

1787-S

Sponsor(s): House Committee on Children & Family Services
(originally sponsored by Representatives Pettigrew, Boldt, Moeller,
Miloscia, Jarrett, Priest, Dickerson and Santos)

Brief Description: Establishing a 211 network.

HB 1787-S.E - DIGEST

(DIGEST AS ENACTED)

Finds that an integrated statewide system of local information and referral service providers will build upon an already existing network of experienced service providers without the necessity of creating a new agency, department, or system to provide 211 services.

Finds that no funds should be appropriated by the legislature to a 211 system under this act without receiving documentation that a 211 system will provide savings to the state.

Declares that 211 is created as the official state dialing code for public access to information and referral for health and human services and information about access to services after a natural or nonnatural disaster.

Provides that only an approved service provider may provide 211 telephone services. WIN 211 shall approve 211 service providers, after considering the following: (1) The ability of the proposed 211 service provider to meet the national 211 standards recommended by the alliance of information and referral systems and adopted by the national 211 collaborative on May 5, 2000;

(2) The financial stability and health of the proposed 211 service provider;

(3) The community support for the proposed 211 service provider;

(4) The relationships with other information and referral services; and

(5) Such other criteria as WIN 211 deems appropriate.

Directs WIN 211 to study, design, implement, and support a statewide 211 system.

Requires that WIN 211 shall provide an annual report to the legislature and the department beginning July 1, 2004.