
HOUSE BILL 1765

State of Washington

62nd Legislature

2011 Regular Session

By Representatives Miloscia and Kelley

Read first time 02/01/11. Referred to Committee on State Government & Tribal Affairs.

1 AN ACT Relating to independent assessments of agency quality
2 management programs; and amending RCW 43.17.390.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 43.17.390 and 2009 c 564 s 931 are each amended to
5 read as follows:

6 (1) Starting in 2012, and at least once every three years
7 thereafter, each agency shall apply to the Washington state quality
8 award, or similar organization, for an independent assessment of its
9 quality management, accountability, and performance system. The
10 assessment shall evaluate the effectiveness of all elements of its
11 management, accountability, and performance system, including:
12 Leadership, strategic planning, customer focus, analysis and
13 information, employee performance management, and process improvement.
14 The purpose of the assessment is to recognize best practice and
15 identify improvement opportunities.

16 (2) Each agency shall provide the governor's office with an
17 electronic copy of its independent assessment application and any

1 feedback provided by the independent assessor.

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