\$14.82	-0.65								
Volunteer - Agency	1,473	1,061	437	-58.81	\$57,551	\$48,903	\$21,727	-55.57	\$39.07	\$46.09	\$49.72	7.87								
Volunteer - Broker	90	26	16	-38.46	\$8,812	\$2,520	\$1,194	-52.63	\$97.91	\$96.93	\$74.61	-23.02								
Airline	20	14	12	-14.29	\$12,058	\$7,663	\$4,890	-36.18	\$602.90	\$547.35	\$407.51	-25.55								
Commercial Bus	1	8	11	37.50	\$134	\$1,101	\$1,336	21.35	\$133.50	\$137.61	\$121.44	-11.75								
Service Total / Average	16,064	14,829	8,254	-44.34	\$617,913	\$615,138	\$496,261	-19.33	\$38.47	\$41.48	\$60.12	44.94								
Admin	-	-	-	-	\$81,600	\$81,600	\$81,600	0.00	\$5.08	\$5.50	\$9.89	79.66								
Meals & Lodging / in State	0	329	2,564	679.33	\$0	\$879	\$90,104	10,148.31	-	-	-	-								
Meals & Lodging / Out of State	1	0	0	0.00	\$91	\$0	\$85	100.00	-	-	-	-								
Subtotal	-	-	-	-	\$81,691	\$82,479	\$171,789	108.28	-	-	-	-								
Total / Average	16,065	15,158	10,818	-28.63	\$699,604	\$697,618	\$668,050	-4.24	\$43.55	\$47.04	\$80.94	72.04								

Chapter 6 Travel Washington Intercity Bus Program

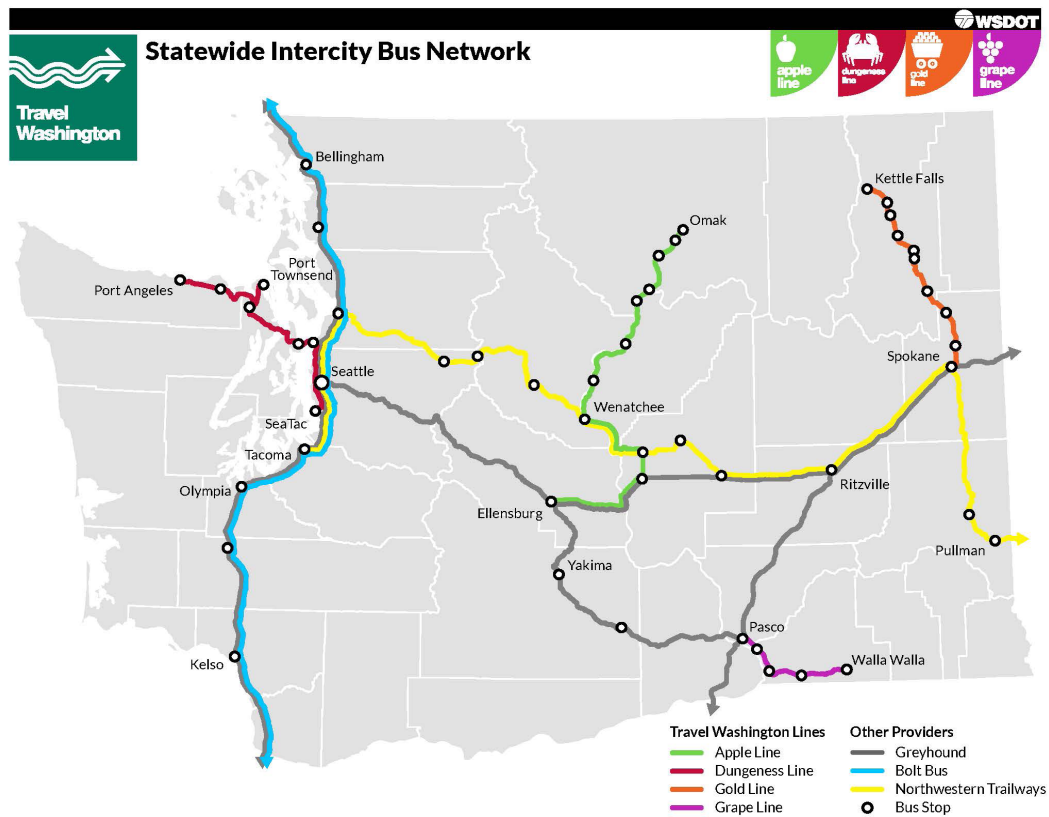
Travel Washington is Washington state's intercity bus program.

Travel Washington connects rural communities with larger urban centers, providing connections to the national and international transportation network. Travel Washington also promotes regional travel, tourism and local economic activity.

Each Travel Washington line is named, branded and marketed based on the products historically produced in the region it operates. As an example, the Grape Line operates between Pasco and Walla Walla in Washington wine country. WSDOT awards contracts to private, local bus companies to provide the program's bus service through a competitive bidding process.

People who use these services are as varied as the regions they live in. They include college students in Walla Walla, workers commuting to Spokane from Deer Park, senior residents traveling to Pasco for medical appointments, and Canadian tourists visiting Seattle.

Travel Washington is funded using federal Intercity Bus Program (§5311(f)) formula funds and private, in-kind matching funds from Greyhound Bus Lines. Launched as a Federal Transit Administration-approved pilot project in 2006, Travel Washington was the first in the nation to promote this public-private partnership.



Below are the Travel Washington routes serving Washington state:

- [Apple Line](#)
- [Dungeness Line](#)
- [Gold Line](#)
- [Grape Line](#)

Operational and financial measures

Annual Operating Information	2018	2019	2020	One Year Change (%)
Intercity Bus Services				
Revenue Vehicle Miles	558,559	463,789	572,296	23.40%
Regular Unlinked Passenger Trips	26,726	29,613	14,235	-51.93%
Total of All Service Modes				
Revenue Vehicle Miles	558,559	463,789	572,296	23.40%
Regular Unlinked Passenger Trips	26,726	29,613	14,235	-51.93%

Financial Information	2018	2019	2020	One Year Change (%)
Federal Assistance				
Operating				
FTA \$5311 Rural Area Formula Funds	\$1,561,049	\$1,761,250	\$1,866,660	5.98%
Total Federal Assistance	\$1,561,049	\$1,761,250	\$1,866,660	5.98%
Total Operating	\$1,561,049	\$1,761,250	\$1,866,660	5.98%

Apple Line

Cleto Achabal
President
South 4611 Ben Franklin Lane
Spokane, WA 99224-5648
www.appleline.us



Service area

Between the cities of Omak and Ellensburg.

Congressional districts

4 and 5

Legislative district

12

Planning regions

North Central RTPO, Quad County RTPO and Wenatchee Valley Transportation Council.

Type of agency

For-profit

Days of services

Daily, except Thanksgiving and Christmas Day.

Current operations

Between Omak and Ellensburg via Wenatchee, Quincy and George.

Revenue service vehicles

Two (2) 20-passenger, ADA-accessible minibuses.

Connections to other systems

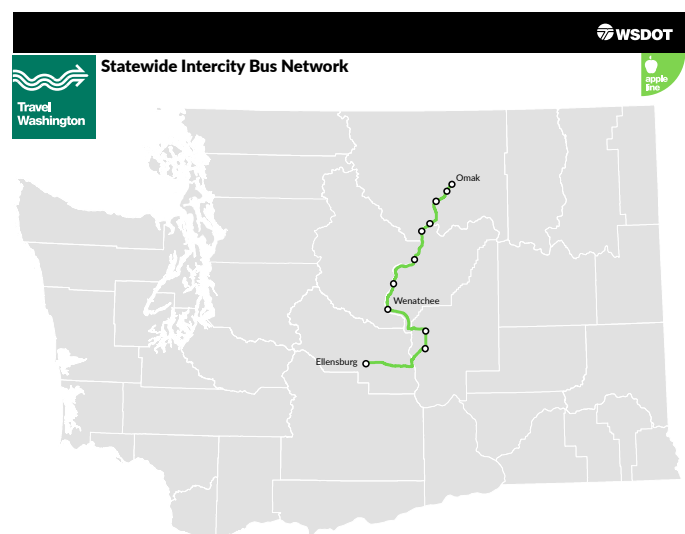
The Apple Line makes connections with:

- Amtrak, Greyhound and Link Transit in Wenatchee.
- TranGo and Okanogan County Transportation and Nutrition in Omak.
- TranGo in Okanogan.
- Grant Transit Authority in Quincy and George.

Fares

Depending on the route, one-way fares start at \$12, with round-trip fares up to \$96.

Current fares are at www.appleline.us.



Operating Information	2018	2019	2020	One Year Change (%)
<i>Intercity Bus Services</i>				
Revenue Vehicle Miles	133,980	134,125	132,850	-0.95%
Regular Unlinked Passenger Trips	4,184	4,174	1,760	-57.83%
<i>Total of All Service Modes</i>				
Revenue Vehicle Miles	133,980	134,125	132,850	-0.95%
Regular Unlinked Passenger Trips	4,184	4,174	1,760	-57.83%

Financial Information	2018	2019	2020	One Year Change (%)
<i>Federal Assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula Funds	\$336,435	\$362,528	\$373,371	2.99%
Total Federal Assistance	\$336,435	\$362,528	\$373,371	2.99%
Total Operating	\$336,435	\$362,528	\$373,371	2.99%

Dungeness Line

LePhan Quach
Grants Administrator
350 N. St. Paul Street
Dallas, TX 75201
www.dungeness-line.com



Service area

Between Port Angeles and Seattle-Tacoma International Airport.

Congressional districts

6, 7 and 9

Legislative districts

11, 23, 24, 32, 33, 37 and 43

Planning regions

Peninsula RTPPO and Puget Sound Regional Council

Type of agency

For-profit

Days of services

Seven days a week

Current operations

The Dungeness Line operates a seven-day-a-week, 365-day-a-year rural intercity general public bus service, connecting rural communities on the Olympic Peninsula with the urbanized Puget Sound region. All vehicles are wheelchair-lift-equipped, with two wheelchair stations and bike racks.

Revenue service vehicles

Three (3) 24-passenger, ADA-accessible buses.

Connections to other systems

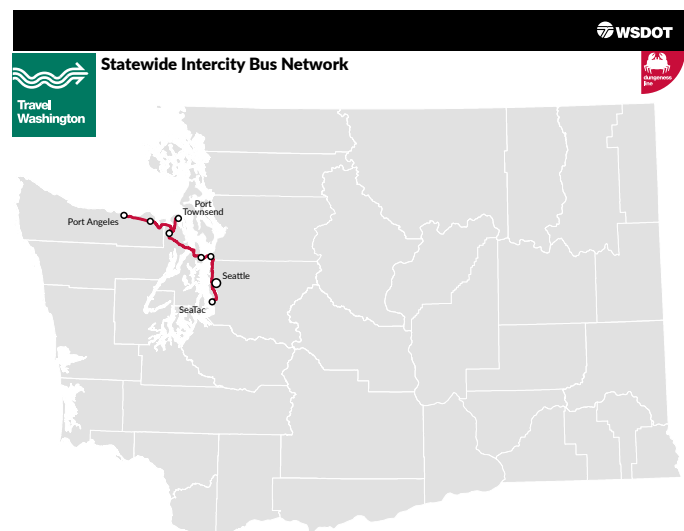
The Dungeness Line provides connections to:

- Clallam Transit (Port Angeles)
- Black Ball Ferry (Port Angeles)
- Jefferson Transit (Port Townsend)
- Kitsap Transit (Kingston)
- Washington State Ferries (Kingston, Edmonds)
- King County Metro (Seattle)
- Sound Transit (Seattle)
- Amtrak (Edmonds, Seattle)
- Amtrak Cascades (Seattle)
- Sounder (Seattle)
- SeaTac International Airport

Fares

Basic one-way fare (Port Angeles-SeaTac) – \$49.

Fares vary based on origin and destination.



Operating Information	2018	2019	2020	One Year Change (%)
<i>Intercity Bus Services</i>				
Revenue Vehicle Miles	174,409	188,264	189,800	0.82%
Regular Unlinked Passenger Trips	14,208	15,008	7,439	-50.43%
<i>Total of All Service Modes</i>				
Revenue Vehicle Miles	174,409	188,264	189,800	0.82%
Regular Unlinked Passenger Trips	14,208	15,008	7,439	-50.43%

Financial Information	2018	2019	2020	One Year Change (%)
<i>Federal Assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula Funds	\$556,275	\$486,010	\$498,684	2.61%
Total Federal Assistance	\$556,275	\$486,010	\$498,684	2.61%
Total Operating	\$556,275	\$486,010	\$498,684	2.61%

Gold Line

Richard Johnson
President
1416 Whitehorn Street
Ferndale, WA 98248-8923
www.gold-line.us



Service area

Between Kettle Falls and the Spokane International Airport.

Congressional district

5

Legislative districts

3, 4, 6 and 7

Planning regions

Spokane Regional Transportation Council and Northeast Washington RTPO

Type of agency

For-profit

Days of services

Seven days a week

Current operations

Twice-daily scheduled service between Kettle Falls and Spokane International Airport. Service includes Arden, Addy, Colville, Chewelah, Chewelah Casino, Loon Lake, Deer Park, North Spokane (Hastings Road Park and Ride Lot), Spokane Intermodal and Spokane Transit Plaza.

Tickets may be purchased online, from drivers or from sales agents at Colville, Spokane Intermodal, Amtrak and National Bus Traffic Association interline member carriers.

Revenue service vehicles

- One (1) 27-passenger, ADA-accessible cutaway
- One (1) 14-passenger, ADA-accessible minibus
- One (1) 17-passenger, ADA-accessible minibus

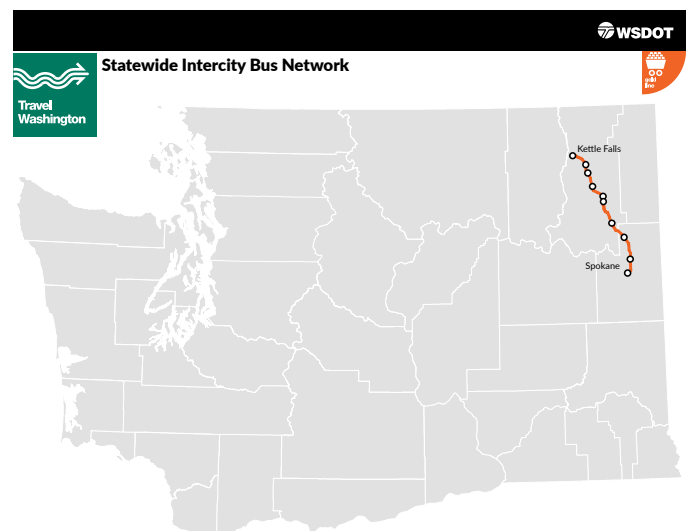
Connections to other systems

The Gold Line provides connections to:

- Spokane International Airport.
- Spokane Transit at the Spokane Transit Plaza and the Hastings Road park and ride in North Spokane.
- Greyhound, Northwestern Trailways and Amtrak at Spokane Intermodal Center.
- Rural Resources in Colville.

Fares

- One-way to/from Spokane – \$20
- One-way to/from Spokane International Airport – \$26



Operating Information	2018	2019	2020	One Year Change (%)
<i>Intercity Bus Services</i>				
Revenue Vehicle Miles	131,040	129,600	129,856	0.20%
Regular Unlinked Passenger Trips	2,370	4,532	2,816	-37.86%
<i>Total of All Service Modes</i>				
Revenue Vehicle Miles	131,040	129,600	129,856	0.20%
Regular Unlinked Passenger Trips	2,370	4,532	2,816	-37.86%

Financial Information	2018	2019	2020	One Year Change (%)
<i>Federal Assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula Funds	\$351,187	\$461,025	\$515,702	11.86%
Total Federal Assistance	\$351,187	\$461,025	\$515,702	11.86%
Total Operating	\$351,187	\$461,025	\$515,702	11.86%

Grape Line

Richard Johnson
President
1416 Whitehorn Street
Ferndale, WA 98248-8923
www.grapeline.us



Service area

Between Walla Walla and Pasco.

Congressional district

4 and 5

Legislative district

16

Planning regions

Benton Franklin Council of Governments and
Walla Walla Valley MPO

Type of agency

For-profit

Days of services

Seven days a week

Current operations

Travel Washington Grape Line operates three round trips daily between Walla Walla Regional Airport and Tri-Cities Airport. Service includes the Walla Walla Transit Center, College Place, Touchet, Wallula, Burbank, Pasco Intermodal Station and Pasco Transit Center. Tickets may be purchased online, from drivers or from sales agents at the Walla Walla transit center, at the Pasco Greyhound ticket counter, National Bus Traffic Association interline member carriers and Amtrak.

Revenue service vehicles

- One (1) 27-passenger, ADA-accessible cutaway
- Two (2) 15-passenger, ADA-accessible cutaways

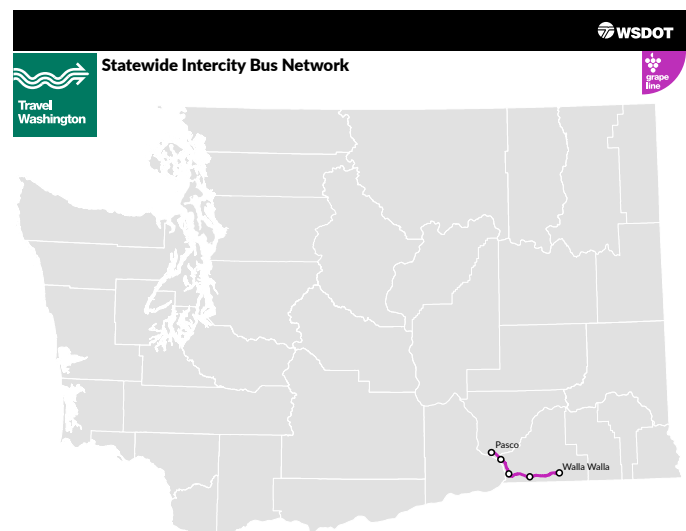
Connections to other systems

The Grape Line provides connections to:

- Walla Walla regional and Tri-Cities airports.
- Greyhound and Valley Transit at the Walla Walla transit center.
- Greyhound and Amtrak at the Pasco Intermodal Station.
- Ben Franklin Transit at the Pasco Transit Center.

Fares

One-way to/from Pasco/Walla Walla – \$15



Operating Information	2018	2019	2020	One Year Change (%)
<i>Intercity Bus Services</i>				
Revenue Vehicle Miles	119,130	119,800	119,790	-0.01%
Regular Unlinked Passenger Trips	5,964	5,899	2,220	-62.37%
<i>Total of All Service Modes</i>				
Revenue Vehicle Miles	119,130	119,800	119,790	-0.01%
Regular Unlinked Passenger Trips	5,964	5,899	2,220	-62.37%

Financial Information	2018	2019	2020	One Year Change (%)
<i>Federal Assistance</i>				
<i>Operating</i>				
FTA \$5311 Rural Area Formula Funds	\$317,152	\$451,687	\$478,903	6.03%
Total Federal Assistance	\$317,152	\$451,687	\$478,903	6.03%
Total Operating	\$317,152	\$451,687	\$478,903	6.03%

Chapter 7 Ferry Systems

Washington state is home to the nation's largest ferry system. Much of the state's ferry system is operated by WSDOT's Washington State Ferries, with routes throughout Puget Sound and its inland waterways. Other local ferry services also operate in Puget Sound, as well as the Columbia River.

In Washington state, ferries provide connections to island communities, communities separated by Puget Sound, and interstate and international destinations. In many cases, ferries provide connections to other public transportation modes.

Ferry systems serving Washington state:

- [Guemes Island Ferry](#)
- [Keller Ferry](#)
- [King County Water Taxi](#)
- [Kitsap Transit Foot Ferry](#)
- [Lummi Island Ferry](#)
- [Pierce County Ferry](#)
- [Wahkiakum County Ferry](#)
- [Washington State Ferries](#)

Operational and financial measures

Ferry provider - Annual Operating Information	2018	2019	2020	One year change (%)
BioDiesel fuel consumed (gallons)	1,063,810	1,028,294	1,680,576	63.40%
Diesel fuel consumed (gallons)	18,825,435	18,951,970	16,584,949	-12.50%
Employees - FTEs	1,888.39	1,946.32	1,977.38	1.60%
Operating expenses	\$293,676,562	\$303,351,317	\$299,742,072	-1.20%
Revenue vessel hours	166,795	171,252	157,020	-8.30%
Revenue vessel miles	1,199,376	1,238,329	1,142,746	-7.70%
Sub-total: farebox auto and driver fare revenues	113,340,424	147,670,067	129,475,244	-12.30%
Total vessel hours	159,639	164,264	149,061	-9.30%
Total vessel miles	1,209,011	1,247,329	1,148,066	-8.00%
Vehicle trips	11,262,248	11,087,704	9,501,589	-14.30%
Passenger trips	28,090,777	27,992,661	21,244,355	-24.10%
Farebox revenues	\$87,209,824	\$56,814,886	\$41,092,774	-27.70%
Farebox revenues (passenger, auto & driver fares)	\$189,047,876	\$191,280,866	\$163,142,643	-14.70%

Note: Previous editions of the Summary contained the measure total vessel hours under ferry systems operational and financial measures roll-up. Not all ferry systems report total vessel hours. WSDOT staff have eliminated this measure from the roll-up.

Ferry - Financial information	2018	2019	2020	One year change (%)
Farebox revenues	\$87,209,824	\$56,814,886	\$41,092,774	-27.70%
Farebox revenues (auto and driver fare revenues)	113,340,424	147,670,067	129,475,244	-12.30%
Farebox revenues (passenger, auto & driver fares)	\$189,047,876	\$191,280,866	\$163,142,643	-14.70%
Operating Related Revenues				
Directly Generated Funds - Property taxes	\$4,398,438	\$7,111,061	\$7,347,718	3.30%
Federal Section §5307 Operating	\$879,829	\$1,143,468	\$1,141,658	-0.20%
Federal Section §5307 Preventative	\$375,325	\$57,466	\$3,434,208	5876.10%
MVET	\$116,088	\$113,115	\$101,527	-10.20%
Other - Gasoline Taxes	\$84,683	\$102,636	\$101,563	-1.00%
Other - Other Revenues	\$1,413,919	\$1,788,671	\$1,230,540	-31.20%
Other Federal Capital	\$0	\$0	\$15,417,530	NA
Other Federal Operating	\$5,161,497	\$3,356,190	\$1,030,590	-69.30%
Other State - Gasoline Taxes	\$37,822,799	\$36,197,880	\$25,622,171	-29.20%
Other State - Other Taxes	\$27,628,484	\$34,609,332	\$8,936,829	-74.20%
Other State Operating Grants	\$635,749	\$589,457	\$595,000	0.90%
Sales Tax	\$15,775,959	\$16,358,713	\$16,974,199	3.80%
State Ferry Deficit Reimbursement Grant	\$974,189	\$1,023,678	\$1,084,177	5.90%
Sub total	\$95,266,959	\$102,451,667	\$83,017,710	-19.00%
Capital				
CM/AQ and Other Federal Grants - Historical	\$961,897	\$110,499	\$0	-100.00%
Congestion Mitigation and Air Quality (CM/AQ)	\$26,578,349	\$20,036,605	\$0	-100.00%
Federal Section §5307 Capital Grants	\$73,843,698	\$54,034,920	\$63,204,905	17.00%
Federal Section §5309 Capital Grants	\$946,252	\$0	\$828,579	NA
Federal STP Grants	\$2,445,370	\$351,651	\$158,170	-55.00%
FTA State of Good Repair Program (§5337)	\$4,487,264	\$21,257,232	\$3,665,217	-82.80%
Other State Capital Funds	\$94,475,858	\$89,756,349	\$91,753,925	2.20%
Federal assistance - Operating				
CM/AQ and Other Federal Grants - Historical	\$961,897	\$110,499	\$0	-100.00%
Congestion Mitigation and Air Quality (CM/AQ)	\$26,578,349	\$20,036,605	\$0	-100.00%
Federal Section §5307 Capital Grants	\$73,843,698	\$54,034,920	\$63,204,905	17.00%
Federal Section §5309 Capital Grants	\$946,252	\$0	\$828,579	NA
Federal STP Grants	\$2,445,370	\$351,651	\$158,170	-55.00%
FTA State of Good Repair Program (§5337)	\$4,487,264	\$21,257,232	\$3,665,217	-82.80%
Other State Capital Funds	\$94,475,858	\$89,756,349	\$91,753,925	2.20%
Federal assistance - Capital				
CM/AQ and Other Federal Grants - Historical	\$961,897	\$110,499	\$0	-100.00%
Congestion Mitigation and Air Quality (CM/AQ)	\$26,578,349	\$20,036,605	\$0	-100.00%
Federal Section §5307 Capital Grants	\$73,843,698	\$54,034,920	\$63,204,905	17.00%
Federal Section §5309 Capital Grants	\$946,252	\$0	\$828,579	NA
Federal STP Grants	\$2,445,370	\$351,651	\$158,170	-55.00%
FTA State of Good Repair Program (§5337)	\$4,487,264	\$21,257,232	\$3,665,217	-82.80%
Sub total	\$109,262,830	\$95,790,907	\$67,856,871	-29.20%
Total federal assistance				
Total federal assistance	\$115,679,481	\$100,348,031	\$88,880,857	-11.40%

Guemes Island Ferry



Captain Rachel Rowe
Ferry Operations Division Manager
500 I Avenue
Anacortes, WA 98221
www.skagitcounty.net/Departments/publicworksferry/main.htm

Service area

Between Anacortes and Guemes Island (route is 5/8 mile one-way).

Congressional district

2

Legislative district

40

Type of government

County

Governing body

Three-member county commission.

Tax authorized

N/A

Background and current operations

Skagit County has operated a vehicle and passenger ferry service between Anacortes and Guemes Island, WA since the early 1960s. The current vessel, the M/V Guemes, is a 21-vehicle, 99-passenger, diesel-powered ferry that was built and put into service in 1979. Today, the ferry operates 365 days a year and transports roughly 200,000 vehicles and 400,000 passengers annually.

There are no alternate roads or highways that provide access to Guemes Island. As such, the Skagit County ferry system serves as a vital transportation link for riders.

In addition to transporting commuters, the ferry also carries tourist traffic, construction vehicles, logging trucks, essential services vehicles, and emergency vehicles and personnel to and from Guemes Island.

Connections to other systems

Connects to Skagit Transit in Anacortes.

Fares

Peak season round-trip fares:

- Passenger/pedestrian – \$5
- Senior/disabled/youth – \$3
- Age 5 and under – free
- Motorcycle (including rider) – \$10
- Vehicle (under 20 ft, including overhang) and driver – \$15

Complete fare structure at www.skagitcounty.net/departments/publicworksferry/ferry.htm.



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	5,159	4,946	5,536	11.93
Passenger trips	410,579	405,887	332,360	-18.12
Vehicle trips	196,570	179,301	183,852	2.54
Diesel fuel consumed (gallons)	66,950	55,042	56,411	2.49
Operating expenses	\$1,995,241	\$3,103,772	\$1,886,929	-39.21
Farebox revenues	\$1,331,573	\$1,172,643	\$1,090,088	-7.04

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Directly Generated Funds - Property taxes	\$188,731	\$1,725,890	\$350,647	-79.68
State Ferry Deficit Reimbursement Grant	\$390,074	\$102,603	\$272,798	165.88
Other operating sub-total	\$84,683	\$102,636	\$101,563	-1.05
Other - Gasoline Taxes	\$84,683	\$102,636	\$101,563	-1.05
Total (excludes capital revenues)	\$663,488	\$1,931,129	\$725,008	-62.46

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$1,604,987	\$3,001,169	\$1,542,298	-48.61
State revenues	\$390,074	\$102,603	\$272,798	165.88
Federal revenues	\$0	\$0	\$0	0.00
Total revenues	\$1,995,061	\$3,103,772	\$1,815,096	-41.52
Investments				
Operating investments	\$1,995,241	\$3,103,772	\$1,886,929	-39.21
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$0	\$0	\$0	0.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,995,241	\$3,103,772	\$1,886,929	-39.21

Keller Ferry

Mike Gribner
Regional Administrator
2714 North Mayfair
Spokane, WA 99207
www.wsdot.wa.gov/regions/eastern/kellerferry



Service area

SR 21 between Lincoln County (south end of ferry run) and Ferry County, and the Colville Indian Reservation (north end).

Congressional district

5

Legislative district

7

Type of government

N/A

Governing body

N/A

Tax authorized

N/A

Background and current operations

The Keller Ferry crosses the Columbia River at its confluence with the Sanpoil River from Ferry County and the Colville Indian Reservation on the north bank, to Lincoln County on the south.

Construction of the Grand Coulee Dam about 15 miles downstream from the ferry route quadrupled the width of the river to 1.25 miles when the reservoir was filled in 1942. Prior to that, the ferry crossed a free-flowing Columbia River rather than the slack water of Franklin D. Roosevelt Lake it crosses today.

The M/V Sanpoil, also known as the Keller Ferry, is 116 feet long with a 45-foot-long beam. The capacity of the vessel is 20 cars with a maximum of 149 passengers and two crew members.

During normal lake elevation operations, the ferry runs on-demand to avoid unnecessary empty

runs. The ferry crew can observe both landings and remain at the north or south landing until a vehicle or passenger needs to cross.

Approximately 50,000 vehicles travel on the Keller Ferry each year. Walk-on passengers are few as the ferry route is a link in a rural highway, SR 21. The nearest communities are Wilbur (14 miles south) and Republic (53 miles north).

The free ferry operates seven days a week, 18 hours a day (6 a.m.-midnight).

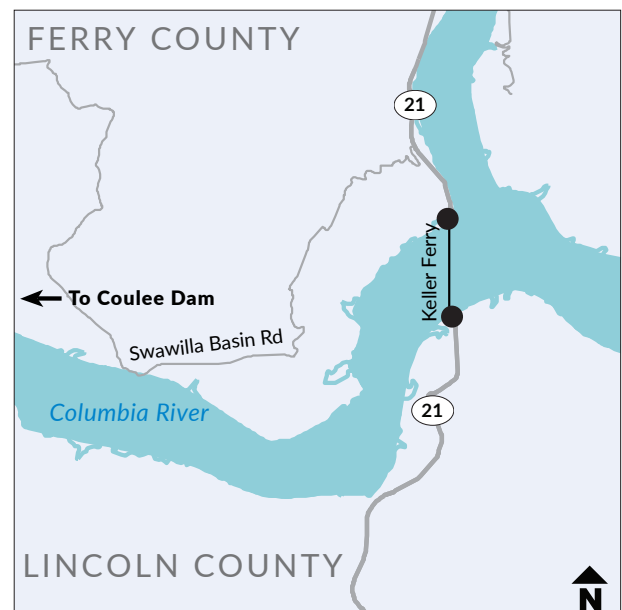
While SR 21 is one of Washington's rural highways, the Keller Ferry provides a vital link for the Colville Confederated Tribes and local school districts, and contributes to the economy by moving freight and recreational traffic throughout the year.

Connections to other systems

N/A

Fares

Free



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Passenger trips	95,791	86,153	86,786	0.73
Vehicle trips	53,123	46,137	48,192	4.45
Diesel fuel consumed (gallons)	63,000	43,200	40,000	-7.41
Employees - FTEs	7.0	7.5	8.2	9.73
Operating expenses	\$711,418	\$1,142,195	\$1,000,796	-12.38

King County Water Taxi

Paul Brodeur
Division Director,
King County Department of Transportation
Marine Division
201 South Jackson Street
Seattle, WA 98104
www.kingcounty.gov/watertaxi



Service area

Two routes: King County/Puget Sound between downtown Seattle and Vashon Island and King County/Puget Sound between downtown Seattle and West Seattle.

Congressional district

7

Legislative district

34

Type of government

County

Governing body

Nine-member King County Council

Tax authorized

N/A

Background and current operations

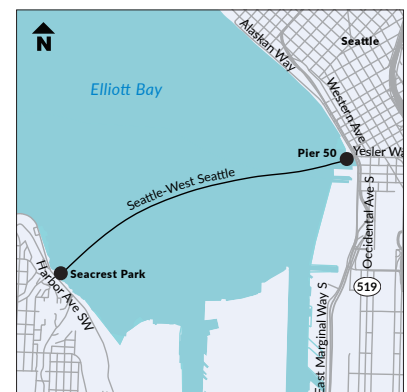
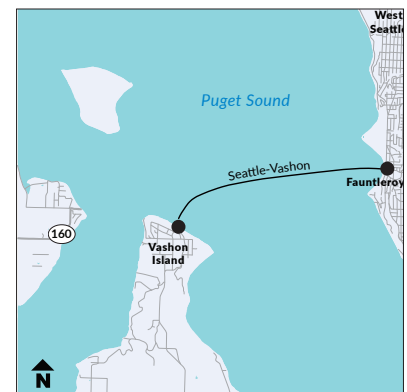
Formerly known as King County Ferry District, the King County Water Taxi was created to expand transportation options to include passenger ferry services in 2007. King County Council members serve as the governing board. The Marine Division, now part of the King County Metro Transit Department, has operated the King County Water Taxi passenger-only ferry routes—Seattle to Vashon and downtown Seattle to West Seattle (formerly the Elliott Bay Water Taxi)—since 2008.

Connections to other systems

The King County Water Taxi routes connect to King County Metro, Sound Transit Link Light Rail and the Seattle Streetcar.

Fares

- Vashon Island – \$6.75
- West Seattle – \$5.75



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	5,112	6,017	2,664	-55.73
Total vessel hours	5,112	6,017	2,664	-55.73
Revenue vessel miles	49,706	52,362	35,948	-31.35
Total vessel miles	49,706	52,362	35,948	-31.35
Passenger trips	664,365	701,608	146,930	-79.06
Vehicle trips	12,821	14,285	7,670	-46.31
BioDiesel fuel consumed (gallons)	207,457	203,058	152,414	-24.94
Diesel fuel consumed (gallons)	23,496	40,878	7,047	-82.76
Employees - FTEs	23.0	25.0	27.0	8.00
Operating expenses	\$6,000,779	\$7,199,636	\$6,500,976	-9.70
Farebox revenues	\$3,189,332	\$3,381,600	\$534,182	-84.20

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Directly Generated Funds - Property taxes	\$2,670,856	\$3,852,597	\$5,200,900	35.00
Other State Operating Grants	\$1,602	\$0	\$0	0.00
Other State - Other Taxes	\$0	\$2,391	\$929	-61.15
Federal Section §5307 Preventative	\$160,518	\$0	\$0	0.00
Other Federal Operating	\$905,814	\$955,141	\$1,030,590	7.90
Other operating sub-total	\$128,910	\$669,854	\$497,656	-25.71
Other-Interest	\$57,798	\$193,596	\$137,911	-28.76
Other-MISC	\$71,112	\$476,258	\$359,745	-24.46
Total (excludes capital revenues)	\$3,867,700	\$5,479,983	\$6,730,075	22.81
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$8,586,201	\$4,094,857	\$619,511	-84.87
Federal Section §5309 Capital Grants	\$228,501	\$0	\$0	0.00
FTA State of Good Repair Program (§5337)	\$2,984,713	\$10,138,103	\$710,000	-93.00
Total federal capital	\$11,799,415	\$14,232,960	\$1,329,511	-90.66
Local capital expenditures				
Local Capital Funds	\$5,474,442	\$1,954,509	\$32,139	-98.36
Total local capital	\$5,474,442	\$1,954,509	\$32,139	-98.36
Other expenditures				
Lease and Rental Agreements	\$137,419	\$355,701	\$79,041	-77.78
Other Reconciling Items	\$911,833	\$1,306,246	\$684,239	-47.62

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$5,989,098	\$7,904,051	\$6,232,738	-21.15
State revenues	\$1,602	\$2,391	\$929	-61.15
Federal revenues	\$12,865,747	\$15,285,221	\$2,360,101	-84.56
Total revenues	\$18,856,447	\$23,191,663	\$8,593,768	-62.94
Investments				
Operating investments	\$6,000,779	\$7,199,636	\$6,500,976	-9.70
Local capital investments	\$5,474,442	\$1,954,509	\$32,139	-98.36
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$11,799,415	\$14,330,080	\$1,329,511	-90.72
Other investments	\$0	\$0	\$0	0.00
Total investments	\$23,274,636	\$23,484,225	\$7,862,626	-66.52

Kitsap Transit Foot Ferry

John Clauson
Executive Director
60 Washington Avenue, Suite 200
Bremerton, WA 98337-1888
www.kitsaptransit.com/service/foot-ferry



Service area

Kitsap County

Congressional district

6

Legislative districts

23, 26 and 35

Type of government

PTBA

Governing body

Ten-member board of commissioners.

Tax authorized

N/A

Background and current operations

The Kitsap Transit Foot Ferry provides service:

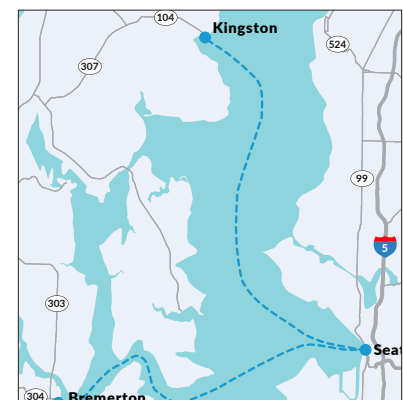
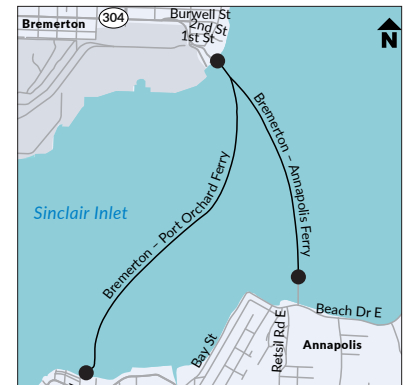
- Between Bremerton, Port Orchard and Annapolis, Monday-Friday.
- Between Port Orchard and Bremerton, Monday-Saturday.
- Between Seattle and Bremerton, Monday-Saturday.
- Between Seattle and Kingston, Monday-Saturday.

Connections to other systems

Kitsap Transit's Fast Ferry arrival location in Seattle is a short walk from King County Metro Route 12, serving the Capitol Hill area.

Fares

- Bremerton/Port Orchard/Annapolis and Port Orchard/Bremerton – \$2 base fare, \$1 reduced fare, and \$50 monthly pass.
- Bremerton/Kingston to Seattle – \$2 base fare, \$1 reduced fare.
- Seattle to Bremerton/Kingston – \$10 base fare, \$5 reduced fare.
- Regional Monthly Pass/PugetPass – \$168 and \$360, good on most neighboring transit systems.



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Purchased)				
Revenue vessel hours	6,227	6,158	6,135	-0.37
Total vessel hours	6,369	6,296	6,198	-1.56
Revenue vessel miles	43,964	43,821	42,924	-2.05
Total vessel miles	45,222	45,068	43,363	-3.78
Passenger trips	555,258	561,860	279,499	-50.25
Diesel fuel consumed (gallons)	46,721	45,305	39,879	-11.98
Employees - FTEs	1.8	1.8	2.7	50.28
Operating expenses	\$2,125,640	\$1,655,238	\$1,942,378	17.35
Farebox revenues	\$637,071	\$759,525	\$414,420	-45.44

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Sales Tax	\$15,775,959	\$16,358,713	\$16,974,199	3.76
Federal Section §5307 Preventative	\$214,807	\$57,466	\$3,434,208	5876.07
Other operating sub-total	\$802,469	\$641,357	\$147,237	-77.04
Other-Interest	\$802,469	\$641,357	\$147,237	-77.04
Total (excludes capital revenues)	\$16,793,235	\$17,057,536	\$20,555,644	20.51
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$1,516,651	\$1,750,534	\$3,891,177	122.29
Federal Section §5309 Capital Grants	\$577,336	\$0	\$0	0.00
FTA State of Good Repair Program (§5337)	\$724,667	\$0	\$0	0.00
Total federal capital	\$2,818,654	\$1,750,534	\$3,891,177	122.29
Other expenditures				
Lease and Rental Agreements	\$2,346,734	\$0	\$0	0.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$19,046,204	\$21,163,362	\$18,814,613	-11.10
State revenues	\$0	\$0	\$0	0.00
Federal revenues	\$3,969,253	\$1,808,000	\$7,325,385	305.17
Total revenues	\$23,015,457	\$22,971,362	\$26,139,998	13.79
Investments				
Operating investments	\$9,452,037	\$10,345,952	\$10,593,413	2.39
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$3,754,446	\$1,750,534	\$3,891,177	122.29
Other investments	\$0	\$0	\$0	0.00
Total investments	\$13,206,483	\$12,096,486	\$14,484,590	19.74

Lummi Island Ferry

Rich Hudson
Senior Master
322 North Commercial Street, Suite 210
Bellingham, WA 98225
www.co.whatcom.wa.us/382/ferry



Service area

Service to Lummi Island from Gooseberry Point

Congressional district

2

Legislative district

42

Type of government

County

Governing body

Whatcom County executive and seven-member county council.

Tax authorized

N/A

Background and current operations

Whatcom County Public Works, Ferry Division is responsible for the operation and maintenance of the Whatcom Chief, the Lummi Island Ferry. The ferry serves Lummi Island residents, visitors and businesses.

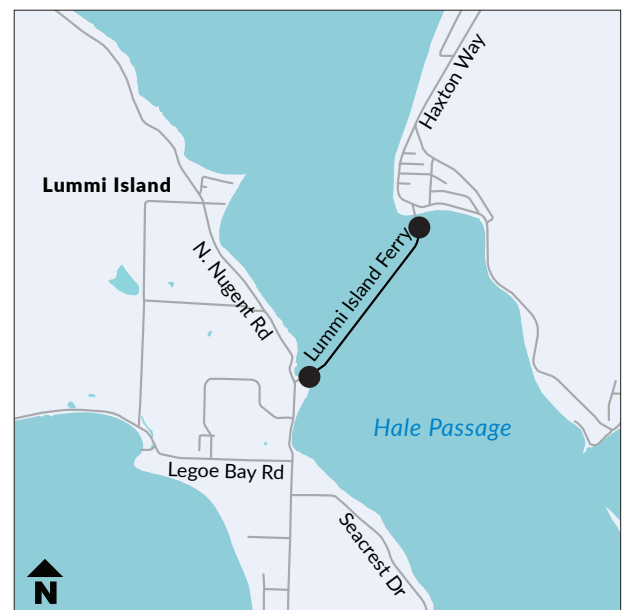
Connections to other systems

This ferry connects with Whatcom Transit Authority at the mainland ferry terminal.

Fares

- Passenger/pedestrian – \$8 for single round trip, \$113 for 25 round trips.
- Child under 19 – Free for single round trip.
- Needs-based passenger – \$28 for 10 round trips.
- Motorcycle (with driver) – \$9 for single round trip, \$165 for 25 round trips.
- Vehicle under 8,001 lbs (with driver) – \$14 for single round trip, \$112 for 10 round trips, \$235.00 for 25 round trips.

Complete fare structure: www.co.whatcom.wa.us/documentcenter/view/12671.



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	0	7,400	7,000	-5.41
Total vessel hours	0	7,450	7,050	-5.37
Revenue vessel miles	0	25,218	22,538	-10.63
Total vessel miles	0	25,620	22,940	-10.46
Passenger trips	408,120	399,288	301,372	-24.52
Vehicle trips	244,550	246,786	199,632	-19.11
Diesel fuel consumed (gallons)	49,126	51,335	49,898	-2.80
Employees - FTEs	0.0	17.6	16.8	-5.10
Operating expenses	\$3,149,759	\$3,064,540	\$3,194,433	4.24
Farebox revenues	\$1,551,294	\$1,524,448	\$1,167,302	-23.43

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Directly Generated Funds - Property taxes	\$1,414,729	\$1,379,043	\$1,437,495	4.24
State Ferry Deficit Reimbursement Grant	\$337,738	\$288,631	\$237,055	-17.87
Other operating sub-total	\$27,098	\$69,128	\$51,616	-25.33
Other-Interest	\$26,961	\$69,097	\$51,616	-25.30
Other-MISC	\$137	\$31	\$0	-100.00
Total (excludes capital revenues)	\$1,779,565	\$1,736,802	\$1,726,166	-0.61
Local capital expenditures				
Local Capital Funds	\$570,380	\$259,746	\$427,129	64.44
Total local capital	\$570,380	\$259,746	\$427,129	64.44
Other expenditures				
Lease and Rental Agreements	\$805,686	\$834,530	\$839,010	0.54

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$2,993,121	\$2,972,619	\$2,656,413	-10.64
State revenues	\$337,738	\$288,631	\$237,055	-17.87
Federal revenues	\$26,105	\$13,379	\$0	-100.00
Total revenues	\$3,356,964	\$3,274,629	\$2,893,468	-11.64
Investments				
Operating investments	\$3,149,759	\$3,064,540	\$3,194,433	4.24
Local capital investments	\$570,380	\$259,746	\$427,129	64.44
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$26,105	\$13,379	\$0	-100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$3,746,244	\$3,337,665	\$3,621,562	8.51

Pierce County Ferry



Randall Rogers
Airport & Ferry Administrator
9850 64th St W
University Place, WA 98467
www.co.pierce.wa.us/index.aspx?nid=1793

Service area

Steilacoom, Anderson Island and Ketron Island

Congressional district

10

Legislative district

28

Type of government

County

Governing body

Executive and seven-member county council.

Tax authorized

N/A

Background and current operations

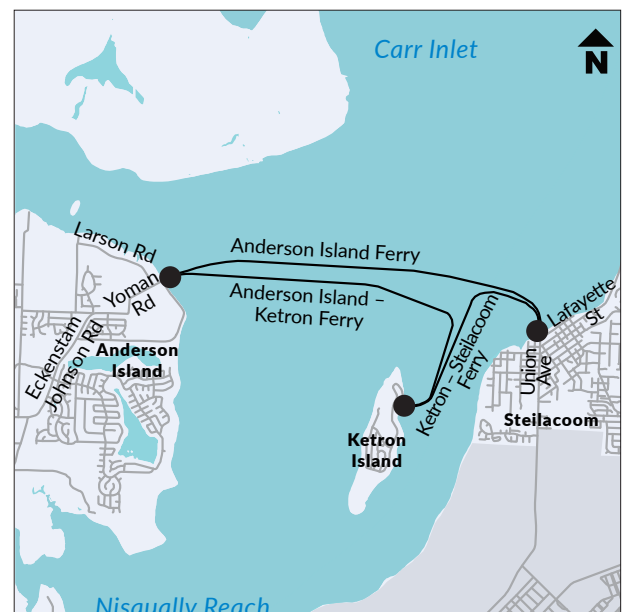
The Pierce County Ferry provides service to Steilacoom and Anderson and Ketron islands.

Connections to other systems

The Pierce County Ferry connects to Pierce Transit.

Fares

- Adults – \$5.45
- Children age 6-18 – \$3.25
- Seniors and people with disabilities – \$2.70
- Children age 5 and under – free
- Passenger Value Pass (5 rides) – \$21.80
- Vehicle Value Pass (5 rides, includes driver) – \$73.40



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	5,071	5,248	5,396	2.82
Total vessel hours	5,179	5,266	5,409	2.72
Revenue vessel miles	40,162	41,557	42,732	2.83
Total vessel miles	41,023	41,669	42,834	2.80
Passenger trips	443,016	460,515	409,972	-10.98
Diesel fuel consumed (gallons)	193,867	185,117	184,209	-0.49
Operating expenses	\$6,447,040	\$6,589,751	\$4,920,011	-25.34
Farebox revenues	\$2,686,520	\$2,778,623	\$2,740,926	-1.36

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
MVET	\$116,088	\$113,115	\$101,527	-10.24
State Ferry Deficit Reimbursement Grant	\$246,377	\$632,444	\$574,324	-9.19
Federal Section §5307 Operating	\$879,829	\$1,143,468	\$1,141,658	-0.16
Other operating sub-total	\$1,417,371	\$1,788,671	\$1,230,540	-31.20
Other-Interest	\$3,452	\$0	\$0	0.00
Other - Other Revenues	\$1,413,919	\$1,788,671	\$1,230,540	-31.20
Total (excludes capital revenues)	\$2,659,665	\$3,677,698	\$3,048,049	-17.12
Federal capital grant revenues				
Federal STP Grants	\$2,346,564	\$217,852	\$158,170	-27.40
Total federal capital	\$2,346,564	\$217,852	\$158,170	-27.40

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$4,219,979	\$4,680,409	\$4,072,993	-12.98
State revenues	\$246,377	\$632,444	\$574,324	-9.19
Federal revenues	\$3,226,393	\$1,361,320	\$1,299,828	-4.52
Total revenues	\$7,692,749	\$6,674,173	\$5,947,145	-10.89
Investments				
Operating investments	\$6,447,040	\$6,589,751	\$4,920,011	-25.34
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$2,346,564	\$217,852	\$158,170	-27.40
Other investments	\$0	\$0	\$0	0.00
Total investments	\$8,793,604	\$6,807,603	\$5,078,181	-25.40

Wahkiakum County Ferry

Charles Beyer
Public Works Director
PO Box 97
Cathlamet, WA 98612
www.co.wahkiakum.wa.us/depts/pw/index.htm



Service area

Between Puget Island, WA and Westport, OR.

Congressional district

3

Legislative district

19

Type of government

County

Governing body

Three-member board of county commissioners.

Tax authorized

N/A

Background and current operations

The Wahkiakum County Ferry operates on the Columbia River between Oregon and Washington. Wahkiakum County has operated the ferry since 1962. The ferry makes at least 18 runs per day between Cathlamet, WA and Westport, OR.

Connections to other systems

N/A

Fares

- Passenger cars, pickups under 20 feet – \$6
- Foot passengers – \$2
- Bicycles – \$3
- Motorcycles – \$4
- Motorhomes, large trucks and trailers – determined by length



Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	3,285	3,285	3,285	0.00
Passenger trips	92,500	83,151	74,945	-9.87
Vehicle trips	46,477	45,935	43,342	-5.64
Employees - FTEs	6.0	6.0	6.0	0.00
Operating expenses	\$1,067,344	\$1,017,811	\$1,088,488	6.94
Farebox revenues	\$275,877	\$183,481	\$199,701	8.84

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Directly Generated Funds - Property taxes	\$124,122	\$153,531	\$358,676	133.62
Other State Operating Grants	\$634,147	\$589,457	\$595,000	0.94
Total (excludes capital revenues)	\$758,269	\$742,988	\$953,676	28.36
Federal capital grant revenues				
Federal STP Grants	\$98,806	\$133,799	\$0	-100.00
Total federal capital	\$98,806	\$133,799	\$0	-100.00

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$399,999	\$337,012	\$558,377	65.68
State revenues	\$634,147	\$589,457	\$595,000	0.94
Federal revenues	\$98,806	\$133,799	\$0	-100.00
Total revenues	\$1,132,952	\$1,060,268	\$1,153,377	8.78
Investments				
Operating investments	\$1,067,344	\$1,017,811	\$1,088,488	6.94
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$98,806	\$133,799	\$0	-100.00
Other investments	\$0	\$0	\$0	0.00
Total investments	\$1,166,150	\$1,151,610	\$1,088,488	-5.48

Washington State Ferries

Patty Rubstello
Assistant Secretary
2901 Third Avenue, Suite 500
Seattle, WA 98121-3014
www.wsdot.wa.gov/ferries



Service area

Puget Sound, including the San Juan Islands (Orcas, Shaw, San Juan and Lopez), Anacortes, Coupeville, Port Townsend, Clinton, Mukilteo, Kingston, Edmonds, Seattle, Bainbridge Island, Bremerton, Fauntleroy, Vashon, Southworth, Tahlequah, and Point Defiance, WA; and Sidney, BC.

Congressional district

None

Legislative district

None

Type of government

N/A

Governing body

N/A

Tax authorized

N/A

Background and current operations

Washington State Ferries began service in 1951 as the Washington Toll Bridge Authority, taking over the operation of the privately owned and operated Puget Sound Navigation Company.

In 1974, the Washington Toll Bridge Authority added the facilities and vessels associated with the Port Townsend-Keystone route, owned and operated by Black Ball Transport, Inc.

The Washington Toll Bridge Authority was renamed Washington State Ferries upon the agency's incorporation with WSDOT in 1977.

Washington State Ferries operates the largest ferry fleet in the United States. From Tacoma, WA to Sidney, BC, Washington State Ferries vessels traverse Puget Sound, acting as a marine highway for commercial users, tourists and daily commuters.

Connections to other systems

Kitsap Transit, Island Transit, the Sounder (commuter rail to Edmonds and Mukilteo) and some Snohomish County routes (e.g., Everett Transit and Community Transit) are coordinated with ferry schedules. King County Metro is coordinated for the Vashon Island routes, and there is some coordination with Pierce Transit in Tacoma. Downtown Seattle bus routes are not specifically coordinated with ferries, although service is very frequent and offers ferry/bus transferees multiple options.

Fares

Fare schedule at www.wsdot.wa.gov/ferries/fares.

Route map



Vessel classes



Puyallup | Tacoma | Wenatchee



Spokane | Walla Walla



Elwha | Hyak | Kalistan | Yakima



Chimacum | Samish | Suquamish | Tokltae



Cathlamet | Chelan | Issaquah | Kitsap | Kittitas | Sealth



Klahowya | Tillikum



Chetzemoka | Kennewick | Salish

Annual Operating Information	2018	2019	2020	One year change (%)
Ferry (Direct Operated)				
Revenue vessel hours	126,295	126,622	120,820	-4.58
Total vessel hours	127,049	127,521	121,556	-4.68
Revenue vessel miles	904,788	906,867	853,504	-5.88
Total vessel miles	909,788	912,859	857,881	-6.02
Passenger trips	24,566,419	24,255,403	19,376,331	-20.12
Vehicle trips	10,708,707	10,555,260	9,018,901	-14.56
BioDiesel fuel consumed (gallons)	856,353	825,236	1,528,162	85.18
Diesel fuel consumed (gallons)	18,049,153	17,903,510	15,606,455	-12.83
Employees - FTEs	1,823.0	1,849.0	1,868.0	1.03
Operating expenses	\$264,852,944	\$270,887,660	\$270,557,026	-0.12
Farebox revenues (passenger, auto & driver fares)	\$189,047,876	\$191,280,866	\$163,142,643	-14.71
Sub-total: farebox auto and driver fare revenues	113,340,424	147,670,067	129,475,244	-12.32
Farebox revenues	\$75,707,452	\$43,610,799	\$33,667,398	-22.80

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Other State - Other Taxes	\$27,628,484	\$34,606,941	\$8,935,900	-74.18
Other State - Gasoline Taxes	\$37,822,799	\$36,197,880	\$25,622,171	-29.22
Other Federal Operating	\$4,255,683	\$2,401,049	\$0	-100.00
Other Federal Capital	\$0	\$0	\$15,417,530	NA
Other operating sub-total	\$6,134,445	\$6,165,090	\$5,256,308	-14.74
Other-Advertising	\$1,202,067	\$498,717	\$544,314	9.14
Other-MISC	\$4,932,378	\$5,666,373	\$4,711,994	-16.84
Total (excludes capital revenues)	\$75,841,411	\$79,370,960	\$55,231,909	-30.41
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$63,740,846	\$48,189,529	\$58,694,217	21.80
Federal Section §5309 Capital Grants	\$140,415	\$0	\$828,579	NA
Congestion Mitigation and Air Quality (CM/AQ)	\$26,578,349	\$20,036,605	\$0	-100.00
FTA State of Good Repair Program (§5337)	\$777,884	\$11,119,129	\$2,955,217	-73.42
Total federal capital	\$91,237,494	\$79,345,263	\$62,478,013	-21.26
State capital grant revenues				
Other State Capital Funds	\$94,475,858	\$89,756,349	\$91,753,925	2.23
Total state capital	\$94,475,858	\$89,756,349	\$91,753,925	2.23

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$81,841,897	\$49,775,889	\$38,923,706	-21.80
State revenues	\$159,927,141	\$160,561,170	\$126,311,996	-21.33
Federal revenues	\$95,493,177	\$81,746,312	\$77,895,543	-4.71
Total revenues	\$337,262,215	\$292,083,371	\$243,131,245	-16.76
Investments				
Operating investments	\$264,852,944	\$270,887,660	\$270,557,026	-0.12
Local capital investments	\$0	\$0	\$0	0.00
State capital investments	\$94,475,858	\$89,756,349	\$91,753,925	2.23
Federal capital investments	\$91,237,494	\$79,345,263	\$62,478,013	-21.26
Other investments	\$0	\$0	\$0	0.00
Total investments	\$450,566,296	\$439,989,272	\$424,788,964	-3.45

Chapter 8 Seattle Center Monorail

The Seattle Center Monorail was built by Alweg Rapid Transit Systems for the 1962 Seattle World's Fair, the Century 21 Exposition. Following the fair, the Monorail was turned over to the Century 21 Corporation at no cost. Century 21 subsequently sold the system to the City of Seattle in 1965.

The Monorail continues to be owned by the City of Seattle. It is operated by Seattle Monorail Services, a privately run business with independent leadership and staff.

The system is composed of two trains and a fixed guideway. The guideway is just under 1 mile in length and rises up to 30 feet above street level. The system can carry 250 passengers per train and the trains transport more than 2 million passengers every year. When operating in two-train service, the monorail has the capacity to move 6,000 passengers per hour.

The Seattle Center Monorail provides connections to other public transportation modes, including Sound Transit Link Light Rail.



Seattle Center Monorail

Megan Ching
President
370 Thomas Street, Suite 200
Seattle, WA 98109
www.seattlemonorail.com



Service area

Downtown Seattle from Seattle Center Station to Westlake Center Station

Congressional district

7

Legislative districts

36 and 43

Ownership

Owned by the City of Seattle and operated by Seattle Monorail Services.

Connections to other systems

Sound Transit Link Light Rail, Seattle Streetcar and King County Metro.

Fares

One-way fare:

- Adults age 19-64 – \$3
- Reduced rate for people with disabilities, seniors age 65 and older and active U.S. military with ID – \$1.50
- Youth age 6-18 – \$1.50
- Children age 5 and younger – free

ORCA cards are accepted at the Monorail including ORCA LIFT.

Annual Operating Information	2018	2019	2020	One year change (%)
Monorail (Direct Operated)				
Revenue vehicle hours	21,397	20,041	12,278	-38.74
Total vehicle hours	21,397	20,041	12,278	-38.74
Revenue vehicle miles	209,229	195,517	117,916	-39.69
Total vehicle miles	209,229	195,517	117,916	-39.69
Passenger trips	2,021,780	1,939,224	298,349	-84.62
Electricity consumed (kWh)	619,019	618,078	312,557	-49.43
Employees - FTEs	22.0	17.0	19.0	11.76
Operating expenses	\$3,207,640	\$3,187,485	\$2,227,120	-30.13
Farebox revenues	\$4,172,068	\$4,060,279	\$667,900	-83.55

Financial Information	2018	2019	2020	One year change (%)
Operating revenue				
Farebox revenues	\$0	\$0	\$0	0.00
Federal Section §5307 Operating	\$0	\$0	\$1,169,403	NA
Other Federal Operating	\$0	\$0	\$262,215	NA
Other Federal Capital	\$0	\$0	\$38,029	NA
Other operating sub-total	\$131,816	\$142,372	\$0	-100.00
Other-Advertising	\$131,816	\$142,372	\$0	-100.00
Total (excludes capital revenues)	\$131,816	\$142,372	\$1,469,647	932.26
Federal capital grant revenues				
Federal Section §5307 Capital Grants	\$627,308	\$292,601	\$555,460	89.84
FTA State of Good Repair Program (§5337)	\$0	\$33,904	\$684,208	1918.07
Total federal capital	\$627,308	\$326,505	\$1,239,668	279.68
Local capital expenditures				
Local Capital Funds	\$176,580	\$81,646	\$309,917	279.59
Total local capital	\$176,580	\$81,646	\$309,917	279.59

Total funds by source	2018	2019	2020	One year change (%)
Revenues				
Local revenues	\$4,303,884	\$4,202,651	\$667,900	-84.11
State revenues	\$0	\$0	\$0	0.00
Federal revenues	\$706,316	\$360,409	\$2,709,315	651.73
Total revenues	\$5,010,200	\$4,563,060	\$3,377,215	-25.99
Investments				
Operating investments	\$3,207,640	\$3,187,485	\$2,227,120	-30.13
Local capital investments	\$176,580	\$81,646	\$309,917	279.59
State capital investments	\$0	\$0	\$0	0.00
Federal capital investments	\$706,316	\$360,409	\$1,239,668	243.96
Other investments	\$0	\$0	\$0	0.00
Total investments	\$4,090,536	\$3,629,540	\$3,776,705	4.05

Appendix 1 Transit Agency Governance Structures

Washington state created several governance structures under which public transportation services are funded and operated. The following are descriptions of the basic elements for each one.

PTBA Public transportation benefit area

PTBAs are created pursuant to [RCW 36.57A](#). PTBAs are the most common form of transit agency, offering a great deal of flexibility in funding mechanisms and service area. PTBAs may be composed of a service area that is smaller than county-wide, county-wide, or multi-county.

To establish a PTBA and its boundaries, county governing bodies convene a public transportation improvement conference. The conference includes elected representatives from the county and every city or town within that county or counties that are to be a part of a PTBA.

Once a the public transportation improvement conference has established the boundary for a PTBA, a board of directors is selected. Single-county PTBAs are allowed to have up to nine board members, and multi-county PTBAs up to 13 board members. If employees of the PTBA are represented by a union, the union may appoint one nonvoting member to the board. The composition of the PTBA's board is reviewed every four years.

Before operations begin, PTBAs develop comprehensive transit plans to determine service levels and funding requirements. These plans also address the effect (if any) on other transit systems in the PTBA. The funding requirements identified in the plan become the basis for seeking voter approval of funding for the PTBA's services.

PTBAs have the authority to ask voters to approve a sales tax, business and occupation tax, or utility tax to support services. PTBAs most often choose sales tax as a funding mechanism. PTBAs have a maximum sales tax authority of 0.9 percent, but this statutory limit may be increased by an act of the Legislature. Once voters approve of a funding mechanism for a PTBA's services, funds are disbursed by the state to the PTBA.

PTBAs most commonly operate fixed route services with complementary demand response services and vanpool programs. Some PTBAs also operate route-deviated services. PTBAs may also operate fixed-guideway systems.

After they are established, a PTBA's boundaries can be either reduced or enlarged. If a PTBA determines it can no longer serve its entire service area, its board may adopt a resolution reducing its boundaries. Any taxes intended for funding the PTBA's services will no longer be collected in the area removed from the PTBA. Expansion of a PTBA's boundaries is also allowed by a vote of the residents within the area to be added to the PTBA.

City transit system

City transit systems are created pursuant to [RCW 35.95](#). A city transit system's governing body is the council or legislative body of the municipality.

While city transit systems are not required to develop comprehensive transit plans, their overall comprehensive plan must address public transportation. Additionally, city transit systems must develop six-year transit development plans. Once developed, transit development plans must be updated annually.

Municipalities are authorized to appropriate general funds for the operation, maintenance, and capital needs of a city transit system subject to the right of referendum as provided by statute or charter. City transit systems also have the authority to ask voters to approve a sales, business and occupation tax, or a \$1 per month household excise tax to support services.

All city transit systems provide fixed route and demand response services. Some city transit systems operate vanpool programs.

A city transit system's boundaries are the same as those of the municipality. Service is determined by the council or legislative body of the municipality.

County public transportation authority

County public transportation authorities are created pursuant to [RCW 36.57](#). Generally, county public transportation authorities must be composed of a service area that is countywide, and no portion of the county or any city within a county may be excluded from the authority. The authorities may also be formed to only provide services to persons with special needs, those that because of age, ability, and income have barriers to transportation. Finally, the authorities may be formed to include only the unincorporated areas of a county.

A county's governing body is authorized to create a county public transportation authority by resolution.

A county public transportation authority's board of directors must include:

- No more than three officials of the county governing body.
- The mayor of the county's most populous city.
- The mayor of a city with a population less than 5,000.
- The mayor of a city with a population greater than 5,000, excluding the most populous city.
- A non-voting member recommended by the labor organization representing the public transportation employees within the authority.

County public transportation authorities rely on the taxing authority available to counties under [RCW 36](#). The county treasurer and county auditor are responsible for collecting revenues, paying invoices and investing the funds of the authority.

Most county public transportation authorities operate only demand response services. The authorities may also operate fixed route services, vanpool programs, and fixed guideway rail systems.

A county public transportation authority's boundaries are the same as those of the county. Service is determined by the authority's board of directors.

RTA Regional transit authority

RTAs are created pursuant to [RCW 81.112](#). Sound Transit is the only example of this type of system.

The RTA structure was created in 1992 to provide regional, high-capacity transportation with its own voter-approved taxing authority. The RTA structure allows King, Pierce, and Snohomish counties to create a single agency: the Central Puget Sound Regional Transit Authority, now known as Sound Transit.

The Sound Transit board is composed of 18 members, including the state secretary of transportation and 17 locally elected officials nominated by each of the three county's executive official and confirmed by the respective county councils:

- Three county executives.
- Representatives from the largest city in each county.
- Representatives from other cities and unincorporated areas of each county.

At least one-half of all appointees from each county also serve on local transit boards.

The RTA structure offers a great deal of flexibility in funding mechanisms, including asking voters to approve a local sales tax, a motor vehicle excise tax (MVET), and an employer tax of \$2 per employee. The RTA may also issue outstanding municipal bonds equal or up to 1.5 percent of the assessed property value within the RTA.

Sound Transit has used the following funding mechanisms:

- In 1996, voters approved local funding for *Sound Move*, a regional high-capacity transit plan, which included a 0.4 percent local sales and use tax, a 0.3 percent MVET, and a 0.8 percent rental car tax to finance construction and operation of the regional transit system.
- In 2008, voters approved local funding as part of the *Sound Transit 2* plan. The plan included a new 15-year construction program of light rail, commuter rail and regional bus service by extending the *Sound Move* taxes, as well as increasing the local sales and use tax by an additional 0.5 percent to a total of 0.9 percent.
- In 2016, voters approved additional local funding as part of the *Sound Transit 3* plan. The plan included a new 25-year construction program of light rail, commuter rail and regional bus service by extending the *Sound Move* and *Sound Transit 2* taxes, increasing the local sales and use tax by an additional 0.5 percent to a total of 1.4 percent, increasing the MVET by 0.8 percent to a total of 1.1 percent, and assessing a \$0.25 property tax on every \$1,000 of assessed home values.

Sound Transit's taxing and service area boundary lines generally follow the urban growth boundaries created by each county in accordance with the state Growth Management Act ([RCW 36.70A](#)). The Sound Transit service area boundary was adjusted in some places in consideration of voter precinct boundaries, city limit lines, and geography. For planning and budgeting purposes the district boundary was divided into five geographic subareas, each with unique system components. After voters within the RTA boundaries approved a ballot proposition authorizing local taxes to support the system plan, the Sound Transit Board now has the option to approve resolutions calling for elections to annex areas outside, but adjacent to, the RTA. An annexation may require adoption of a revised long-range plan.

Appendix 2 Public Transportation Revenue Sources

This appendix contains high-level descriptions of various revenue sources available to public transportation providers in Washington state. While not a complete list of revenue sources, this appendix describes many of the revenue sources featured in the *Summary*.

Please note that discontinued or defunct revenue sources are not described here.

Local revenue sources

Farebox revenue

Farebox revenue reflects all income received directly from passengers by a public transportation agency. Farebox revenue may be paid either in cash, token, voucher, transfer, or through pre-paid tickets and passes. It also includes donations from passengers on a vehicle and the reduced fares paid by passengers in a user-side subsidy arrangement. Farebox revenue excludes revenue from charter services.

MVET Motor vehicle excise tax

Residents of King, Pierce and Snohomish counties who live within the Sound Transit RTA boundaries are required to pay an RTA tax upon purchase or renewal of a new or used vehicle. The tax helps fund construction and operation of Sound Transit's regional mass transit services.

The RTA tax is an MVET calculated from the depreciated value of a vehicle. It is determined by using a formula based on the vehicle manufacturer's suggested retail price or purchase price for commercial trucks and commercial trailer, and a depreciation schedule set by state law based on the age of the vehicle.

Other local taxes

State laws allow additional taxes and fees with voter approval to support services to fund local transportation projects. These include, but are not limited to, sales, business and occupation, utility, and household excise taxes. For more information about transit agency governing structures and taxing authority, please see *Appendix 1: Transit Agency Governing Structures*.

Vanpooling revenue

Vanpool farebox revenue is distinguished from other farebox revenues because each transit agency implements its vanpool program differently. As such, costs and vanpool farebox recovery ratios will vary across individual agencies.

Federal revenue sources

§5303, §5304, §5305 *Metropolitan & Statewide Planning and Nonmetropolitan Transportation Planning*

Metropolitan & Statewide Planning and Nonmetropolitan Transportation Planning (§5303, §5304, §5305) provides funding and procedural requirements for multimodal transportation planning in metropolitan areas and states.

§5307 *Urbanized Area Formula Funding*

The Urbanized Area Formula Funding Program (§5307) makes federal resources available to urbanized areas, and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. The program includes:

§5307(h) *Passenger Ferry Grant Program*

Competitive funding for projects that support passenger ferry systems in urbanized areas.

§5309 *Capital Investment Grants*

The Capital Investment Grants Program (§5309) is the Federal Transit Administration's primary grant program for funding major transit capital investments. The program was recently changed exclusively to fixed-guideway by the Moving Ahead for Progress in the 21st Century Act.

§5310 *Enhanced Mobility of Seniors & Individuals with Disabilities*

The Enhanced Mobility of Seniors & Individuals with Disabilities Program (§5310) provides formula funding to states for the purpose of assisting primarily private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when transportation services provided are unavailable, insufficient, or inappropriate for meeting these needs.

§5311 *Formula Grants for Rural Areas*

The Formula Grants for Rural Areas Program (§5311) provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000, where many residents often rely on public transit to reach their destinations. The program includes:

§5311(f) *Intercity Bus Program*

In most cases, each state must spend no less than 15 percent of its annual §5311 apportionment for the development and support of intercity bus transportation.

§5311(b)(3) *Rural Transportation Assistance Program*

A source of funding to assist in the design and implementation of training and technical assistance projects and other support services tailored to meet the needs of transit operators in non-urbanized areas.

§5311(c)(2)(B) *Tribal Transit Formula Grants*

A source of funding for federally recognized Indian tribes to provide public transportation services on and around Indian reservations or tribal land in rural areas.

§5337 State of Good Repair Grants

The State of Good Repair Grants Program (§5337) provides capital assistance for maintenance, replacement, and rehabilitation projects of high-intensity fixed guideway and bus systems to help transit agencies maintain assets in a state of good repair. Additionally, grants are eligible for developing and implementing transit asset management plans.

§5339 Bus & Bus Facilities Infrastructure Investment Program

The Bus & Bus Facilities Infrastructure Investment Program (§5339) makes federal resources available to states and direct-recipients to replace, rehabilitate and purchase buses and related equipment; and construct bus-related facilities, including technological changes or innovations to modify low- or no-emission vehicles or facilities. The program includes:

§5339(a) Grants for Buses and Bus Facilities Formula Program

The formula allocation of §5339.

§5339(b) Bus and Bus Facilities Discretionary Program

A competitive program that provides funds to direct recipients, including states and tribes, to improve the condition of bus fleets and mobility options in rural and urban areas; as well as expand access to employment, educational and healthcare facilities.

§5339(c) Low or No Emission Vehicle Program

A competitive program that provides funding to state and local governmental authorities for the purchase or lease of zero-emission and low-emission transit buses as well as acquisition, construction, and leasing of required supporting facilities.

CARES Act funding Coronavirus Aid, Relief, and Economic Security Act funding

The CARES Act was passed by Congress and signed into law by then President Trump on March 27, 2020. Through the act, FTA allocated \$25 billion to recipients of §5307 and §5311 funding, with \$22.7 billion to large and small urban areas and \$2.2 billion to rural areas. Funding supports capital, operating, and other expenses generally eligible under those programs to prevent, prepare for, and respond to the COVID-19 pandemic.

CM/AQ Congestion Mitigation and Air Quality Improvement Program

The CM/AQ Program funds transportation projects or programs that will contribute to the attainment or maintenance of the national ambient air quality standards for ozone, carbon monoxide, and particulate matter.

Medicaid

Medicaid is a federal program that pays for the basic health services, including nonemergency medical transportation, of people with low income, as well as for long-term care for seniors and people with disabilities. States administer their Medicaid programs, establishing eligibility standards, benefits packages, payment rates and rules consistent with federal requirements. The Washington State Health Care Authority administers the state's Medicaid program as Apple Health.

Tribal Transportation Program

The Tribal Transportation Program provides access to basic community services to enhance the quality of life in Indian country.

State revenue sources

Commute Trip Reduction Program

The Commute Trip Reduction Program is designed to increase the use of buses, trains, bicycles, vanpools, carpools, walking and teleworking, as well as consider more non-commute trip reduction travel markets. This program is supported exclusively by state funding.

Consolidated Grant Program

The Consolidated Grant Program awards funding to improve public transportation within and between rural communities, provide transportation services between cities, purchase new buses and other equipment, and offer public transportation services to seniors and persons with disabilities. This program is supported by state and federal funding. Federal programs include:

- Statewide Planning (\$5304)
- §5310
- §5311
- §5339

State programs include:

Special Needs Transportation Grant Program

Nonprofit competitive and transit formula funding to sustain and expand services to people with disabilities, seniors, children, and communities that rely upon public transportation services to meet basic life-safety needs like healthcare and food .

Rural Mobility Grant Program

Competitive and transit formula funding to support rural and small urban areas. Includes Sales Tax Equalization Funds distributed among public transportation providers in rural areas where the data indicates slower economic growth. The distribution is based on a formula, which uses local sales tax revenue data collected on annual basis to determine the distribution percentages.

Green Transportation Capital Grant Program

The green transportation capital grant program was established in chapter 287, Laws of 2019 to assist the state in advancing the conversion of fleets to zero-emission vehicles and build the necessary charging and fueling infrastructures.

Regional Mobility Grant Program

The Regional Mobility Grant Program supports local efforts to improve connectivity between counties and regional population centers, and reduce transportation delay.

Transit (Tier) Project List

The 2015 Connecting Washington funding package created the Tiered List Program, which identifies 21 transit-related projects over the next 16 years. This program is funded exclusively by state dollars.

Vanpool Investment Program

The Vanpool Investment Program funds transit agency to add rideshare alternatives such as carpools and vanpools, offer incentives to increase rideshare use, and purchases of new and replacement vans to expand vanpooling programs.

Glossary

The *Summary* contains many terms that are not common outside of the public transportation sector. Below are helpful definitions and descriptions.

A

ADA Accessible ***Americans with Disabilities Act accessible vehicles***

Public transportation revenue vehicles that, in compliance with Americans with Disabilities Act (ADA) requirements, do not restrict access, are usable and provide allocated space and/or priority seating for individuals who use wheelchairs, and that are accessible using lifts or ramps.

American Community Survey

An ongoing survey by the United States Census Bureau that provides demographic information on a yearly basis.

B

Bus rapid transit

Fixed-route bus systems that operate at least 50 percent of the service on fixed guideway. These systems also have defined passenger stations, traffic signal priority, short headway services for a substantial part of weekdays and weekends, low-floor vehicles or level-platform boarding, and separate branding. Agencies typically use off-board fare collection as well.

C

Capital assistance

Financial funding intended to cover the costs of equipment to support transit services.

Capital expense

Expense related to the purchase of equipment to support transit services.

CNG ***Compressed natural gas***

A gaseous mixture of predominantly methane compressed to less than one percent of its volume.

Commuter bus

Local, fixed-route bus transportation primarily connecting outlying areas with a central city.

Commuter rail

An electric or diesel propelled railway for urban passenger train service consisting of local travel operating between a central city and outlying areas.

Contract revenue

Reimbursement by any organization, government, agency, or company, as a result of a formal contractual agreement with a transit service operator for trips provided to a specific passenger or group of passengers.

D

Deadhead miles and hours

The miles and hours that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes, or when there is no expectation of carrying revenue passengers. Deadhead does not include charter service, school bus service, operator training and maintenance training.

Demand response

A transit mode composed of passenger cars, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations.

Demand response taxi

A form of the demand response mode operated through taxicab providers. The mode is a purchased transportation service.

Directly operated

Service provided directly by a transit agency, using the agency's employees to supply the necessary labor to operate the revenue vehicles.

E

Equipment

Tangible property with a useful life of more than one year and an acquisition cost that equals the lesser of the capitalization level established by the government unit for financial statement purposes, or \$5,000.

F

Farebox revenues

All income received directly from passengers, paid either in cash or through prepaid tickets, passes, etc. Includes donations from those passengers who donate money on a vehicle, and reduced fares paid by passengers in a user-side subsidy arrangement.

Federal capital investment

Financial assistance from the federal government to assist in paying the capital costs of providing transit service.

Federal operating investment

Financial assistance from the federal government to assist in paying the operating costs of providing transit service.

Fiscal year

In Washington state, a 12-month period extending from July 1 of one calendar year to June 30 of the next calendar year.

Fixed guideway

Service using and occupying a separate right-of-way, using rail, or using a fixed catenary system (an overhead line or overhead wire used to transmit electrical energy to trams, trolleybuses, or trains). May include bus rapid transit and ferries.

Fixed route service

Service provided on a repetitive, fixed schedule along a specific route with vehicles stopping to pick up and deliver passengers to specific locations.

Federal Transit Administration

An agency within the United States Department of Transportation that provides financial and technical assistance to local public transit systems, including buses, subways, light rail, commuter rail, trolleys and ferries.

FTE Full time equivalent

Equivalent of 2088 hours of work in a fiscal year.

H

Heavy rail

A transit mode that is an electric railway with the capacity for a heavy volume of traffic.

I

Intercity bus

Regularly scheduled public service using an over-the-road bus that operates with limited stops between two urbanized areas, or that connects rural areas to an urbanized area.

Intermodal connection

Service that provides connections to two or more different transportation modes.

K

kWh Kilowatt hours

A composite unit of energy equivalent to one kilowatt of power sustained for one hour. Commonly used as a billing unit for energy delivered to consumers by electric utilities.

L

Light rail

A transit mode that typically is an electric railway with a light volume traffic capacity as compared to heavy rail.

Local capital investment

Financial assistance from local entities to assist in paying for capital investments, including but not limited to tax levies, general funds, specified contributions, reserve funds, and donations.

Local operating investment

Financial assistance from local entities that support the operation of the transit system, including but not limited to tax levies, general funds, specified contributions, reserve funds, and donations.

M

Maintenance area

An area that was designated as a nonattainment and, by meeting the provisions of the Clean Air Act and implementing an approved maintenance plan, has been re-designated to attainment.

MPO Metropolitan planning organization

A municipal organization created pursuant to [49 U.S.C. 5303](#) to carry out the metropolitan transportation planning process of an urbanized area.

N

Nonemergency Medical Transportation

Transportation for routine and preventive healthcare purposes and excluding emergency transportation.

Nonattainment area

An area that does not meet one or more of the National Ambient Air Quality Standards for the criteria pollutants designated in the Clean Air Act.

National Transit Database

A database administered by the Federal Transit Administration to record the financial, operating and asset conditions of transit systems.

O

Operating expenses

The expenses associated with the operation of the transit agency, and classified by function or activity, and the goods and services purchased. Goods are consumable items with a useful life of less than one year or an acquisition cost that equals the lesser of the capitalization level established by the government unit for financial statement purposes, or \$5,000.

Other revenues

Revenue earned by activities not associated with the transit system's services, such as maintenance service, vehicle and building rental, non-transit parking lots, advertising space, sales, and investment income.

P

Paratransit

Passenger transportation that is more flexible than conventional, fixed-route transit but more structured than the use of private automobiles. Most often a wheelchair-accessible, demand response service.

Public Transportation Reporting System

A database administered by the Washington State University Social and Economic Sciences Research Center's to record the financial and operating conditions of transit systems in Washington state.

Purchased transportation

Service provided to a transit agency or governmental unit from a public or private transportation provider using its own employees to operate revenue vehicles based on a written contract.

R

Revenue vehicle

Floating and rolling stock used to provide revenue service for passengers.

Revenue vehicle miles, hours and trips

Time when a vehicle is available to the general public and there is an expectation of carrying paying or subsidized passengers, as well as vehicles operated in fare free service. Revenue service includes layover/recovery time. Revenue service excludes deadhead, vehicle maintenance testing, school bus service and charter service.

Route deviated

A type of transit service that operates as conventional fixed-route bus service along a fixed alignment or path with scheduled time points at each terminal point and key intermediate locations. Route deviation service is different than conventional fixed-route bus service in that the bus may deviate from the route alignment to serve destinations within a prescribed distance (e.g., $\frac{3}{4}$ mile) of the route. Following an off route deviation, the bus must return to the point on the route it left. Passengers may use the service in two ways:

- If they want to be taken off route as part of a service deviation, they must tell the bus operator when boarding.
- If they want to be picked up at an off route location, they must call the transit system and request a pickup, and the dispatcher notifies the bus operator.

RTPO Regional transportation planning organization

An organization that identifies local transportation needs, conducts planning, assists local governments, and supports the statewide transportation planning process in nonmetropolitan regions of a state. States are provided the opportunity to designate RTPOs as a method for formalizing the engagement of officials from areas with a population size less than 50,000 as they incorporate rural transportation needs in the statewide transportation planning process.

S

Sponsored (passenger trips, service)

Public transportation services that are paid, in whole or in part, directly to the transit provider by a third party. These services may be offered by transit providers as part of a coordinated human services transportation plan. Common sponsors include the Veterans Administration, Medicare, sheltered workshops, Arc chapters, assisted living centers, and Head Start programs.

State capital investment

Financial assistance from any state agency to assist in paying capital costs, including but not limited to tax levies, general funds, and specified contributions.

State operating assistance

Financial assistance from any state agency that supports the operation of the transit system, including but not limited to tax levies, general funds, and specified contributions.

Streetcar rail

Rail transit mode for systems operating entire routes predominantly on streets in mixed-traffic.

T

TDP Transit Development Plan

A six-year plan developed pursuant to [RCW 35.58.2795](#) that contains information as to how the municipality intends to meet state and local long-range priorities for public transportation, its capital improvements and significant operating changes planned for the system, and how the municipality intends to fund program needs.

Total vehicle hours

Measurement in hours that a public transportation system operates each vehicle, including revenue and non-revenue service hours.

Total vehicle miles

Measurement in miles that a public transportation system operates each vehicle, including the revenue and non-revenue service miles.

Trolley bus

A transit mode composed of electric passenger vehicles, manually steered and operating singly on city streets. Vehicles are propelled by a motor drawing current through overhead wires via trolleys, from a central power source not on the vehicle.

U

Unlinked (passenger trips)

The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.

Urbanized area

A geographic area with a central city plus a loosely settled urban fringe that together have a minimum population of 50,000.

V

Vanpool

A transit mode composed of vans, small buses, and other vehicles operating as a ride sharing arrangement that provides transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area.

W

Washington State Department of Revenue

A Washington state agency that collects revenues and administers programs to fund public services.

Washington State Health Care Authority

A Washington state agency that purchases health care for residents through two programs, Apple Health (Medicaid) and the Public Employees Benefits Board Program.

Washington State Office of Financial Management

A Washington state agency that provides vital information, fiscal services and policy support to the Governor, Legislature and state agencies.

WSDOT Washington State Department of Transportation

A Washington state agency responsible for building, maintaining, and operating the state highway system. WSDOT is also responsible for the state ferry system, and works in partnership with others to maintain and improve local roads, railroads and airports, as well as to support alternatives to driving, such as public transportation, bicycles and pedestrian programs.

WSDOT Public Transportation Division

A division within WSDOT that supports programs and projects that connect large and small communities and provide access to people in Washington state. These programs and projects build and sustain a transportation system that allows people of all ages, abilities, and geographic locations to get to and from jobs, services, goods, and community activities.

Errata List

WSDOT staff detail errors found during the preparation of the Summary in the Errata List. Staff may update this list throughout the year if they find other errors after publication.

The most current version of the Summary is at <https://wsdot.wa.gov/engineering-standards/all-manuals-and-standards/manuals/washington-state-summary-public-transportation>.

Jan. 21, 2022

An error in exporting transit agency and community provider tables left some farebox revenues cells erroneously at zero. WSDOT staff have fixed the error and replaced affected tables. The error did not affect rollup tables.