

HB 1197-S - DIGEST

(DIGEST OF PROPOSED 1ST SUBSTITUTE)

Provides that, starting no later than 2011, the following agencies must apply to the Washington state quality award full examination at least once every three years: The University of Washington, Washington State University, department of social and health services, department of corrections, department of transportation, department of labor and industries, Washington state patrol, employment security department, department of health, and department of licensing.

Requires the Washington state quality award full examination process and evaluation to review the effectiveness of all elements of its management, accountability, and performance system, including: Leadership, strategic planning, customer focus, analysis and information, employee performance management, and process improvement. The purpose of the assessment is to recognize best practices and identify improvement opportunities.

Provides that at the time of application for a Washington state quality award each agency shall provide the governor with a copy of the agency's application. The governor shall post all applications on a web page.